FY 2022

AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME:PUBLIC AD	MINISTRATOR COUNTY OF NEW YOR	K	
<u> </u>	eptember), due October 29, 2021 ry -March), due April 29, 2022	 2nd Quarter (October - December), d 4th Quarter (April -June), due July 29 	•
Prepared by:	December 1 and 1 and 1		(047) 577 4205
Joseph Gagliardi	Decedent property Agent	jgagliardi@nycountypa.nyc.gov	(917) 577-1305
Name	Title	E-mail Address	Telephone No.
Date Submitted : 11/10/2021			
FOR DCAS USE ONLY:	Date Received:		

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2022

[NOTE: These forms are cumulative and intended to retain information for the entire FY 2022. For Q2, Q3 and Q4 use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as 'PANY Quarter 1 FY 2022 DEEO Quarterly Report. Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in Part II Training Summary [see the attached Excel file]. Under Section 10 ("Other Diversity/EEO Related"), include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.]

1. Please

save the Excel file as 'PANY Quarter 1 FY 2022 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

<u> </u>	TIVE CLIBARA A DV			<u>l:</u>
<u>AKKA I</u>	TIVE SUMMARY			
I.	COMMITMENT AND ACCOUNTAGE	BILITY STATEMENT	BY THE AGENCY HEAD	
	Distributed to all agency employees?	☐ Yes, On (Date):	⊠ No	
		☐ By e-mail		
		☐ Posted on agenc	y intranet	
		Other		
II.	RECOGNITION AND ACCOMPLISH The agency recognized employees, su employment opportunity through the	pervisors, managers,	and units demonstrating superior accomplishment in dive	ersity and equa
	☐ Diversity & EEO Awards			
	☐ Diversity and EEO Appreciation Eve	nts		
	☐ Public Notices			
	☐ Positive Comments in Performance	• •		
	☑ Other (please specify): We are a streedback during the daily course of b		istently recognize the good work our employees do via coneetings.	nsistent verba
	* Please describe D&EEO Awards a	nd/or Appreciation Ev	vents below:	

III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as of the la	ast day of the quarter was:		
	Q1 (9/30/2021): 10	Q2 (12/31/2021):	23 (3/31/2022):	Q4 (6/30/2022):
2.	Agency reminded employees	to update self-ID information re	garding race/ethnicity, ger	nder, and veteran status.
	☑ Yes , On (Date): 10/26/202	1 Yes, again on (Date):	□ No
	☐ NYCAPS Employee Self Ser☐ Newsletters and internal A	vice (by email; strongly recomm gency Publications		☐ Agency's intranet site ☐ On-boarding of new employees
3.				raphic data and trends, including workford and separation data; and utilization analysis
	☑ Yes , On (Dates):			
	Q1 Review Date: 10/26/202	1 Q2 Review Date:	Q3 Review date: _	Q4 Review date:
	The review was conducted wi	th:		
	☐ Human Resources	☐ Human Resources	☐ Human Resources	☐ Human Resources
	☑ Agency Head	☐ Agency Head	☐ Agency Head	☐ Agency Head
	☐ General Counsel	☐ General Counsel	☐ General Counsel	☐ General Counsel
	☐ Other	☐ Other	☐ Other	☐ Other
	☐ Not conducted	☐ Not conducted	\square Not conducted	☐ Not conducted

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2022</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2022 - <u>Proactive Strategies to Enhance Diversity</u>, <u>EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Our people are our greatest asset; we are committed to recruiting, developing, and retaining a diverse and inclusive workforce which reflects our City's communities.	 Ensure that there will be a diverse applicant pool for the anticipated vacancies by using eHire for city employee vacancies. Evaluate best sources for diverse candidates by seeking advice from DCAS Human Capital. Encourage agency employees to take promotional civil service examinations by sending e-mails with schedule of exams and posting schedules and exam announcements at the agency intranet. 	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000		00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred			

	□ Con	mpleted			
	☐ Ong ☐ Del ☐ Def	ot started ngoing elayed			
	☐ Ong ☐ Del	ot started ngoing elayed			
Describe steps that were taken or considered to address underutilization exists in the current quarter.	on identified through quarterly workforce reports.	. Please list Jo	ob Groups w	here underu	itilization

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create inclusive work environment which values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
We want our employees, present and future, to view us as an employer of choice. To do that, we continue to provide a workplace that values diversity of thought and background.	Ensuring staff members complete Power of Inclusion lgTq training through DCAS	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		00000	00000

	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000	00000	
Please specify any other EEO-related activities designed to in diversity, newsletters/articles, etc.) and describe briefly the a		ngs, cultural	programs pro	omoting

C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the variety of communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Our Intake Department regularly interacts with members of the public seeking guidance through the estate administration process. We ensure that language translation is available for those who need such services, and we ensure that the diverse members of staff who cover Intake Department shifts treat everyone with courtesy and dignity.	PANY is a public-facing agency therefore, we ensure that staff members complete mandatory trainings, such as Power of Inclusion lgbTq.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		00000	00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

PAGE 10 □ Planned □ Not started П □ Ongoing □ Delayed □ Deferred ☐ Completed П □ Planned □ Not started ☐ Ongoing ☐ Delayed П □ Deferred ☐ Completed Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe briefly the activities, including the dates when the activities occurred. D. EQUITY and RACE RELATIONS INITIATIVES: Please specify Equity and Race Relations Initiatives embarked on or continued from previous year(s) the quarter (e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc.) and describe briefly the activities, including the dates when the activities occurred.

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Reach out to the DCAS Office of Citywide Recruitment (OCR) as a resource at citywiderecruitment@dcas.nyc.gov.	We consult with DCAS Human Capital and the Office of Labor Relations.	 □ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 			
(1) Post ALL City Employee vacancies on NYC Careers.	We used eHire to fill prior vacancies and will continue use eHire in the future.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

arter and describe briefly the activities, including the dates when the activities occurred.	

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2022:

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows			M F N-B O U
2. Public Service Corps			M F N-B O U
3. Summer College Interns			M F N-B O U
4. Summer Graduate Interns			M F N-B O U
5. Other (specify):			M F N-B O U

Additional Comments:

C. 55-A **PROGRAM** ☐ Yes ⊠ No The agency uses the 55-a Program to hire and retain qualified individuals with disabilities. Currently, the agency employs the following number of 55-a participants: Q1 (9/30/2021): _____ Q2 (12/31/2021): _____ Q3 (3/31/2022): ____ Q4 (6/30/2022): ____ During the 1st Quarter, a total of [number] new applications for the program were received. During the 1st Quarter ____ participants left the program due to [state reasons] _____. During the 2nd Quarter, a total of [number] new applications for the program were received. During the 2nd Quarter participants left the program due to [state reasons] . During the 3rd Quarter, a total of [number] new applications for the program were received. During the 3rd Quarter participants left the program due to [state reasons] . During the 4th Quarter, a total of [number] new applications for the program were received. During the 4th Quarter participants left the program due to [state reasons] . The 55-a Coordinator has achieved the following goals: **1.** Disseminated 55-a information – by e-mail: **☐ Yes ☐ No** in training sessions: \square Yes \square No through an agency newsletter: \(\subseteq \text{Yes} \subseteq \text{No} \)

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2022 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	 We do the following: Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations). Promote employee awareness of opportunities for promotion and transfer within the agency. Inform employees on promotional and transfer opportunities. Arrange agency wide notification of promotional and transfer opportunities. Encourage the use of training and development programs to improve skills, performance and career opportunities. Provide information to staff on both internal and external Professional Development training sources. Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.

Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions

We do the following:

- (1) Promote employee awareness of opportunities for promotion and transfer within the agency.
- (2) Publicly post announcements for all positions, including senior level positions.
- (3) Ensure that hiring managers are trained in structured interviewing techniques to avoid unintentional biases in the hiring process.
- (4) Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group.
- (5) Compare the demographics of current employees to the placements.
- (6) Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations) for possible barriers that have a negative impact on minority employees and applicants.
- (7) Use a collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers.
- (8) Develop specific, job-related qualification standards for each position that reflect the duties, functions, and competencies of the position and minimize the potential for gender stereotyping and other unlawful discrimination. Make sure these standards are consistently applied when choosing among candidates.
- (9) Establish written objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- (10) In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question.
- (11) Use a diverse panel of interviewers to conduct the interview.

Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	(1) An EEO Officer will review the interview questions.(2) An EEO Officer will observe interviews.				
Analyzing the impact of layoffs or terminations on racial, gender and age groups	N/A				
Other:					
During this Quarter the Agency activities included:		Q1	Q2	Q3	Q4
	# of Vacancies	#	#	#	#
	# of New Hires	#	#	#	#
	# of New Promotions	#	#	#	#

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION	NC
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Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

- B. EXECUTIVE ORDER 59: CHIEF DIVERSITY OFFICER / CHIEF MWBE OFFICER
- ☐ The agency appointed new Chief Diversity Officer/ Chief MWBE Officer [different from the one listed in FY 2022 Annual Plan].

Provide the name and title of the new Chief MWBE Officer:

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

D. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

	_	y has entered the sexua nation as they occur.	l harassment Compla	nt Data in the DCAS City	vide Complaint Tracking System and updates
	Q1 🗵	Q2	Q3 🗆	Q4 🗆	
	☐ The agenc		of complaints in the D	CAS Citywide Complaint	Tracking System and updates the information
	☐ The agenc	y ensures that complain	ts are closed within 9	0 days.	
	-	•		tywide Complaint/Reasc x01.csc.nycnet/Login.asp	onable Accommodation Tracking System by
E.	LOCAL LAW 101	L: CLIMATE SURVEY			
	Please provide	a short description of y	our efforts to analyze	the results of climate su	rvey in your agency.
	Describe any fo	ollow-up measures takei	n to address the resul	ts of the 2018 Climate Sui	vey:
	Describe your o	analysis of the results of	the 2020 Climate Sur	vey (when provided by DC	CAS):

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
☐ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices
☐ The agency is involved in an audit; please specify who is conducting the audit:
\square Attach the audit recommendations by NYC EEPC or the other auditing agency.
☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2022.
☐ The agency received a Certificate of Compliance from the auditing agency. Please attach a copy of the Certificate of Compliance from the auditing agency.

APPENDIX:

[AGENCY NAME] EEO PERSONNEL DETAILS EEO PERSONNEL FOR _____ QUARTER, FISCAL YEAR 2022

A. PERSONNEL CHANGES

Personnel Changes this Quarter: No Changes		Number of Additions:	Number of Deletions:	
Employee's Name & Title	1.	2.	3.	
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
Employee's Name & Title				
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role	Date of Change in EEO Role Start Date or Termination Date:		Start Date or Termination Date:	
For New EEO Professionals:				
Name & Title	4.	5.	6.	
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	
Name & Title				
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	

EEO Training Completed within the Last <u>TWO</u> Years, including the Current Quarter (EEO and D&I Officers, Deputies, <u>AND ALL NEW EEO Professionals</u>):						
Name & EEO Role	1. Joseph Gagliardi-Primary Officer	2.	3.			
Completed EEO Trainings: 1. Everybody Matters-EEO/D&I 2. EEO Awareness 3. Diversity & Inclusion 4. Sexual Harassment Prevention 5. IgbTq: The Power of Inclusion 6. Unconscious Bias 7. Disability Etiquette	☐ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	□ Yes □ No	□ Yes □ No □ Yes □ No			
Completed OCEI Trainings: A. EEO Officer Essentials: Complaint/Investigative Processes B. EEO Officer Essentials: Reasonable Accommodation C. Understanding CEEDS Reports	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	□ Yes □ No □ Yes □ No □ Yes □ No			
Name & EEO Role	4.	5.	6.			
Completed EEO Trainings: 1. Everybody Matters-EEO/D&I 2. EEO Awareness 3. Diversity & Inclusion 4. Sexual Harassment Prevention 5. IgbTq: The Power of Inclusion 6. Unconscious Bias 7. Disability Etiquette	□ Yes □ No ⊠ Yes □ No ⊠ Yes □ No ⊠ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No			
Completed OCEI Trainings: A. EEO Officer Essentials: Complaint/Investigative Processes B. EEO Officer Essentials: Reasonable Accommodation C. Understanding CEEDS Reports	□ Yes □ No □ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No □ Yes □ No			

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2022 *

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
EEO Officer/Director	Joseoh Gagliardi	Decedent property Agent	<u>75%</u>	jgagliardi@nycountypa.nyc.gov	C: (917)577- 1305/ (212) 788-8430
Deputy EEO Officer OR Co-EEO Officer	Varaporn Fang	Deputy Public Administrator	<u>25%</u>	pfang@nycountypa.nyc.gov	(212)788- 8444/C:(917) 440-2423
Chief Diversity & Inclusion Officer					
Diversity & Inclusion Officer					
Chief Diversity Officer/Chief MWBE Officer per E.O. 59					
ADA Coordinator					
Disability Rights Coordinator					
Disability Services Facilitator					

55-a Coordinator			
Career Counselor			
EEO Counselor			
EEO Investigator			
EEO Counselor\ Investigator			
Investigator/Trainer			
EEO Training Liaison			
Other (specify)			
Other (specify)			

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.