

August 15, 2019

Steven Banks
Commissioner

180 Water Street
New York, NY 10038

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Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

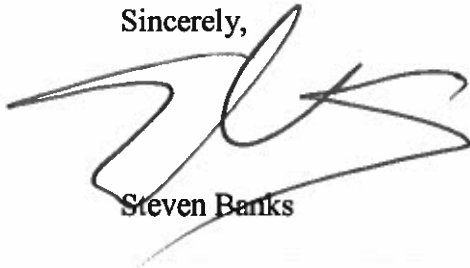
Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 19.4 (April – June 2019)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June 2019. We welcome any questions.

Sincerely,

A handwritten signature in black ink, appearing to be 'SB', written over the printed name 'Steven Banks'.

Steven Banks

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 19.4

April—June 2019



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
April—June 2019

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 19.4	FY 19 To Date
Information and Referral Inquiries at ServiceLine	3,999	16,348
Applications Received	1,438	5,748
Applications Ineligible: Did Not Meet Medical Criteria	47	156
Applications Pending	96	326
Applications Withdrawn By Referral Source	77	318
Applications Eligible	1,218	4,930
Cases Reopened	736	3,016
Cases Assigned	1,346	5,371
Cases Closed	1,478	6,097

	Cases Served @ FY 19.4 End
Numbers Served	
Cases ²	33,526
Clients ³	34,063
ACMs ⁴	9,822
Total persons served by HASA	43,885

	Cases Served @ FY 19.4 End	% of All Cases
Cases By Unit Type		
Single Cases	30,350	90.5%
Family Cases	3,155	9.4%
Prison (Assignment upon prison release)	21	0.1%
Total Cases	33,526	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 19.4 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	156	4.9%	3105	9.3%
Brownsville	537	17.0%	4022	12.0%
Coney Island	210	6.7%	2298	6.9%
Crotona	268	8.5%	2361	7.0%
Grand Concourse	310	9.8%	2925	8.7%
Greenwood	281	8.9%	3503	10.4%
Hamilton	147	4.7%	2765	8.2%
Housing Placement Unit	103	3.3%	591	1.8%
Jerome	307	9.7%	2292	6.8%
Kingsbridge	478	15.2%	4007	12.0%
Queensboro	273	8.7%	3374	10.1%
Staten Island	77	2.4%	762	2.3%
Waverly	8	0.3%	1511	4.5%
In ServiceLine (pending assignment)	0	0.0%	10	0.0%
Total Cases	3,155	100.0%	33,526	100.0%

	Adults		Children (17 and under)	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 19.4 End	% of All Clients	Active Clients @ FY 19.4 End
Males	66.4%	22,619	0.1%	24
Females	33.4%	11,390	0.1%	30
<i>Subtotal</i>	<i>99.8%</i>	<i>34,009</i>	<i>0.2%</i>	<i>54</i>
Total Clients		34,063		

Clients By Borough of Residence	Clients Served @ FY 19.4 End	% of All Clients
Bronx	14,023	41.2%
Brooklyn	9,722	28.5%
Manhattan	6,538	19.2%
Queens	2,882	8.5%
Staten Island	873	2.6%
Unknown	25	0.1%
Total Clients	34,063	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 19.4 End	% of All Clients
African-American	18,605	54.6%
Latino	10,727	31.5%
White	3,070	9.0%
Asian/Pacific Islander/Native American	301	0.9%
Unknown/Not Reported	1,360	4.0%
Total Clients	34,063	100.0%

Financial Assistance

BENEFITS

SUMMARY

	Active Cases @ FY 19.4 End	% of All Cases
Number of Cases Receiving:		
Rental Assistance		
Standard Rental Assistance	424	1.3%
Enhanced Rental Assistance	556	1.7%
Above Enhanced Rental Assistance	17,250	51.5%
Total receiving rental assistance	18,230	54.4%
Temporary Assistance to Needy Families (TANF)	1,443	4.3%
Safety Net (SN)	26,491	79.0%
Total receiving PA cash assistance	27,934	83.3%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	9,449	27.7%
Social Security Disability (SSD)	3,787	11.1%
Receiving both SSI & SSD	2,082	6.1%
Veterans Administration Benefits (VA)	158	0.5%
Total receiving SSI,SSD,VA benefits	13,394	39.3%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 19.4	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	10	12	1	0	0	0	0	75	98
Brownsville	21	18	1	2	0	0	0	92	134
Coney Island	20	2	1	0	0	0	0	24	47
Crotona	11	7	1	0	0	0	0	43	62
Grand Concourse	29	7	3	0	0	2	2	41	84
Greenwood	14	18	1	1	1	1	1	42	79
Hamilton	28	6	2	1	0	1	1	60	99
Jerome	12	6	3	0	0	0	0	47	68
Kingsbridge	13	17	0	1	4	1	1	75	112
Queensboro	19	3	0	0	0	0	0	45	67
Staten Island	4	1	0	1	0	0	0	17	23
Waverly	8	9	1	0	1	0	0	30	49
Total	189	106	14	6	6	5	5	591	922

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 19.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	28	9	1	0	0	0	0	38
Brownsville	30	9	2	1	0	0	0	42
Coney Island	2	6	3	1	0	0	0	12
Crotona	8	5	1	0	0	0	0	14
Grand Concourse	6	1	1	2	0	0	0	10
Greenwood	13	4	1	0	0	0	0	18
Hamilton	12	3	1	0	0	0	0	16
Jerome	9	5	2	2	2	0	0	20
Kingsbridge	22	2	5	0	0	0	0	29
Queensboro	14	5	3	0	0	0	0	22
Staten Island	1	2	0	0	0	0	0	3
Waverly	6	1	0	0	0	0	0	7
Total	151	52	20	6	2	0	0	231

Cash Assistance By Center : FY 19.4

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	98	10	32
16 to 30 days	12	8	42
31 to 45 days	3	7	29
46 to 65 days	0	5	11
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	64	69
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	4
16 to 30 days	6	5
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	4	8
31 to 45 days	0	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	124	3	54
16 to 30 days	13	23	58
31 to 45 days	4	6	29
46 to 65 days	1	3	0
66 to 75 days	1	2	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	67
1 to 5 days	3	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	14
16 to 30 days	4	20
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	3	3
31 to 45 days	0	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	39	4	12
16 to 30 days	8	4	23
31 to 45 days	1	3	5
46 to 65 days	0	0	2
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	37	30
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	7
16 to 30 days	0	8
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	3	4
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	2

Cash Assistance By Center : FY 19.4

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	77	5	35
16 to 30 days	9	7	29
31 to 45 days	0	1	18
46 to 65 days	1	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	67	42
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	8
16 to 30 days	5	13
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	4	3
31 to 45 days	0	6
46 to 65 days	0	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	87	1	34
16 to 30 days	16	18	42
31 to 45 days	2	4	22
46 to 65 days	2	0	0
66 to 75 days	1	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	69	45
1 to 5 days	6	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	7
16 to 30 days	2	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	2	6
31 to 45 days	0	4
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	8	23
16 to 30 days	8	14	24
31 to 45 days	1	3	13
46 to 65 days	0	3	2
66 to 75 days	0	1	0
76+ days	0	1	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	46	33
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	2
16 to 30 days	1	16
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	2	3
31 to 45 days	0	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	100	1	25
16 to 30 days	6	7	38
31 to 45 days	3	2	32
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	63	50
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	8
16 to 30 days	3	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	3
16 to 30 days	7	5
31 to 45 days	0	8
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	30	5	14
16 to 30 days	10	12	19
31 to 45 days	1	0	6
46 to 65 days	1	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	12
1 to 5 days	2	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	1
16 to 30 days	0	12
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	3	5
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	116	5	50
16 to 30 days	7	7	48
31 to 45 days	4	5	19
46 to 65 days	0	0	0
66 to 75 days	0	1	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	103	81
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	3	11
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	7	3
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	7	19
16 to 30 days	9	7	30
31 to 45 days	2	5	16
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0
		0	

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	50	44
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	2	2
31 to 45 days	0	10
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	0	9
16 to 30 days	3	8	12
31 to 45 days	2	0	4
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	11
1 to 5 days	1	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	2	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	5	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	31	1	16
16 to 30 days	6	4	14
31 to 45 days	1	2	6
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	27	17
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	2	6
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	1
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance By Center : FY 19.4

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	841	50	323
16 to 30 days	107	119	379
31 to 45 days	24	38	199
46 to 65 days	5	13	27
66 to 75 days	3	4	0
76+ days	0	2	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	643	501
1 to 5 days	30	27
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	2	9

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	76	62
16 to 30 days	28	137
31 to 45 days	4	11
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	25
16 to 30 days	43	44
31 to 45 days	1	81
46 to 65 days	1	8
66 to 75 days	0	1
76+ days	0	2

Cash Assistance By Center : FY 19 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	432	73	108
16 to 30 days	46	112	139
31 to 45 days	16	91	72
46 to 65 days	1	18	169
66 to 75 days	1	2	5
76+ days	0	10	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	265	230
1 to 5 days	21	26
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	181	55
16 to 30 days	60	132
31 to 45 days	17	11
46 to 65 days	0	7
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	41	8
16 to 30 days	78	31
31 to 45 days	16	87
46 to 65 days	5	16
66 to 75 days	2	0
76+ days	4	0

Cash Assistance By Center : FY 19 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	437	23	121
16 to 30 days	71	127	164
31 to 45 days	22	44	80
46 to 65 days	1	11	161
66 to 75 days	1	2	4
76+ days	2	0	6

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	295	203
1 to 5 days	21	16
6 to 10 days	2	3
11 to 17 days	0	1
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	248	95
16 to 30 days	24	101
31 to 45 days	4	13
46 to 65 days	3	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	36
16 to 30 days	105	31
31 to 45 days	9	60
46 to 65 days	3	10
66 to 75 days	0	1
76+ days	4	0

Cash Assistance By Center : FY 19 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	200	37	40
16 to 30 days	31	66	81
31 to 45 days	5	9	26
46 to 65 days	0	3	87
66 to 75 days	1	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	125	78
1 to 5 days	14	24
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	2	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	92	63
16 to 30 days	44	82
31 to 45 days	2	6
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	13
16 to 30 days	67	23
31 to 45 days	10	39
46 to 65 days	2	2
66 to 75 days	0	1
76+ days	1	1

Cash Assistance By Center : FY 19 Year to Date

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	350	28	105
16 to 30 days	46	85	130
31 to 45 days	7	5	62
46 to 65 days	1	1	108
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	265	139
1 to 5 days	7	21
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	98	54
16 to 30 days	31	96
31 to 45 days	5	11
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	26
16 to 30 days	57	45
31 to 45 days	11	38
46 to 65 days	2	13
66 to 75 days	3	5
76+ days	1	5

Cash Assistance By Center : FY 19 Year to Date

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	388	27	110
16 to 30 days	72	96	134
31 to 45 days	10	17	59
46 to 65 days	2	2	158
66 to 75 days	1	0	5
76+ days	0	0	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	243	163
1 to 5 days	24	32
6 to 10 days	0	5
11 to 17 days	0	8
18+ days	0	10

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	167	43
16 to 30 days	36	74
31 to 45 days	2	5
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	28	27
16 to 30 days	93	63
31 to 45 days	20	60
46 to 65 days	10	12
66 to 75 days	1	18
76+ days	1	9

Cash Assistance By Center : FY 19 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	296	62	73
16 to 30 days	48	79	104
31 to 45 days	11	43	48
46 to 65 days	1	6	125
66 to 75 days	0	1	4
76+ days	0	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	190	130
1 to 5 days	10	19
6 to 10 days	2	0
11 to 17 days	1	1
18+ days	1	4

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	109	56
16 to 30 days	38	111
31 to 45 days	1	9
46 to 65 days	5	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	27	12
16 to 30 days	66	17
31 to 45 days	11	44
46 to 65 days	8	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance By Center : FY 19 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	410	7	59
16 to 30 days	45	55	146
31 to 45 days	14	26	76
46 to 65 days	2	3	163
66 to 75 days	0	0	10
76+ days	0	0	15

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	283	223
1 to 5 days	8	24
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	133	71
16 to 30 days	56	133
31 to 45 days	10	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	38	16
16 to 30 days	69	46
31 to 45 days	10	81
46 to 65 days	9	5
66 to 75 days	3	0
76+ days	3	0

Cash Assistance By Center : FY 19 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	237	39	47
16 to 30 days	52	141	55
31 to 45 days	3	2	43
46 to 65 days	0	1	144
66 to 75 days	1	4	4
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	86	75
1 to 5 days	6	11
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	110	42
16 to 30 days	16	107
31 to 45 days	5	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	6
16 to 30 days	67	26
31 to 45 days	8	29
46 to 65 days	4	19
66 to 75 days	0	5
76+ days	3	5

Cash Assistance By Center : FY 19 Year to Date

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	470	48	128
16 to 30 days	41	84	163
31 to 45 days	25	63	65
46 to 65 days	3	2	173
66 to 75 days	0	10	3
76+ days	0	0	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	331	241
1 to 5 days	7	28
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	213	63
16 to 30 days	32	98
31 to 45 days	7	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	26
16 to 30 days	100	44
31 to 45 days	12	67
46 to 65 days	3	10
66 to 75 days	1	12
76+ days	2	8

Cash Assistance By Center : FY 19 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	278	44	62
16 to 30 days	41	79	97
31 to 45 days	13	39	47
46 to 65 days	0	2	119
66 to 75 days	0	0	4
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	178	147
1 to 5 days	13	10
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	129	55
16 to 30 days	13	86
31 to 45 days	7	20
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	27	15
16 to 30 days	55	37
31 to 45 days	11	51
46 to 65 days	6	3
66 to 75 days	0	0
76+ days	2	0

Cash Assistance By Center : FY 19 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	91	30	21
16 to 30 days	20	27	39
31 to 45 days	3	3	7
46 to 65 days	0	0	47
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	33
1 to 5 days	5	10
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	37	24
16 to 30 days	8	52
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	2
16 to 30 days	30	42
31 to 45 days	3	7
46 to 65 days	0	2
66 to 75 days	2	0
76+ days	0	0

Cash Assistance By Center : FY 19 Year to Date

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	230	42	75
16 to 30 days	31	45	91
31 to 45 days	1	10	20
46 to 65 days	0	0	76
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	167	94
1 to 5 days	2	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	64	25
16 to 30 days	24	62
31 to 45 days	4	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	18	12
16 to 30 days	54	25
31 to 45 days	9	28
46 to 65 days	1	1
66 to 75 days	2	0
76+ days	3	0

Cash Assistance By Center : FY 19 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3819	460	949
16 to 30 days	544	996	1343
31 to 45 days	130	352	605
46 to 65 days	11	49	1530
66 to 75 days	5	19	42
76+ days	3	11	46

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2487	1756
1 to 5 days	138	228
6 to 10 days	9	9
11 to 17 days	1	11
18+ days	5	23

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1581	646
16 to 30 days	382	1134
31 to 45 days	64	101
46 to 65 days	10	19
66 to 75 days	0	0
76+ days	5	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	308	199
16 to 30 days	841	430
31 to 45 days	130	591
46 to 65 days	53	93
66 to 75 days	14	42
76+ days	25	28

Cash Assistance Data By Center: FY 19.4

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	5	0
16 to 30 days	0	2	1
31 to 45 days	1	5	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	3	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	4	3
16 to 30 days	2	8	2
31 to 45 days	0	0	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	4
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	3
16 to 30 days	0	7	1
31 to 45 days	0	0	0
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	5
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	1
16 to 30 days	6	4	3
31 to 45 days	0	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	5	8	2
31 to 45 days	2	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	3	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	1
16 to 30 days	0	1	2
31 to 45 days	1	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	1
16 to 30 days	0	0	1
31 to 45 days	0	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	1
16 to 30 days	4	18	1
31 to 45 days	0	0	1
46 to 65 days	0	1	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	3	7	3
31 to 45 days	1	3	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	6	0
16 to 30 days	0	6	1
31 to 45 days	0	3	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	0
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	2	3	1
31 to 45 days	0	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.4

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	31	22	13
16 to 30 days	22	64	18
31 to 45 days	5	15	9
46 to 65 days	1	1	8
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	11
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	14
16 to 30 days	3	33
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	16
16 to 30 days	8	10
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	5	3
16 to 30 days	5	48	5
31 to 45 days	2	23	4
46 to 65 days	1	5	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	2
16 to 30 days	3	15
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	0
16 to 30 days	7	13
31 to 45 days	1	29
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	44	10	9
16 to 30 days	13	62	25
31 to 45 days	3	8	10
46 to 65 days	0	0	15
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	21	13
1 to 5 days	3	2
6 to 10 days	2	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	68	38
16 to 30 days	22	22
31 to 45 days	8	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	28
16 to 30 days	20	15
31 to 45 days	1	31
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	2

Cash Assistance Data By Center: FY 19 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	10	4
16 to 30 days	8	16	7
31 to 45 days	0	0	4
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	3
1 to 5 days	1	3
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	16
16 to 30 days	2	19
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	8
16 to 30 days	7	17
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	28	20	5
16 to 30 days	16	51	12
31 to 45 days	1	4	8
46 to 65 days	0	0	17
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	5
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	22
16 to 30 days	10	45
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	25
16 to 30 days	12	33
31 to 45 days	1	44
46 to 65 days	2	0
66 to 75 days	0	2
76+ days	0	1

Cash Assistance Data By Center: FY 19 Year to Date

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	9	7
16 to 30 days	15	21	7
31 to 45 days	3	4	7
46 to 65 days	0	0	15
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	10	4
1 to 5 days	1	4
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	12
16 to 30 days	6	32
31 to 45 days	0	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	6
16 to 30 days	12	34
31 to 45 days	3	14
46 to 65 days	1	8
66 to 75 days	1	0
76+ days	0	4

Cash Assistance Data By Center: FY 19 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	6	4
16 to 30 days	3	13	8
31 to 45 days	1	2	8
46 to 65 days	0	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	6
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	29
16 to 30 days	1	11
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	11
16 to 30 days	12	30
31 to 45 days	0	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	3	4
16 to 30 days	6	6	3
31 to 45 days	0	2	1
46 to 65 days	1	0	3
66 to 75 days	0	0	2
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	6
16 to 30 days	4	4
31 to 45 days	5	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	12
16 to 30 days	8	9
31 to 45 days	1	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	19	0	4
16 to 30 days	14	65	7
31 to 45 days	0	4	6
46 to 65 days	0	1	15
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	27
16 to 30 days	3	14
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	7
16 to 30 days	10	12
31 to 45 days	2	6
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	28	17	7
16 to 30 days	17	82	13
31 to 45 days	8	18	9
46 to 65 days	2	0	23
66 to 75 days	0	0	3
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	9
1 to 5 days	1	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	23
16 to 30 days	16	23
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	20	29
31 to 45 days	2	40
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	7

Cash Assistance Data By Center: FY 19 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	6	3
16 to 30 days	6	14	5
31 to 45 days	1	19	4
46 to 65 days	0	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	18
16 to 30 days	5	8
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	12
16 to 30 days	2	8
31 to 45 days	1	5
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	5	2
16 to 30 days	4	6	3
31 to 45 days	0	0	3
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	3
16 to 30 days	2	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	1
16 to 30 days	3	11
31 to 45 days	1	19
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	214	91	52
16 to 30 days	107	384	95
31 to 45 days	19	84	64
46 to 65 days	4	6	116
66 to 75 days	0	0	9
76+ days	0	2	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	50
1 to 5 days	10	12
6 to 10 days	4	3
11 to 17 days	0	0
18+ days	0	4

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	311	196
16 to 30 days	74	200
31 to 45 days	13	17
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	57	116
16 to 30 days	113	211
31 to 45 days	13	205
46 to 65 days	13	8
66 to 75 days	1	2
76+ days	1	14

Quarterly CBCFA Data: FY 19.4

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	898	7	0	0	0	905
Ongoing Rent	667	12	1	0	1	681
Rent Increase	1,746	7	0	0	0	1753
Establishment of Home	434	4	0	0	0	438
Immigration Status	75	1	0	0	0	76
Clothing	125	1	0	0	0	126
Client Share Rent Arrears	1,845	22	0	0	1	1868
Miscellaneous	856	1	0	0	0	857
Work Opp & Trans Bens	299	1	0	0	0	300
Moving Expenses	152	2	0	0	0	154
Storage Fees	569	2	0	0	0	571
Grand Total	7,666	60	1	0	2	7729

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	0	0	0	0	54
Ongoing Rent	67	2	0	0	0	69
Rent Increase	99	1	0	0	0	100
Establishment of Home	27	0	0	0	0	27
Immigration Status	3	0	0	0	0	3
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	126	5	0	0	0	131
Miscellaneous	73	0	0	0	0	73
Work Opp & Trans Bens	28	1	0	0	0	29
Moving Expenses	8	0	0	0	0	8
Storage Fees	46	0	0	0	0	46
Subtotal	552	10	0	0	0	562

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	138	0	0	0	0	138
Ongoing Rent	70	0	0	0	0	70
Rent Increase	178	1	0	0	0	179
Establishment of Home	37	0	0	0	0	37
Immigration Status	8	0	0	0	0	8
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	206	2	0	0	0	208
Miscellaneous	124	0	0	0	0	124
Work Opp & Trans Bens	54	0	0	0	0	54
Moving Expenses	25	0	0	0	0	25
Storage Fees	98	0	0	0	0	98
Subtotal	951	3	0	0	0	954

Quarterly CBCFA Data: FY 19.4

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	0	0	0	0	44
Ongoing Rent	50	0	0	0	0	50
Rent Increase	148	0	0	0	0	148
Establishment of Home	21	0	0	0	0	21
Immigration Status	10	0	0	0	0	10
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	113	0	0	0	0	113
Miscellaneous	56	0	0	0	0	56
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	8	0	0	0	0	8
Storage Fees	29	0	0	0	0	29
Subtotal	511	0	0	0	0	511

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	35	0	0	0	0	35
Rent Increase	148	0	0	0	0	148
Establishment of Home	47	0	0	0	0	47
Immigration Status	4	0	0	0	0	4
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	116	0	0	0	0	116
Miscellaneous	63	0	0	0	0	63
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	15	0	0	0	0	15
Storage Fees	44	0	0	0	0	44
Subtotal	559	0	0	0	0	559

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	1	0	0	0	88
Ongoing Rent	63	1	0	0	0	64
Rent Increase	216	0	0	0	0	216
Establishment of Home	62	0	0	0	0	62
Immigration Status	10	0	0	0	0	10
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	213	2	0	0	0	215
Miscellaneous	80	0	0	0	0	80
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	5	1	0	0	0	6
Storage Fees	22	0	0	0	0	22
Subtotal	790	5	0	0	0	795

Quarterly CBCFA Data: FY 19.4

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	85	2	0	0	0	87
Ongoing Rent	65	0	0	0	0	65
Rent Increase	137	1	0	0	0	138
Establishment of Home	25	1	0	0	0	26
Immigration Status	5	0	0	0	0	5
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	112	2	0	0	0	114
Miscellaneous	91	0	0	0	0	91
Work Opp & Trans Bens	25	0	0	0	0	25
Moving Expenses	15	0	0	0	0	15
Storage Fees	53	0	0	0	0	53
Subtotal	621	6	0	0	0	627

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	0	0	0	0	57
Ongoing Rent	101	2	0	0	0	103
Rent Increase	125	0	0	0	0	125
Establishment of Home	32	0	0	0	0	32
Immigration Status	10	0	0	0	0	10
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	189	4	0	0	0	193
Miscellaneous	54	1	0	0	0	55
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	14	0	0	0	0	14
Storage Fees	49	0	0	0	0	49
Subtotal	660	7	0	0	0	667

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	0	0	0	0	36
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	4	0	0	0	0	4
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	32	0	0	0	0	32
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	12	1	0	0	0	13
Subtotal	90	1	0	0	0	91

Quarterly CBCFA Data: FY 19.4

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	0	0	0	0	68
Ongoing Rent	29	0	0	0	0	29
Rent Increase	163	0	0	0	0	163
Establishment of Home	40	0	0	0	0	40
Immigration Status	2	0	0	0	0	2
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	191	0	0	0	0	191
Miscellaneous	64	0	0	0	0	64
Work Opp & Trans Bens	36	0	0	0	0	36
Moving Expenses	8	0	0	0	0	8
Storage Fees	34	0	0	0	0	34
Subtotal	641	0	0	0	0	641

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	99	0	0	0	0	99
Ongoing Rent	48	0	0	0	0	48
Rent Increase	304	0	0	0	0	304
Establishment of Home	56	0	0	0	0	56
Immigration Status	7	1	0	0	0	8
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	371	0	0	0	0	371
Miscellaneous	121	0	0	0	0	121
Work Opp & Trans Bens	32	0	0	0	0	32
Moving Expenses	21	0	0	0	0	21
Storage Fees	69	0	0	0	0	69
Subtotal	1,142	1	0	0	0	1143

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	3	0	0	0	87
Ongoing Rent	73	4	1	0	0	78
Rent Increase	164	2	0	0	0	166
Establishment of Home	46	3	0	0	0	49
Immigration Status	13	0	0	0	0	13
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	122	3	0	0	0	125
Miscellaneous	57	0	0	0	0	57
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	17	1	0	0	0	18
Storage Fees	65	1	0	0	0	66
Subtotal	667	17	1	0	0	685

Quarterly CBCFA Data: FY 19.4**Number of Days from Initial Request to Completed Application****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	0	0	0	0	40
Ongoing Rent	32	0	0	0	1	33
Rent Increase	28	0	0	0	0	28
Establishment of Home	16	0	0	0	0	16
Immigration Status	1	0	0	0	0	1
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	31	0	0	0	1	32
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	8	0	0	0	0	8
Storage Fees	15	0	0	0	0	15
Subtotal	216	0	0	0	2	218

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	1	0	0	0	40
Ongoing Rent	34	3	0	0	0	37
Rent Increase	36	2	0	0	0	38
Establishment of Home	21	0	0	0	0	21
Immigration Status	2	0	0	0	0	2
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	55	4	0	0	0	59
Miscellaneous	27	0	0	0	0	27
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	7	0	0	0	0	7
Storage Fees	33	0	0	0	0	33
Subtotal	266	10	0	0	0	276

Quarterly CBCFA Data: FY 19.4

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	704	96	4	0	0	804
Ongoing Rent	579	97	6	0	0	682
Rent Increase	1,515	132	3	0	1	1651
Establishment of Home	486	59	1	1	0	547
Immigration Status	114	8	0	0	0	122
Clothing	124	9	0	0	0	133
Client Share Rent Arrears	1,518	255	6	4	4	1787
Miscellaneous	869	73	0	0	0	942
Work Opp & Trans Bens	280	66	0	0	1	347
Moving Expenses	138	10	1	0	0	149
Storage Fees	502	24	0	0	0	526
Grand Total	6,829	829	21	5	6	7690

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	10	1	0	0	56
Ongoing Rent	63	15	1	0	0	79
Rent Increase	82	21	0	0	1	104
Establishment of Home	23	5	0	0	0	28
Immigration Status	5	0	0	0	0	5
Clothing	20	2	0	0	0	22
Client Share Rent Arrears	108	32	2	0	0	142
Miscellaneous	58	15	0	0	0	73
Work Opp & Trans Bens	22	10	0	0	0	32
Moving Expenses	6	0	0	0	0	6
Storage Fees	46	3	0	0	0	49
Subtotal	478	113	4	0	1	596

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	119	12	1	0	0	132
Ongoing Rent	70	2	0	0	0	72
Rent Increase	179	4	0	0	0	183
Establishment of Home	28	3	1	0	0	32
Immigration Status	10	0	0	0	0	10
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	201	13	1	0	0	215
Miscellaneous	118	5	0	0	0	123
Work Opp & Trans Bens	45	7	0	0	0	52
Moving Expenses	24	2	0	0	0	26
Storage Fees	98	0	0	0	0	98
Subtotal	906	48	3	0	0	957

Total for all Centers**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	5	0	0	0	43
Ongoing Rent	49	2	0	0	0	51
Rent Increase	140	1	0	0	0	141
Establishment of Home	18	2	0	0	0	20
Immigration Status	11	0	0	0	0	11
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	103	4	0	0	0	107
Miscellaneous	59	0	0	0	0	59
Work Opp & Trans Bens	22	5	0	0	0	27
Moving Expenses	8	0	0	0	0	8
Storage Fees	29	1	0	0	0	30
Subtotal	487	20	0	0	0	507

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	1	0	0	0	67
Ongoing Rent	35	2	0	0	0	37
Rent Increase	138	6	0	0	0	144
Establishment of Home	43	2	0	0	0	45
Immigration Status	4	0	0	0	0	4
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	108	8	0	0	0	116
Miscellaneous	67	0	0	0	0	67
Work Opp & Trans Bens	8	6	0	0	1	15
Moving Expenses	14	0	0	0	0	14
Storage Fees	42	1	0	0	0	43
Subtotal	529	26	0	0	1	556

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	17	0	0	0	84
Ongoing Rent	53	11	0	0	0	64
Rent Increase	183	30	0	0	0	213
Establishment of Home	45	12	0	0	0	57
Immigration Status	9	1	0	0	0	10
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	185	39	0	0	0	224
Miscellaneous	76	8	0	0	0	84
Work Opp & Trans Bens	14	8	0	0	0	22
Moving Expenses	3	0	0	0	0	3
Storage Fees	19	2	0	0	0	21
Subtotal	666	128	0	0	0	794

Total for all Centers**Number of Days from Completed Application Approval or Denial****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	8	2	0	0	82
Ongoing Rent	52	8	0	0	0	60
Rent Increase	136	3	0	0	0	139
Establishment of Home	23	3	0	1	0	27
Immigration Status	5	0	0	0	0	5
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	105	8	0	0	0	113
Miscellaneous	87	7	0	0	0	94
Work Opp & Trans Bens	22	3	0	0	0	25
Moving Expenses	15	0	0	0	0	15
Storage Fees	54	0	0	0	0	54
Subtotal	578	40	2	1	0	621

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	19	0	0	0	59
Ongoing Rent	65	33	4	0	0	102
Rent Increase	96	33	2	0	0	131
Establishment of Home	19	10	0	0	0	29
Immigration Status	10	3	0	0	0	13
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	121	83	2	4	3	213
Miscellaneous	42	9	0	0	0	51
Work Opp & Trans Bens	13	8	0	0	0	21
Moving Expenses	8	5	1	0	0	14
Storage Fees	41	11	0	0	0	52
Subtotal	462	214	9	4	3	692

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	32	0	0	0	0	32
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	14	0	0	0	0	14
Subtotal	87	1	0	0	0	88

Total for all Centers**Number of Days from Completed Application Approval or Denial****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	59	6	0	0	0	Total
Ongoing Rent	26	1	0	0	0	27
Rent Increase	155	5	0	0	0	160
Establishment of Home	36	3	0	0	0	39
Immigration Status	4	0	0	0	0	4
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	173	14	0	0	0	187
Miscellaneous	65	0	0	0	0	65
Work Opp & Trans Bens	30	5	0	0	0	35
Moving Expenses	9	0	0	0	0	9
Storage Fees	34	0	0	0	0	34
Subtotal	597	28	0	0	0	625

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	4	0	0	0	100
Ongoing Rent	40	1	0	0	0	41
Rent Increase	291	9	0	0	0	300
Establishment of Home	57	2	0	0	0	59
Immigration Status	9	0	0	0	0	9
Clothing	14	3	0	0	0	17
Client Share Rent Arrears	342	30	0	0	1	373
Miscellaneous	119	5	0	0	0	124
Work Opp & Trans Bens	25	5	0	0	0	30
Moving Expenses	21	0	0	0	0	21
Storage Fees	65	0	0	0	0	65
Subtotal	1,079	59	0	0	1	1,139

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	5	0	0	0	84
Ongoing Rent	67	8	1	0	0	76
Rent Increase	161	9	0	0	0	170
Establishment of Home	44	4	0	0	0	48
Immigration Status	16	4	0	0	0	20
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	111	17	0	0	0	128
Miscellaneous	53	3	0	0	0	56
Work Opp & Trans Bens	16	2	0	0	0	18
Moving Expenses	18	2	0	0	0	20
Storage Fees	66	1	0	0	0	67
Subtotal	642	55	1	0	0	698

Total for all Centers**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	8	0	0	0	43
Ongoing Rent	22	8	0	0	0	30
Rent Increase	26	2	0	0	0	28
Establishment of Home	10	4	0	0	0	14
Immigration Status	1	0	0	0	0	1
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	21	8	0	0	0	29
Miscellaneous	11	2	0	0	0	13
Work Opp & Trans Bens	20	5	0	0	0	25
Moving Expenses	8	0	0	0	0	8
Storage Fees	16	1	0	0	0	17
Subtotal	177	38	0	0	0	215

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	6	0	0	0	39
Ongoing Rent	25	9	1	0	0	35
Rent Increase	22	10	0	0	0	32
Establishment of Home	20	4	0	0	0	24
Immigration Status	2	0	0	0	0	2
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	40	16	1	0	0	57
Miscellaneous	24	5	0	0	0	29
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	5	1	0	0	0	6
Storage Fees	26	3	0	0	0	29
Subtotal	207	54	2	0	0	263

Quarterly CBCFA Data: FY 19.4**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	480	62	13	6	1	562
Ongoing Rent	135	77	14	2	0	228
Rent Increase	436	287	82	10	1	816
Establishment of Home	285	33	4	0	0	322
Immigration Status	91	2	0	0	0	93
Clothing	73	7	1	0	0	81
Client Share Rent Arrears	1,008	192	29	5	0	1,234
Miscellaneous	587	84	14	1	1	687
Work Opp & Trans Bens	161	42	5	1	0	209
Moving Expenses	97	22	4	1	0	124
Storage Fees	368	63	12	5	0	448
Grand Total	3,721	871	178	31	3	4,804

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	5	0	0	0	44
Ongoing Rent	20	7	2	0	0	29
Rent Increase	36	14	8	0	0	58
Establishment of Home	21	3	0	0	0	24
Immigration Status	4	0	0	0	0	4
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	56	11	0	0	0	67
Miscellaneous	48	3	0	0	0	51
Work Opp & Trans Bens	12	2	0	0	0	14
Moving Expenses	4	2	0	0	0	6
Storage Fees	32	1	0	0	0	33
Subtotal	288	48	10	0	0	346

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	17	7	3	0	69
Ongoing Rent	2	10	3	1	0	16
Rent Increase	14	18	12	5	0	49
Establishment of Home	18	4	1	0	0	23
Immigration Status	10	0	0	0	0	10
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	57	29	14	5	0	105
Miscellaneous	72	24	11	1	0	108
Work Opp & Trans Bens	21	9	3	1	0	34
Moving Expenses	12	8	2	1	0	23
Storage Fees	39	18	9	4	0	70
Subtotal	295	139	62	21	0	517

Quarterly CBCFA Data: FY 19.4**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	0	0	0	0	30
Ongoing Rent	23	2	0	0	0	25
Rent Increase	71	3	0	0	0	74
Establishment of Home	16	0	0	0	0	16
Immigration Status	11	0	0	0	0	11
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	77	3	0	0	0	80
Miscellaneous	54	1	0	0	0	55
Work Opp & Trans Bens	23	1	0	0	0	24
Moving Expenses	6	1	0	0	0	7
Storage Fees	24	1	0	0	0	25
Subtotal	344	13	0	0	0	357

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	9	5	3	0	53
Ongoing Rent	1	10	3	0	0	14
Rent Increase	9	57	37	4	0	107
Establishment of Home	37	4	1	0	0	42
Immigration Status	4	0	0	0	0	4
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	75	8	2	0	0	85
Miscellaneous	52	4	0	0	0	56
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	11	0	0	0	0	11
Storage Fees	35	1	0	0	0	36
Subtotal	268	95	48	7	0	418

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	6	1	0	0	43
Ongoing Rent	11	12	1	0	0	24
Rent Increase	98	51	5	0	0	154
Establishment of Home	23	6	1	0	0	30
Immigration Status	9	1	0	0	0	10
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	119	36	1	0	0	156
Miscellaneous	60	10	0	0	0	70
Work Opp & Trans Bens	6	3	0	0	0	9
Moving Expenses	1	0	0	0	0	1
Storage Fees	13	2	0	0	0	15
Subtotal	380	127	9	0	0	516

Quarterly CBCFA Data: FY 19.4

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	3	0	0	1	48
Ongoing Rent	6	9	1	0	0	16
Rent Increase	6	19	2	0	0	27
Establishment of Home	17	3	0	0	0	20
Immigration Status	5	0	0	0	0	5
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	71	7	1	0	0	79
Miscellaneous	71	10	0	0	1	82
Work Opp & Trans Bens	14	6	0	0	0	20
Moving Expenses	12	1	0	0	0	13
Storage Fees	37	2	0	0	0	39
Subtotal	288	60	4	0	2	354

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	14	0	0	0	38
Ongoing Rent	16	16	1	1	0	34
Rent Increase	15	44	9	0	0	68
Establishment of Home	14	6	1	0	0	21
Immigration Status	13	0	0	0	0	13
Clothing	2	2	1	0	0	5
Client Share Rent Arrears	52	51	11	0	0	114
Miscellaneous	20	14	1	0	0	35
Work Opp & Trans Bens	9	4	2	0	0	15
Moving Expenses	2	4	1	0	0	7
Storage Fees	15	18	3	1	0	37
Subtotal	182	173	30	2	0	387

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	1	0	0	0	24
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	30	2	0	0	0	32
Miscellaneous	0	0	0	0	0	0
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	70	3	0	0	0	73

Quarterly CBCFA Data: FY 19.4

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	1	0	0	0	47
Ongoing Rent	7	2	0	0	0	9
Rent Increase	57	11	0	0	0	68
Establishment of Home	32	1	0	0	0	33
Immigration Status	4	0	0	0	0	4
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	118	7	0	0	0	125
Miscellaneous	51	7	0	0	0	58
Work Opp & Trans Bens	23	3	0	0	0	26
Moving Expenses	8	0	0	0	0	8
Storage Fees	28	2	0	0	0	30
Subtotal	378	34	0	0	0	412

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	0	0	0	0	59
Ongoing Rent	14	5	1	0	0	20
Rent Increase	82	40	6	0	0	128
Establishment of Home	48	1	0	0	0	49
Immigration Status	8	1	0	0	0	9
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	230	22	0	0	0	252
Miscellaneous	94	6	2	0	0	102
Work Opp & Trans Bens	24	4	0	0	0	28
Moving Expenses	16	1	0	0	0	17
Storage Fees	50	2	0	0	0	52
Subtotal	636	82	9	0	0	727

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	5	0	0	0	60
Ongoing Rent	25	3	2	0	0	30
Rent Increase	29	24	3	1	1	58
Establishment of Home	36	5	0	0	0	41
Immigration Status	20	0	0	0	0	20
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	89	12	0	0	0	101
Miscellaneous	37	4	0	0	0	41
Work Opp & Trans Bens	8	2	0	0	0	10
Moving Expenses	18	4	1	0	0	23
Storage Fees	57	12	0	0	0	69
Subtotal	380	73	6	1	1	461

Quarterly CBCFA Data: FY 19.4**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	1	0	0	0	24
Ongoing Rent	1	0	0	0	0	1
Rent Increase	6	2	0	0	0	8
Establishment of Home	7	0	0	0	0	7
Immigration Status	1	0	0	0	0	1
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	15	1	0	0	0	16
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	13	5	0	0	0	18
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	2	0	0	0	14
Subtotal	91	11	0	0	0	102

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	0	0	0	0	23
Ongoing Rent	9	1	0	0	0	10
Rent Increase	13	4	0	0	0	17
Establishment of Home	13	0	0	0	0	13
Immigration Status	2	0	0	0	0	2
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	19	3	0	0	0	22
Miscellaneous	20	1	0	0	0	21
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	2	1	0	0	0	3
Storage Fees	17	2	0	0	0	19
Subtotal	121	13	0	0	0	134

Quarterly CBCFA Data: FY 19.4

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	350	177	32	11	1	571
Ongoing Rent	75	103	46	4	1	229
Rent Increase	267	363	179	15	1	825
Establishment of Home	201	107	13	2	0	323
Immigration Status	81	11	1	0	0	93
Clothing	65	13	2	1	0	81
Client Share Rent Arrears	684	408	106	17	3	1,218
Miscellaneous	514	172	30	5	1	722
Work Opp & Trans Bens	77	105	26	3	1	212
Moving Expenses	85	31	8	2	0	126
Storage Fees	306	105	33	7	0	451
Grand Total	2,705	1,595	476	67	8	4,851

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	20	3	0	0	44
Ongoing Rent	10	15	3	1	0	29
Rent Increase	21	25	13	0	0	59
Establishment of Home	11	12	1	0	0	24
Immigration Status	4	0	0	0	0	4
Clothing	13	3	0	0	0	16
Client Share Rent Arrears	34	26	7	0	0	67
Miscellaneous	24	26	1	0	0	51
Work Opp & Trans Bens	6	7	1	0	0	14
Moving Expenses	3	2	1	0	0	6
Storage Fees	24	9	0	0	0	33
Subtotal	171	145	30	1	0	347

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	33	9	5	0	69
Ongoing Rent	2	6	6	2	0	16
Rent Increase	6	19	18	6	0	49
Establishment of Home	10	11	2	0	0	23
Immigration Status	10	0	0	0	0	10
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	41	32	24	8	0	105
Miscellaneous	57	38	10	4	0	109
Work Opp & Trans Bens	7	17	8	2	0	34
Moving Expenses	10	9	3	1	0	23
Storage Fees	31	21	13	5	0	70
Subtotal	204	188	93	33	0	518

Quarterly CBCFA Data: FY 19.4

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	3	0	0	0	30
Ongoing Rent	19	7	0	0	0	26
Rent Increase	68	8	0	0	0	76
Establishment of Home	14	2	0	0	0	16
Immigration Status	11	0	0	0	0	11
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	65	15	0	0	0	80
Miscellaneous	51	3	1	0	0	55
Work Opp & Trans Bens	15	8	1	0	0	24
Moving Expenses	6	1	0	0	0	7
Storage Fees	22	3	0	0	0	25
Subtotal	307	51	2	0	0	360

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	12	7	5	0	54
Ongoing Rent	0	8	6	0	0	14
Rent Increase	4	41	56	6	0	107
Establishment of Home	29	12	1	0	0	42
Immigration Status	4	0	0	0	0	4
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	56	26	3	1	0	86
Miscellaneous	47	8	1	0	0	56
Work Opp & Trans Bens	1	3	2	0	1	7
Moving Expenses	11	1	0	0	0	12
Storage Fees	29	7	0	0	0	36
Subtotal	215	118	76	12	1	422

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	20	3	0	0	44
Ongoing Rent	4	15	5	0	0	24
Rent Increase	46	93	16	0	0	155
Establishment of Home	10	18	2	0	0	30
Immigration Status	8	1	1	0	0	10
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	54	98	5	1	0	158
Miscellaneous	43	25	2	0	0	70
Work Opp & Trans Bens	2	7	1	0	0	10
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	10	0	0	0	15
Subtotal	198	287	35	1	0	521

Quarterly CBCFA Data: FY 19.4

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	11	1	0	1	49
Ongoing Rent	1	10	5	0	0	16
Rent Increase	2	17	8	0	0	27
Establishment of Home	16	4	0	0	0	20
Immigration Status	5	0	0	0	0	5
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	58	18	2	0	0	78
Miscellaneous	61	18	2	0	1	82
Work Opp & Trans Bens	8	9	2	0	0	19
Moving Expenses	9	4	0	0	0	13
Storage Fees	36	3	0	0	0	39
Subtotal	237	94	20	0	2	353

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	6	23	8	1	0	38
Ongoing Rent	5	12	16	1	1	35
Rent Increase	6	18	45	1	0	70
Establishment of Home	2	13	5	1	0	21
Immigration Status	8	5	0	0	0	13
Clothing	1	1	2	1	0	5
Client Share Rent Arrears	9	44	53	6	2	114
Miscellaneous	12	13	9	1	0	35
Work Opp & Trans Bens	4	4	6	1	0	15
Moving Expenses	2	3	1	1	0	7
Storage Fees	8	12	15	2	0	37
Subtotal	63	148	160	16	3	390

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	1	0	0	0	24
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	3	0	0	0	32
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	68	5	0	0	0	73

Quarterly CBCFA Data: FY 19.4

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	16	0	0	0	47
Ongoing Rent	5	3	1	0	0	9
Rent Increase	36	32	2	0	0	70
Establishment of Home	21	10	1	1	0	33
Immigration Status	4	0	0	0	0	4
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	90	40	1	0	0	131
Miscellaneous	44	13	1	0	0	58
Work Opp & Trans Bens	8	18	1	0	0	27
Moving Expenses	7	1	0	0	0	8
Storage Fees	22	7	1	0	0	30
Subtotal	271	141	8	1	0	421

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	5	0	0	0	65
Ongoing Rent	11	7	2	0	0	20
Rent Increase	58	54	15	1	0	128
Establishment of Home	45	5	0	0	0	50
Immigration Status	8	1	0	0	0	9
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	190	64	5	0	1	260
Miscellaneous	90	12	2	0	0	104
Work Opp & Trans Bens	11	16	2	0	0	29
Moving Expenses	16	1	1	0	0	18
Storage Fees	49	5	1	0	0	55
Subtotal	546	173	28	1	1	749

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	13	1	0	0	60
Ongoing Rent	15	12	2	0	0	29
Rent Increase	11	41	4	1	1	58
Establishment of Home	29	11	1	0	0	41
Immigration Status	16	4	0	0	0	20
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	66	31	4	0	0	101
Miscellaneous	35	6	0	0	0	41
Work Opp & Trans Bens	3	7	0	0	0	10
Moving Expenses	13	8	2	0	0	23
Storage Fees	49	17	3	0	0	69
Subtotal	289	152	17	1	1	460

Quarterly CBCFA Data: FY 19.4**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	11	0	0	0	24
Ongoing Rent	0	1	0	0	0	1
Rent Increase	5	3	1	0	0	9
Establishment of Home	5	2	0	0	0	7
Immigration Status	1	0	0	0	0	1
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	12	3	1	0	0	16
Miscellaneous	6	2	0	0	0	8
Work Opp & Trans Bens	9	7	2	0	0	18
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	2	0	0	0	14
Subtotal	68	31	4	0	0	103

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	9	0	0	0	14
Ongoing Rent	3	7	0	0	0	18
Rent Increase	4	12	1	0	0	27
Establishment of Home	6	7	0	0	0	21
Immigration Status	2	0	0	0	0	9
Clothing	0	0	0	0	0	13
Client Share Rent Arrears	9	11	1	1	0	16
Miscellaneous	15	5	1	0	0	21
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	2	1	0	0	0	3
Storage Fees	10	9	0	0	0	19
Subtotal	68	62	3	1	0	134

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3,614	47	4	2	0	3667
Ongoing Rent	2,521	47	3	0	1	2572
Rent Increase	6,435	35	2	1	0	6473
Establishment of Home	1,692	21	2	1	0	1716
Immigration Status	809	10	1	0	0	820
Clothing	607	1	1	0	0	609
Client Share Rent Arrears	7,067	89	5	0	1	7162
Miscellaneous	3,328	12	4	0	0	3344
Work Opp & Trans Bens	1,244	11	1	0	0	1256
Moving Expenses	597	6	1	0	0	604
Storage Fees	2,440	11	2	0	1	2454
Grand Total	30,354	290	26	4	3	30677

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	263	5	0	0	0	268
Ongoing Rent	287	8	0	0	0	295
Rent Increase	369	2	0	0	0	371
Establishment of Home	122	1	0	0	0	123
Immigration Status	20	0	0	0	0	20
Clothing	73	1	1	0	0	75
Client Share Rent Arrears	524	15	0	0	0	539
Miscellaneous	237	1	1	0	0	239
Work Opp & Trans Bens	97	1	0	0	0	98
Moving Expenses	47	0	0	0	0	47
Storage Fees	200	0	0	0	1	201
Subtotal	2,239	34	2	0	1	2276

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	535	4	0	0	0	539
Ongoing Rent	272	2	0	0	0	274
Rent Increase	681	4	0	0	0	685
Establishment of Home	140	1	1	0	0	142
Immigration Status	133	2	0	0	0	135
Clothing	57	0	0	0	0	57
Client Share Rent Arrears	799	13	1	0	0	813
Miscellaneous	456	0	1	0	0	457
Work Opp & Trans Bens	207	5	0	0	0	212
Moving Expenses	124	1	1	0	0	126
Storage Fees	416	1	1	0	0	418
Subtotal	3,820	33	5	0	0	3858

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	203	1	0	0	0	204
Ongoing Rent	189	0	0	0	0	189
Rent Increase	463	0	0	0	0	463
Establishment of Home	95	0	0	0	0	95
Immigration Status	84	0	0	0	0	84
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	349	1	0	0	0	350
Miscellaneous	216	0	0	0	0	216
Work Opp & Trans Bens	96	0	0	0	0	96
Moving Expenses	31	0	0	0	0	31
Storage Fees	114	1	0	0	0	115
Subtotal	1,869	3	0	0	0	1872

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	261	0	0	0	0	261
Ongoing Rent	168	0	0	0	0	168
Rent Increase	651	0	1	1	0	653
Establishment of Home	170	0	0	0	0	170
Immigration Status	73	0	0	0	0	73
Clothing	43	0	0	0	0	43
Client Share Rent Arrears	494	0	0	0	0	494
Miscellaneous	293	0	0	0	0	293
Work Opp & Trans Bens	74	0	0	0	0	74
Moving Expenses	47	0	0	0	0	47
Storage Fees	203	1	0	0	0	204
Subtotal	2,477	1	1	1	0	2480

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	322	3	1	0	0	326
Ongoing Rent	216	2	2	0	0	220
Rent Increase	792	3	1	0	0	796
Establishment of Home	211	2	0	0	0	213
Immigration Status	106	0	1	0	0	107
Clothing	68	0	0	0	0	68
Client Share Rent Arrears	921	9	2	0	0	932
Miscellaneous	307	0	0	0	0	307
Work Opp & Trans Bens	121	1	0	0	0	122
Moving Expenses	23	1	0	0	0	24
Storage Fees	92	0	0	0	0	92
Subtotal	3,179	21	7	0	0	3207

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	316	5	1	0	0	322
Ongoing Rent	210	1	0	0	0	211
Rent Increase	515	4	0	0	0	519
Establishment of Home	90	2	0	0	0	92
Immigration Status	53	2	0	0	0	55
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	481	6	0	0	0	487
Miscellaneous	349	1	0	0	0	350
Work Opp & Trans Bens	104	1	0	0	0	105
Moving Expenses	56	0	0	0	0	56
Storage Fees	238	1	0	0	0	239
Subtotal	2,448	23	1	0	0	2472

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	238	4	1	1	0	244
Ongoing Rent	371	12	0	0	0	383
Rent Increase	409	1	0	0	0	410
Establishment of Home	159	4	1	0	0	164
Immigration Status	33	1	0	0	0	34
Clothing	53	0	0	0	0	53
Client Share Rent Arrears	707	15	1	0	0	723
Miscellaneous	221	4	0	0	0	225
Work Opp & Trans Bens	90	2	0	0	0	92
Moving Expenses	41	1	0	0	0	42
Storage Fees	201	1	0	0	0	202
Subtotal	2,523	45	3	1	0	2572

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	0	0	0	0	131
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	0	0	0	0	11
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	117	1	0	0	0	118
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	12	1	0	0	0	13
Storage Fees	48	2	0	0	0	50
Subtotal	343	4	0	0	0	347

CBCFA Data: FY 19 Year to Date

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	241	2	0	0	0	243
Ongoing Rent	110	0	0	0	0	110
Rent Increase	523	2	0	0	0	525
Establishment of Home	118	1	0	0	0	119
Immigration Status	43	0	0	0	0	43
Clothing	33	0	0	0	0	33
Client Share Rent Arrears	633	0	0	0	0	633
Miscellaneous	219	0	0	0	0	219
Work Opp & Trans Bens	111	0	0	0	0	111
Moving Expenses	48	0	0	0	0	48
Storage Fees	158	0	1	0	0	159
Subtotal	2,237	5	1	0	0	2243

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	441	1	0	0	0	442
Ongoing Rent	181	2	0	0	0	183
Rent Increase	1112	1	0	0	0	1113
Establishment of Home	211	2	0	0	0	213
Immigration Status	78	1	0	0	0	79
Clothing	104	0	0	0	0	104
Client Share Rent Arrears	1355	3	0	0	0	1358
Miscellaneous	542	1	0	0	0	543
Work Opp & Trans Bens	148	0	1	0	0	149
Moving Expenses	73	0	0	0	0	73
Storage Fees	276	1	0	0	0	277
Subtotal	4,521	12	1	0	0	4534

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	337	14	1	1	0	353
Ongoing Rent	300	12	1	0	0	313
Rent Increase	631	11	0	0	0	642
Establishment of Home	192	5	0	1	0	198
Immigration Status	136	4	0	0	0	140
Clothing	53	0	0	0	0	53
Client Share Rent Arrears	477	16	1	0	0	494
Miscellaneous	222	4	2	0	0	228
Work Opp & Trans Bens	70	1	0	0	0	71
Moving Expenses	52	2	0	0	0	54
Storage Fees	277	3	0	0	0	280
Subtotal	2,747	72	5	2	0	2826

CBCFA Data: FY 19 Year to Date**Number of Days from Initial Request to Completed Application****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	154	4	0	0	0	158
Ongoing Rent	108	1	0	0	1	110
Rent Increase	156	1	0	0	0	157
Establishment of Home	58	1	0	0	0	59
Immigration Status	35	0	0	0	0	35
Clothing	27	0	0	0	0	27
Client Share Rent Arrears	140	0	0	0	1	141
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	84	0	0	0	0	84
Moving Expenses	21	0	0	0	0	21
Storage Fees	122	0	0	0	0	122
Subtotal	967	7	0	0	2	976

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	4	0	0	0	176
Ongoing Rent	106	7	0	0	0	113
Rent Increase	133	6	0	0	0	139
Establishment of Home	115	2	0	0	0	117
Immigration Status	15	0	0	0	0	15
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	187	11	0	0	0	198
Miscellaneous	87	0	0	0	0	87
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	22	0	0	0	0	22
Storage Fees	95	0	0	0	0	95
Subtotal	984	30	0	0	0	1014

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,502	745	132	36	6	2,421
Ongoing Rent	272	381	140	28	14	835
Rent Increase	994	1,271	550	128	28	2,971
Establishment of Home	761	434	54	11	1	1,261
Immigration Status	755	60	3	2	1	821
Clothing	277	93	16	3	1	390
Client Share Rent Arrears	2,569	1,725	432	137	40	4,903
Miscellaneous	1,927	675	110	30	10	2,752
Work Opp & Trans Bens	291	440	116	43	11	901
Moving Expenses	301	121	28	3	2	455
Storage Fees	1,434	463	99	27	7	2,030
Grand Total	11,083	6,408	1,680	448	121	19,740

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	109	55	12	3	1	180
Ongoing Rent	28	39	13	5	2	87
Rent Increase	59	81	36	8	4	188
Establishment of Home	62	26	3	2	0	93
Immigration Status	19	2	0	0	0	21
Clothing	41	12	1	1	0	55
Client Share Rent Arrears	132	94	29	8	1	264
Miscellaneous	90	64	6	3	1	164
Work Opp & Trans Bens	12	20	5	3	1	41
Moving Expenses	19	10	2	0	1	32
Storage Fees	122	22	4	2	0	150
Subtotal	693	425	111	35	11	1,275

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	131	125	34	10	0	300
Ongoing Rent	4	17	21	5	3	50
Rent Increase	21	44	43	23	4	135
Establishment of Home	35	48	9	3	0	95
Immigration Status	135	3	0	0	0	138
Clothing	26	7	2	0	0	35
Client Share Rent Arrears	219	185	67	33	0	504
Miscellaneous	231	122	25	11	0	389
Work Opp & Trans Bens	37	74	27	16	2	156
Moving Expenses	53	33	9	1	0	96
Storage Fees	207	97	30	11	1	346
Subtotal	1,099	755	267	113	10	2,244

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	112	19	0	0	0	131
Ongoing Rent	66	33	1	0	0	100
Rent Increase	242	66	3	0	0	311
Establishment of Home	56	12	0	0	0	68
Immigration Status	82	1	0	0	0	83
Clothing	25	3	0	0	0	28
Client Share Rent Arrears	218	52	0	0	0	270
Miscellaneous	176	21	1	0	0	198
Work Opp & Trans Bens	49	40	1	0	0	90
Moving Expenses	24	2	0	0	0	26
Storage Fees	86	13	0	0	0	99
Subtotal	1,136	262	6	0	0	1,404

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	73	19	8	0	194
Ongoing Rent	2	37	18	1	0	58
Rent Increase	9	126	140	32	0	307
Establishment of Home	83	57	3	0	0	143
Immigration Status	70	3	1	0	0	74
Clothing	30	5	0	0	0	35
Client Share Rent Arrears	205	143	27	11	0	386
Miscellaneous	191	46	5	1	0	243
Work Opp & Trans Bens	11	30	15	2	1	59
Moving Expenses	24	7	0	0	0	31
Storage Fees	122	45	2	0	0	169
Subtotal	841	572	230	55	1	1,699

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	94	84	19	3	0	200
Ongoing Rent	30	62	16	6	1	115
Rent Increase	214	306	80	23	0	623
Establishment of Home	62	55	12	1	0	130
Immigration Status	95	6	1	0	0	102
Clothing	25	6	0	0	0	31
Client Share Rent Arrears	283	363	66	19	0	731
Miscellaneous	167	86	7	2	0	262
Work Opp & Trans Bens	20	38	10	7	0	75
Moving Expenses	8	7	0	0	1	16
Storage Fees	37	35	3	1	0	76
Subtotal	1,035	1,048	214	62	2	2,361

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application Approval or Denial****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	53	2	0	1	193
Ongoing Rent	5	27	11	0	1	44
Rent Increase	8	86	44	0	0	138
Establishment of Home	44	26	0	0	0	70
Immigration Status	49	5	0	1	0	55
Clothing	22	8	0	0	0	30
Client Share Rent Arrears	242	98	10	2	1	353
Miscellaneous	229	73	7	1	1	311
Work Opp & Trans Bens	29	43	7	0	0	79
Moving Expenses	36	13	1	0	0	50
Storage Fees	157	35	8	0	0	200
Subtotal	958	467	90	4	4	1,523

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	90	27	9	4	167
Ongoing Rent	8	26	36	10	5	85
Rent Increase	12	35	68	17	18	150
Establishment of Home	29	71	17	2	1	120
Immigration Status	16	14	0	0	1	31
Clothing	5	8	7	2	1	23
Client Share Rent Arrears	42	141	124	58	36	401
Miscellaneous	31	51	30	10	8	130
Work Opp & Trans Bens	10	13	12	11	6	52
Moving Expenses	9	7	6	2	0	24
Storage Fees	49	54	35	11	4	153
Subtotal	248	510	362	132	84	1,336

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	4	1	1	0	116
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	9	0	0	0	0	9
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	108	6	1	0	0	115
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	10	2	0	0	0	12
Storage Fees	42	1	0	0	0	43
Subtotal	287	14	3	1	0	305

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application Approval or Denial****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	113	67	7	1	0	Total
Ongoing Rent	19	17	4	0	0	40
Rent Increase	95	91	30	4	2	222
Establishment of Home	59	32	5	2	0	98
Immigration Status	44	0	0	0	0	44
Clothing	17	8	4	0	0	29
Client Share Rent Arrears	279	154	41	2	0	476
Miscellaneous	139	53	8	0	0	200
Work Opp & Trans Bens	20	54	13	3	0	90
Moving Expenses	23	11	4	0	0	38
Storage Fees	92	37	8	1	0	138
Subtotal	900	524	124	13	2	1,563

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	248	52	4	1	0	305
Ongoing Rent	32	32	13	1	0	78
Rent Increase	201	225	83	20	1	530
Establishment of Home	134	33	1	1	0	169
Immigration Status	66	9	0	1	0	76
Clothing	43	21	2	0	0	66
Client Share Rent Arrears	611	302	51	2	2	968
Miscellaneous	347	91	15	2	0	455
Work Opp & Trans Bens	36	67	16	1	0	120
Moving Expenses	47	10	2	0	0	59
Storage Fees	186	37	5	0	0	228
Subtotal	1,951	879	192	29	3	3,054

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	180	51	5	0	0	236
Ongoing Rent	65	64	5	0	0	134
Rent Increase	106	170	19	1	1	297
Establishment of Home	117	31	3	0	0	151
Immigration Status	131	14	1	0	0	146
Clothing	24	12	0	0	0	36
Client Share Rent Arrears	252	124	12	1	0	389
Miscellaneous	141	41	1	0	0	183
Work Opp & Trans Bens	17	32	2	0	0	51
Moving Expenses	31	12	3	0	0	46
Storage Fees	203	56	4	0	0	263
Subtotal	1,267	607	55	2	1	1,932

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application Approval or Denial****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	42	1	0	0	103
Ongoing Rent	1	7	1	0	0	9
Rent Increase	10	11	1	0	0	22
Establishment of Home	21	18	0	0	0	39
Immigration Status	32	3	0	0	0	35
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	55	27	2	0	0	84
Miscellaneous	31	6	3	0	0	40
Work Opp & Trans Bens	33	26	7	0	0	66
Moving Expenses	11	2	1	0	0	14
Storage Fees	90	12	0	0	0	102
Subtotal	350	156	16	0	0	522

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	30	1	0	0	108
Ongoing Rent	11	20	1	0	0	32
Rent Increase	17	30	3	0	0	50
Establishment of Home	50	25	1	0	0	76
Immigration Status	16	0	0	0	0	16
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	31	42	3	1	0	77
Miscellaneous	46	15	1	0	0	62
Work Opp & Trans Bens	16	2	0	0	1	19
Moving Expenses	6	5	0	0	0	11
Storage Fees	41	19	0	1	0	61
Subtotal	318	189	10	2	1	520

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,081	245	47	17	4	2,394
Ongoing Rent	522	227	53	17	8	827
Rent Increase	1,638	913	301	68	24	2,944
Establishment of Home	1,121	116	14	4	0	1,255
Immigration Status	811	4	2	0	0	817
Clothing	330	48	8	2	1	389
Client Share Rent Arrears	3,828	757	161	63	27	4,836
Miscellaneous	2,370	302	48	16	5	2,741
Work Opp & Trans Bens	631	178	42	21	8	880
Moving Expenses	375	61	11	2	1	450
Storage Fees	1,711	235	44	17	2	2,009
Grand Total	15,418	3,086	731	227	80	19,542

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	157	17	4	0	1	179
Ongoing Rent	48	24	8	3	1	84
Rent Increase	98	55	22	2	2	179
Establishment of Home	85	6	2	0	0	93
Immigration Status	20	0	0	0	0	20
Clothing	50	4	0	1	0	55
Client Share Rent Arrears	208	39	9	3	1	260
Miscellaneous	151	11	0	2	1	165
Work Opp & Trans Bens	28	7	3	1	0	39
Moving Expenses	27	4	0	0	1	32
Storage Fees	140	7	3	0	0	150
Subtotal	1,012	174	51	12	7	1,256

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	222	61	11	6	0	300
Ongoing Rent	14	21	9	4	2	50
Rent Increase	43	36	36	18	2	135
Establishment of Home	76	16	2	1	0	95
Immigration Status	137	1	0	0	0	138
Clothing	27	8	0	0	0	35
Client Share Rent Arrears	345	104	36	17	0	502
Miscellaneous	295	65	20	7	0	387
Work Opp & Trans Bens	100	30	11	11	1	153
Moving Expenses	68	21	6	1	0	96
Storage Fees	257	57	22	9	0	345
Subtotal	1,584	420	153	74	5	2,236

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	130	1	0	0	0	131
Ongoing Rent	87	10	1	0	0	98
Rent Increase	278	26	3	0	0	307
Establishment of Home	66	1	0	0	0	67
Immigration Status	79	0	0	0	0	79
Clothing	26	2	0	0	0	28
Client Share Rent Arrears	254	15	0	0	0	269
Miscellaneous	194	4	0	0	0	198
Work Opp & Trans Bens	85	5	0	0	0	90
Moving Expenses	24	2	0	0	0	26
Storage Fees	96	3	0	0	0	99
Subtotal	1,319	69	4	0	0	1,392

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	29	12	4	0	192
Ongoing Rent	13	35	9	1	0	58
Rent Increase	30	158	102	17	0	307
Establishment of Home	125	17	1	0	0	143
Immigration Status	73	0	1	0	0	74
Clothing	32	3	0	0	0	35
Client Share Rent Arrears	296	72	15	2	0	385
Miscellaneous	222	18	3	0	0	243
Work Opp & Trans Bens	31	18	8	0	0	57
Moving Expenses	28	2	0	0	0	30
Storage Fees	156	12	1	0	0	169
Subtotal	1,153	364	152	24	0	1,693

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	154	35	8	0	0	197
Ongoing Rent	72	33	7	3	0	115
Rent Increase	435	145	30	12	0	622
Establishment of Home	106	20	3	1	0	130
Immigration Status	101	2	0	0	0	103
Clothing	27	4	0	0	0	31
Client Share Rent Arrears	573	118	27	7	0	725
Miscellaneous	237	23	2	0	0	262
Work Opp & Trans Bens	43	20	5	5	0	73
Moving Expenses	16	0	0	0	0	16
Storage Fees	61	13	0	0	0	74
Subtotal	1,825	413	82	28	0	2,348

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	13	0	0	1	190
Ongoing Rent	16	25	2	0	1	44
Rent Increase	30	87	21	0	0	138
Establishment of Home	63	7	0	0	0	70
Immigration Status	55	0	0	0	0	55
Clothing	26	4	0	0	0	30
Client Share Rent Arrears	298	45	5	0	1	349
Miscellaneous	269	41	1	0	1	312
Work Opp & Trans Bens	55	25	0	0	0	80
Moving Expenses	44	6	0	0	0	50
Storage Fees	174	22	3	0	0	199
Subtotal	1,206	275	32	0	4	1,517

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	110	40	8	7	2	167
Ongoing Rent	37	26	10	5	4	82
Rent Increase	36	67	17	10	16	146
Establishment of Home	91	25	3	1	0	120
Immigration Status	30	0	1	0	0	31
Clothing	10	8	3	1	1	23
Client Share Rent Arrears	188	113	39	33	25	398
Miscellaneous	69	41	11	6	3	130
Work Opp & Trans Bens	22	9	10	4	6	51
Moving Expenses	12	10	1	1	0	24
Storage Fees	85	43	10	8	2	148
Subtotal	690	382	113	76	59	1,320

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	113	3	1	0	0	117
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	9	0	0	0	0	9
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	111	3	0	0	0	114
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	11	1	0	0	0	12
Storage Fees	43	0	0	0	0	43
Subtotal	295	8	1	0	0	304

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	173	13	1	0	0	187
Ongoing Rent	32	7	1	0	0	40
Rent Increase	135	59	16	0	2	212
Establishment of Home	90	7	0	1	0	98
Immigration Status	44	0	0	0	0	44
Clothing	22	4	3	0	0	29
Client Share Rent Arrears	375	83	9	0	0	467
Miscellaneous	167	30	3	0	0	200
Work Opp & Trans Bens	66	18	4	0	0	88
Moving Expenses	31	4	3	0	0	38
Storage Fees	116	19	4	0	0	139
Subtotal	1,251	244	44	1	2	1,542

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	269	17	0	0	0	286
Ongoing Rent	51	22	4	1	0	78
Rent Increase	317	156	48	8	1	530
Establishment of Home	155	8	1	0	0	164
Immigration Status	75	1	0	0	0	76
Clothing	58	5	2	0	0	65
Client Share Rent Arrears	800	112	19	0	0	931
Miscellaneous	395	41	8	1	0	445
Work Opp & Trans Bens	91	21	1	0	0	113
Moving Expenses	52	3	0	0	0	55
Storage Fees	196	20	1	0	0	217
Subtotal	2459	406	84	10	1	2,960

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	221	14	2	0	0	237
Ongoing Rent	114	20	2	0	0	136
Rent Increase	183	107	5	1	1	297
Establishment of Home	141	8	2	0	0	151
Immigration Status	146	0	0	0	0	146
Clothing	30	6	0	0	0	36
Client Share Rent Arrears	340	47	1	1	0	389
Miscellaneous	161	22	0	0	0	183
Work Opp & Trans Bens	40	11	0	0	0	51
Moving Expenses	38	7	1	0	0	46
Storage Fees	229	34	0	0	0	263
Subtotal	1643	276	13	2	1	1,935

CBCFA Data: FY 19 Year to Date**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	2	0	0	0	103
Ongoing Rent	8	1	0	0	0	9
Rent Increase	14	7	0	0	0	21
Establishment of Home	38	1	0	0	0	39
Immigration Status	35	0	0	0	0	35
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	81	3	0	0	0	84
Miscellaneous	38	2	0	0	0	40
Work Opp & Trans Bens	53	11	0	0	0	64
Moving Expenses	14	0	0	0	0	14
Storage Fees	99	3	0	0	0	102
Subtotal	489	30	0	0	0	519

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	0	0	0	0	108
Ongoing Rent	29	3	0	0	0	32
Rent Increase	39	10	1	0	0	50
Establishment of Home	76	0	0	0	0	76
Immigration Status	16	0	0	0	0	16
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	70	6	1	0	0	77
Miscellaneous	61	1	0	0	0	62
Work Opp & Trans Bens	16	2	0	0	1	19
Moving Expenses	10	1	0	0	0	11
Storage Fees	59	2	0	0	0	61
Subtotal	492	25	2	0	1	520

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3,223	389	16	2	0	3,630
Ongoing Rent	2,097	427	23	4	2	2,553
Rent Increase	5,931	506	25	1	3	6,466
Establishment of Home	1,483	208	9	3	0	1,703
Immigration Status	785	54	0	2	1	842
Clothing	573	33	1	2	0	609
Client Share Rent Arrears	6,028	1,067	51	15	7	7,168
Miscellaneous	3,115	227	14	2	0	3,358
Work Opp & Trans Bens	934	321	16	2	1	1,274
Moving Expenses	547	47	3	1	1	599
Storage Fees	2,315	133	6	3	1	2,458
Grand Total	27,031	3,412	164	37	16	30,660

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	224	40	4	0	0	268
Ongoing Rent	236	55	2	2	0	295
Rent Increase	314	50	1	0	2	367
Establishment of Home	107	15	1	0	0	123
Immigration Status	20	2	0	0	0	22
Clothing	71	3	0	1	0	75
Client Share Rent Arrears	414	123	9	3	1	550
Miscellaneous	199	34	4	0	0	237
Work Opp & Trans Bens	68	31	1	0	0	100
Moving Expenses	41	4	0	0	0	45
Storage Fees	186	15	0	1	0	202
Subtotal	1880	372	22	7	3	2284

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	460	72	3	0	0	535
Ongoing Rent	235	40	1	0	0	276
Rent Increase	642	39	6	0	1	688
Establishment of Home	114	20	4	0	0	138
Immigration Status	138	1	0	0	0	139
Clothing	56	3	0	0	0	59
Client Share Rent Arrears	702	110	3	1	0	816
Miscellaneous	437	22	1	0	0	460
Work Opp & Trans Bens	158	55	4	0	0	217
Moving Expenses	112	11	1	0	0	124
Storage Fees	399	19	0	0	0	418
Subtotal	3453	392	23	1	1	3,870

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	184	15	0	0	0	199
Ongoing Rent	177	11	0	0	0	188
Rent Increase	450	10	1	0	0	461
Establishment of Home	85	7	0	0	0	92
Immigration Status	83	1	0	0	0	84
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	328	13	0	0	0	341
Miscellaneous	215	4	0	0	0	219
Work Opp & Trans Bens	79	19	0	0	0	98
Moving Expenses	31	0	0	0	0	31
Storage Fees	114	2	0	0	0	116
Subtotal	1775	82	1	0	0	1,858

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	246	14	3	0	0	263
Ongoing Rent	161	8	0	0	0	169
Rent Increase	642	17	1	0	0	660
Establishment of Home	157	13	0	0	0	170
Immigration Status	72	3	0	0	0	75
Clothing	40	0	0	0	0	40
Client Share Rent Arrears	470	24	3	0	0	497
Miscellaneous	288	7	0	0	0	295
Work Opp & Trans Bens	56	19	0	0	1	76
Moving Expenses	45	2	0	0	0	47
Storage Fees	198	5	0	0	0	203
Subtotal	2,375	112	7	0	1	2,495

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	271	52	0	0	0	323
Ongoing Rent	173	43	0	0	0	216
Rent Increase	691	107	3	0	0	801
Establishment of Home	178	34	0	1	0	213
Immigration Status	102	5	0	0	0	107
Clothing	62	6	0	0	0	68
Client Share Rent Arrears	781	164	5	0	0	950
Miscellaneous	288	26	2	0	0	316
Work Opp & Trans Bens	84	40	1	0	0	125
Moving Expenses	17	4	0	0	1	22
Storage Fees	75	13	1	1	0	90
Subtotal	2,722	494	12	2	1	3,231

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	287	27	2	0	0	316
Ongoing Rent	181	27	0	0	0	208
Rent Increase	503	11	2	0	0	516
Establishment of Home	84	8	0	1	0	93
Immigration Status	51	4	0	1	0	56
Clothing	35	1	0	0	0	36
Client Share Rent Arrears	454	28	0	2	0	484
Miscellaneous	339	14	2	0	0	355
Work Opp & Trans Bens	87	18	3	0	0	108
Moving Expenses	55	0	1	0	0	56
Storage Fees	234	2	0	0	0	236
Subtotal	2,310	140	10	4	0	2,464

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	178	66	2	1	0	247
Ongoing Rent	227	134	14	2	2	379
Rent Increase	291	114	6	1	0	412
Establishment of Home	116	48	2	0	0	166
Immigration Status	20	13	0	0	1	34
Clothing	48	4	1	1	0	54
Client Share Rent Arrears	397	296	22	9	4	728
Miscellaneous	175	48	3	1	0	227
Work Opp & Trans Bens	48	35	5	2	0	90
Moving Expenses	29	10	1	1	0	41
Storage Fees	166	37	3	0	0	206
Subtotal	1,695	805	59	18	7	2,584

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	0	0	0	0	126
Ongoing Rent	3	0	0	0	0	3
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	0	0	0	0	10
Immigration Status	0	0	0	0	0	0
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	117	0	1	1	0	119
Work Opp & Trans Bens	13	2	0	0	0	15
Moving Expenses	12	1	0	0	0	13
Storage Fees	51	0	0	0	0	51
Subtotal	338	3	1	1	0	343

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Jerome**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	220	19	0	1	0	240
Ongoing Rent	103	7	0	0	0	110
Rent Increase	495	22	1	0	0	518
Establishment of Home	106	11	0	1	0	118
Immigration Status	45	0	0	0	0	45
Clothing	32	1	0	0	0	33
Client Share Rent Arrears	582	41	1	0	0	624
Miscellaneous	216	4	0	0	0	220
Work Opp & Trans Bens	82	27	2	0	0	111
Moving Expenses	46	3	0	0	0	49
Storage Fees	160	2	0	0	0	162
Subtotal	2,087	137	4	2	0	2,230

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	417	20	1	0	0	438
Ongoing Rent	162	18	2	0	0	182
Rent Increase	1057	51	3	0	0	1111
Establishment of Home	200	10	2	0	0	212
Immigration Status	72	7	0	1	0	80
Clothing	98	9	0	0	0	107
Client Share Rent Arrears	1205	140	4	0	2	1351
Miscellaneous	509	31	1	0	0	541
Work Opp & Trans Bens	112	41	0	0	0	153
Moving Expenses	71	3	0	0	0	74
Storage Fees	265	12	1	0	1	279
Subtotal	4,168	342	14	1	3	4,528

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	327	20	1	0	0	348
Ongoing Rent	275	30	2	0	0	307
Rent Increase	606	35	1	0	0	642
Establishment of Home	185	10	0	0	0	195
Immigration Status	134	15	0	0	0	149
Clothing	49	4	0	0	0	53
Client Share Rent Arrears	439	55	2	0	0	496
Miscellaneous	205	17	0	0	0	222
Work Opp & Trans Bens	58	13	0	0	0	71
Moving Expenses	52	2	0	0	0	54
Storage Fees	277	4	0	1	0	282
Subtotal	2,607	205	6	1	0	2,819

CBCFA Data: FY 19 Year to Date**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	136	18	0	0	0	154
Ongoing Rent	85	23	0	0	0	108
Rent Increase	143	14	0	0	0	157
Establishment of Home	41	13	0	0	0	54
Immigration Status	32	3	0	0	0	35
Clothing	24	1	0	0	0	25
Client Share Rent Arrears	110	27	0	0	0	137
Miscellaneous	55	5	0	0	0	60
Work Opp & Trans Bens	66	17	0	0	0	83
Moving Expenses	20	2	0	0	0	22
Storage Fees	119	3	0	0	0	122
Subtotal	831	126	0	0	0	957

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	26	0	0	0	14
Ongoing Rent	79	31	2	0	0	18
Rent Increase	97	36	0	0	0	27
Establishment of Home	100	19	0	0	0	21
Immigration Status	16	0	0	0	0	9
Clothing	23	1	0	0	0	13
Client Share Rent Arrears	146	46	2	0	0	16
Miscellaneous	72	15	0	0	0	87
Work Opp & Trans Bens	23	4	0	0	0	27
Moving Expenses	16	5	0	0	0	21
Storage Fees	71	19	1	0	0	91
Subtotal	790	202	5	0	0	997

HOUSING SERVICES

	Active Cases @ FY 19.4	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	385	407	94.6%
Single	2,672	2,775	96.3%
Subtotal	3,057	3,182	96.1%
Transitional Congregate Facility	769	814	94.5%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,447	2,636	92.8%
Permanent Congregate facility	2,364	2,554	92.6%
Total	8,637	9,186	94.0%

FY 19.4

	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,293	2,363	1,757
Transitional Congregate Facilities		682	568
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1,256	208	18
Permanent Congregate Facilities		314	56
Total	4,549	3,567	2,399

FY 19 Year to Date

	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	13,953	10,086	8,107
Transitional Congregate Facilities		2,746	2,346
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	7,253	891	395
Permanent Congregate Facilities		1,886	1,158
Total	21,206	15,609	12,006

Additional Housing Data: FY 19.4**FY 19.4**

Number of Commercial SRO Facilities	149 facilities / 3057 units
Number of Transitional Housing Providers	18 facilities / 751 units
Emergency Housing Facilities Inspected ⁹	87
Average Length of Stay (number of days) for Emergency Placements ¹⁰	163.0
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 19.4

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	298	195
Brownsville	237	195
Coney Island	86	61
Crotona	199	166
Grand Concourse	251	195
Greenwood	219	162
Hamilton	286	214
Housing Placement Unit	46	31
Jerome	233	175
Kingsbridge	318	246
Queensboro	170	140
Serviceline	454	384
Staten Island	57	38
Waverly	191	123
Total	3,045	2,325

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 19.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	0	1	2	1	0	6
Brownsville	2	0	0	0	0	0	2
Coney Island	1	0	0	0	0	0	1
Crotona	2	1	1	0	0	0	4
Grand Concourse	3	1	0	0	0	0	4
Greenwood	0	0	0	0	0	0	0
Hamilton	1	2	0	0	0	0	3
Housing Placement Unit	0	1	2	0	0	0	3
Jerome	1	0	1	0	0	0	2
Kingsbridge	2	2	0	0	0	0	4
Queensboro	2	2	0	0	0	0	4
Serviceline	0	0	0	0	0	0	0
Staten Island	1	0	0	0	0	0	1
Waverly	2	1	0	1	0	0	4
Total	19	10	5	3	1	0	38

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	FY 19.4	FY 19
Computer Training	7	27
Individual Counseling Sessions	26	89
Job Club	5	20
Skills Day Sessions	16	51
Work Readiness Group	8	33

Clients With Earned Income ¹¹	FY 19.4 End
	1,982

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 19.4

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	54	9	1	2	0	7	2	0	75
Brownsville	91	15	4	3	0	17	4	1	135
Coney Island	51	8	2	2	0	8	3	0	74
Crotona	45	12	3	2	0	8	4	0	74
Grand Concourse	63	14	3	2	0	10	2	0	94
Greenwood	63	13	4	3	0	12	4	0	99
Hamilton	51	9	4	2	0	10	3	0	79
Housing Placement Unit	9	1	1	0	0	1	1	0	13
Jerome	48	13	3	1	0	8	3	0	76
Kingsbridge	87	22	2	3	0	15	5	0	134
Queensboro	61	10	3	3	0	10	3	0	90
Serviceline	16	2	1	0	0	3	0	0	22
Staten Island	16	4	2	1	0	3	2	0	28
Waverly	23	7	2	2	0	6	3	0	43
Total	678	139	35	26	0	118	39	1	1,036

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff	Single/ Staff	Overall
	Family	Single	Total	Family	Single	Total	Caseload Ratio	Caseload Ratio	Caseload Ratio
Amsterdam	155	2,719	2,874	4	59	63	38.8	46.1	45.6
Brownsville	603	3,614	4,217	23	90	113	26.2	40.2	37.3
Coney Island	203	1,962	2,165	7	55	62	29.0	35.7	34.9
Crotona	267	2,163	2,430	11	46	57	24.3	47.0	42.6
Grand Concourse	316	2,969	3,285	12	63	75	26.3	47.1	43.8
Greenwood	241	2,786	3,027	9	70	79	26.8	39.8	38.3
Hamilton	148	2,524	2,672	6	58	64	24.7	43.5	41.8
Housing Placement Unit	43	136	179	3	8	11	14.3	17.0	16.3
Jerome	349	2,167	2,516	10	49	59	34.9	44.2	42.6
Kingsbridge	490	4,095	4,585	19	88	107	25.8	46.5	42.9
Queensboro	228	2,636	2,864	8	66	74	28.5	39.9	38.7
Staten Island	86	747	833	3	18	21	28.7	41.5	39.7
Waverly	0	1,402	1,402	0	32	32	NA	43.8	43.8
Totals	3,129	29,920	33,049	115	702	817	27.2	42.6	40.5

*Active caseload as of June 30, 2019.

Quarterly Fair Hearings FY 19.4

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/19
Amsterdam	22	3	3	0	0
Brownsville	26	4	4	0	0
Coney Island	7	1	1	0	0
Crotona	8	2	2	0	0
Grand Concourse	18	4	4	0	0
Greenwood	7	0	0	0	0
Hamilton	12	0	0	0	0
Jerome	13	3	3	0	0
Kingsbridge	25	5	5	0	0
Queensboro	23	1	1	0	0
Staten Island	4	0	0	0	0
Waverly	13	2	2	0	0
Total	178	25	25	0	0

Decisions Rendered in Favor of Client **25**

Article 78 Proceedings **2**