

**Business Name:** \_\_\_\_\_

**Name of Business Owner:** \_\_\_\_\_

**License Number:** \_\_\_\_\_

To file a complaint about this business, contact the NYC Department of Consumer Affairs at 311 (212-NEW-YORK outside NYC).

# NOTICE

# THE NEW YORK CITY PRODUCTS FOR THE DISABLED LAW PROVIDES THAT:

- (1) The consumer is entitled to a written estimate for all repairs.  
The charge for a written estimate is \_\_\_\_\_.
- (2) No repair work shall be done without the consumer's authorization.
- (3) The service dealer must return replaced parts to the consumer except:
  - i. when the consumer specifically gives up the right to have removed parts returned;
  - ii. when the dealer must return such parts to the manufacturer;
  - iii. when there is no charge for the replacement of such parts;
  - iv. when the dealer purchases the parts from the consumer.
- (4) The consumer is entitled to a final bill and an invoice at the time that the repair is completed.  
It is advisable for the consumer to retain both the bill and the invoice.