

Steven Banks
Commissioner

January 2, 2019

150 Greenwich Street
New York, NY 10007

929 221 7315

Honorable Bill de Blasio
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Corey Johnson
Speaker
New York City Council
City Hall
New York, NY 10007

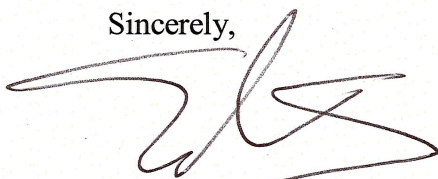
Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 19.1 (July – September 2018)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for July through September 2018. We welcome any questions.

Sincerely,



Steven Banks

cc: Deputy Mayor Herminia Palacio

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 19.1

July—September 2018



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
July—September 2018

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 19.1	FY 19 To Date
Information and Referral Inquiries at ServiceLine	4,386	4,386
Applications Received	1,512	1,512
Applications Ineligible: Did Not Meet Medical Criteria	40	40
Applications Pending	91	91
Applications Withdrawn By Referral Source	94	94
Applications Eligible	1,287	1,287
Cases Reopened	778	778
Cases Assigned	1,411	1,411
Cases Closed	1,484	1,484

Numbers Served	Cases Served @ FY 19.1 End
Cases ²	33,937
Clients ³	34,514
ACMs ⁴	10,179
Total persons served by HASA	44,693

Cases By Unit Type	Cases Served @ FY 19.1 End	% of All Cases
Single Cases	30,591	90.1%
Family Cases	3,313	9.8%
Prison (Assignment upon prison release)	33	0.1%
Total Cases	33,937	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 19.1 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	175	5.3%	3091	9.1%
Brownsville	546	16.5%	4061	12.0%
Coney Island	217	6.6%	2346	6.9%
Crotona	285	8.6%	2420	7.1%
Grand Concourse	302	9.1%	2931	8.6%
Greenwood	316	9.5%	3587	10.6%
Hamilton	171	5.2%	2868	8.5%
Housing Placement Unit	95	2.9%	592	1.7%
Jerome	306	9.2%	2271	6.7%
Kingsbridge	517	15.6%	4033	11.9%
Queensboro	295	8.9%	3431	10.1%
Staten Island	78	2.4%	745	2.2%
Waverly	9	0.3%	1549	4.6%
In ServiceLine (pending assignment)	0	0.0%	12	0.0%
Total Cases	3,312	100.0%	33,937	100.0%

	Adults		Children (17 and under)	
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 19.1 End	% of All Clients	Active Clients @ FY 19.1 End
Males	66.3%	22,883	0.1%	32
Females	33.5%	11,565	0.1%	34
<i>Subtotal</i>	<i>99.8%</i>	34,448	<i>0.2%</i>	66
Total Clients		34,514		

Clients By Borough of Residence	Clients Served @ FY 19.1 End	% of All Clients
Bronx	14,083	40.8%
Brooklyn	9,852	28.5%
Manhattan	6,697	19.4%
Queens	3,009	8.7%
Staten Island	842	2.4%
Unknown	31	0.1%
Total Clients	34,514	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 19.1 End	% of All Clients
African-American	18,682	54.1%
Latino	10,950	31.7%
White	3,105	9.0%
Asian/Pacific Islander/Native American	296	0.9%
Unknown/Not Reported	1,481	4.3%
Total Clients	34,514	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:

Active
Cases @
FY 19.1
End % of All
Cases

Rental Assistance ⁵

Standard Rental Assistance	437	1.3%
Enhanced Rental Assistance	617	1.8%
Above Enhanced Rental Assistance	17,055	50.3%
Total receiving rental assistance	18,109	53.4%
Temporary Assistance to Needy Families (TANF)	1,556	4.6%
Safety Net (SN)	26,846	79.1%
Total receiving PA cash assistance	28,402	83.7%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	9,705	28.1%
Social Security Disability (SSD)	3,813	11.0%
Receiving both SSI & SSD	2,108	6.1%
Veterans Administration Benefits (VA)	170	0.5%
Total receiving SSI,SSD,VA benefits	13,688	39.7%

Clients With Earned Income ⁶

FY 19.1 End

2,021

⁵ As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

⁶ This number reflects all active Cash Assistance cases budgeted for income.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 19.1	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	31	11	5	2	1	1	36	124	211
Brownsville	38	8	9	1	1	2	41	125	225
Coney Island	20	6	0	1	1	0	13	71	112
Crotona	34	10	3	1	1	1	24	75	149
Grand Concourse	23	11	7	0	5	3	45	97	191
Greenwood	28	6	4	1	0	6	19	94	158
Hamilton	38	4	6	0	1	1	8	94	152
Jerome	11	8	8	2	1	2	27	78	137
Kingsbridge	28	7	4	6	5	0	32	126	208
Queensboro	32	7	5	0	2	1	26	68	141
Staten Island	9	4	0	0	0	1	6	35	55
Waverly	21	12	1	1	0	3	13	64	115
Total	313	94	52	15	18	21	290	1051	1,854

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open

FY 19.1	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	28	13	3	1	0	0	0	45
Brownsville	23	7	2	3	0	0	0	35
Coney Island	11	5	0	0	0	0	0	16
Crotona	8	4	0	0	0	0	0	12
Grand Concourse	14	3	0	1	0	0	0	18
Greenwood	18	3	2	0	0	0	0	23
Hamilton	9	3	0	0	1	0	0	13
Jerome	8	5	3	2	2	0	0	20
Kingsbridge	25	10	3	1	0	0	0	39
Queensboro	11	3	3	3	1	0	0	21
Staten Island	8	0	0	0	0	0	0	8
Waverly	8	4	1	0	1	0	0	14
Total	171	60	17	11	5	0	0	264

Cash Assistance Data By Center: FY 19.1

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	109	44	28
16 to 30 days	12	52	27
31 to 45 days	4	56	19
46 to 65 days	0	8	51
66 to 75 days	0	2	0
76+ days	0	10	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	51	47
1 to 5 days	8	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	93	31
16 to 30 days	28	75
31 to 45 days	14	6
46 to 65 days	0	7
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	2
16 to 30 days	28	13
31 to 45 days	6	48
46 to 65 days	1	16
66 to 75 days	1	0
76+ days	2	0

Cash Assistance Data By Center: FY 19.1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	99	11	24
16 to 30 days	14	38	33
31 to 45 days	8	28	15
46 to 65 days	0	5	46
66 to 75 days	0	0	2
76+ days	2	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	39
1 to 5 days	6	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	175	53
16 to 30 days	8	38
31 to 45 days	2	6
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	17	24
16 to 30 days	44	9
31 to 45 days	1	28
46 to 65 days	2	5
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 19.1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	58	19	8
16 to 30 days	4	38	18
31 to 45 days	1	2	9
46 to 65 days	0	2	28
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	15
1 to 5 days	5	9
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	52	43
16 to 30 days	29	59
31 to 45 days	2	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	9
16 to 30 days	28	13
31 to 45 days	3	20
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	111	13	27
16 to 30 days	14	40	49
31 to 45 days	1	0	14
46 to 65 days	0	0	36
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	74	39
1 to 5 days	4	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	58	27
16 to 30 days	16	50
31 to 45 days	5	4
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	18
16 to 30 days	25	23
31 to 45 days	2	18
46 to 65 days	2	12
66 to 75 days	3	5
76+ days	0	5

Cash Assistance Data By Center: FY 19.1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	105	4	22
16 to 30 days	23	39	31
31 to 45 days	4	11	17
46 to 65 days	0	0	58
66 to 75 days	0	0	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	37
1 to 5 days	4	6
6 to 10 days	0	1
11 to 17 days	0	2
18+ days	0	5

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	113	17
16 to 30 days	22	34
31 to 45 days	2	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	20
16 to 30 days	37	42
31 to 45 days	7	34
46 to 65 days	3	7
66 to 75 days	1	15
76+ days	1	8

Cash Assistance Data By Center: FY 19.1

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	85	33	12
16 to 30 days	17	42	37
31 to 45 days	3	26	14
46 to 65 days	0	2	40
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	56	39
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	39
16 to 30 days	31	67
31 to 45 days	0	2
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	7
16 to 30 days	28	9
31 to 45 days	3	19
46 to 65 days	4	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	1	13
16 to 30 days	17	30	43
31 to 45 days	1	17	21
46 to 65 days	2	2	41
66 to 75 days	0	0	3
76+ days	0	0	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	79	61
1 to 5 days	4	13
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	71	33
16 to 30 days	36	85
31 to 45 days	8	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	8
16 to 30 days	24	25
31 to 45 days	3	58
46 to 65 days	5	2
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	85	18	11
16 to 30 days	19	86	21
31 to 45 days	1	0	18
46 to 65 days	0	0	55
66 to 75 days	0	4	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	27
1 to 5 days	2	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	69	23
16 to 30 days	9	62
31 to 45 days	2	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	25	8
31 to 45 days	2	12
46 to 65 days	1	18
66 to 75 days	0	5
76+ days	1	5

Cash Assistance Data By Center: FY 19.1

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	112	27	23
16 to 30 days	15	47	41
31 to 45 days	9	45	13
46 to 65 days	2	0	56
66 to 75 days	0	9	0
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	72	53
1 to 5 days	4	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	130	39
16 to 30 days	22	53
31 to 45 days	4	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	18
16 to 30 days	29	23
31 to 45 days	4	39
46 to 65 days	1	9
66 to 75 days	1	10
76+ days	2	7

Cash Assistance Data By Center: FY 19.1

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	89	26	20
16 to 30 days	11	50	27
31 to 45 days	4	21	10
46 to 65 days	0	0	44
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	47	36
1 to 5 days	4	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	85	32
16 to 30 days	11	54
31 to 45 days	7	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	10
16 to 30 days	23	25
31 to 45 days	4	31
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 19.1

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	24	15	5
16 to 30 days	5	6	5
31 to 45 days	0	0	0
46 to 65 days	0	0	19
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	5
1 to 5 days	1	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	17
16 to 30 days	0	28
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	11	35
31 to 45 days	2	2
46 to 65 days	0	2
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	74	26	19
16 to 30 days	13	27	28
31 to 45 days	0	4	4
46 to 65 days	0	0	36
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	52	22
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	7
16 to 30 days	14	42
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	20	13
31 to 45 days	4	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 19.1

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1061	237	212
16 to 30 days	164	495	360
31 to 45 days	36	210	154
46 to 65 days	4	19	510
66 to 75 days	0	15	10
76+ days	3	10	18

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	624	420
1 to 5 days	44	68
6 to 10 days	1	1
11 to 17 days	0	3
18+ days	2	7

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	969	361
16 to 30 days	226	647
31 to 45 days	48	47
46 to 65 days	7	12
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	104	121
16 to 30 days	322	238
31 to 45 days	41	321
46 to 65 days	22	71
66 to 75 days	8	35
76+ days	9	25

Cash Assistance Data By Center: FY 19.1

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	34	1
31 to 45 days	0	15	1
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	0
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	6
31 to 45 days	0	21
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	6	2
16 to 30 days	3	37	5
31 to 45 days	2	5	2
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	2
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	30
16 to 30 days	19	12
31 to 45 days	7	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	22
16 to 30 days	6	8
31 to 45 days	1	20
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	4	1
16 to 30 days	4	6	3
31 to 45 days	0	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	0
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	9
16 to 30 days	0	14
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	3	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	14	0
16 to 30 days	4	36	1
31 to 45 days	0	1	2
46 to 65 days	0	0	5
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	15
16 to 30 days	2	40
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	11
16 to 30 days	4	22
31 to 45 days	0	38
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	6	2
16 to 30 days	3	6	2
31 to 45 days	1	4	2
46 to 65 days	0	0	5
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	6
16 to 30 days	0	22
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	4	28
31 to 45 days	3	4
46 to 65 days	0	8
66 to 75 days	1	0
76+ days	0	4

Cash Assistance Data By Center: FY 19.1

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	5	2
16 to 30 days	2	0	1
31 to 45 days	0	0	4
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	1
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	16
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	25
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	2	2	0
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	2
31 to 45 days	5	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	10
16 to 30 days	2	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	1
16 to 30 days	3	31	2
31 to 45 days	0	0	2
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	18
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	3	0
31 to 45 days	1	0
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	5	3
16 to 30 days	3	70	5
31 to 45 days	4	0	3
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	5
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	8
16 to 30 days	12	22
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	8	18
31 to 45 days	0	32
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	2
16 to 30 days	1	4	1
31 to 45 days	1	10	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	9
16 to 30 days	4	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	5
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	1	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	1	5
31 to 45 days	1	12
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 19.1

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	65	40	18
16 to 30 days	27	226	21
31 to 45 days	8	35	22
46 to 65 days	0	0	34
66 to 75 days	0	0	1
76+ days	0	2	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	27	12
1 to 5 days	4	3
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	168	111
16 to 30 days	37	136
31 to 45 days	12	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	53
16 to 30 days	36	131
31 to 45 days	7	131
46 to 65 days	4	8
66 to 75 days	1	0
76+ days	0	4

Quarterly CBCFA Data: FY 19.1

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	762	11	1	1	0	775
Ongoing Rent	634	12	1	0	0	647
Rent Increase	1497	11	0	0	0	1508
Establishment of Home	337	8	0	1	0	346
Immigration Status	249	1	1	0	0	251
Clothing	175	0	0	0	0	175
Client Share Rent Arrears	1668	15	2	0	0	1685
Miscellaneous	804	3	1	0	0	808
Work Opp & Trans Bens	321	2	0	0	0	323
Moving Expenses	129	3	0	0	0	132
Storage Fees	632	1	1	0	1	635
Grand Total	7208	67	7	2	1	7285

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	63	2	0	0	0	65
Ongoing Rent	80	1	0	0	0	81
Rent Increase	77	0	0	0	0	77
Establishment of Home	25	0	0	0	0	25
Immigration Status	4	0	0	0	0	4
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	120	2	0	0	0	122
Miscellaneous	54	1	0	0	0	55
Work Opp & Trans Bens	25	0	0	0	0	25
Moving Expenses	12	0	0	0	0	12
Storage Fees	45	0	0	0	1	46
Subtotal	520	6	0	0	1	527

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	1	0	0	0	103
Ongoing Rent	58	2	0	0	0	60
Rent Increase	153	2	0	0	0	155
Establishment of Home	26	1	0	0	0	27
Immigration Status	42	1	0	0	0	43
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	198	2	0	0	0	200
Miscellaneous	110	0	0	0	0	110
Work Opp & Trans Bens	51	0	0	0	0	51
Moving Expenses	24	0	0	0	0	24
Storage Fees	111	0	1	0	0	112
Subtotal	887	9	1	0	0	897

Quarterly CBCFA Data: FY 19.1

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	0	0	0	0	40
Ongoing Rent	39	0	0	0	0	39
Rent Increase	98	0	0	0	0	98
Establishment of Home	20	0	0	0	0	20
Immigration Status	23	0	0	0	0	23
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	70	0	0	0	0	70
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	5	0	0	0	0	5
Storage Fees	25	1	0	0	0	26
Subtotal	388	1	0	0	0	389

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	0	0	0	0	60
Ongoing Rent	55	0	0	0	0	55
Rent Increase	152	0	0	0	0	152
Establishment of Home	38	0	0	0	0	38
Immigration Status	28	0	0	0	0	28
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	120	0	0	0	0	120
Miscellaneous	77	0	0	0	0	77
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	5	0	0	0	0	5
Storage Fees	48	0	0	0	0	48
Subtotal	617	0	0	0	0	617

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	1	1	0	0	58
Ongoing Rent	68	0	1	0	0	69
Rent Increase	177	0	0	0	0	177
Establishment of Home	32	1	0	0	0	33
Immigration Status	20	0	1	0	0	21
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	236	3	2	0	0	241
Miscellaneous	76	0	0	0	0	76
Work Opp & Trans Bens	36	0	0	0	0	36
Moving Expenses	3	0	0	0	0	3
Storage Fees	28	0	0	0	0	28
Subtotal	758	5	5	0	0	768

Quarterly CBCFA Data: FY 19.1

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	0	0	0	0	74
Ongoing Rent	50	0	0	0	0	50
Rent Increase	143	2	0	0	0	145
Establishment of Home	14	0	0	0	0	14
Immigration Status	17	0	0	0	0	17
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	132	0	0	0	0	132
Miscellaneous	91	0	0	0	0	91
Work Opp & Trans Bens	35	0	0	0	0	35
Moving Expenses	14	0	0	0	0	14
Storage Fees	69	0	0	0	0	69
Subtotal	656	2	0	0	0	658

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	2	0	0	0	61
Ongoing Rent	72	4	0	0	0	76
Rent Increase	89	0	0	0	0	89
Establishment of Home	38	2	0	0	0	40
Immigration Status	7	0	0	0	0	7
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	155	2	0	0	0	157
Miscellaneous	60	0	0	0	0	60
Work Opp & Trans Bens	23	2	0	0	0	25
Moving Expenses	9	1	0	0	0	10
Storage Fees	48	0	0	0	0	48
Subtotal	575	13	0	0	0	588

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
Subtotal	78	1	0	0	0	79

Quarterly CBCFA Data: FY 19.1

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	0	0	0	0	49
Ongoing Rent	37	0	0	0	0	37
Rent Increase	109	1	0	0	0	110
Establishment of Home	20	0	0	0	0	20
Immigration Status	17	0	0	0	0	17
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	126	0	0	0	0	126
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	16	0	0	0	0	16
Storage Fees	39	0	0	0	0	39
Subtotal	499	1	0	0	0	500

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	105	0	0	0	0	105
Ongoing Rent	45	0	0	0	0	45
Rent Increase	262	1	0	0	0	263
Establishment of Home	51	0	0	0	0	51
Immigration Status	26	0	0	0	0	26
Clothing	31	0	0	0	0	31
Client Share Rent Arrears	312	0	0	0	0	312
Miscellaneous	130	1	0	0	0	131
Work Opp & Trans Bens	43	0	0	0	0	43
Moving Expenses	18	0	0	0	0	18
Storage Fees	74	0	0	0	0	74
Subtotal	1097	2	0	0	0	1099

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	4	0	1	0	67
Ongoing Rent	82	3	0	0	0	85
Rent Increase	162	4	0	0	0	166
Establishment of Home	34	2	0	1	0	37
Immigration Status	48	0	0	0	0	48
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	130	4	0	0	0	134
Miscellaneous	55	1	1	0	0	57
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	10	1	0	0	0	11
Storage Fees	80	0	0	0	0	80
Subtotal	692	19	1	2	0	714

Quarterly CBCFA Data: FY 19.1

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	1	0	0	0	32
Ongoing Rent	23	1	0	0	0	24
Rent Increase	32	0	0	0	0	32
Establishment of Home	10	1	0	0	0	11
Immigration Status	14	0	0	0	0	14
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	26	0	0	0	0	26
Miscellaneous	20	0	0	0	0	20
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	3	0	0	0	0	3
Storage Fees	39	0	0	0	0	39
Subtotal	219	3	0	0	0	222

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	24	1	0	0	0	25
Rent Increase	43	1	0	0	0	44
Establishment of Home	27	1	0	0	0	28
Immigration Status	3	0	0	0	0	3
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	43	2	0	0	0	45
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	0	0	0	0	13
Subtotal	222	5	0	0	0	227

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	669	80	4	0	0	753
Ongoing Rent	524	99	4	3	1	631
Rent Increase	1,407	109	4	1	0	1,521
Establishment of Home	294	47	1	0	0	342
Immigration Status	228	14	0	1	1	244
Clothing	164	7	0	1	0	172
Client Share Rent Arrears	1,397	256	11	4	3	1,671
Miscellaneous	740	49	5	1	0	795
Work Opp & Trans Bens	234	102	6	1	0	343
Moving Expenses	112	7	1	0	0	120
Storage Fees	597	26	1	1	0	625
Grand Total	6,366	796	37	13	5	7,217

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	13	2	0	0	61
Ongoing Rent	55	21	0	2	0	78
Rent Increase	67	11	0	0	0	78
Establishment of Home	22	3	0	0	0	25
Immigration Status	4	2	0	0	0	6
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	81	33	3	2	1	120
Miscellaneous	39	7	1	0	0	47
Work Opp & Trans Bens	20	6	1	0	0	27
Moving Expenses	7	3	0	0	0	10
Storage Fees	41	4	0	1	0	46
Subtotal	394	104	7	5	1	511

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	14	1	0	0	105
Ongoing Rent	50	8	0	0	0	58
Rent Increase	147	10	1	0	0	158
Establishment of Home	21	5	0	0	0	26
Immigration Status	41	0	0	0	0	41
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	165	28	2	0	0	195
Miscellaneous	111	2	0	0	0	113
Work Opp & Trans Bens	35	24	1	0	0	60
Moving Expenses	19	2	0	0	0	21
Storage Fees	106	5	0	0	0	111
Subtotal	799	98	5	0	0	902

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	2	0	0	0	38
Ongoing Rent	37	3	0	0	0	40
Rent Increase	100	1	0	0	0	101
Establishment of Home	15	4	0	0	0	19
Immigration Status	20	0	0	0	0	20
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	65	3	0	0	0	68
Miscellaneous	39	1	0	0	0	40
Work Opp & Trans Bens	19	5	0	0	0	24
Moving Expenses	5	0	0	0	0	5
Storage Fees	23	0	0	0	0	23
Subtotal	366	19	0	0	0	385

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	4	1	0	0	57
Ongoing Rent	51	2	0	0	0	53
Rent Increase	153	3	0	0	0	156
Establishment of Home	31	3	0	0	0	34
Immigration Status	23	2	0	0	0	25
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	118	5	0	0	0	123
Miscellaneous	75	3	0	0	0	78
Work Opp & Trans Bens	15	5	0	0	0	20
Moving Expenses	6	0	0	0	0	6
Storage Fees	51	0	0	0	0	51
Subtotal	587	27	1	0	0	615

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	10	0	0	0	59
Ongoing Rent	52	15	0	0	0	67
Rent Increase	158	26	0	0	0	184
Establishment of Home	32	4	0	0	0	36
Immigration Status	18	1	0	0	0	19
Clothing	22	4	0	0	0	26
Client Share Rent Arrears	191	49	2	0	0	242
Miscellaneous	72	6	2	0	0	80
Work Opp & Trans Bens	25	15	0	0	0	40
Moving Expenses	2	0	0	0	0	2
Storage Fees	24	2	0	0	0	26
Subtotal	645	132	4	0	0	781

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	6	0	0	0	67
Ongoing Rent	40	9	0	0	0	49
Rent Increase	139	3	0	0	0	142
Establishment of Home	12	1	0	0	0	13
Immigration Status	15	2	0	1	0	18
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	116	10	0	1	0	127
Miscellaneous	86	2	1	0	0	89
Work Opp & Trans Bens	28	8	2	0	0	38
Moving Expenses	12	0	1	0	0	13
Storage Fees	62	1	0	0	0	63
Subtotal	586	42	4	2	0	634

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	11	0	0	0	63
Ongoing Rent	52	15	2	1	1	71
Rent Increase	62	21	0	1	0	84
Establishment of Home	32	12	0	0	0	44
Immigration Status	3	2	0	0	1	6
Clothing	16	0	0	1	0	17
Client Share Rent Arrears	84	60	3	1	1	149
Miscellaneous	48	12	1	0	0	61
Work Opp & Trans Bens	14	7	1	1	0	23
Moving Expenses	7	1	0	0	0	8
Storage Fees	46	5	0	0	0	51
Subtotal	416	146	7	5	3	577

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	25	0	0	1	0	26
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	14	0	0	0	0	14
Subtotal	80	0	0	1	0	81

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	3	0	0	0	
Ongoing Rent	34	4	0	0	0	38
Rent Increase	108	3	0	0	0	111
Establishment of Home	17	4	0	0	0	21
Immigration Status	16	0	0	0	0	16
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	118	11	0	0	0	129
Miscellaneous	47	1	0	0	0	48
Work Opp & Trans Bens	16	7	1	0	0	24
Moving Expenses	14	1	0	0	0	15
Storage Fees	38	1	0	0	0	39
Subtotal	467	32	1	0	0	500

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	4	0	0	0	102
Ongoing Rent	38	9	2	0	0	49
Rent Increase	249	14	2	0	0	265
Establishment of Home	50	2	1	0	0	53
Immigration Status	24	0	0	0	0	24
Clothing	31	1	0	0	0	32
Client Share Rent Arrears	282	32	0	0	1	315
Miscellaneous	121	7	0	0	0	128
Work Opp & Trans Bens	30	15	0	0	0	45
Moving Expenses	16	0	0	0	0	16
Storage Fees	71	4	0	0	0	75
Subtotal	1,010	88	5	0	1	1,104

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	5	0	0	0	64
Ongoing Rent	71	7	0	0	0	78
Rent Increase	160	8	1	0	0	169
Establishment of Home	33	2	0	0	0	35
Immigration Status	48	4	0	0	0	52
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	120	12	1	0	0	133
Miscellaneous	48	3	0	0	0	51
Work Opp & Trans Bens	16	4	0	0	0	20
Moving Expenses	10	0	0	0	0	10
Storage Fees	75	2	0	0	0	77
Subtotal	649	47	2	0	0	698

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	3	0	0	0	26
Ongoing Rent	22	2	0	0	0	24
Rent Increase	27	2	0	0	0	29
Establishment of Home	3	3	0	0	0	6
Immigration Status	12	1	0	0	0	13
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	23	4	0	0	0	27
Miscellaneous	16	2	0	0	0	18
Work Opp & Trans Bens	9	4	0	0	0	13
Moving Expenses	4	0	0	0	0	4
Storage Fees	36	0	0	0	0	36
Subtotal	181	21	0	0	0	202

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	5	0	0	0	34
Ongoing Rent	21	4	0	0	0	25
Rent Increase	37	7	0	0	0	44
Establishment of Home	24	4	0	0	0	28
Immigration Status	4	0	0	0	0	4
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	34	9	0	0	0	43
Miscellaneous	13	3	0	0	0	16
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	3	0	0	0	0	3
Storage Fees	10	2	1	0	0	13
Subtotal	186	37	1	0	0	224

Quarterly CBCFA Data: FY 19.1

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	452	53	14	1	2	522
Ongoing Rent	284	113	22	13	3	435
Rent Increase	877	367	98	29	7	1,378
Establishment of Home	233	29	4	2	0	268
Immigration Status	234	0	0	0	0	234
Clothing	91	18	2	2	0	113
Client Share Rent Arrears	903	204	60	22	5	1,194
Miscellaneous	561	81	14	4	1	661
Work Opp & Trans Bens	165	59	10	5	1	240
Moving Expenses	81	15	1	0	1	98
Storage Fees	473	68	10	2	0	553
Grand Total	4,354	1,007	235	80	20	5,696

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	1	2	0	1	36
Ongoing Rent	23	10	2	2	1	38
Rent Increase	43	20	6	4	2	75
Establishment of Home	19	1	0	0	0	20
Immigration Status	6	0	0	0	0	6
Clothing	9	1	0	1	0	11
Client Share Rent Arrears	38	10	6	1	0	55
Miscellaneous	26	2	0	1	1	30
Work Opp & Trans Bens	5	1	2	0	0	8
Moving Expenses	8	0	0	0	1	9
Storage Fees	37	3	3	0	0	43
Subtotal	246	49	21	9	6	331

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	11	0	0	0	65
Ongoing Rent	20	12	2	0	1	35
Rent Increase	84	46	10	0	0	140
Establishment of Home	15	4	0	0	0	19
Immigration Status	41	0	0	0	0	41
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	96	26	1	0	0	123
Miscellaneous	77	19	1	0	0	97
Work Opp & Trans Bens	30	9	0	0	0	39
Moving Expenses	12	4	0	0	0	16
Storage Fees	79	11	2	0	0	92
Subtotal	514	143	16	0	1	674

Quarterly CBCFA Data: FY 19.1

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	19	6	0	0	0	25
Rent Increase	81	15	0	0	0	96
Establishment of Home	15	0	0	0	0	15
Immigration Status	19	0	0	0	0	19
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	59	4	0	0	0	63
Miscellaneous	31	1	0	0	0	32
Work Opp & Trans Bens	21	2	0	0	0	23
Moving Expenses	4	1	0	0	0	5
Storage Fees	16	1	0	0	0	17
Subtotal	298	31	0	0	0	329

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	3	0	0	0	42
Ongoing Rent	34	13	0	0	0	47
Rent Increase	94	28	3	0	0	125
Establishment of Home	30	1	0	0	0	31
Immigration Status	24	0	0	0	0	24
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	75	13	0	0	0	88
Miscellaneous	57	5	0	0	0	62
Work Opp & Trans Bens	10	7	0	0	0	17
Moving Expenses	2	1	0	0	0	3
Storage Fees	39	3	0	0	0	42
Subtotal	414	75	3	0	0	492

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	15	5	0	0	42
Ongoing Rent	29	13	6	3	0	51
Rent Increase	95	55	19	11	0	180
Establishment of Home	15	9	1	1	0	26
Immigration Status	18	0	0	0	0	18
Clothing	12	3	0	0	0	15
Client Share Rent Arrears	115	50	22	7	0	194
Miscellaneous	58	9	2	0	0	69
Work Opp & Trans Bens	12	9	4	4	0	29
Moving Expenses	0	0	0	0	0	0
Storage Fees	18	7	0	0	0	25
Subtotal	394	170	59	26	0	649

Quarterly CBCFA Data: FY 19.1

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	5	0	0	0	42
Ongoing Rent	23	16	0	0	0	39
Rent Increase	88	40	11	0	0	139
Establishment of Home	7	3	0	0	0	10
Immigration Status	17	0	0	0	0	17
Clothing	11	2	0	0	0	13
Client Share Rent Arrears	76	15	2	0	0	93
Miscellaneous	76	11	0	0	0	87
Work Opp & Trans Bens	20	9	0	0	0	29
Moving Expenses	8	2	0	0	0	10
Storage Fees	49	11	1	0	0	61
Subtotal	412	114	14	0	0	540

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	8	7	1	1	43
Ongoing Rent	17	14	8	8	1	48
Rent Increase	11	19	10	12	5	57
Establishment of Home	25	5	2	1	0	33
Immigration Status	4	0	0	0	0	4
Clothing	3	3	0	1	0	7
Client Share Rent Arrears	38	15	11	13	5	82
Miscellaneous	18	8	3	2	0	31
Work Opp & Trans Bens	7	1	1	1	1	11
Moving Expenses	3	3	0	0	0	6
Storage Fees	27	10	1	2	0	40
Subtotal	179	86	43	41	13	362

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
Subtotal	76	1	0	0	0	77

Quarterly CBCFA Data: FY 19.1

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	4	0	0	0	39
Ongoing Rent	20	7	1	0	0	28
Rent Increase	59	36	10	0	0	105
Establishment of Home	13	3	0	0	0	16
Immigration Status	15	0	0	0	0	15
Clothing	7	2	1	0	0	10
Client Share Rent Arrears	68	28	4	0	0	100
Miscellaneous	35	5	2	0	0	42
Work Opp & Trans Bens	12	8	2	0	0	22
Moving Expenses	6	2	1	0	0	9
Storage Fees	32	5	2	0	0	39
Subtotal	302	100	23	0	0	425

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	6	0	0	0	71
Ongoing Rent	21	7	2	0	0	30
Rent Increase	163	58	25	2	0	248
Establishment of Home	38	2	1	0	0	41
Immigration Status	23	0	0	0	0	23
Clothing	19	1	1	0	0	21
Client Share Rent Arrears	207	29	12	0	0	248
Miscellaneous	100	14	6	1	0	121
Work Opp & Trans Bens	23	6	1	0	0	30
Moving Expenses	19	1	0	0	0	20
Storage Fees	65	9	1	0	0	75
Subtotal	743	133	49	3	0	928

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	0	0	0	0	48
Ongoing Rent	48	11	1	0	0	60
Rent Increase	120	37	2	0	0	159
Establishment of Home	27	0	0	0	0	27
Immigration Status	50	0	0	0	0	50
Clothing	3	3	0	0	0	6
Client Share Rent Arrears	92	12	1	1	0	106
Miscellaneous	39	7	0	0	0	46
Work Opp & Trans Bens	12	5	0	0	0	17
Moving Expenses	8	0	0	0	0	8
Storage Fees	60	8	0	0	0	68
Subtotal	507	83	4	1	0	595

Quarterly CBCFA Data: FY 19.1**Number of Days from Approval to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	0	0	0	0	18
Ongoing Rent	16	2	0	0	0	18
Rent Increase	14	4	2	0	0	20
Establishment of Home	5	1	0	0	0	6
Immigration Status	13	0	0	0	0	13
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	21	1	0	0	0	22
Miscellaneous	7	0	0	0	0	7
Work Opp & Trans Bens	11	1	0	0	0	12
Moving Expenses	2	0	0	0	0	2
Storage Fees	29	0	0	0	0	29
Subtotal	137	9	2	0	0	148

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	0	0	0	0	22
Ongoing Rent	13	2	0	0	0	15
Rent Increase	25	9	0	0	0	34
Establishment of Home	22	0	0	0	0	22
Immigration Status	4	0	0	0	0	4
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	18	1	1	0	0	20
Miscellaneous	11	0	0	0	0	11
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	9	0	0	0	0	9
Subtotal	132	13	1	0	0	146

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	325	152	32	8	3	520
Ongoing Rent	153	186	59	19	9	426
Rent Increase	498	571	183	46	23	1,321
Establishment of Home	156	95	15	1	1	268
Immigration Status	218	15	0	1	0	234
Clothing	78	29	4	2	0	113
Client Share Rent Arrears	591	405	142	44	10	1,192
Miscellaneous	454	166	30	9	2	661
Work Opp & Trans Bens	58	135	35	11	2	241
Moving Expenses	71	19	7	0	1	98
Storage Fees	412	115	20	6	0	553
Grand Total	3,014	1,888	527	147	51	5,627

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	7	2	1	1	36
Ongoing Rent	11	16	6	3	2	38
Rent Increase	20	23	14	4	3	64
Establishment of Home	15	5	0	0	0	20
Immigration Status	4	2	0	0	0	6
Clothing	8	2	0	1	0	11
Client Share Rent Arrears	22	16	12	5	0	55
Miscellaneous	15	11	2	1	1	30
Work Opp & Trans Bens	2	3	1	2	1	9
Moving Expenses	6	1	1	0	1	9
Storage Fees	33	6	2	2	0	43
Subtotal	161	92	40	19	9	321

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	16	7	1	0	64
Ongoing Rent	11	15	6	0	1	33
Rent Increase	41	72	14	2	0	129
Establishment of Home	10	7	2	0	0	19
Immigration Status	41	0	0	0	0	41
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	69	44	10	0	0	123
Miscellaneous	63	29	4	0	0	96
Work Opp & Trans Bens	7	28	4	0	0	39
Moving Expenses	10	5	1	0	0	16
Storage Fees	73	17	2	0	0	92
Subtotal	371	234	50	3	1	659

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	6	0	0	0	27
Ongoing Rent	13	13	0	0	0	26
Rent Increase	63	29	0	0	0	92
Establishment of Home	11	4	0	0	0	15
Immigration Status	19	0	0	0	0	19
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	50	13	0	0	0	63
Miscellaneous	26	6	0	0	0	32
Work Opp & Trans Bens	8	15	0	0	0	23
Moving Expenses	4	1	0	0	0	5
Storage Fees	14	3	0	0	0	17
Subtotal	234	92	0	0	0	326

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	20	1	1	0	42
Ongoing Rent	26	15	5	0	0	46
Rent Increase	59	57	3	0	0	119
Establishment of Home	18	13	0	0	0	31
Immigration Status	22	2	0	0	0	24
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	52	34	2	0	0	88
Miscellaneous	51	11	0	0	0	62
Work Opp & Trans Bens	2	12	3	0	0	17
Moving Expenses	2	1	0	0	0	3
Storage Fees	32	10	0	0	0	42
Subtotal	294	176	14	1	0	485

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	22	9	2	0	42
Ongoing Rent	11	24	9	7	1	52
Rent Increase	38	75	42	18	0	173
Establishment of Home	6	14	5	1	0	26
Immigration Status	17	1	0	0	0	18
Clothing	11	4	0	0	0	15
Client Share Rent Arrears	49	84	46	15	0	194
Miscellaneous	36	27	4	2	0	69
Work Opp & Trans Bens	3	13	8	5	0	29
Moving Expenses	0	0	0	0	0	0
Storage Fees	10	13	2	0	0	25
Subtotal	190	277	125	50	1	643

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	10	0	0	0	42
Ongoing Rent	16	20	2	0	0	38
Rent Increase	53	62	15	0	0	130
Establishment of Home	5	5	0	0	0	10
Immigration Status	13	3	0	1	0	17
Clothing	9	4	0	0	0	13
Client Share Rent Arrears	62	28	2	1	0	93
Miscellaneous	67	19	0	1	0	87
Work Opp & Trans Bens	10	16	3	0	0	29
Moving Expenses	6	4	0	0	0	10
Storage Fees	44	14	3	0	0	61
Subtotal	317	185	25	3	0	530

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	20	6	2	2	43
Ongoing Rent	5	13	15	9	5	47
Rent Increase	2	12	18	13	20	65
Establishment of Home	10	18	4	0	1	33
Immigration Status	2	2	0	0	0	4
Clothing	2	3	1	1	0	7
Client Share Rent Arrears	12	21	20	20	9	82
Miscellaneous	8	14	6	3	1	32
Work Opp & Trans Bens	3	5	1	1	1	11
Moving Expenses	3	0	3	0	0	6
Storage Fees	18	15	5	2	0	40
Subtotal	78	123	79	51	39	370

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	0	0	0	0	26
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	25	1	0	0	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	1	0	0	0	7
Storage Fees	13	0	0	0	0	13
Subtotal	74	2	0	0	0	76

Quarterly CBCFA Data: FY 19.1

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	11	3	0	0	39
Ongoing Rent	11	10	5	0	0	26
Rent Increase	34	42	23	0	0	99
Establishment of Home	9	5	2	0	0	16
Immigration Status	15	0	0	0	0	15
Clothing	5	3	2	0	0	10
Client Share Rent Arrears	50	30	19	1	0	100
Miscellaneous	28	10	4	0	0	42
Work Opp & Trans Bens	1	13	6	2	0	22
Moving Expenses	5	3	1	0	0	9
Storage Fees	26	9	3	1	0	39
Subtotal	209	136	68	4	0	417

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	16	2	1	0	71
Ongoing Rent	10	12	7	0	0	29
Rent Increase	84	112	37	9	0	242
Establishment of Home	32	8	1	0	0	41
Immigration Status	23	0	0	0	0	23
Clothing	15	5	1	0	0	21
Client Share Rent Arrears	133	89	22	1	1	246
Miscellaneous	83	27	9	2	0	121
Work Opp & Trans Bens	8	15	6	1	0	30
Moving Expenses	16	3	1	0	0	20
Storage Fees	59	14	2	0	0	75
Subtotal	515	301	88	14	1	919

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	10	1	0	0	48
Ongoing Rent	33	25	2	0	0	60
Rent Increase	88	56	12	0	0	156
Establishment of Home	22	5	0	0	0	27
Immigration Status	46	4	0	0	0	50
Clothing	3	3	0	0	0	6
Client Share Rent Arrears	69	29	7	1	0	106
Miscellaneous	36	10	0	0	0	46
Work Opp & Trans Bens	6	9	2	0	0	17
Moving Expenses	8	0	0	0	0	8
Storage Fees	56	11	1	0	0	68
Subtotal	404	162	25	1	0	592

Quarterly CBCFA Data: FY 19.1**Number of Days from Completed Application to Provision of Benefits****Staten Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	7	0	0	0	18
Ongoing Rent	3	12	0	0	0	15
Rent Increase	4	12	2	0	0	18
Establishment of Home	3	3	0	0	0	6
Immigration Status	12	1	0	0	0	13
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	15	7	0	0	0	22
Miscellaneous	6	0	1	0	0	7
Work Opp & Trans Bens	6	5	1	0	0	12
Moving Expenses	2	0	0	0	0	2
Storage Fees	27	2	0	0	0	29
Subtotal	90	49	4	0	0	143

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	7	1	0	0	14
Ongoing Rent	2	11	2	0	0	18
Rent Increase	12	19	3	0	0	27
Establishment of Home	13	8	1	0	0	21
Immigration Status	4	0	0	0	0	9
Clothing	2	1	0	0	0	13
Client Share Rent Arrears	8	10	2	0	0	16
Miscellaneous	10	1	0	0	0	11
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	7	1	0	1	0	9
Subtotal	77	59	9	1	0	146

HOUSING SERVICES

	Active Cases @ FY 19.1 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	458	535	85.6%
Single	2,595	2,776	93.5%
Subtotal	3,053	3,311	92.2%
Transitional Congregate Facility	790	850	92.9%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,419	2,476	97.7%
Permanent Congregate facility	2,268	2,302	98.5%
Total	8,530	8,939	95.4%

FY 19.1	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,791	2,708	2,027
Transitional Congregate Facilities		726	582
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,570	130	39
Permanent Congregate Facilities		529	117
Total	6,361	4,093	2,765

FY 19 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3,791	2,708	2,027
Transitional Congregate Facilities		726	582
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,570	130	39
Permanent Congregate Facilities		529	117
Total	6,361	4,093	2,765

Additional Housing Data: FY 19.1**FY 19.1 End**

Number of Commercial SRO Facilities	184 facilities / 3,119 units
Number of Transitional Housing Providers	17 facilities / 830 units
Emergency Housing Facilities Inspected ⁷	101
Average Length of Stay (number of days) for Emergency Placements ⁸	158.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	1

⁷ The number of inspections includes a quarterly inspection and any follow-up inspections.

⁸ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 19.1

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	348	244
Brownsville	302	224
Coney Island	100	69
Crotona	208	176
Grand Concourse	287	221
Greenwood	231	160
Hamilton	348	271
Housing Placement Unit	53	42
Jerome	261	218
Kingsbridge	348	269
Queensboro	139	106
Serviceline	511	413
Staten Island	41	31
Waverly	257	165
Total	3,434	2,609

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 19.1

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	0	1	0	0	0	3
Brownsville	0	2	0	0	1	0	3
Coney Island	1	0	0	0	0	0	1
Crotona	1	0	2	1	0	0	4
Grand Concourse	0	1	3	1	0	0	5
Greenwood	2	0	0	1	0	0	3
Hamilton	0	2	0	1	0	0	3
Housing Placement Unit	0	0	0	0	0	0	0
Jerome	1	2	0	0	0	0	3
Kingsbridge	1	2	1	0	0	0	4
Queensboro	1	0	0	1	1	0	3
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	0	0
Waverly	2	3	2	1	0	0	8
Total	11	12	9	6	2	0	40

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY 19.1	FY 19 Total
Computer Training	8	8
Individual Counseling Sessions	32	32
Job Club	5	5
Skills Day Sessions	13	13
Work Readiness Group	13	13

Field Operations Staff

Total Number of Staff at End of FY 19.1

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	50	11	2	1	0	9	3	0	76
Brownsville	90	14	3	2	0	18	4	1	132
Coney Island	51	10	2	1	0	8	2	0	74
Crotona	45	5	1	2	0	6	2	0	61
Grand Concourse	60	14	3	2	0	13	2	0	94
Greenwood	74	13	3	2	0	11	4	0	107
Hamilton	46	8	2	2	0	9	3	0	70
Housing Placement Unit	14	1	1	0	0	1	1	0	18
Jerome	37	11	2	2	0	6	2	0	60
Kingsbridge	89	21	3	3	0	14	4	0	134
Queensboro	59	10	2	2	0	9	3	0	85
Serviceline	16	2	0	0	0	3	0	0	21
Staten Island	16	2	1	1	0	2	1	0	23
Waverly	30	9	2	2	0	6	2	0	51
Total	677	131	27	22	0	115	33	1	1,006

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	167	2,711	2,878	5	66	71	33.4	41.1	40.5
Brownsville	612	3,603	4,215	24	87	111	25.5	41.4	38.0
Coney Island	201	2,025	2,226	7	54	61	28.7	37.5	36.5
Crotona	274	2,242	2,516	9	51	60	30.4	44.0	41.9
Grand Concourse	317	3,045	3,362	14	63	77	22.6	48.3	43.7
Greenwood	283	2,878	3,161	9	71	80	31.4	40.5	39.5
Hamilton	170	2,622	2,792	6	61	67	28.3	43.0	41.7
Housing Placement Unit	35	96	131	3	14	17	11.7	6.9	7.7
Jerome	338	2,102	2,440	10	48	58	33.8	43.8	42.1
Kingsbridge	546	3,953	4,499	18	102	120	30.3	38.8	37.5
Queensboro	242	2,654	2,896	9	63	72	26.9	42.1	40.2
Staten Island	90	718	808	3	15	18	30.0	47.9	44.9
Waverly	0	1,482	1,482	0	34	34	NA	43.6	43.6
Totals	3,275	30,131	33,406	117	729	846	28.0	41.3	39.5

*Active caseload as of September 30, 2018.

Quarterly Fair Hearings FY 19.1

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 9/30/18
Amsterdam	7	2	2	0	0
Brownsville	10	1	1	0	0
Coney Island	8	0	0	0	0
Crotona	6	1	1	0	0
Grand Concourse	14	2	2	0	0
Greenwood	1	0	0	0	0
Hamilton	15	4	4	0	0
Jerome	9	4	4	0	0
Kingsbridge	17	5	5	0	0
Queensboro	12	4	4	0	0
Staten Island	3	1	1	0	0
Waverly	4	1	1	0	0
Total	106	25	25	0	0

Decisions Rendered in Favor of Client

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