

In March 2020, in-person visitation in the city's jails was suspended due to COVID-19 pandemic. The Department instituted televisitation in order to keep people in custody connected to their loved ones. In-person visits resumed June 25th, 2021. The table below describes both televisits and in-person visits that took place during the reporting period.

**Intro 706-A**

**Fiscal Year 2021  
APR - JUN**

<b>NYC Department of Correction Visitation Quarterly Report</b>		<b>Department</b>
1)	a)The total number of visitors to city jails	13,231
	b)The total number of visitors to borough jail facilities	1,519
	c)The total number of visitors to city jails on Rikers Island	11,712
2)	a)The total number of visitors that visited an inmate at city jails	11,915
	b)The total number of visitors that visited an inmate at borough jail facilities	1,507
	c)The total number of visitors that visited an inmate at city jails on Rikers Island	10,408
3)	a)The total number of visitors unable to visit an inmate at any city jail	1,316
	<b>Reason visit was not completed:</b>	
	<i>i)Contraband</i>	2
	<i>ii)Disrespect staff</i>	0
	<i>iii) Failed ion scan</i>	0
	<i>iv) Inapprprate attire</i>	0
	<i>v) Inmate refused visit</i>	443
	<i>vi) Inmate transferred/discharged</i>	39
	<i>vii) Invalid/expired ID</i>	0
	<i>viii) Facility Lockdown</i>	60
	<i>ix) Medical</i>	14
	<i>x) Other</i>	330
	<i>xi) Out to Court</i>	5
	<i>xii) Pending Investigation</i>	44
	<i>xiii) Refuse to obey rules and regulations</i>	24
	<i>xiv) Unknown</i>	2
	<i>xv) Visitor refused to wait</i>	117
	<i>xvi) Visitor failed to appear for Tele-Visit</i>	236
4)	The inmate visitation rate	2.41
5)	The inmate visitation rate (Borough facilities)	2.03
6)	The inmate visitation rate (Rikers Island facilities)	1.83