

May 28, 2020

Steven Banks  
Commissioner

180 Water Street  
New York, NY 10038

212 331 6000

Honorable Bill de Blasio  
Mayor of the City of New York  
City Hall  
New York, NY 10007

Honorable Corey Johnson  
Speaker, New York City Council  
City Hall  
New York, NY 10007

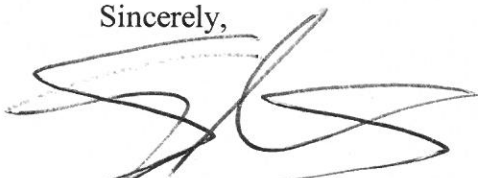
Re: HIV/AIDS Services Administration  
Quarterly Performance Report FY 20.3 (January – March 2020)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for January through March 2020. We welcome any questions.

Sincerely,

A stylized, handwritten signature in black ink, appearing to be 'SB', written over a horizontal line.

Steven Banks

cc: Deputy Mayor Raul Perea-Henze

The City of New York  
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY  
PERFORMANCE  
REPORT**

**FY 20.3**

**January—March 2020**



Bill de Blasio  
Mayor

Steven Banks  
Commissioner

Jacqueline M. Dudley  
Deputy Commissioner  
HIV/AIDS Services Administration

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**HIV/AIDS Services Administration**  
**Quarterly Performance Report**  
**January—March 2020**

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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## Caseload and Client Data

	Total for FY 20.3	FY 20 To Date
<b>Admission Statistics <sup>1</sup></b>		
Information and Referral Inquiries at ServiceLine	4,565	12,353
<b>Applications Received</b>	1,337	4,158
Applications Ineligible: Did Not Meet Medical Criteria	32	104
Applications Pending	70	247
Applications Withdrawn By Referral Source	85	237
<b>Applications Eligible</b>	1,150	3,581
Cases Reopened	748	2,283
Cases Assigned	1,295	4,018
Cases Closed	1,361	3,901

	Cases Served @ FY 20.3 End
<b>Numbers Served</b>	
Cases <sup>2</sup>	33,881
Clients <sup>3</sup>	34,407
ACMs <sup>4</sup>	9,650
<b>Total persons served by HASA</b>	<b>44,057</b>

	Cases Served @ FY 20.3 End	% of All Cases
<b>Cases By Unit Type</b>		
Single Cases	30,772	90.8%
Family Cases	3,091	9.1%
Prison (Assignment upon prison release)	18	0.1%
<b>Total Cases</b>	<b>33,881</b>	<b>100.0%</b>

<sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

## Cases By Field Center

Cases Served  
@ FY 20.3 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	224	7.2%	4258	12.6%
Brownsville	610	19.7%	4176	12.3%
Coney Island	162	5.2%	2034	6.0%
Crotona	189	6.1%	2077	6.1%
Grand Concourse	342	11.1%	3131	9.2%
Greenwood	335	10.8%	3992	11.8%
Hamilton	134	4.3%	2477	7.3%
Housing Placement Unit	32	1.0%	201	0.6%
Jerome	291	9.4%	2322	6.8%
Kingsbridge	478	15.5%	4219	12.4%
Queensboro	216	7.0%	3021	8.9%
Staten Island	74	2.4%	763	2.3%
Waverly	4	0.1%	1218	3.6%
In ServiceLine (pending assignment)	0	0.0%	11	0.0%
<b>Total Cases</b>	<b>3,091</b>	<b>100.0%</b>	<b>33,900</b>	<b>100.0%</b>

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 20.3 End	% of All Clients	Active Clients @ FY 20.3 End
Males	66.9%	23,008	0.1%	23
Females	33.0%	11,350	0.1%	26
<i>Subtotal</i>	99.9%	<b>34,358</b>	0.1%	<b>49</b>
<b>Total Clients</b>		<b>34,407</b>		

Clients By Borough of Residence	Clients Served @ FY 20.3 End	% of All Clients
Bronx	14,249	41.4%
Brooklyn	9,849	28.6%
Manhattan	6,491	18.9%
Queens	2,922	8.5%
Staten Island	876	2.5%
Unknown	20	0.1%
<b>Total Clients</b>	<b>34,407</b>	<b>100.0%</b>

Clients By Race / Ethnicity	Clients Served @ FY 20.3 End	% of All Clients
African-American	18,831	54.7%
Latino	10,813	31.4%
White	3,135	9.1%
Asian/Pacific Islander/Native American	327	1.0%
Unknown/Not Reported	1,301	3.8%
<b>Total Clients</b>	<b>34,407</b>	<b>100.0%</b>

## Financial Assistance

### **BENEFITS SUMMARY**

#### **Number of Cases Receiving:**

**Active  
Cases @  
FY 20.3  
End      % of All  
Cases**

#### **Rental Assistance**

Standard Rental Assistance	400	1.2%
Enhanced Rental Assistance	501	1.5%
Above Enhanced Rental Assistance	17,424	51.4%
<b>Total receiving rental assistance</b>	<b>18,325</b>	<b>54.1%</b>
Temporary Assistance to Needy Families (TANF)	1,490	4.4%
Safety Net (SN)	26,749	78.9%
<b>Total receiving PA cash assistance</b>	<b>28,239</b>	<b>83.3%</b>
<b>Federal Income (Individuals)</b>		
Supplemental Security Income (SSI)	9,225	26.8%
Social Security Disability (SSD)	3,725	10.8%
Receiving both SSI & SSD	2,116	6.1%
Veterans Administration Benefits (VA)	150	0.4%
<b>Total receiving SSI,SSD,VA benefits</b>	<b>13,100</b>	<b>38.1%</b>

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.



## Cash Assistance Data By Center

### Number of Closings/Reason for Closings

FY 20.3	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	26	12	25	2	0	5	60	88	218
Brownsville	39	21	13	3	12	0	91	108	287
Coney Island	26	2	2	0	6	2	29	68	135
Crotona	32	8	8	3	8	0	39	70	168
Grand Concourse	35	13	25	3	12	1	54	99	242
Greenwood	36	9	6	3	2	3	44	72	175
Hamilton	61	11	11	4	0	4	34	140	265
Jerome	19	10	10	4	0	2	25	62	132
Kingsbridge	46	17	8	6	16	1	66	98	258
Queensboro	55	8	9	1	2	3	24	75	177
Staten Island	5	3	0	6	0	1	9	48	72
Waverly	15	9	8	0	7	3	20	63	125
<b>Total</b>	<b>395</b>	<b>123</b>	<b>125</b>	<b>35</b>	<b>65</b>	<b>25</b>	<b>495</b>	<b>991</b>	<b>2,254</b>

## Cash Assistance Data By Center

### Cases Closed In Error/Days to Re-open <sup>8</sup>

FY 20.3	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	10	9	0	0	0	0	0	19
Brownsville	37	6	3	1	0	0	0	47
Coney Island	9	3	2	0	0	0	1	15
Crotona	8	2	1	0	0	0	0	11
Grand Concourse	20	1	0	0	0	0	0	21
Greenwood	11	4	2	2	0	0	0	19
Hamilton	19	10	3	0	0	0	0	32
Jerome	3	3	5	0	0	0	1	12
Kingsbridge	19	9	3	4	0	0	0	35
Queensboro	7	4	2	0	0	0	1	14
Staten Island	6	1	0	0	0	0	1	8
Waverly	6	5	0	0	0	0	0	11
<b>Total</b>	<b>155</b>	<b>57</b>	<b>21</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>244</b>

## Cash Assistance Data By Center: FY 20.3

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	120	9	52
16 to 30 days	20	11	57
31 to 45 days	3	0	18
46 to 65 days	0	1	14
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	89	79
1 to 5 days	4	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	7
16 to 30 days	1	17
31 to 45 days	2	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	3	7
31 to 45 days	3	16
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	109	11	53
16 to 30 days	14	26	37
31 to 45 days	4	8	19
46 to 65 days	0	1	15
66 to 75 days	0	0	2
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	78	57
1 to 5 days	4	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	10
16 to 30 days	4	25
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	3
16 to 30 days	6	2
31 to 45 days	2	18
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	59	1	26
16 to 30 days	4	5	28
31 to 45 days	3	0	3
46 to 65 days	2	0	11
66 to 75 days	1	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	45	30
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	2
16 to 30 days	0	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	3	6
31 to 45 days	1	12
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Crotona: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	89	14	43
16 to 30 days	15	13	39
31 to 45 days	2	0	9
46 to 65 days	2	0	17
66 to 75 days	1	1	1
76+ days	0	1	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	81	48
1 to 5 days	1	11
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	3

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	14
16 to 30 days	8	11
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	3	1
31 to 45 days	2	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

## Cash Assistance Data By Center: FY 20.3

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	15	62
16 to 30 days	13	5	38
31 to 45 days	2	1	15
46 to 65 days	1	0	9
66 to 75 days	0	0	1
76+ days	1	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	70	48
1 to 5 days	10	8
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	13
16 to 30 days	0	15
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	4
16 to 30 days	3	6
31 to 45 days	3	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

## Cash Assistance Data By Center: FY 20.3

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	66	10	27
16 to 30 days	10	9	30
31 to 45 days	3	2	11
46 to 65 days	0	1	10
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	43	34
1 to 5 days	3	8
6 to 10 days	0	1
11 to 17 days	1	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	8
16 to 30 days	1	15
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	4
16 to 30 days	2	2
31 to 45 days	5	12
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	88	11	31
16 to 30 days	15	22	46
31 to 45 days	2	6	19
46 to 65 days	6	1	11
66 to 75 days	2	1	1
76+ days	1	1	6

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	66	52
1 to 5 days	7	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	26
16 to 30 days	4	22
31 to 45 days	1	0
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	2	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	2	6
31 to 45 days	2	23
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20.3

### Jerome: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	7	30
16 to 30 days	6	9	15
31 to 45 days	1	0	1
46 to 65 days	0	0	12
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	13
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	6
16 to 30 days	2	9
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	1
16 to 30 days	1	4
31 to 45 days	6	10
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Kingsbridge: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	68	8	40
16 to 30 days	8	15	24
31 to 45 days	3	2	8
46 to 65 days	2	0	9
66 to 75 days	0	1	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	49	36
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	6
16 to 30 days	2	12
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	4
16 to 30 days	2	4
31 to 45 days	2	11
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	73	7	31
16 to 30 days	11	14	33
31 to 45 days	0	1	9
46 to 65 days	2	1	10
66 to 75 days	0	0	1
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	56	52
1 to 5 days	9	8
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	11
16 to 30 days	2	19
31 to 45 days	1	1
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	2	1
31 to 45 days	0	11
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	1	10
16 to 30 days	1	3	8
31 to 45 days	1	2	4
46 to 65 days	0	0	1
66 to 75 days	1	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	12
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Waverly: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	5	26
16 to 30 days	8	8	29
31 to 45 days	1	1	4
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	42	38
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	5
16 to 30 days	4	5
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	2	0
31 to 45 days	0	12
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	909	99	431
16 to 30 days	125	140	384
31 to 45 days	25	23	120
46 to 65 days	15	5	124
66 to 75 days	5	3	6
76+ days	2	2	16

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	646	499
1 to 5 days	49	57
6 to 10 days	1	3
11 to 17 days	5	1
18+ days	0	6

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	80	109
16 to 30 days	29	162
31 to 45 days	7	6
46 to 65 days	4	3
66 to 75 days	1	0
76+ days	2	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	66	28
16 to 30 days	30	40
31 to 45 days	26	148
46 to 65 days	8	2
66 to 75 days	1	0
76+ days	0	2

## Cash Assistance Data By Center: FY 20 Year to Date

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	290	70	326
16 to 30 days	37	95	389
31 to 45 days	6	4	107
46 to 65 days	2	2	93
66 to 75 days	0	2	4
76+ days	1	0	13

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	630	549
1 to 5 days	22	32
6 to 10 days	2	4
11 to 17 days	0	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	64	61
16 to 30 days	16	140
31 to 45 days	6	14
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	29	6
16 to 30 days	24	41
31 to 45 days	8	116
46 to 65 days	4	0
66 to 75 days	2	0
76+ days	2	4

## Cash Assistance Data By Center: FY 20 Year to Date

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	362	80	474
16 to 30 days	50	183	345
31 to 45 days	10	39	130
46 to 65 days	1	4	105
66 to 75 days	0	6	8
76+ days	0	0	11

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	720	494
1 to 5 days	35	35
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	2	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	105	85
16 to 30 days	24	214
31 to 45 days	2	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	45	16
16 to 30 days	32	24
31 to 45 days	7	118
46 to 65 days	2	9
66 to 75 days	1	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20 Year to Date

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	156	16	190
16 to 30 days	19	38	188
31 to 45 days	4	2	32
46 to 65 days	2	2	76
66 to 75 days	1	0	0
76+ days	0	0	8

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	324	228
1 to 5 days	8	20
6 to 10 days	0	0
11 to 17 days	4	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	30
16 to 30 days	6	87
31 to 45 days	4	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	8
16 to 30 days	16	26
31 to 45 days	5	61
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Crotona: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	280	92	356
16 to 30 days	32	85	316
31 to 45 days	6	8	70
46 to 65 days	4	2	100
66 to 75 days	2	6	4
76+ days	0	4	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	634	353
1 to 5 days	12	56
6 to 10 days	0	4
11 to 17 days	0	0
18+ days	0	8

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	88	102
16 to 30 days	35	136
31 to 45 days	7	1
46 to 65 days	4	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	31	8
16 to 30 days	22	9
31 to 45 days	7	77
46 to 65 days	0	0
66 to 75 days	0	2
76+ days	0	2

## Cash Assistance Data By Center: FY 20 Year to Date

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	375	94	473
16 to 30 days	39	59	386
31 to 45 days	7	10	102
46 to 65 days	5	0	103
66 to 75 days	1	0	5
76+ days	1	2	20

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	641	453
1 to 5 days	65	57
6 to 10 days	6	0
11 to 17 days	0	8
18+ days	0	9

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	60	84
16 to 30 days	10	143
31 to 45 days	11	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	55	18
16 to 30 days	21	27
31 to 45 days	15	71
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	6

## Cash Assistance Data By Center: FY 20 Year to Date

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	194	66	235
16 to 30 days	25	82	212
31 to 45 days	6	32	60
46 to 65 days	1	4	74
66 to 75 days	0	2	0
76+ days	0	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	362	273
1 to 5 days	14	46
6 to 10 days	0	2
11 to 17 days	4	0
18+ days	2	8

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	48
16 to 30 days	8	115
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	24
16 to 30 days	12	22
31 to 45 days	20	96
46 to 65 days	5	3
66 to 75 days	2	0
76+ days	1	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	252	59	205
16 to 30 days	28	129	345
31 to 45 days	11	41	120
46 to 65 days	9	4	76
66 to 75 days	2	4	7
76+ days	1	4	28

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	530	419
1 to 5 days	42	32
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	9

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	71	169
16 to 30 days	22	166
31 to 45 days	4	0
46 to 65 days	4	1
66 to 75 days	6	0
76+ days	8	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	51	32
16 to 30 days	24	39
31 to 45 days	12	111
46 to 65 days	2	2
66 to 75 days	1	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Jerome: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	145	65	212
16 to 30 days	19	62	146
31 to 45 days	2	0	22
46 to 65 days	0	2	56
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	130	129
1 to 5 days	12	20
6 to 10 days	2	2
11 to 17 days	4	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	30	40
16 to 30 days	16	86
31 to 45 days	1	9
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	38	10
16 to 30 days	7	22
31 to 45 days	18	58
46 to 65 days	4	0
66 to 75 days	4	0
76+ days	1	2

## Cash Assistance Data By Center: FY 20 Year to Date

### Kingsbridge: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	205	48	310
16 to 30 days	25	103	192
31 to 45 days	4	12	48
46 to 65 days	5	2	66
66 to 75 days	0	6	4
76+ days	1	0	3

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	410	317
1 to 5 days	14	8
6 to 10 days	0	0
11 to 17 days	4	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	55	35
16 to 30 days	14	108
31 to 45 days	4	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	55	25
16 to 30 days	21	26
31 to 45 days	13	82
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	1	3

## Cash Assistance Data By Center: FY 20 Year to Date

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	191	46	223
16 to 30 days	38	104	244
31 to 45 days	2	17	73
46 to 65 days	8	4	73
66 to 75 days	1	0	7
76+ days	1	0	16

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	421	370
1 to 5 days	48	36
6 to 10 days	2	0
11 to 17 days	4	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	43	66
16 to 30 days	14	129
31 to 45 days	4	7
46 to 65 days	8	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	33	10
16 to 30 days	18	9
31 to 45 days	2	94
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20 Year to Date

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	12	82
16 to 30 days	3	29	56
31 to 45 days	4	10	22
46 to 65 days	0	2	13
66 to 75 days	2	0	2
76+ days	0	0	6

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	144	96
1 to 5 days	14	10
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	7

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	27	10
16 to 30 days	10	52
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	10
16 to 30 days	8	4
31 to 45 days	0	14
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Waverly: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	157	26	172
16 to 30 days	22	46	219
31 to 45 days	6	8	31
46 to 65 days	2	0	54
66 to 75 days	0	0	0
76+ days	0	0	6

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	341	263
1 to 5 days	22	22
6 to 10 days	0	0
11 to 17 days	2	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	36
16 to 30 days	20	66
31 to 45 days	0	8
46 to 65 days	0	6
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	12
16 to 30 days	9	1
31 to 45 days	6	53
46 to 65 days	4	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2667	674	3258
16 to 30 days	337	1015	3038
31 to 45 days	68	183	817
46 to 65 days	39	28	889
66 to 75 days	9	26	41
76+ days	5	10	117

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5287	3944
1 to 5 days	308	374
6 to 10 days	12	14
11 to 17 days	22	8
18+ days	4	51

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	648	766
16 to 30 days	195	1442
31 to 45 days	45	62
46 to 65 days	16	16
66 to 75 days	6	0
76+ days	8	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	421	179
16 to 30 days	214	250
31 to 45 days	113	951
46 to 65 days	40	14
66 to 75 days	11	2
76+ days	5	17

## Cash Assistance Data By Center: FY 20.3

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	2
16 to 30 days	0	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	6
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	4	3
16 to 30 days	0	8	2
31 to 45 days	0	0	1
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	5
31 to 45 days	4	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	1	0	1
31 to 45 days	0	0	0
46 to 65 days	1	0	0
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Crotona: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	2
16 to 30 days	3	11	4
31 to 45 days	1	0	1
46 to 65 days	1	0	1
66 to 75 days	1	0	1
76+ days	1	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	6	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	2	6
16 to 30 days	3	2	2
31 to 45 days	2	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20.3

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	4	2
16 to 30 days	0	1	1
31 to 45 days	1	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	5	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	2
16 to 30 days	2	0	1
31 to 45 days	1	3	0
46 to 65 days	0	0	2
66 to 75 days	0	3	0
76+ days	1	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	7
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	0
31 to 45 days	1	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Jerome: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	1	0	1
31 to 45 days	0	0	0
46 to 65 days	1	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Kingsbridge: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	1
16 to 30 days	4	4	3
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	0	12
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	3
16 to 30 days	3	5	4
31 to 45 days	0	6	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	5
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	3	1
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20.3

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	43	22	24
16 to 30 days	17	31	21
31 to 45 days	5	9	6
46 to 65 days	3	1	11
66 to 75 days	1	3	4
76+ days	2	0	5

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	24	17
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	20
16 to 30 days	14	43
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	3
16 to 30 days	5	14
31 to 45 days	5	30
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	4	12
16 to 30 days	4	30	16
31 to 45 days	0	0	2
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	6
1 to 5 days	2	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	20
16 to 30 days	2	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	2
16 to 30 days	1	26
31 to 45 days	0	23
46 to 65 days	0	0
66 to 75 days	2	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20 Year to Date

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	27	22	30
16 to 30 days	5	75	28
31 to 45 days	0	1	8
46 to 65 days	0	10	8
66 to 75 days	0	0	0
76+ days	0	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	46	28
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	56	38
16 to 30 days	2	26
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	2
16 to 30 days	14	20
31 to 45 days	13	32
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	0	2

## Cash Assistance Data By Center: FY 20 Year to Date

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	8	8
16 to 30 days	2	3	10
31 to 45 days	0	0	2
46 to 65 days	1	0	3
66 to 75 days	0	0	4
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	8
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	28
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	1
31 to 45 days	2	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Crotona: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	8	13
16 to 30 days	8	57	28
31 to 45 days	1	0	8
46 to 65 days	1	0	15
66 to 75 days	2	2	4
76+ days	1	0	10

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	35	15
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	8
16 to 30 days	28	20
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	6
16 to 30 days	1	6
31 to 45 days	2	20
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	14	34
16 to 30 days	9	28	22
31 to 45 days	2	0	19
46 to 65 days	0	4	12
66 to 75 days	0	0	2
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	22
1 to 5 days	8	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	8
16 to 30 days	4	20
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	10
16 to 30 days	2	18
31 to 45 days	1	18
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	16	14
16 to 30 days	2	14	6
31 to 45 days	2	0	4
46 to 65 days	0	0	4
66 to 75 days	0	0	5
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	12
1 to 5 days	6	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	16
16 to 30 days	20	14
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	4
16 to 30 days	7	0
31 to 45 days	1	10
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	1

## Cash Assistance Data By Center: FY 20 Year to Date

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	12	8
16 to 30 days	6	22	10
31 to 45 days	1	23	6
46 to 65 days	0	0	9
66 to 75 days	0	12	0
76+ days	1	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	10
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	26
16 to 30 days	0	44
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	12
16 to 30 days	5	22
31 to 45 days	2	22
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	8

## Cash Assistance Data By Center: FY 20 Year to Date

### Jerome: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	8	12
16 to 30 days	3	26	14
31 to 45 days	1	0	2
46 to 65 days	1	0	10
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	6
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	14
16 to 30 days	0	32
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	2
16 to 30 days	6	0
31 to 45 days	2	28
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Kingsbridge: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	16	13
16 to 30 days	10	58	26
31 to 45 days	0	0	7
46 to 65 days	0	0	5
66 to 75 days	1	0	2
76+ days	0	0	3

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	9
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	10
16 to 30 days	4	64
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	2
16 to 30 days	1	7
31 to 45 days	3	26
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 20 Year to Date

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	6	14
16 to 30 days	5	24	22
31 to 45 days	0	24	4
46 to 65 days	2	6	9
66 to 75 days	0	0	4
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	12
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	28
16 to 30 days	0	28
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	4
31 to 45 days	0	34
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	12	4
16 to 30 days	0	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	6
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	12	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	4
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 20 Year to Date

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	136	126	162
16 to 30 days	54	337	184
31 to 45 days	7	48	62
46 to 65 days	5	20	81
66 to 75 days	3	14	21
76+ days	2	0	22

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	212	134
1 to 5 days	24	14
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	170	172
16 to 30 days	72	286
31 to 45 days	0	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	67	40
16 to 30 days	39	108
31 to 45 days	26	223
46 to 65 days	2	14
66 to 75 days	2	0
76+ days	2	11

**Quarterly CBCFA Data: FY 20.3****Number of Days from Initial Request to Completed Application****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	845	6	0	0	0	851
Ongoing Rent	608	8	1	0	0	617
Rent Increase	1,556	6	0	0	0	1562
Establishment of Home	427	0	0	0	0	427
Clothing	157	2	0	0	0	159
Client Share Rent Arrears	1,662	8	1	0	0	1671
Miscellaneous	720	0	0	0	0	720
Work Opp & Trans Bens	222	2	2	0	0	226
Moving Expenses	134	0	0	0	0	134
Storage Fees	470	3	0	0	0	473
<b>Grand Total</b>	<b>6,801</b>	<b>35</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>6840</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	53	5	0	0	0	58
Ongoing Rent	60	2	0	0	0	62
Rent Increase	88	0	0	0	0	88
Establishment of Home	26	0	0	0	0	26
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	123	1	0	0	0	124
Miscellaneous	80	0	0	0	0	80
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	14	0	0	0	0	14
Storage Fees	46	0	0	0	0	46
<b>Subtotal</b>	<b>526</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>534</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	119	0	0	0	0	119
Ongoing Rent	81	1	0	0	0	82
Rent Increase	192	3	0	0	0	195
Establishment of Home	28	0	0	0	0	28
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	206	3	0	0	0	209
Miscellaneous	112	0	0	0	0	112
Work Opp & Trans Bens	25	0	2	0	0	27
Moving Expenses	28	0	0	0	0	28
Storage Fees	74	0	0	0	0	74
<b>Subtotal</b>	<b>880</b>	<b>7</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>889</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Initial Request to Completed Application

#### Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	0	0	0	0	53
Ongoing Rent	45	1	0	0	0	46
Rent Increase	107	0	0	0	0	107
Establishment of Home	24	0	0	0	0	24
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	94	0	0	0	0	94
Miscellaneous	35	0	0	0	0	35
Work Opp & Trans Bens	26	0	0	0	0	26
Moving Expenses	13	0	0	0	0	13
Storage Fees	21	0	0	0	0	21
<b>Subtotal</b>	<b>425</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>426</b>

#### Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	0	0	0	0	82
Ongoing Rent	55	0	0	0	0	55
Rent Increase	146	0	0	0	0	146
Establishment of Home	59	0	0	0	0	59
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	154	0	0	0	0	154
Miscellaneous	56	0	0	0	0	56
Work Opp & Trans Bens	21	1	0	0	0	22
Moving Expenses	5	0	0	0	0	5
Storage Fees	47	0	0	0	0	47
<b>Subtotal</b>	<b>643</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>644</b>

#### Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	0	0	0	0	69
Ongoing Rent	38	0	0	0	0	38
Rent Increase	205	1	0	0	0	206
Establishment of Home	49	0	0	0	0	49
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	197	0	0	0	0	197
Miscellaneous	72	0	0	0	0	72
Work Opp & Trans Bens	26	1	0	0	0	27
Moving Expenses	6	0	0	0	0	6
Storage Fees	32	0	0	0	0	32
<b>Subtotal</b>	<b>706</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>708</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Initial Request to Completed Application

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	0	0	0	0	65
Ongoing Rent	48	1	0	0	0	49
Rent Increase	113	0	0	0	0	113
Establishment of Home	19	0	0	0	0	19
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	93	0	0	0	0	93
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	14	0	0	0	0	14
Storage Fees	47	0	0	0	0	47
<b>Subtotal</b>	<b>492</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>493</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	0	0	0	0	70
Ongoing Rent	86	0	0	0	0	86
Rent Increase	98	1	0	0	0	99
Establishment of Home	50	0	0	0	0	50
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	172	0	0	0	0	172
Miscellaneous	52	0	0	0	0	52
Work Opp & Trans Bens	32	0	0	0	0	32
Moving Expenses	9	0	0	0	0	9
Storage Fees	43	0	0	0	0	43
<b>Subtotal</b>	<b>630</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>631</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	0	0	0	0	22
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	6	0	0	0	0	6
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
<b>Subtotal</b>	<b>62</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>63</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Initial Request to Completed Application

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	0	0	0	0	78
Ongoing Rent	22	0	0	0	0	22
Rent Increase	141	0	0	0	0	141
Establishment of Home	39	0	0	0	0	39
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	141	0	0	0	0	141
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	14	0	0	0	0	14
Storage Fees	14	0	0	0	0	14
<b>Subtotal</b>	<b>522</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>522</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	0	0	0	0	69
Ongoing Rent	61	0	0	0	0	61
Rent Increase	264	0	0	0	0	264
Establishment of Home	26	0	0	0	0	26
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	308	0	0	0	0	308
Miscellaneous	116	0	0	0	0	116
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	12	0	0	0	0	12
Storage Fees	52	0	0	0	0	52
<b>Subtotal</b>	<b>943</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>943</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	0	0	0	0	94
Ongoing Rent	62	2	1	0	0	65
Rent Increase	139	0	0	0	0	139
Establishment of Home	53	0	0	0	0	53
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	109	3	1	0	0	113
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	8	0	0	0	0	8
Storage Fees	49	3	0	0	0	52
<b>Subtotal</b>	<b>586</b>	<b>8</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>596</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Initial Request to Completed Application

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	0	0	0	0	35
Ongoing Rent	33	1	0	0	0	34
Rent Increase	36	0	0	0	0	36
Establishment of Home	18	0	0	0	0	18
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	37	0	0	0	0	37
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	6	0	0	0	0	6
Storage Fees	13	0	0	0	0	13
<b>Subtotal</b>	<b>200</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>201</b>

#### Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	1	0	0	0	37
Ongoing Rent	16	0	0	0	0	16
Rent Increase	27	1	0	0	0	28
Establishment of Home	30	0	0	0	0	30
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	26	1	0	0	0	27
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	0	0	0	0	23
<b>Subtotal</b>	<b>186</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>190</b>



**Quarterly CBCFA Data: FY 20.3****Number of Days from Completed Application to Approval or Denial****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	819	67	2	0	0	<b>888</b>
Ongoing Rent	600	64	0	0	0	<b>664</b>
Rent Increase	1,539	65	2	2	0	<b>1,608</b>
Establishment of Home	400	42	2	0	0	<b>444</b>
Clothing	145	16	0	0	1	<b>162</b>
Client Share Rent Arrears	1,583	173	7	1	2	<b>1,766</b>
Miscellaneous	703	37	1	1	1	<b>743</b>
Work Opp & Trans Bens	150	93	0	0	1	<b>244</b>
Moving Expenses	125	8	0	0	0	<b>133</b>
Storage Fees	455	27	1	0	0	<b>483</b>
<b>Grand Total</b>	<b>6,519</b>	<b>592</b>	<b>15</b>	<b>4</b>	<b>5</b>	<b>7,135</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	58	4	0	0	0	<b>62</b>
Ongoing Rent	65	7	0	0	0	<b>72</b>
Rent Increase	86	2	0	0	0	<b>88</b>
Establishment of Home	24	3	1	0	0	<b>28</b>
Clothing	19	2	0	0	0	<b>21</b>
Client Share Rent Arrears	120	18	1	0	0	<b>139</b>
Miscellaneous	81	6	0	0	0	<b>87</b>
Work Opp & Trans Bens	12	6	0	0	0	<b>18</b>
Moving Expenses	11	2	0	0	0	<b>13</b>
Storage Fees	44	4	0	0	0	<b>48</b>
<b>Subtotal</b>	<b>520</b>	<b>54</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>576</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	122	5	0	0	0	<b>127</b>
Ongoing Rent	85	2	0	0	0	<b>87</b>
Rent Increase	199	4	0	0	0	<b>203</b>
Establishment of Home	29	1	0	0	0	<b>30</b>
Clothing	15	0	0	0	0	<b>15</b>
Client Share Rent Arrears	216	7	0	0	0	<b>223</b>
Miscellaneous	113	2	0	1	0	<b>116</b>
Work Opp & Trans Bens	13	14	0	0	0	<b>27</b>
Moving Expenses	29	0	0	0	0	<b>29</b>
Storage Fees	74	1	0	0	0	<b>75</b>
<b>Subtotal</b>	<b>895</b>	<b>36</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>932</b>

**Quarterly CBCFA Data: FY 20.3****Number of Days from Completed Application to Provision of Benefits****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	52	0	0	0	0	<b>52</b>
Ongoing Rent	43	4	0	0	0	<b>47</b>
Rent Increase	108	3	0	0	0	<b>111</b>
Establishment of Home	24	1	0	0	0	<b>25</b>
Clothing	5	1	0	0	0	<b>6</b>
Client Share Rent Arrears	93	6	0	0	0	<b>99</b>
Miscellaneous	32	1	0	0	0	<b>33</b>
Work Opp & Trans Bens	16	11	0	0	0	<b>27</b>
Moving Expenses	13	0	0	0	0	<b>13</b>
Storage Fees	21	0	0	0	0	<b>21</b>
<b>Subtotal</b>	<b>407</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>434</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	79	7	0	0	0	<b>86</b>
Ongoing Rent	48	6	0	0	0	<b>54</b>
Rent Increase	143	8	0	0	0	<b>151</b>
Establishment of Home	53	4	0	0	0	<b>57</b>
Clothing	15	2	0	0	0	<b>17</b>
Client Share Rent Arrears	133	21	0	0	0	<b>154</b>
Miscellaneous	56	4	1	0	0	<b>61</b>
Work Opp & Trans Bens	17	6	0	0	0	<b>23</b>
Moving Expenses	4	0	0	0	0	<b>4</b>
Storage Fees	45	1	0	0	0	<b>46</b>
<b>Subtotal</b>	<b>593</b>	<b>59</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>653</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	70	1	0	0	0	<b>71</b>
Ongoing Rent	37	2	0	0	0	<b>39</b>
Rent Increase	202	7	0	0	0	<b>209</b>
Establishment of Home	46	4	0	0	0	<b>50</b>
Clothing	9	1	0	0	0	<b>10</b>
Client Share Rent Arrears	185	22	0	0	0	<b>207</b>
Miscellaneous	74	2	0	0	0	<b>76</b>
Work Opp & Trans Bens	17	11	0	0	0	<b>28</b>
Moving Expenses	5	1	0	0	0	<b>6</b>
Storage Fees	29	4	0	0	0	<b>33</b>
<b>Subtotal</b>	<b>674</b>	<b>55</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>729</b>

**Quarterly CBCFA Data: FY 20.3****Number of Days from Completed Application to Provision of Benefits****Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	60	5	0	0	0	<b>65</b>
Ongoing Rent	49	5	0	0	0	<b>54</b>
Rent Increase	114	1	0	0	0	<b>115</b>
Establishment of Home	19	0	0	0	0	<b>19</b>
Clothing	11	0	0	0	0	<b>11</b>
Client Share Rent Arrears	91	7	0	0	1	<b>99</b>
Miscellaneous	63	3	0	0	1	<b>67</b>
Work Opp & Trans Bens	14	2	0	0	0	<b>16</b>
Moving Expenses	14	0	0	0	0	<b>14</b>
Storage Fees	47	0	0	0	0	<b>47</b>
<b>Subtotal</b>	<b>482</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>507</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	68	10	1	0	0	<b>79</b>
Ongoing Rent	80	18	0	0	0	<b>98</b>
Rent Increase	94	14	1	0	0	<b>109</b>
Establishment of Home	48	7	0	0	0	<b>55</b>
Clothing	18	5	0	0	1	<b>24</b>
Client Share Rent Arrears	141	42	4	0	0	<b>187</b>
Miscellaneous	52	6	0	0	0	<b>58</b>
Work Opp & Trans Bens	30	11	0	0	1	<b>42</b>
Moving Expenses	10	0	0	0	0	<b>10</b>
Storage Fees	43	5	1	0	0	<b>49</b>
<b>Subtotal</b>	<b>584</b>	<b>118</b>	<b>7</b>	<b>0</b>	<b>2</b>	<b>711</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	20	1	0	0	0	<b>21</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	7	3	0	0	0	<b>10</b>
Clothing	5	0	0	0	0	<b>5</b>
Client Share Rent Arrears	2	0	0	0	0	<b>2</b>
Miscellaneous	17	0	0	0	0	<b>17</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	1	0	0	0	0	<b>1</b>
Storage Fees	9	0	0	0	0	<b>9</b>
<b>Subtotal</b>	<b>62</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>66</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Completed Application to Provision of Benefits

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	8	0	0	0	76
Ongoing Rent	23	0	0	0	0	23
Rent Increase	141	1	0	1	0	143
Establishment of Home	34	2	0	0	0	36
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	139	2	0	1	0	142
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	14	15	0	0	0	29
Moving Expenses	12	2	0	0	0	14
Storage Fees	13	0	0	0	0	13
<b>Subtotal</b>	<b>488</b>	<b>30</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>520</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	4	0	0	0	69
Ongoing Rent	60	1	0	0	0	61
Rent Increase	262	5	0	0	0	267
Establishment of Home	24	2	0	0	0	26
Clothing	16	2	0	0	0	18
Client Share Rent Arrears	303	14	0	0	0	317
Miscellaneous	108	6	0	0	0	114
Work Opp & Trans Bens	9	9	0	0	0	18
Moving Expenses	11	1	0	0	0	12
Storage Fees	51	3	0	0	0	54
<b>Subtotal</b>	<b>909</b>	<b>47</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>956</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	9	1	0	0	108
Ongoing Rent	63	8	0	0	0	71
Rent Increase	128	14	1	1	0	144
Establishment of Home	55	6	0	0	0	61
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	105	20	1	0	0	126
Miscellaneous	48	4	0	0	0	52
Work Opp & Trans Bens	5	4	0	0	0	9
Moving Expenses	7	0	0	0	0	7
Storage Fees	51	1	0	0	0	52
<b>Subtotal</b>	<b>573</b>	<b>67</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>644</b>

**Quarterly CBCFA Data: FY 20.3****Number of Days from Completed Application to Provision of Benefits****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	30	4	0	0	0	<b>34</b>
Ongoing Rent	33	4	0	0	0	<b>37</b>
Rent Increase	37	1	0	0	0	<b>38</b>
Establishment of Home	15	1	0	0	0	<b>16</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	34	3	0	0	1	<b>38</b>
Miscellaneous	12	0	0	0	0	<b>12</b>
Work Opp & Trans Bens	3	4	0	0	0	<b>7</b>
Moving Expenses	4	2	0	0	0	<b>6</b>
Storage Fees	11	1	0	0	0	<b>12</b>
<b>Subtotal</b>	<b>181</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>202</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	29	9	0	0	0	14
Ongoing Rent	13	7	0	0	0	18
Rent Increase	25	5	0	0	0	27
Establishment of Home	22	8	1	0	0	21
Clothing	11	2	0	0	0	13
Client Share Rent Arrears	21	11	1	0	0	16
Miscellaneous	9	3	0	0	0	<b>12</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	4	0	0	0	0	<b>4</b>
Storage Fees	17	7	0	0	0	<b>24</b>
<b>Subtotal</b>	<b>151</b>	<b>52</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>205</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Approval to Provision of Benefits

#### Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	458	66	2	0	0	526
Ongoing Rent	161	60	9	1	0	231
Rent Increase	596	258	76	12	0	942
Establishment of Home	293	28	1	0	0	322
Clothing	73	4	0	0	0	77
Client Share Rent Arrears	945	209	14	0	0	1,168
Miscellaneous	454	84	15	0	0	553
Work Opp & Trans Bens	107	35	3	0	0	145
Moving Expenses	77	11	2	0	0	90
Storage Fees	308	60	1	0	0	369
<b>Grand Total</b>	<b>3,472</b>	<b>815</b>	<b>123</b>	<b>13</b>	<b>0</b>	<b>4,423</b>

#### Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	2	0	0	0	43
Ongoing Rent	22	0	0	0	0	22
Rent Increase	44	6	0	0	0	50
Establishment of Home	20	0	0	0	0	20
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	82	0	0	0	0	82
Miscellaneous	66	1	0	0	0	67
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	10	0	0	0	0	10
Storage Fees	35	1	0	0	0	36
<b>Subtotal</b>	<b>337</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>347</b>

#### Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	28	1	0	0	67
Ongoing Rent	16	13	1	1	0	31
Rent Increase	40	47	7	5	0	99
Establishment of Home	11	7	0	0	0	18
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	80	70	9	0	0	159
Miscellaneous	44	40	13	0	0	97
Work Opp & Trans Bens	10	6	0	0	0	16
Moving Expenses	17	5	0	0	0	22
Storage Fees	32	23	0	0	0	55
<b>Subtotal</b>	<b>292</b>	<b>240</b>	<b>31</b>	<b>6</b>	<b>0</b>	<b>569</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Approval to Provision of Benefits

#### Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	0	0	0	0	37
Ongoing Rent	15	4	0	0	0	19
Rent Increase	44	7	0	0	0	51
Establishment of Home	21	0	0	0	0	21
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	65	7	0	0	0	72
Miscellaneous	31	4	0	0	0	35
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	10	0	0	0	0	10
Storage Fees	20	2	0	0	0	22
<b>Subtotal</b>	<b>262</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>287</b>

#### Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	5	0	0	0	55
Ongoing Rent	4	11	3	0	0	18
Rent Increase	15	53	45	3	0	116
Establishment of Home	39	4	0	0	0	43
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	75	12	0	0	0	87
Miscellaneous	40	8	0	0	0	48
Work Opp & Trans Bens	6	4	3	0	0	13
Moving Expenses	3	2	0	0	0	5
Storage Fees	38	5	0	0	0	43
<b>Subtotal</b>	<b>276</b>	<b>104</b>	<b>51</b>	<b>3</b>	<b>0</b>	<b>434</b>

#### Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	4	0	0	0	44
Ongoing Rent	23	2	0	0	0	25
Rent Increase	152	28	0	0	0	180
Establishment of Home	36	1	0	0	0	37
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	144	19	0	0	0	163
Miscellaneous	46	8	0	0	0	54
Work Opp & Trans Bens	16	2	0	0	0	18
Moving Expenses	3	1	0	0	0	4
Storage Fees	21	2	0	0	0	23
<b>Subtotal</b>	<b>482</b>	<b>67</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>549</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Approval to Provision of Benefits

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	3	0	0	0	39
Ongoing Rent	10	6	0	0	0	16
Rent Increase	40	18	1	0	0	59
Establishment of Home	15	0	0	0	0	15
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	58	7	1	0	0	66
Miscellaneous	45	3	0	0	0	48
Work Opp & Trans Bens	6	4	0	0	0	10
Moving Expenses	9	0	1	0	0	10
Storage Fees	33	1	0	0	0	34
<b>Subtotal</b>	<b>259</b>	<b>42</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>304</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	9	1	0	0	46
Ongoing Rent	6	9	5	0	0	20
Rent Increase	28	14	12	2	0	56
Establishment of Home	32	6	0	0	0	38
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	65	34	3	0	0	102
Miscellaneous	31	2	0	0	0	33
Work Opp & Trans Bens	16	10	0	0	0	26
Moving Expenses	3	2	0	0	0	5
Storage Fees	27	11	0	0	0	38
<b>Subtotal</b>	<b>251</b>	<b>97</b>	<b>21</b>	<b>2</b>	<b>0</b>	<b>371</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	1	0	0	0	14
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	6	0	0	0	0	6
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	0	0	0	0	5
<b>Subtotal</b>	<b>44</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>45</b>



## Quarterly CBCFA Data: FY 20.3

### Number of Days from Approval to Provision of Benefits

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	10	0	0	0	46
Ongoing Rent	5	2	0	0	0	7
Rent Increase	23	28	3	0	0	54
Establishment of Home	23	4	1	0	0	28
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	83	23	1	0	0	107
Miscellaneous	20	6	1	0	0	27
Work Opp & Trans Bens	16	2	0	0	0	18
Moving Expenses	6	1	0	0	0	7
Storage Fees	9	4	0	0	0	13
<b>Subtotal</b>	<b>225</b>	<b>81</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>312</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	28	6	0	0	0	34
Rent Increase	131	27	4	2	0	164
Establishment of Home	14	1	0	0	0	15
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	191	19	0	0	0	210
Miscellaneous	75	4	0	0	0	79
Work Opp & Trans Bens	10	4	0	0	0	14
Moving Expenses	5	0	0	0	0	5
Storage Fees	31	1	1	0	0	33
<b>Subtotal</b>	<b>532</b>	<b>62</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>601</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	1	0	0	0	60
Ongoing Rent	25	6	0	0	0	31
Rent Increase	60	23	1	0	0	84
Establishment of Home	45	2	0	0	0	47
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	79	14	0	0	0	93
Miscellaneous	29	7	0	0	0	36
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	6	0	0	0	0	6
Storage Fees	40	9	0	0	0	49
<b>Subtotal</b>	<b>353</b>	<b>65</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>419</b>

## Quarterly CBCFA Data: FY 20.3

### Number of Days from Approval to Provision of Benefits

#### Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	1	0	0	0	21
Ongoing Rent	3	0	0	0	0	3
Rent Increase	6	6	3	0	0	15
Establishment of Home	15	1	0	0	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	14	4	0	0	0	18
Miscellaneous	4	1	1	0	0	6
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	2	0	1	0	0	3
Storage Fees	6	1	0	0	0	7
<b>Subtotal</b>	<b>74</b>	<b>15</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>94</b>

#### Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	2	0	0	0	20
Ongoing Rent	3	1	0	0	0	4
Rent Increase	13	1	0	0	0	14
Establishment of Home	16	2	0	0	0	18
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	8	0	0	0	0	8
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	0	0	0	0	11
<b>Subtotal</b>	<b>85</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>91</b>

Quarterly CBCFA Data: FY 20.3

Number of Days from Completed Application to Provision of Benefits

**Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	268	192	18	0	0	478
Ongoing Rent	135	101	18	7	0	261
Rent Increase	394	375	104	26	0	899
Establishment of Home	183	161	13	2	0	359
Clothing	86	29	0	0	0	115
Client Share Rent Arrears	626	407	71	4	1	1109
Miscellaneous	385	193	32	1	0	611
Work Opp & Trans Bens	59	92	27	2	0	180
Moving Expenses	59	27	2	0	0	88
Storage Fees	229	90	10	1	0	330
<b>Grand Total</b>	<b>2,424</b>	<b>1667</b>	<b>295</b>	<b>43</b>	<b>1</b>	<b>4430</b>

**Amsterdam**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	19	0	0	0	43
Ongoing Rent	14	8	0	0	0	22
Rent Increase	32	21	0	0	0	53
Establishment of Home	13	6	0	1	0	20
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	48	34	1	0	0	
Miscellaneous	45	22	0	0	0	67
Work Opp & Trans Bens	3	3	1	0	0	7
Moving Expenses	10	0	0	0	0	10
Storage Fees	28	7	1	0	0	36
<b>Subtotal</b>	<b>225</b>	<b>123</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>352</b>

**Brownsville**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	33	7	0	0	67
Ongoing Rent	13	14	2	2	0	31
Rent Increase	26	54	14	5	0	99
Establishment of Home	6	10	2	0	0	18
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	58	74	25	1	0	158
Miscellaneous	35	41	21	0	0	97
Work Opp & Trans Bens	2	12	3	0	0	17
Moving Expenses	11	11	0	0	0	22
Storage Fees	24	28	3	0	0	55
<b>Subtotal</b>	<b>205</b>	<b>279</b>	<b>77</b>	<b>8</b>	<b>0</b>	<b>569</b>

**Total for all Centers****Number of Days from Completed Application Approval or Denial****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	34	3	0	0	0	37
Ongoing Rent	12	7	0	0	0	19
Rent Increase	36	14	1	0	0	51
Establishment of Home	17	4	0	0	0	21
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	49	24	0	0	0	73
Miscellaneous	29	6	0	0	0	35
Work Opp & Trans Bens	8	6	0	0	0	14
Moving Expenses	8	2	0	0	0	10
Storage Fees	18	3	1	0	0	22
<b>Subtotal</b>	<b>215</b>	<b>71</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>288</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	28	29	0	0	0	57
Ongoing Rent	0	9	8	1	0	18
Rent Increase	5	48	58	5	0	116
Establishment of Home	14	29	0	0	0	43
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	63	30	0	0	0	93
Miscellaneous	29	19	0	0	0	48
Work Opp & Trans Bens	3	5	5	0	0	13
Moving Expenses	2	3	0	0	0	5
Storage Fees	34	9	0	0	0	43
<b>Subtotal</b>	<b>182</b>	<b>183</b>	<b>71</b>	<b>6</b>	<b>0</b>	<b>442</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	26	19	0	0	0	45
Ongoing Rent	12	13	0	0	0	25
Rent Increase	109	68	2	0	0	179
Establishment of Home	22	15	0	0	0	37
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	96	66	1	0	0	163
Miscellaneous	35	19	0	0	0	54
Work Opp & Trans Bens	6	9	3	0	0	18
Moving Expenses	1	3	0	0	0	4
Storage Fees	16	7	0	0	0	23
<b>Subtotal</b>	<b>324</b>	<b>219</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>549</b>

**Total for all Centers****Number of Days from Completed Application Approval or Denial****Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	32	10	0	0	0	42
Ongoing Rent	4	11	1	0	0	16
Rent Increase	21	33	5	0	0	59
Establishment of Home	15	2	0	0	0	17
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	42	23	3	0	0	68
Miscellaneous	39	9	0	0	0	48
Work Opp & Trans Bens	4	6	0	0	0	10
Moving Expenses	8	1	1	0	0	10
Storage Fees	31	4	0	0	0	35
<b>Subtotal</b>	<b>202</b>	<b>100</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>312</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	14	26	8	0	0	48
Ongoing Rent	3	7	7	4	0	21
Rent Increase	12	28	4	12	0	56
Establishment of Home	15	19	4	0	0	38
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	17	58	24	3	0	102
Miscellaneous	18	12	3	0	0	33
Work Opp & Trans Bens	6	12	6	2	0	26
Moving Expenses	3	1	1	0	0	5
Storage Fees	14	22	1	1	0	38
<b>Subtotal</b>	<b>107</b>	<b>187</b>	<b>58</b>	<b>22</b>	<b>0</b>	<b>374</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	10	3	0	0	0	13
Ongoing Rent	1	0	0	0	0	1
Rent Increase	5	2	0	0	0	7
Establishment of Home	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
<b>Subtotal</b>	<b>39</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>45</b>

**Total for all Centers****Number of Days from Completed Application Approval or Denial****Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	19	26	1	0	0	<b>46</b>
Ongoing Rent	1	6	0	0	0	<b>7</b>
Rent Increase	9	38	7	0	0	<b>54</b>
Establishment of Home	13	15	2	0	0	<b>30</b>
Clothing	2	3	0	0	0	<b>5</b>
Client Share Rent Arrears	57	42	8	0	0	<b>107</b>
Miscellaneous	17	7	4	0	0	<b>28</b>
Work Opp & Trans Bens	4	10	4	0	0	<b>18</b>
Moving Expenses	5	2	0	0	0	<b>7</b>
Storage Fees	9	3	1	0	0	<b>13</b>
<b>Subtotal</b>	<b>136</b>	<b>152</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>315</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	34	4	0	0	0	<b>38</b>
Ongoing Rent	22	12	0	0	0	<b>34</b>
Rent Increase	113	42	7	3	0	<b>165</b>
Establishment of Home	14	3	0	0	0	<b>17</b>
Clothing	10	2	0	0	0	<b>12</b>
Client Share Rent Arrears	179	42	6	0	0	<b>227</b>
Miscellaneous	66	12	1	0	0	<b>79</b>
Work Opp & Trans Bens	0	13	3	0	0	<b>16</b>
Moving Expenses	5	0	0	0	0	<b>5</b>
Storage Fees	32	2	1	0	0	<b>35</b>
<b>Subtotal</b>	<b>475</b>	<b>132</b>	<b>18</b>	<b>3</b>	<b>0</b>	<b>628</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	51	9	0	0	0	<b>60</b>
Ongoing Rent	18	11	2	0	0	<b>31</b>
Rent Increase	38	42	3	1	0	<b>84</b>
Establishment of Home	37	10	0	0	0	<b>47</b>
Clothing	5	3	0	0	0	<b>8</b>
Client Share Rent Arrears	48	42	3	0	0	<b>93</b>
Miscellaneous	23	11	2	0	0	<b>36</b>
Work Opp & Trans Bens	2	3	0	0	0	<b>5</b>
Moving Expenses	6	0	0	0	0	<b>6</b>
Storage Fees	34	14	1	0	0	<b>49</b>
<b>Subtotal</b>	<b>262</b>	<b>145</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>419</b>

**Total for all Centers****Number of Days from Completed Application Approval or Denial****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	12	9	0	0	0	21
Ongoing Rent	2	1	0	0	0	3
Rent Increase	1	9	4	1	0	15
Establishment of Home	9	7	0	0	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	7	7	3	0	1	18
Miscellaneous	3	2	0	1	0	6
Work Opp & Trans Bens	0	5	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	6	1	1	0	0	8
<b>Subtotal</b>	<b>42</b>	<b>41</b>	<b>8</b>	<b>2</b>	<b>1</b>	<b>94</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	8	11	2	0	0	21
Ongoing Rent	0	4	0	0	0	4
Rent Increase	7	7	0	0	0	14
Establishment of Home	7	9	2	0	0	18
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	4	4	0	0	0	8
Miscellaneous	7	2	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	7	3	1	0	0	11
<b>Subtotal</b>	<b>44</b>	<b>43</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>92</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Initial Request to Completed Application****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	2620	36	1	0	0	<b>2657</b>
Ongoing Rent	1841	30	2	1	0	<b>1874</b>
Rent Increase	4565	18	1	0	0	<b>4584</b>
Establishment of Home	1273	15	0	0	0	<b>1288</b>
Clothing	449	4	1	0	0	<b>454</b>
Client Share Rent Arrears	4961	54	1	2	0	<b>5018</b>
Miscellaneous	2254	15	0	0	0	<b>2269</b>
Work Opp & Trans Bens	724	12	2	0	0	<b>738</b>
Moving Expenses	393	1	0	0	0	<b>394</b>
Storage Fees	1548	7	0	0	0	<b>1555</b>
<b>Grand Total</b>	<b>20628</b>	<b>192</b>	<b>8</b>	<b>3</b>	<b>0</b>	<b>20831</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	192	9	0	0	0	<b>201</b>
Ongoing Rent	161	5	0	0	0	<b>166</b>
Rent Increase	247	1	0	0	0	<b>248</b>
Establishment of Home	100	4	0	0	0	<b>104</b>
Clothing	55	0	0	0	0	<b>55</b>
Client Share Rent Arrears	364	11	0	0	0	<b>375</b>
Miscellaneous	172	3	0	0	0	<b>175</b>
Work Opp & Trans Bens	60	4	0	0	0	<b>64</b>
Moving Expenses	41	0	0	0	0	<b>41</b>
Storage Fees	133	0	0	0	0	<b>133</b>
<b>Subtotal</b>	<b>1525</b>	<b>37</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1562</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	422	8	0	0	0	<b>430</b>
Ongoing Rent	242	1	0	0	0	<b>243</b>
Rent Increase	534	3	0	0	0	<b>537</b>
Establishment of Home	101	1	0	0	0	<b>102</b>
Clothing	44	0	0	0	0	<b>44</b>
Client Share Rent Arrears	649	9	0	1	0	<b>659</b>
Miscellaneous	336	2	0	0	0	<b>338</b>
Work Opp & Trans Bens	107	0	2	0	0	<b>109</b>
Moving Expenses	77	1	0	0	0	<b>78</b>
Storage Fees	241	0	0	0	0	<b>241</b>
<b>Subtotal</b>	<b>2753</b>	<b>25</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>2781</b>



**CBCFA Data: FY 20 Year to Date****Number of Days from Initial Request to Completed Application****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	165	0	0	0	0	<b>165</b>
Ongoing Rent	160	1	0	0	0	<b>161</b>
Rent Increase	325	2	0	0	0	<b>327</b>
Establishment of Home	57	0	0	0	0	<b>57</b>
Clothing	22	1	0	0	0	<b>23</b>
Client Share Rent Arrears	244	2	0	0	0	<b>246</b>
Miscellaneous	140	1	0	0	0	<b>141</b>
Work Opp & Trans Bens	61	0	0	0	0	<b>61</b>
Moving Expenses	31	0	0	0	0	<b>31</b>
Storage Fees	84	0	0	0	0	<b>84</b>
<b>Subtotal</b>	<b>1289</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1296</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	207	0	0	0	0	<b>207</b>
Ongoing Rent	141	0	0	0	0	<b>141</b>
Rent Increase	447	2	0	0	0	<b>449</b>
Establishment of Home	150	0	0	0	0	<b>150</b>
Clothing	41	0	0	0	0	<b>41</b>
Client Share Rent Arrears	451	0	0	0	0	<b>451</b>
Miscellaneous	190	0	0	0	0	<b>190</b>
Work Opp & Trans Bens	63	3	0	0	0	<b>66</b>
Moving Expenses	20	0	0	0	0	<b>20</b>
Storage Fees	142	0	0	0	0	<b>142</b>
<b>Subtotal</b>	<b>1852</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1857</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	219	1	1	0	0	<b>221</b>
Ongoing Rent	159	1	0	0	0	<b>160</b>
Rent Increase	555	1	1	0	0	<b>557</b>
Establishment of Home	139	0	0	0	0	<b>139</b>
Clothing	38	0	0	0	0	<b>38</b>
Client Share Rent Arrears	608	2	0	0	0	<b>610</b>
Miscellaneous	210	0	0	0	0	<b>210</b>
Work Opp & Trans Bens	80	1	0	0	0	<b>81</b>
Moving Expenses	16	0	0	0	0	<b>16</b>
Storage Fees	93	1	0	0	0	<b>94</b>
<b>Subtotal</b>	<b>2117</b>	<b>7</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2126</b>

## CBCFA Data: FY 20 Year to Date

### Number of Days from Initial Request to Completed Application

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	197	1	0	0	0	198
Ongoing Rent	138	2	0	0	0	140
Rent Increase	356	1	0	0	0	357
Establishment of Home	63	0	0	0	0	63
Clothing	34	0	0	0	0	34
Client Share Rent Arrears	331	4	0	0	0	335
Miscellaneous	208	0	0	0	0	208
Work Opp & Trans Bens	39	0	0	0	0	39
Moving Expenses	36	0	0	0	0	36
Storage Fees	147	1	0	0	0	148
<b>Subtotal</b>	<b>1549</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1558</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	2	0	0	0	174
Ongoing Rent	231	5	0	1	0	237
Rent Increase	292	2	0	0	0	294
Establishment of Home	123	2	0	0	0	125
Clothing	46	0	1	0	0	47
Client Share Rent Arrears	448	8	0	1	0	457
Miscellaneous	146	0	0	0	0	146
Work Opp & Trans Bens	73	1	0	0	0	74
Moving Expenses	30	0	0	0	0	30
Storage Fees	132	0	0	0	0	132
<b>Subtotal</b>	<b>1693</b>	<b>20</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1716</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	3	0	0	0	87
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	2	0	0	0	16
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	67	2	0	0	0	69
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	28	0	0	0	0	28
<b>Subtotal</b>	<b>209</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>217</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Initial Request to Completed Application****Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	213	0	0	0	0	213
Ongoing Rent	80	0	0	0	0	80
Rent Increase	376	0	0	0	0	376
Establishment of Home	109	0	0	0	0	109
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	427	0	0	0	0	427
Miscellaneous	142	0	0	0	0	142
Work Opp & Trans Bens	94	0	0	0	0	94
Moving Expenses	31	0	0	0	0	31
Storage Fees	74	0	0	0	0	74
<b>Subtotal</b>	<b>1565</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1565</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	241	0	0	0	0	241
Ongoing Rent	154	1	0	0	0	155
Rent Increase	789	2	0	0	0	791
Establishment of Home	117	0	0	0	0	117
Clothing	64	0	0	0	0	64
Client Share Rent Arrears	898	1	0	0	0	899
Miscellaneous	393	0	0	0	0	393
Work Opp & Trans Bens	62	0	0	0	0	62
Moving Expenses	46	0	0	0	0	46
Storage Fees	199	0	0	0	0	199
<b>Subtotal</b>	<b>2963</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2967</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	279	9	0	0	0	288
Ongoing Rent	223	9	1	0	0	233
Rent Increase	441	2	0	0	0	443
Establishment of Home	164	3	0	0	0	167
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	327	10	1	0	0	338
Miscellaneous	157	5	0	0	0	162
Work Opp & Trans Bens	35	2	0	0	0	37
Moving Expenses	28	0	0	0	0	28
Storage Fees	160	5	0	0	0	165
<b>Subtotal</b>	<b>1850</b>	<b>45</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1897</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Initial Request to Completed Application****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	120	1	0	0	0	121
Ongoing Rent	85	2	0	0	0	87
Rent Increase	130	0	0	0	0	130
Establishment of Home	55	1	0	0	0	56
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	104	1	0	0	0	105
Miscellaneous	55	0	0	0	0	55
Work Opp & Trans Bens	37	0	0	0	0	37
Moving Expenses	16	0	0	0	0	16
Storage Fees	38	0	0	0	0	38
<b>Subtotal</b>	<b>660</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>665</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	109	2	0	0	0	111
Ongoing Rent	66	3	1	0	0	70
Rent Increase	73	2	0	0	0	75
Establishment of Home	81	2	0	0	0	83
Clothing	25	2	0	0	0	27
Client Share Rent Arrears	108	6	0	0	0	114
Miscellaneous	38	2	0	0	0	40
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	16	0	0	0	0	16
Storage Fees	77	0	0	0	0	77
<b>Subtotal</b>	<b>603</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>624</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Approval or Denial****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	2,437	258	14	1	1	2,711
Ongoing Rent	1,669	249	8	2	0	1,928
Rent Increase	4,412	267	6	4	0	4,689
Establishment of Home	1,170	144	5	1	0	1,320
Clothing	406	39	1	1	1	448
Client Share Rent Arrears	4,462	655	23	3	2	5,145
Miscellaneous	2,151	133	2	2	1	2,289
Work Opp & Trans Bens	495	248	4	0	1	748
Moving Expenses	367	30	0	0	1	398
Storage Fees	1,467	105	2	1	0	1,575
<b>Grand Total</b>	<b>19,036</b>	<b>2,128</b>	<b>65</b>	<b>15</b>	<b>7</b>	<b>21,251</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	184	18	0	0	1	203
Ongoing Rent	150	21	1	0	0	172
Rent Increase	234	19	0	0	0	253
Establishment of Home	90	14	1	0	0	105
Clothing	49	4	0	0	0	53
Client Share Rent Arrears	325	54	3	0	0	382
Miscellaneous	168	10	0	0	0	178
Work Opp & Trans Bens	47	16	1	0	0	64
Moving Expenses	35	7	0	0	0	42
Storage Fees	122	11	1	0	0	134
<b>Subtotal</b>	<b>1,404</b>	<b>174</b>	<b>7</b>	<b>0</b>	<b>1</b>	<b>1,586</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	393	53	1	0	0	447
Ongoing Rent	234	12	0	0	0	246
Rent Increase	524	18	0	0	0	542
Establishment of Home	92	16	0	0	0	108
Clothing	43	1	0	0	0	44
Client Share Rent Arrears	623	44	0	0	0	667
Miscellaneous	328	13	0	1	0	342
Work Opp & Trans Bens	73	39	0	0	0	112
Moving Expenses	77	2	0	0	0	79
Storage Fees	236	9	0	0	0	245
<b>Subtotal</b>	<b>2,623</b>	<b>207</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2,832</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application Approval or Denial****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	159	8	1	0	0	<b>168</b>
Ongoing Rent	156	6	0	0	0	<b>162</b>
Rent Increase	335	4	0	0	0	<b>339</b>
Establishment of Home	57	4	0	0	0	<b>61</b>
Clothing	21	1	0	0	0	<b>22</b>
Client Share Rent Arrears	245	11	0	0	0	<b>256</b>
Miscellaneous	137	1	0	0	0	<b>138</b>
Work Opp & Trans Bens	43	18	0	0	0	<b>61</b>
Moving Expenses	31	0	0	0	0	<b>31</b>
Storage Fees	83	2	0	0	0	<b>85</b>
<b>Subtotal</b>	<b>1,267</b>	<b>55</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1,323</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	190	15	0	0	0	<b>205</b>
Ongoing Rent	130	10	0	0	0	<b>140</b>
Rent Increase	438	17	0	0	0	<b>455</b>
Establishment of Home	141	7	0	0	0	<b>148</b>
Clothing	40	3	0	0	0	<b>43</b>
Client Share Rent Arrears	410	46	1	0	0	<b>457</b>
Miscellaneous	177	12	1	0	0	<b>190</b>
Work Opp & Trans Bens	47	17	1	0	0	<b>65</b>
Moving Expenses	19	1	0	0	0	<b>20</b>
Storage Fees	139	5	0	0	0	<b>144</b>
<b>Subtotal</b>	<b>1,731</b>	<b>133</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1,867</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	206	24	1	0	0	<b>231</b>
Ongoing Rent	142	25	0	0	0	<b>167</b>
Rent Increase	525	44	0	0	0	<b>569</b>
Establishment of Home	123	21	1	0	0	<b>145</b>
Clothing	29	7	0	0	0	<b>36</b>
Client Share Rent Arrears	534	89	1	0	0	<b>624</b>
Miscellaneous	201	10	0	0	0	<b>211</b>
Work Opp & Trans Bens	52	30	0	0	0	<b>82</b>
Moving Expenses	14	4	0	0	0	<b>18</b>
Storage Fees	89	7	0	0	0	<b>96</b>
<b>Subtotal</b>	<b>1,915</b>	<b>261</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>2,179</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application Approval or Denial****Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	187	14	2	0	0	<b>203</b>
Ongoing Rent	133	10	0	0	0	<b>143</b>
Rent Increase	359	2	0	0	0	<b>361</b>
Establishment of Home	63	2	0	0	0	<b>65</b>
Clothing	32	1	0	1	0	<b>34</b>
Client Share Rent Arrears	326	15	0	0	1	<b>342</b>
Miscellaneous	197	10	0	0	1	<b>208</b>
Work Opp & Trans Bens	33	8	0	0	0	<b>41</b>
Moving Expenses	35	1	0	0	0	<b>36</b>
Storage Fees	146	2	0	0	0	<b>148</b>
<b>Subtotal</b>	<b>1,511</b>	<b>65</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1,581</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	143	31	3	1	0	<b>178</b>
Ongoing Rent	153	84	7	1	0	<b>245</b>
Rent Increase	208	83	3	2	0	<b>296</b>
Establishment of Home	103	23	1	1	0	<b>128</b>
Clothing	35	8	1	0	1	<b>45</b>
Client Share Rent Arrears	257	193	9	2	0	<b>461</b>
Miscellaneous	115	34	0	1	0	<b>150</b>
Work Opp & Trans Bens	40	31	1	0	1	<b>73</b>
Moving Expenses	29	1	0	0	1	<b>31</b>
Storage Fees	102	27	1	1	0	<b>131</b>
<b>Subtotal</b>	<b>1,185</b>	<b>515</b>	<b>26</b>	<b>9</b>	<b>3</b>	<b>1,738</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	82	2	0	0	0	<b>84</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	14	3	0	0	0	<b>17</b>
Clothing	6	0	0	0	0	<b>6</b>
Client Share Rent Arrears	2	0	0	0	0	<b>2</b>
Miscellaneous	69	0	1	0	0	<b>70</b>
Work Opp & Trans Bens	2	1	0	0	0	<b>3</b>
Moving Expenses	4	1	0	0	0	<b>5</b>
Storage Fees	29	0	0	0	0	<b>29</b>
<b>Subtotal</b>	<b>209</b>	<b>7</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>217</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application Approval or Denial****Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	
New Apartment	192	20	2	0	0	<b>Total</b>
Ongoing Rent	80	4	0	0	0	<b>84</b>
Rent Increase	381	8	1	1	0	<b>391</b>
Establishment of Home	101	8	0	0	0	<b>109</b>
Clothing	19	0	0	0	0	<b>19</b>
Client Share Rent Arrears	423	20	0	1	0	<b>444</b>
Miscellaneous	139	4	0	0	0	<b>143</b>
Work Opp & Trans Bens	54	39	0	0	0	<b>93</b>
Moving Expenses	27	3	0	0	0	<b>30</b>
Storage Fees	73	0	0	0	0	<b>73</b>
<b>Subtotal</b>	<b>1,489</b>	<b>106</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>1,600</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	235	12	1	0	0	<b>248</b>
Ongoing Rent	151	11	0	0	0	<b>162</b>
Rent Increase	786	24	1	0	0	<b>811</b>
Establishment of Home	116	5	0	0	0	<b>121</b>
Clothing	61	3	0	0	0	<b>64</b>
Client Share Rent Arrears	865	63	2	0	0	<b>930</b>
Miscellaneous	382	18	0	0	0	<b>400</b>
Work Opp & Trans Bens	38	26	0	0	0	<b>64</b>
Moving Expenses	43	3	0	0	0	<b>46</b>
Storage Fees	195	8	0	0	0	<b>203</b>
<b>Subtotal</b>	<b>2,872</b>	<b>173</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>3,049</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	274	20	1	0	0	<b>295</b>
Ongoing Rent	210	30	0	0	0	<b>240</b>
Rent Increase	425	28	1	1	0	<b>455</b>
Establishment of Home	157	15	0	0	0	<b>172</b>
Clothing	28	7	0	0	0	<b>35</b>
Client Share Rent Arrears	297	49	2	0	0	<b>348</b>
Miscellaneous	154	11	0	0	0	<b>165</b>
Work Opp & Trans Bens	28	10	0	0	0	<b>38</b>
Moving Expenses	26	1	0	0	0	<b>27</b>
Storage Fees	161	6	0	0	0	<b>167</b>
<b>Subtotal</b>	<b>1,760</b>	<b>177</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>1,942</b>



**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application Approval or Denial****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	108	14	2	0	0	<b>124</b>
Ongoing Rent	81	10	0	1	0	<b>92</b>
Rent Increase	127	5	0	0	0	<b>132</b>
Establishment of Home	49	8	1	0	0	<b>58</b>
Clothing	18	2	0	0	0	<b>20</b>
Client Share Rent Arrears	93	16	0	0	1	<b>110</b>
Miscellaneous	54	2	0	0	0	<b>56</b>
Work Opp & Trans Bens	27	11	1	0	0	<b>39</b>
Moving Expenses	14	2	0	0	0	<b>16</b>
Storage Fees	36	2	0	0	0	<b>38</b>
<b>Subtotal</b>	<b>607</b>	<b>72</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>685</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	84	27	0	0	0	<b>111</b>
Ongoing Rent	48	26	0	0	0	<b>74</b>
Rent Increase	70	15	0	0	0	<b>85</b>
Establishment of Home	64	18	1	0	0	<b>83</b>
Clothing	25	2	0	0	0	<b>27</b>
Client Share Rent Arrears	62	55	5	0	0	<b>122</b>
Miscellaneous	30	8	0	0	0	<b>38</b>
Work Opp & Trans Bens	11	2	0	0	0	<b>13</b>
Moving Expenses	13	4	0	0	0	<b>17</b>
Storage Fees	56	26	0	0	0	<b>82</b>
<b>Subtotal</b>	<b>463</b>	<b>183</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>652</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Approval to Provision of Benefits****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,474	173	9	1	0	1,657
Ongoing Rent	461	185	24	2	1	673
Rent Increase	1,522	778	203	26	1	2,530
Establishment of Home	853	80	2	0	0	935
Clothing	224	23	0	1	0	248
Client Share Rent Arrears	2,800	527	47	0	1	3,375
Miscellaneous	1,475	242	33	1	0	1,751
Work Opp & Trans Bens	361	92	16	1	0	470
Moving Expenses	247	34	4	0	0	285
Storage Fees	1,063	164	13	2	0	1,242
<b>Grand Total</b>	<b>10,480</b>	<b>2,298</b>	<b>351</b>	<b>34</b>	<b>3</b>	<b>13,166</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	127	4	0	0	0	131
Ongoing Rent	54	9	2	0	0	65
Rent Increase	115	28	6	2	0	151
Establishment of Home	68	0	0	0	0	68
Clothing	33	1	0	0	0	34
Client Share Rent Arrears	202	1	2	0	0	205
Miscellaneous	134	3	1	0	0	138
Work Opp & Trans Bens	31	1	2	0	0	34
Moving Expenses	31	0	0	0	0	31
Storage Fees	103	2	0	0	0	105
<b>Subtotal</b>	<b>898</b>	<b>49</b>	<b>13</b>	<b>2</b>	<b>0</b>	<b>962</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	158	62	2	0	0	222
Ongoing Rent	36	35	3	1	0	75
Rent Increase	89	123	28	8	0	248
Establishment of Home	50	16	0	0	0	66
Clothing	20	6	0	1	0	27
Client Share Rent Arrears	290	146	21	0	0	457
Miscellaneous	161	94	20	0	0	275
Work Opp & Trans Bens	54	22	2	1	0	79
Moving Expenses	50	14	2	0	0	66
Storage Fees	134	63	7	2	0	206
<b>Subtotal</b>	<b>1,042</b>	<b>581</b>	<b>85</b>	<b>13</b>	<b>0</b>	<b>1,721</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Approval to Provision of Benefits****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	109	1	0	0	0	110
Ongoing Rent	88	4	0	0	0	92
Rent Increase	231	11	0	0	0	242
Establishment of Home	47	0	0	0	0	47
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	186	8	0	0	0	194
Miscellaneous	123	5	0	0	0	128
Work Opp & Trans Bens	43	0	0	0	0	43
Moving Expenses	27	0	0	0	0	27
Storage Fees	79	2	0	0	0	81
<b>Subtotal</b>	<b>948</b>	<b>32</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>980</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	131	17	1	1	0	150
Ongoing Rent	4	27	10	1	0	42
Rent Increase	28	126	112	11	0	277
Establishment of Home	101	12	0	0	0	113
Clothing	21	2	0	0	0	23
Client Share Rent Arrears	273	29	1	0	0	303
Miscellaneous	130	19	1	0	0	150
Work Opp & Trans Bens	18	9	9	0	0	36
Moving Expenses	14	2	0	0	0	16
Storage Fees	102	12	0	0	0	114
<b>Subtotal</b>	<b>822</b>	<b>255</b>	<b>134</b>	<b>13</b>	<b>0</b>	<b>1,224</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	118	15	0	0	0	133
Ongoing Rent	77	20	0	0	0	97
Rent Increase	333	104	3	0	0	440
Establishment of Home	91	5	0	0	0	96
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	381	66	1	0	0	448
Miscellaneous	142	24	0	0	0	166
Work Opp & Trans Bens	40	14	0	0	0	54
Moving Expenses	10	2	0	0	0	12
Storage Fees	62	6	0	0	0	68
<b>Subtotal</b>	<b>1,267</b>	<b>257</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1,528</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Approval to Provision of Benefits****Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	119	11	0	0	0	<b>130</b>
Ongoing Rent	29	13	0	0	0	<b>42</b>
Rent Increase	74	55	2	0	0	<b>131</b>
Establishment of Home	51	1	0	0	0	<b>52</b>
Clothing	24	2	0	0	0	<b>26</b>
Client Share Rent Arrears	204	19	2	0	1	<b>226</b>
Miscellaneous	155	17	1	0	0	<b>173</b>
Work Opp & Trans Bens	17	7	0	0	0	<b>24</b>
Moving Expenses	27	0	1	0	0	<b>28</b>
Storage Fees	117	6	1	0	0	<b>124</b>
<b>Subtotal</b>	<b>817</b>	<b>131</b>	<b>7</b>	<b>0</b>	<b>1</b>	<b>956</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	84	29	4	0	0	<b>117</b>
Ongoing Rent	25	19	7	0	0	<b>51</b>
Rent Increase	72	48	16	2	0	<b>138</b>
Establishment of Home	69	20	1	0	0	<b>90</b>
Clothing	17	5	0	0	0	<b>22</b>
Client Share Rent Arrears	161	75	11	0	0	<b>247</b>
Miscellaneous	59	18	3	1	0	<b>81</b>
Work Opp & Trans Bens	25	14	1	0	0	<b>40</b>
Moving Expenses	10	8	1	0	0	<b>19</b>
Storage Fees	68	31	3	0	0	<b>102</b>
<b>Subtotal</b>	<b>590</b>	<b>267</b>	<b>47</b>	<b>3</b>	<b>0</b>	<b>907</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	66	2	1	0	0	<b>69</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	13	0	0	0	0	<b>13</b>
Clothing	3	0	0	0	0	<b>3</b>
Client Share Rent Arrears	1	0	0	0	0	<b>1</b>
Miscellaneous	62	0	0	0	0	<b>62</b>
Work Opp & Trans Bens	2	0	0	0	0	<b>2</b>
Moving Expenses	5	0	0	0	0	<b>5</b>
Storage Fees	22	1	0	0	0	<b>23</b>
<b>Subtotal</b>	<b>175</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>179</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Approval to Provision of Benefits****Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	116	20	1	0	0	137
Ongoing Rent	16	10	1	0	0	27
Rent Increase	57	91	18	0	0	166
Establishment of Home	73	12	1	0	0	86
Clothing	12	3	0	0	0	15
Client Share Rent Arrears	241	94	8	0	0	343
Miscellaneous	74	30	5	0	0	109
Work Opp & Trans Bens	51	5	1	0	0	57
Moving Expenses	12	4	0	0	0	16
Storage Fees	45	18	0	0	0	63
<b>Subtotal</b>	<b>697</b>	<b>287</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>1,019</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	132	2	0	0	0	134
Ongoing Rent	55	23	0	0	1	79
Rent Increase	347	98	13	3	0	461
Establishment of Home	86	4	0	0	0	90
Clothing	34	0	0	0	0	34
Client Share Rent Arrears	537	54	1	0	0	592
Miscellaneous	281	16	0	0	0	297
Work Opp & Trans Bens	37	5	0	0	0	42
Moving Expenses	25	1	0	0	0	26
Storage Fees	136	2	1	0	0	139
<b>Subtotal</b>	<b>1670</b>	<b>205</b>	<b>15</b>	<b>3</b>	<b>1</b>	<b>1,894</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	190	4	0	0	0	194
Ongoing Rent	62	21	0	0	0	83
Rent Increase	132	75	2	0	1	210
Establishment of Home	129	6	0	0	0	135
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	235	27	0	0	0	262
Miscellaneous	101	13	0	0	0	114
Work Opp & Trans Bens	15	9	0	0	0	24
Moving Expenses	22	1	0	0	0	23
Storage Fees	131	20	0	0	0	151
<b>Subtotal</b>	<b>1032</b>	<b>177</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1,212</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Approval to Provision of Benefits****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	72	3	0	0	0	<b>75</b>
Ongoing Rent	3	0	1	0	0	<b>4</b>
Rent Increase	18	12	3	0	0	<b>33</b>
Establishment of Home	33	1	0	0	0	<b>34</b>
Clothing	7	0	0	0	0	<b>7</b>
Client Share Rent Arrears	51	6	0	0	0	<b>57</b>
Miscellaneous	28	3	2	0	0	<b>33</b>
Work Opp & Trans Bens	25	5	1	0	0	<b>31</b>
Moving Expenses	5	2	0	0	0	<b>7</b>
Storage Fees	22	1	1	0	0	<b>24</b>
<b>Subtotal</b>	<b>264</b>	<b>33</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>305</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	52	3	0	0	0	<b>55</b>
Ongoing Rent	11	4	0	0	0	<b>15</b>
Rent Increase	26	7	0	0	0	<b>33</b>
Establishment of Home	42	3	0	0	0	<b>45</b>
Clothing	10	1	0	0	0	<b>11</b>
Client Share Rent Arrears	38	2	0	0	0	<b>40</b>
Miscellaneous	25	0	0	0	0	<b>25</b>
Work Opp & Trans Bens	3	1	0	0	0	<b>4</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	42	0	0	0	0	<b>42</b>
<b>Subtotal</b>	<b>258</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>279</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Provision of Benefits****Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,055	563	58	7	1	<b>1,684</b>
Ongoing Rent	297	295	74	13	1	<b>680</b>
Rent Increase	1,040	1,081	359	54	1	<b>2,535</b>
Establishment of Home	563	353	26	2	0	<b>944</b>
Clothing	187	57	3	1	0	<b>248</b>
Client Share Rent Arrears	1,968	1,248	218	17	3	<b>3,454</b>
Miscellaneous	1,220	448	88	4	0	<b>1,760</b>
Work Opp & Trans Bens	163	257	59	11	0	<b>490</b>
Moving Expenses	204	66	12	2	1	<b>285</b>
Storage Fees	881	323	41	7	0	<b>1,252</b>
<b>Grand Total</b>	<b>7,578</b>	<b>4,691</b>	<b>938</b>	<b>118</b>	<b>7</b>	<b>13,332</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	83	47	0	0	1	<b>131</b>
Ongoing Rent	36	24	6	0	0	<b>66</b>
Rent Increase	84	52	11	5	0	<b>152</b>
Establishment of Home	47	20	0	1	0	<b>68</b>
Clothing	28	6	0	0	0	<b>34</b>
Client Share Rent Arrears	132	71	5	0	0	<b>208</b>
Miscellaneous	100	36	2	0	0	<b>138</b>
Work Opp & Trans Bens	18	14	3	0	0	<b>35</b>
Moving Expenses	26	4	1	0	0	<b>31</b>
Storage Fees	83	20	1	0	0	<b>104</b>
<b>Subtotal</b>	<b>637</b>	<b>294</b>	<b>29</b>	<b>6</b>	<b>1</b>	<b>967</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	97	103	21	0	0	<b>221</b>
Ongoing Rent	23	42	9	2	0	<b>76</b>
Rent Increase	45	141	53	9	0	<b>248</b>
Establishment of Home	27	34	6	0	0	<b>67</b>
Clothing	17	7	2	1	0	<b>27</b>
Client Share Rent Arrears	196	196	61	3	0	<b>456</b>
Miscellaneous	127	112	35	0	0	<b>274</b>
Work Opp & Trans Bens	19	46	13	3	0	<b>81</b>
Moving Expenses	40	20	5	1	0	<b>66</b>
Storage Fees	107	78	18	2	0	<b>205</b>
<b>Subtotal</b>	<b>698</b>	<b>779</b>	<b>223</b>	<b>21</b>	<b>0</b>	<b>1,721</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Provision of Benefits****Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	96	14	0	0	0	<b>110</b>
Ongoing Rent	80	13	0	0	0	<b>93</b>
Rent Increase	208	34	1	0	0	<b>243</b>
Establishment of Home	41	6	0	0	0	<b>47</b>
Clothing	14	2	0	0	0	<b>16</b>
Client Share Rent Arrears	158	37	0	0	0	<b>195</b>
Miscellaneous	118	10	0	0	0	<b>128</b>
Work Opp & Trans Bens	30	14	0	0	0	<b>44</b>
Moving Expenses	25	2	0	0	0	<b>27</b>
Storage Fees	74	6	1	0	0	<b>81</b>
<b>Subtotal</b>	<b>844</b>	<b>138</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>984</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	80	71	1	2	0	<b>154</b>
Ongoing Rent	0	17	19	6	0	<b>42</b>
Rent Increase	15	100	142	21	0	<b>278</b>
Establishment of Home	50	63	0	0	0	<b>113</b>
Clothing	18	5	0	0	0	<b>23</b>
Client Share Rent Arrears	203	111	2	1	0	<b>317</b>
Miscellaneous	96	53	1	0	0	<b>150</b>
Work Opp & Trans Bens	11	10	10	5	0	<b>36</b>
Moving Expenses	9	8	0	0	0	<b>17</b>
Storage Fees	85	31	0	0	0	<b>116</b>
<b>Subtotal</b>	<b>567</b>	<b>469</b>	<b>175</b>	<b>35</b>	<b>0</b>	<b>1,246</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	72	63	1	0	0	<b>136</b>
Ongoing Rent	45	47	5	0	0	<b>97</b>
Rent Increase	225	196	18	0	0	<b>439</b>
Establishment of Home	51	43	2	0	0	<b>96</b>
Clothing	10	4	0	0	0	<b>14</b>
Client Share Rent Arrears	231	211	10	0	0	<b>452</b>
Miscellaneous	108	57	1	0	0	<b>166</b>
Work Opp & Trans Bens	16	36	5	0	0	<b>57</b>
Moving Expenses	7	5	0	0	0	<b>12</b>
Storage Fees	52	17	0	0	0	<b>69</b>
<b>Subtotal</b>	<b>817</b>	<b>679</b>	<b>42</b>	<b>0</b>	<b>0</b>	<b>1,538</b>



**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Provision of Benefits****Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	95	34	3	1	0	<b>133</b>
Ongoing Rent	12	29	1	0	0	<b>42</b>
Rent Increase	44	78	9	0	0	<b>131</b>
Establishment of Home	41	13	0	0	0	<b>54</b>
Clothing	22	4	0	0	0	<b>26</b>
Client Share Rent Arrears	170	58	4	0	2	<b>234</b>
Miscellaneous	139	30	5	0	0	<b>174</b>
Work Opp & Trans Bens	9	16	0	0	0	<b>25</b>
Moving Expenses	24	1	1	0	0	<b>26</b>
Storage Fees	99	26	0	1	0	<b>126</b>
<b>Subtotal</b>	<b>655</b>	<b>289</b>	<b>23</b>	<b>2</b>	<b>2</b>	<b>971</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	29	62	24	3	0	<b>118</b>
Ongoing Rent	8	24	16	4	0	<b>52</b>
Rent Increase	24	76	27	13	0	<b>140</b>
Establishment of Home	26	50	12	1	0	<b>89</b>
Clothing	9	12	1	0	0	<b>22</b>
Client Share Rent Arrears	39	131	66	13	0	<b>249</b>
Miscellaneous	28	31	19	3	0	<b>81</b>
Work Opp & Trans Bens	9	17	12	2	0	<b>40</b>
Moving Expenses	6	7	4	1	1	<b>19</b>
Storage Fees	25	59	14	4	0	<b>102</b>
<b>Subtotal</b>	<b>203</b>	<b>469</b>	<b>195</b>	<b>44</b>	<b>1</b>	<b>912</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	57	9	1	0	0	<b>67</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	12	2	0	0	0	<b>14</b>
Clothing	3	0	0	0	0	<b>3</b>
Client Share Rent Arrears	1	0	0	0	0	<b>1</b>
Miscellaneous	61	1	0	0	0	<b>62</b>
Work Opp & Trans Bens	1	1	0	0	0	<b>2</b>
Moving Expenses	4	1	0	0	0	<b>5</b>
Storage Fees	21	2	0	0	0	<b>23</b>
<b>Subtotal</b>	<b>161</b>	<b>16</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>178</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Provision of Benefits****Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	71	63	3	1	0	<b>138</b>
Ongoing Rent	8	14	6	0	0	<b>28</b>
Rent Increase	20	102	44	0	0	<b>166</b>
Establishment of Home	42	43	3	0	0	<b>88</b>
Clothing	10	5	0	0	0	<b>15</b>
Client Share Rent Arrears	162	147	37	0	0	<b>346</b>
Miscellaneous	65	27	18	0	0	<b>110</b>
Work Opp & Trans Bens	13	37	9	0	0	<b>59</b>
Moving Expenses	11	4	1	0	0	<b>16</b>
Storage Fees	44	19	1	0	0	<b>64</b>
<b>Subtotal</b>	<b>446</b>	<b>461</b>	<b>122</b>	<b>1</b>	<b>0</b>	<b>1,030</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	135	16	0	0	0	<b>151</b>
Ongoing Rent	40	31	7	1	1	<b>80</b>
Rent Increase	282	135	41	4	0	<b>462</b>
Establishment of Home	79	15	0	0	0	<b>94</b>
Clothing	32	2	0	0	0	<b>34</b>
Client Share Rent Arrears	485	131	22	0	0	<b>638</b>
Miscellaneous	252	51	3	0	0	<b>306</b>
Work Opp & Trans Bens	14	34	4	0	0	<b>52</b>
Moving Expenses	25	2	0	0	0	<b>27</b>
Storage Fees	136	7	1	0	0	<b>144</b>
<b>Subtotal</b>	<b>1,480</b>	<b>424</b>	<b>78</b>	<b>5</b>	<b>1</b>	<b>1,988</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	166	28	0	0	0	<b>194</b>
Ongoing Rent	40	40	4	0	0	<b>84</b>
Rent Increase	77	124	7	1	1	<b>210</b>
Establishment of Home	106	29	0	0	0	<b>135</b>
Clothing	11	5	0	0	0	<b>16</b>
Client Share Rent Arrears	156	102	4	0	0	<b>262</b>
Miscellaneous	86	25	3	0	0	<b>114</b>
Work Opp & Trans Bens	10	14	0	0	0	<b>24</b>
Moving Expenses	19	4	0	0	0	<b>23</b>
Storage Fees	113	38	1	0	0	<b>152</b>
<b>Subtotal</b>	<b>784</b>	<b>409</b>	<b>19</b>	<b>1</b>	<b>1</b>	<b>1,214</b>

**CBCFA Data: FY 20 Year to Date****Number of Days from Completed Application to Provision of Benefits****Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	49	25	1	0	0	<b>75</b>
Ongoing Rent	2	1	1	0	0	<b>4</b>
Rent Increase	7	20	5	1	0	<b>33</b>
Establishment of Home	20	14	0	0	0	<b>34</b>
Clothing	5	2	0	0	0	<b>7</b>
Client Share Rent Arrears	24	27	4	0	1	<b>56</b>
Miscellaneous	22	9	1	1	0	<b>33</b>
Work Opp & Trans Bens	12	15	3	1	0	<b>31</b>
Moving Expenses	3	4	0	0	0	<b>7</b>
Storage Fees	19	4	1	0	0	<b>24</b>
<b>Subtotal</b>	<b>163</b>	<b>121</b>	<b>16</b>	<b>3</b>	<b>1</b>	<b>304</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	25	28	3	0	0	<b>14</b>
Ongoing Rent	2	13	0	0	0	<b>18</b>
Rent Increase	9	23	1	0	0	<b>27</b>
Establishment of Home	21	21	3	0	0	<b>21</b>
Clothing	8	3	0	0	0	<b>13</b>
Client Share Rent Arrears	11	26	3	0	0	<b>16</b>
Miscellaneous	18	6	0	0	0	<b>24</b>
Work Opp & Trans Bens	1	3	0	0	0	<b>4</b>
Moving Expenses	5	4	0	0	0	<b>9</b>
Storage Fees	23	16	3	0	0	<b>42</b>
<b>Subtotal</b>	<b>123</b>	<b>143</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>279</b>

## HOUSING SERVICES

	Active Cases @ FY 20.3	Capacity (units)	Capacity (%)
<b><u>Emergency Housing Occupancy</u></b>			
Commercial MOU/SRO Hotels			
Family	364	436	83.5%
Single	2,667	2,744	97.2%
<b>Subtotal</b>	<b>3,031</b>	<b>3,180</b>	<b>95.3%</b>
Transitional Congregate Facility	842	874	96.3%
<b><u>Non-Emergency Supported Housing Occupancy</u></b>			
Scatter Site	2,489	2,636	94.4%
Permanent Congregate facility	2,382	2,554	93.3%
<b>Total</b>	<b>8,744</b>	<b>9,244</b>	<b>94.6%</b>

### FY 20.3

	Requests	Referrals	Placements
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	3,438	2,327	1,663
Transitional Congregate Facilities		844	661
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	1,038	130	18
Permanent Congregate Facilities		250	40
<b>Total</b>	<b>4,476</b>	<b>3,551</b>	<b>2,382</b>

### FY 20 Year to Date

	Requests	Referrals	Placements
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	10,961	7,733	5,482
Transitional Congregate Facilities		2,278	1,787
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	3,737	538	106
Permanent Congregate Facilities		807	120
<b>Total</b>	<b>14,698</b>	<b>11,356</b>	<b>7,495</b>

**Additional Housing Data: FY 20.3****FY 20.3**

Number of Commercial SRO Facilities	173 facilities / 2896 units
Number of Transitional Housing Providers	17 facilities / 803 units
Emergency Housing Facilities Inspected <sup>9</sup>	85
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	164.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

<sup>9</sup> The number of inspections includes a quarterly inspection and any follow-up inspections.

<sup>10</sup> Average length of stay is based on exit date minus entry date.

**Quarterly Emergency Housing Data \***  
**FY 20.3**

<b>Center</b>	<b>Referrals (Referrals to an emergency housing facility)</b>	<b>Placements (Indicates placements of at least one night in an emergency housing facility)</b>
Amsterdam	366	211
Brownsville	221	169
Coney Island	118	89
Crotona	176	137
Grand Concourse	330	228
Greenwood	202	152
Hamilton	270	199
Housing Placement Unit	77	64
Jerome	246	189
Kingsbridge	314	240
Queensboro	157	111
Serviceline	437	363
Staten Island	46	32
Waverly	211	140
<b>Total</b>	<b>3,171</b>	<b>2,324</b>

\* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

## Non-Emergency Housing Data: Number of Days from Approval to Placement

### FY 20.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	8	3	2	0	0	0	13
Brownsville	2	2	1	1	0	2	8
Coney Island	1	1	1	0	0	1	4
Crotona	2	2	1	0	1	1	7
Grand Concourse	3	0	0	1	1	4	9
Greenwood	0	1	0	1	0	2	4
Hamilton	4	0	1	3	0	3	11
Housing Placement Unit	2	0	1	0	1	3	7
Jerome	2	2	1	1	1	3	10
Kingsbridge	5	0	2	1	2	1	11
Queensboro	4	0	1	1	0	0	6
Serviceline	0	1	0	0	0	0	1
Staten Island	0	0	0	1	0	1	2
Waverly	5	3	1	1	1	3	14
<b>Total</b>	<b>38</b>	<b>15</b>	<b>12</b>	<b>11</b>	<b>7</b>	<b>24</b>	<b>107</b>

## **VOCATIONAL REHABILITATION ACTIVITY**

<b>Vocational Rehabilitation Services Program:</b>	<b>FY 20.3</b>	<b>FY 20</b>
Computer Training	5	27
Individual Counseling Sessions	23	65
Job Club	5	23
Skills Day Sessions	10	31
Work Readiness Group	12	41

	<b>FY 20.3 End</b>
<b>Clients With Earned Income <sup>11</sup></b>	<b>1,801</b>

<sup>11</sup> This number reflects all active Cash Assistance cases budgeted for income.



# Field Operations Staff

## Total Number of Staff at End of FY 20.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	51	10	2	1	0	7	4	0	75
Brownsville	77	15	4	4	0	16	4	1	121
Coney Island	49	9	2	2	0	9	2	0	73
Crotona	41	10	1	2	1	9	3	0	67
Grand Concourse	56	16	2	2	0	10	2	0	88
Greenwood	61	13	3	3	0	12	4	0	96
Hamilton	52	11	3	3	0	10	2	0	81
Housing Placement Unit	13	1	1	5	1	1	1	0	23
Jerome	46	11	3	2	0	9	3	0	74
Kingsbridge	87	22	5	3	0	17	5	0	139
Queensboro	60	12	2	3	0	10	4	0	91
Serviceline	14	2	1	0	0	3	0	0	20
Staten Island	12	3	2	1	0	3	1	0	22
Waverly	25	7	2	2	0	5	3	0	44
<b>Total</b>	<b>644</b>	<b>142</b>	<b>33</b>	<b>33</b>	<b>2</b>	<b>121</b>	<b>38</b>	<b>1</b>	<b>1,014</b>

## Case Staffing Ratio Based on Active Caseload \*

Center	Cases			Staff			Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	157	2,732	2,889	5	57	62	31.4	47.9	46.6
Brownsville	602	3,662	4,264	20	78	98	30.1	46.9	43.5
Coney Island	197	1,994	2,191	6	54	60	32.8	36.9	36.5
Crotona	262	2,214	2,476	9	44	53	29.1	50.3	46.7
Grand Concourse	316	3,018	3,334	12	56	68	26.3	53.9	49.0
Greenwood	229	2,829	3,058	8	69	77	28.6	41.0	39.7
Hamilton	152	2,472	2,624	5	59	64	30.4	41.9	41.0
Housing Placement Unit	34	166	200	3	11	14	11.3	15.1	14.3
Jerome	341	2,319	2,660	11	47	58	31.0	49.3	45.9
Kingsbridge	461	4,094	4,555	18	91	109	25.6	45.0	41.8
Queensboro	230	3,672	3,902	10	63	73	23.0	58.3	53.5
Staten Island	87	724	811	3	13	16	29.0	55.7	50.7
Waverly	2	1,459	1,461	0	33	33	NA	44.2	44.3
<b>Totals</b>	<b>3,070</b>	<b>31,355</b>	<b>34,425</b>	<b>110</b>	<b>675</b>	<b>785</b>	<b>27.9</b>	<b>46.5</b>	<b>43.9</b>

\*Active caseload as of March 31, 2020.

## Quarterly Fair Hearings FY 20.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 03/31/20
Amsterdam	12	3	3	0	0
Brownsville	26	2	2	0	0
Coney Island	12	4	4	0	0
Crotona	14	2	2	0	0
Grand Concourse	18	5	5	0	0
Greenwood	14	4	4	0	0
Hamilton	26	3	3	0	0
Jerome	15	2	2	0	0
Kingsbridge	26	1	1	0	0
Queensboro	13	6	6	0	0
Staten Island	4	1	1	0	0
Waverly	6	0	0	0	0
<b>Total</b>	<b>186</b>	<b>33</b>	<b>33</b>	<b>0</b>	<b>0</b>

**Decisions Rendered in Favor of Client** **33**

**Article 78 Proceedings** **0**