

**ACTIVATION STATUS:** NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.

**PLEASE NOTE:** Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.

## NYC EMERGENCY MANAGEMENT KICKS OFF NATIONAL PREPAREDNESS MONTH COMMEMORATING 20th ANNIVERSARY OF NYC CERT AND READY NY PROGRAMS

*NYC Emergency Management will host preparedness themed events throughout the month*

*NYCEM's ['Prep Talk' podcast highlights 20<sup>th</sup> anniversary of NYC CERT and Ready NY](#)*

**September 5, 2023** — In recognition of National Preparedness Month, the New York City Emergency Management Department will host [numerous events](#) throughout September to equip New Yorkers with the necessary tools to prepare their families, pets, businesses, and communities for any emergency.

“It’s incredibly exciting to kick off National Preparedness Month, a time when NYC Emergency Management will highlight a range of initiatives aimed at preparing New Yorkers for any type of emergency,” said **NYC Emergency Management Commissioner Zach Iscol**. “Throughout September, we’ll be hosting events, sharing invaluable resources, and partnering with various organizations to offer critical information to the public. The 20th anniversary of our NYC CERT and Ready NY programs is part of this broader, enduring commitment to empower New Yorkers with the tools and information they need for enhanced safety and preparedness.”

This year’s National Preparedness Month theme is, ‘Take Control in 1, 2, 3.’ You can find more information on National Preparedness Month [here](#). Through the various virtual and in-person events, New Yorkers will hear from emergency management experts and community groups that specialize in disaster preparedness and response. In addition to our in-person and virtual events, NYC Emergency Management's 'Prep Talk' podcast has dedicated a [special episode to](#)



MONDAY RADIO ROLL CALL

**Borough Channel:** CERT BX

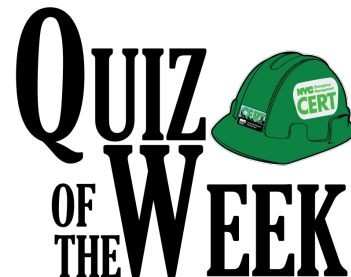
**09/11 Responding Borough:** Bronx

**Call Scenario:** How many events will you and your Division support for NPM?

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

**[CLICK HERE FOR THIS WEEK'S QUESTION](#)**

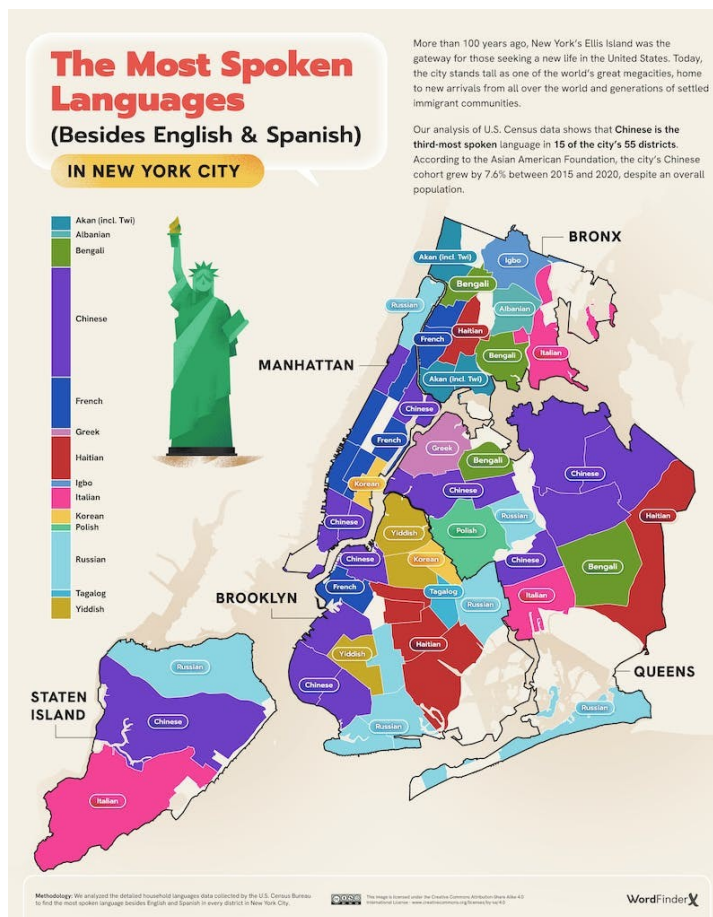
[highlight the 20th anniversary of both the NYC CERT and Ready NY programs.](#) This episode features interviews with key stakeholders, experts, and longtime volunteers, offering listeners an in-depth look at the evolution, impact, and future of these crucial community programs.

Reaching its 20th milestone year, the NYC Community Emergency Response Teams (CERT) program has evolved from a modest group of committed volunteers to an expansive, well-trained network that operates across all five boroughs. These volunteers have become an invaluable asset to New York City's emergency response infrastructure, providing critical support during various crises ranging from local power outages to significant events like Hurricane Sandy.

[Read the full Press Release here](#)

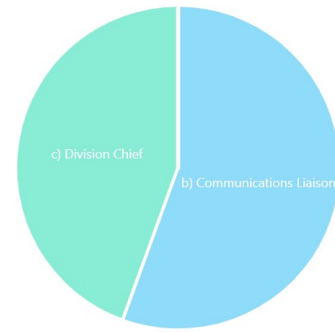
All Active NYC CERT members were invited to join NYC Emergency Management at Gracie Mansion for the 20th Anniversary celebration. All invitations were sent out from the Mayor's Office. If you haven't received an invite, please check your spam folders. We look forward to seeing you there!

## Community Language Map



We wanted to share an article from TimeOut New York to better help everyone understand the diverse people and languages spoken throughout our city.

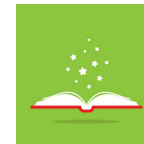
Last week's question: The NYC CERT Division Cabinet is made up of the following roles: District Leader, Secretary/Recorder, Ready NY Liaison and \_\_\_\_\_.



The correct answer is **b) Communications Liaison**

The Communications Liaison manages many parts of team communications, including radio communications for division members.

Review *Primary Responsibilities of Communications / Radio Communications Specialist* section of the [NYC CERT SOPs](#) (page 15)



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

**Here's the link to the article.**

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## NYC Coastal Storm Season 2023 Preparation



Coastal Storm Plan Training

Home / Courses

Search courses



Expand all

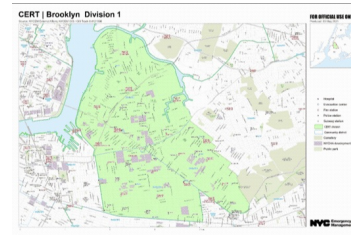
- For All Staff Levels
- Shelter Manager Training
- Disabilities, Access and Functional Needs (DAFN) Coordinator
- Shelter Command Center
- Clinical Provider Training
- CERT Member Courses
- Logistics Training
- CSP Just-in-Time (JIT) Training
- Additional Resources

The Atlantic hurricane season began on June 1st, with New York City at greatest risk starting on August 1st through October 31st, though the season extends through November. If a hurricane is forecast to reach New York City, the Mayor may activate emergency sheltering. NYC CERT volunteers might be requested for all staffing levels to volunteer in emergency shelters to help keep New Yorkers keep safe. We encourage you to take the training offered online (accessible anytime) at [www.csptesting.org](http://www.csptesting.org)

**Please Note: You must register on your own on the site.**

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## NYC Emergency Management Hazard Mitigation Plan Update



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

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View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

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# READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

2024 NYC  
HAZARD MITIGATION PLAN:

The City's plan for assessing hazards that pose a risk to its people and infrastructure, and strategies for reducing the impacts of emergency events.

NYC was one of the first jurisdictions to house its plan on a public, interactive website.

To learn more, go to [www.nychazardmitigation.com](http://www.nychazardmitigation.com)

NYC Emergency Management (NYCEM) is currently in the planning process for the next plan update for May 2024.

**We want to hear from you!**

Use the QR code below to provide your input for the 2024 NYC Hazard Mitigation Plan Update

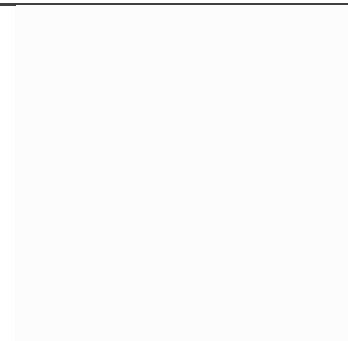






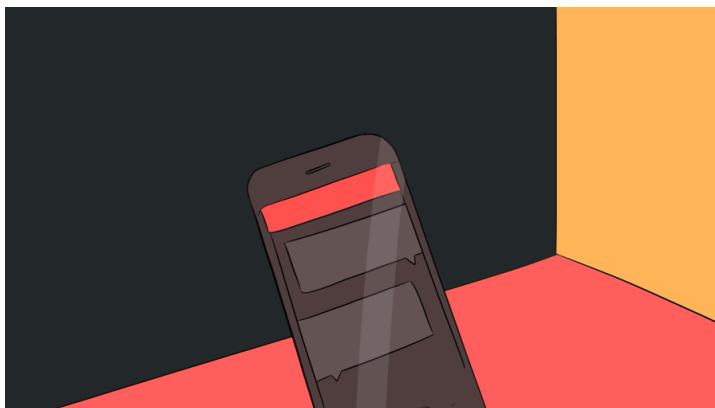

Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



You can use the above QR code or [CLICK HERE](#) to provide your input. New York City thanks you!

## CERT Mass Notification Test Day: September 19



NYC Emergency Management has scheduled a test of the mass notification system on **Tuesday, September 19**, between 1:00 PM and 3:30 PM. The purpose of this test is to ensure that the tool is functioning properly in the case of a large-scale emergency event. CERT members are not expected to take any action other than to ensure that their contact information is up to date.

**Help us Celebrate 20 Years of NYC CERT**

***Send us your CERT photos and videos!***

We have created a link for you to easily upload your collection of CERT related photos and videos





from your time in the program.

You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

You can scan the accompanying QR code or use this link: [on.nyc.gov/CERTupload](https://on.nyc.gov/CERTupload)

Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov). Thank you!

## VOLUNTEER ACTIVITY



### 46th Annual Brighton Jubilee \*Correction\*

Brooklyn Division 5 members came out to support the annual Brighton Jubilee. Supporting local PD with pedestrian management and amplifying preparedness material to the participating community. Great job all!

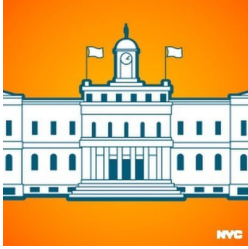
[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



## VOLUNTEER OPPORTUNITIES

### Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for



CERT will help with guest and line management.

Please see event registrations dates below:

Thursday, September 14, 2023 at 4:00 PM

Tuesday, September 26, 2023 at 4:00 PM

Thursday, September 28, 2023 at 4:00 PM

Tuesday, October 17, 2023 at 4:00 PM

## National Preparedness Month Events



# National Preparedness Month

MSH EM Preparedness Month Tabling Event Thu, Sep 14, 2023 at 10:00 AM

**Det. Keith L. Williams Foundation Back to School Extravaganza Sat, Sep 16, 2023 at 12:00 PM**

**WorkWell NYC Fair Wed, Sep 20, 2023 at 11:00 AM**

**Staten Island Children's Museum Event Sun, Sep 24, 2023 at 11:00 AM**

**Pets and Service Animals Preparedness Event Thu, Sep 28, 2023 at 10:00 AM**

## NYC CERT CALENDAR



### Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

### [Report your Volunteer Hours](#)

Search for *Buddy Check* Event



## MENTOR PROGRAM

**Are you interested in becoming a mentor to new NYC CERT members?**

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

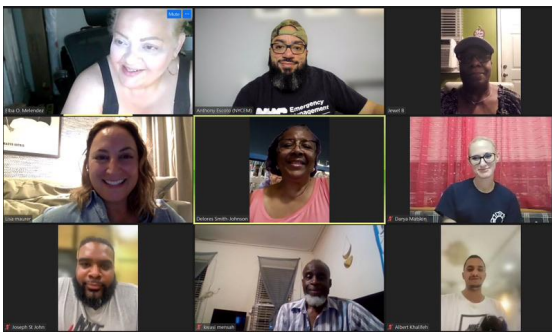
Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## Monthly Meetings



## Brooklyn Leadership

Borough Coordinator, Elba Melendez held her monthly leadership meeting. Division chiefs provided their monthly updates with inquiries and request as well as sharing the great work each was able to accomplish during the month of August and what has been planned for all of National Preparedness Month

## Manhattan Division 2

Members gathered with program staff to discuss division and program-wide updates, including the upcoming Gracie Mansion Receptions. Program staff continues to provide support to the division for any needs and updates. If anyone is interested in a leadership position, be sure to contact Regina Wilson REWilson@oem.nyc.gov for leadership inquiries.



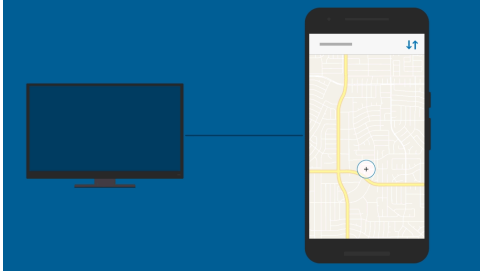
## Brooklyn Division 7

This monthly meeting was led by district leader, Albert Khaleif. The division had a very busy August, starting with National Night Out followed by the borough's Disasterville exercise, and several preparedness events. An overview of upcoming events was also provide to inform members of whats to come through November.

# ADVANCED TRAINING

NYC Emergency Management introduced Field Maps, a new tool that will revolutionize the way we approach canvassing deployments. With Field Maps, canvassers will have access to real-time data, advanced mapping tools, and efficient routing options to optimize their canvassing efforts.





Whether you are a seasoned canvasser or new to the field, Field Maps will help you work smarter and more effectively.

## [View Recording](#)

Recording Passcode: k@E1ritO

# THINGS TO KNOW

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



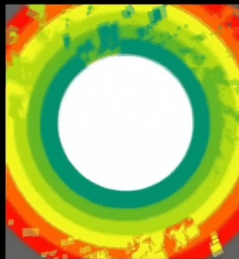
[NYCEM's YouTube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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<https://on.nyc.gov/bookCERT>





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