

August 24, 2020

Steven Banks

Commissioner

Honorable Bill de Blasio Mayor of the City of New York

City Hall

New York, NY 10007

180 Water Street New York, NY 10038

212 331 6000

Honorable Corey Johnson

Speaker

New York City Council

City Hall

New York, NY 10007

Re: HIV/AIDS Services Administration

Quarterly Performance Report FY 20 Q4 (April – June 2020)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June 2020. We welcome any questions.

Sincerely,

Steven Banks, Commissioner DSS, HRA, DHS

cc: Deputy Mayor Raul Perea-Henze

The City of New York Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

QUARTERLY PERFORMANCE REPORT

FY 20.4

April—June 2020



Bill de Blasio Mayor

Steven Banks Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration Quarterly Performance Report April—June 2020

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in this report, April through June of 2020, was the height of the COVID-19 emergency in New York City. HASA continued providing critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

HIV/AIDS Services Administration, QPR FY 20.4 Page 3

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Caseload and Client Data

	Total for FY	FY 20 To
Admission Statistics ¹	20.4	Date
Information and Referral Inquiries at ServiceLine	5,545	17,898
Applications Received	779	4,937
Applications Ineligible: Did Not Meet Medical Criteria	19	123
Applications Pending	27	274
Applications Withdrawn By Referral Source	36	273
Applications Eligible	697	4,278
Cases Reopened	422	2,705
Cases Assigned	747	4,765
Cases Closed	644	4,545

	Cases Served @ FY 20.4
Numbers Served	End
Cases ²	33,865
Clients ³	34,383
ACMs ⁴	9,560
Total persons served by HASA	43,943

	Cases Served @ FY 20.4	% of All
Cases By Unit Type	End	Cases
Single Cases	30,814	91.0%
Family Cases	3,035	9.0%
Prison (Assignment upon prison release)	16	0.0%
Total Cases	33,865	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served @ FY 20.4 End

		% of All		% of
	Family	Family Cases	Overall	All Cases
Amsterdam	195	6.5%	3435	10.1%
Brownsville	587	19.5%	4398	13.0%
Coney Island	168	5.6%	2046	6.0%
Crotona	247	8.2%	2021	6.0%
Grand Concourse	317	10.5%	3026	8.9%
Greenwood	255	8.5%	3515	10.4%
Hamilton	136	4.5%	2799	8.3%
Housing Placement Unit	174	5.8%	737	2.2%
Jerome	240	8.0%	2362	7.0%
Kingsbridge	404	13.4%	4043	11.9%
Queensboro	213	7.1%	3047	9.0%
Staten Island	67	2.2%	767	2.3%
Waverly	10	0.3%	1673	4.9%
In ServiceLine (pending assignment)	0	0.0%	10	0.0%
Total Cases	3,013	100.0%	33,879	100.0%

	Adult	s	Child (17 and u	_
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 20.4 End	% of All Clients @	Active Clients FY 20.4 End
Males	67.0%	23,045	0.1%	22
Females	32.8%	11,291	0.1%	25
Subtotal	99.9%	34,336	0.1%	47
Total Clients		34,383		

Clients By Borough of Residence	Clients Served @ FY 20.4 End	% of All Clients
Bronx	14,183	41.3%
Brooklyn	9,861	28.7%
Manhattan	6,525	19.0%
Queens	2,937	8.5%
Staten Island	854	2.5%
Unknown	23	0.1%
Total Clients	34,383	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 20.4 End	% of All Clients
African-American	18,783	54.6%
Latino	10,816	31.5%
White	3,154	9.2%
Asian/Pacific Islander/Native American	329	1.0%
Unknown/Not Reported	1,301	3.8%
Total Clients	34,383	100.0%

Financial Assistance

BENEFITS	Active	
SUMMARY	Cases @	
	FY 20.4	% of All
Number of Cases Receiving:	End	Cases
Rental Assistance		
Standard Rental Assistance	399	1.2%
Enhanced Rental Assistance	499	1.5%
Above Enhanced Rental Assistance	17,590	51.9%
Total receiving rental assistance	18,488	54.6%
Temporary Assistance to Needy Families (TANF)	1,499	4.4%
Safety Net (SN)	27,153	80.2%
Total receiving PA cash assistance	28,652	84.6%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	9,148	26.6%
Social Security Disability (SSD)	3,729	10.8%
Receiving both SSI & SSD	2,091	6.1%
Veterans Administration Benefits (VA)	147	0.4%
Total receiving SSI,SSD,VA benefits	13,024	37.9%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 20.4	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	28	5	4	1	13	1	0	37	89
Brownsville	43	9	3	0	14	0	0	32	101
Coney Island	25	1	1	1	17	3	0	30	78
Crotona	24	3	3	0	13	1	0	21	65
Grand Concourse	20	13	7	1	24	0	0	20	85
Greenwood	27	7	0	0	22	0	0	29	85
Hamilton	50	4	3	0	8	2	0	30	97
Jerome	14	10	1	0	15	0	0	35	75
Kingsbridge	35	10	2	3	40	2	0	24	116
Queensboro	25	5	0	0	19	0	0	24	73
Staten Island	9	1	0	1	5	3	0	13	32
Waverly	14	6	4	2	10	1	0	15	52
Total	314	74	28	9	200	13	0	310	948

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 20.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	2	3	1	2	0	0	0	8
Brownsville	2	2	0	0	0	0	0	4
Coney Island	1	6	0	0	0	0	0	7
Crotona	3	4	0	0	0	0	0	7
Grand Concourse	6	2	1	0	1	0	0	10
Greenwood	2	3	0	0	0	0	0	5
Hamilton	4	0	0	0	0	0	0	4
Jerome	2	0	0	1	1	0	0	4
Kingsbridge	2	3	1	1	1	0	0	8
Queensboro	2	2	0	0	0	0	0	4
Staten Island	1	1	0	0	0	0	0	2
Waverly	3	1	1	0	0	0	0	5
Total	30	27	4	4	3	0	0	68

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	42	35	30
16 to 30 days	3	4	9
31 to 45 days	1	0	5
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	7
1 to 5 days	4	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	1
16 to 30 days	1	4
31 to 45 days	6	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	17
16 to 30 days	7	14
31 to 45 days	3	7
46 to 65 days	0	0
66 to 75 days	1	1
76+ days	0	0

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	24	28
16 to 30 days	5	6	3
31 to 45 days	2	0	5
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	5
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	0
16 to 30 days	7	9
31 to 45 days	5	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	24
16 to 30 days	6	14
31 to 45 days	3	22
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 1E days	• • •		37
0 to 15 days	52	25	3/
16 to 30 days	0	6	4
31 to 45 days	0	1	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	15
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	2	5
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	8
16 to 30 days	4	8
31 to 45 days	3	9
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	23	29
16 to 30 days	1	6	16
31 to 45 days	1	2	3
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	34	19
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	5	5
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	7
16 to 30 days	3	10
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	13	36
16 to 30 days	2	4	15
31 to 45 days	4	0	7
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	30	23
1 to 5 days	3	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	2
16 to 30 days	2	4
31 to 45 days	3	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	11
16 to 30 days	7	13
31 to 45 days	4	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	21	22
16 to 30 days	4	6	8
31 to 45 days	0	0	7
46 to 65 days	2	1	3
66 to 75 days	0	0	0
76+ days	1	0	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	7	6
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	1
16 to 30 days	3	8
31 to 45 days	5	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	12
16 to 30 days	9	9
31 to 45 days	3	23
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	38	31
16 to 30 days	2	10	2
31 to 45 days	0	0	3
46 to 65 days	2	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	5	6
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	1
16 to 30 days	10	12
31 to 45 days	2	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	15
16 to 30 days	4	12
31 to 45 days	7	10
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	19	19	6
16 to 30 days	1	5	8
31 to 45 days	0	2	1
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	7	7
1 to 5 days	0	1
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	4
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	4
16 to 30 days	7	11
31 to 45 days	0	7
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	38	25	26
16 to 30 days	3	9	7
31 to 45 days	0	2	4
46 to 65 days	0	0	1
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	10	9
1 to 5 days	3	2
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	1
16 to 30 days	2	2
31 to 45 days	2	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	13
16 to 30 days	7	10
31 to 45 days	3	14
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	0	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	45	18	13
16 to 30 days	5	10	22
31 to 45 days	4	9	11
46 to 65 days	2	2	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	32	27
1 to 5 days	2	1
6 to 10 days	2	0
11 to 17 days	1	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	1
16 to 30 days	0	5
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	11
16 to 30 days	1	15
31 to 45 days	5	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	1	7
16 to 30 days	3	3	2
31 to 45 days	0	0	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	7	6
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	19	29
16 to 30 days	0	2	17
31 to 45 days	0	1	3
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	33	27
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	0
16 to 30 days	2	2
31 to 45 days	3	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	4
16 to 30 days	6	7
31 to 45 days	1	8
46 to 65 days	0	0
66 to 75 days	2	0
76+ days	0	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	482	261	294
16 to 30 days	29	71	113
31 to 45 days	12	17	54
46 to 65 days	6	5	18
66 to 75 days	0	0	2
76+ days	1	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	188	157
1 to 5 days	20	27
6 to 10 days	3	2
11 to 17 days	3	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	82	9
16 to 30 days	34	62
31 to 45 days	28	48
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	67	129
16 to 30 days	61	125
31 to 45 days	33	120
46 to 65 days	9	7
66 to 75 days	4	1
76+ days	0	0

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	332	105	356
16 to 30 days	40	99	398
31 to 45 days	7	4	112
46 to 65 days	2	2	95
66 to 75 days	0	2	4
76+ days	1	0	13

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	637	556
1 to 5 days	28	35
6 to 10 days	2	4
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	75	62
16 to 30 days	17	143
31 to 45 days	12	18
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	35	23
16 to 30 days	31	55
31 to 45 days	11	123
46 to 65 days	4	0
66 to 75 days	3	1
76+ days	2	5

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	398	105	503
16 to 30 days	55	189	348
31 to 45 days	13	39	136
46 to 65 days	1	4	109
66 to 75 days	0	6	9
76+ days	0	0	12

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	724	500
1 to 5 days	35	36
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	2	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	114	85
16 to 30 days	30	222
31 to 45 days	7	16
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	57	41
16 to 30 days	38	38
31 to 45 days	10	141
46 to 65 days	3	10
66 to 75 days	2	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	211	41	227
16 to 30 days	19	44	191
31 to 45 days	4	3	35
46 to 65 days	2	2	87
66 to 75 days	1	0	1
76+ days	0	0	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	336	242
1 to 5 days	10	24
6 to 10 days	0	0
11 to 17 days	4	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	49	30
16 to 30 days	8	92
31 to 45 days	4	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	16
16 to 30 days	20	34
31 to 45 days	8	70
46 to 65 days	7	1
66 to 75 days	0	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	329	119	385
16 to 30 days	35	91	332
31 to 45 days	7	10	73
46 to 65 days	4	2	102
66 to 75 days	2	6	6
76+ days	0	5	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	668	372
1 to 5 days	14	59
6 to 10 days	0	4
11 to 17 days	0	0
18+ days	0	8

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	92	103
16 to 30 days	40	141
31 to 45 days	7	5
46 to 65 days	4	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	40	17
16 to 30 days	26	19
31 to 45 days	8	79
46 to 65 days	1	0
66 to 75 days	0	2
76+ days	0	2

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	446	107	509
16 to 30 days	41	63	401
31 to 45 days	11	10	109
46 to 65 days	5	0	119
66 to 75 days	1	0	5
76+ days	1	2	23

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	671	476
1 to 5 days	68	63
6 to 10 days	7	0
11 to 17 days	0	8
18+ days	0	9

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	86
16 to 30 days	12	147
31 to 45 days	14	5
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	60	29
16 to 30 days	28	40
31 to 45 days	19	84
46 to 65 days	2	0
66 to 75 days	1	0
76+ days	0	6

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	232	87	257
16 to 30 days	29	89	220
31 to 45 days	6	32	67
46 to 65 days	3	5	80
66 to 75 days	0	2	0
76+ days	1	0	6

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
	Needs Grant	rood Starrip Grant
Same Day	369	279
1 to 5 days	15	48
6 to 10 days	0	2
11 to 17 days	5	0
18+ days	2	8

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	49
16 to 30 days	12	123
31 to 45 days	5	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	48	39
16 to 30 days	21	31
31 to 45 days	23	119
46 to 65 days	6	4
66 to 75 days	2	0
76+ days	1	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	293	97	236
16 to 30 days	30	139	347
31 to 45 days	11	41	124
46 to 65 days	11	4	83
66 to 75 days	2	4	7
76+ days	1	4	29

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	535	425
1 to 5 days	45	33
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	1	10

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	84	170
16 to 30 days	32	178
31 to 45 days	6	6
46 to 65 days	4	2
66 to 75 days	6	0
76+ days	8	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	58	47
16 to 30 days	28	51
31 to 45 days	19	121
46 to 65 days	3	3
66 to 75 days	1	0
76+ days	0	1

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	164	83	218
16 to 30 days	20	67	154
31 to 45 days	2	2	23
46 to 65 days	0	3	60
66 to 75 days	0	0	0
76+ days	0	1	1

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	137	136
1 to 5 days	12	21
6 to 10 days	2	3
11 to 17 days	4	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	40
16 to 30 days	16	89
31 to 45 days	1	14
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	43	15
16 to 30 days	14	33
31 to 45 days	19	65
46 to 65 days	5	1
66 to 75 days	4	0
76+ days	2	2

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	243	72	336
16 to 30 days	28	111	199
31 to 45 days	4	13	52
46 to 65 days	5	2	69
66 to 75 days	0	6	5
76+ days	1	0	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	419	325
1 to 5 days	18	11
6 to 10 days	1	2
11 to 17 days	5	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	36
16 to 30 days	16	110
31 to 45 days	6	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	59	38
16 to 30 days	28	35
31 to 45 days	16	96
46 to 65 days	8	2
66 to 75 days	0	0
76+ days	1	3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	238	63	236
16 to 30 days	43	114	266
31 to 45 days	6	26	84
46 to 65 days	10	6	83
66 to 75 days	1	0	8
76+ days	1	0	17

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	453	397
1 to 5 days	50	38
6 to 10 days	4	0
11 to 17 days	5	1
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	67
16 to 30 days	14	134
31 to 45 days	5	18
46 to 65 days	8	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	38	20
16 to 30 days	19	26
31 to 45 days	7	98
46 to 65 days	6	0
66 to 75 days	0	0
76+ days	1	1

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	72	13	89
16 to 30 days	8	32	58
31 to 45 days	4	10	25
46 to 65 days	0	2	18
66 to 75 days	2	0	2
76+ days	0	0	6

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	151	102
1 to 5 days	15	12
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	8

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	29	11
16 to 30 days	10	54
31 to 45 days	2	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	13
16 to 30 days	8	6
31 to 45 days	0	15
46 to 65 days	3	0
66 to 75 days	0	0
76+ days	0	1

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	208	45	201
16 to 30 days	23	48	236
31 to 45 days	6	9	34
46 to 65 days	2	1	56
66 to 75 days	0	0	0
76+ days	0	0	7

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	374	290
1 to 5 days	24	27
6 to 10 days	0	0
11 to 17 days	2	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	36
16 to 30 days	22	68
31 to 45 days	3	10
46 to 65 days	0	6
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	16
16 to 30 days	15	8
31 to 45 days	7	61
46 to 65 days	4	0
66 to 75 days	3	0
76+ days	0	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3166	937	3553
16 to 30 days	371	1086	3150
31 to 45 days	81	199	874
46 to 65 days	45	33	961
66 to 75 days	9	26	47
76+ days	6	12	128

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5474	4100
1 to 5 days	334	407
6 to 10 days	16	17
11 to 17 days	26	9
18+ days	5	54

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	732	775
16 to 30 days	229	1501
31 to 45 days	72	113
46 to 65 days	16	18
66 to 75 days	6	0
76+ days	8	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	488	314
16 to 30 days	276	376
31 to 45 days	147	1072
46 to 65 days	52	21
66 to 75 days	16	3
76+ days	7	21

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	2
16 to 30 days	1	3	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	4
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	16	3
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	8
16 to 30 days	0	5
31 to 45 days	0	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	0	0	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	11	1
16 to 30 days	0	0	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	4	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	4
31 to 45 days	1	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	6	1
16 to 30 days	0	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	2	3
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	12	0
16 to 30 days	2	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	2	1
16 to 30 days	0	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	4	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	5
16 to 30 days	1	0
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	0	1	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	7	1
16 to 30 days	1	1	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	7	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	0
16 to 30 days	1	3	2
31 to 45 days	0	0	0
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	3
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	63	12
16 to 30 days	5	9	8
31 to 45 days	1	0	4
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	18	7
31 to 45 days	2	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	19
16 to 30 days	5	24
31 to 45 days	3	36
46 to 65 days	2	3
66 to 75 days	0	0
76+ days	0	0

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	8	14
16 to 30 days	5	33	17
31 to 45 days	0	0	3
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	6
1 to 5 days	3	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	50	20
16 to 30 days	2	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	2
16 to 30 days	1	30
31 to 45 days	1	29
46 to 65 days	0	0
66 to 75 days	2	0
76+ days	0	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	38	32
16 to 30 days	5	75	28
31 to 45 days	0	1	8
46 to 65 days	0	12	8
66 to 75 days	0	0	0
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	46	28
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	56	38
16 to 30 days	5	26
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	10
16 to 30 days	14	25
31 to 45 days	13	34
46 to 65 days	1	4
66 to 75 days	1	0
76+ days	0	3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	8	9
16 to 30 days	2	3	11
31 to 45 days	0	0	2
46 to 65 days	1	0	3
66 to 75 days	0	0	4
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	8
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	29
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	1
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	19	19	14
16 to 30 days	8	57	28
31 to 45 days	2	0	9
46 to 65 days	1	0	18
66 to 75 days	2	2	4
76+ days	1	0	10

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	35	15
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	8
16 to 30 days	32	20
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	6
16 to 30 days	1	10
31 to 45 days	3	20
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	26	20	35
16 to 30 days	9	29	22
31 to 45 days	2	0	19
46 to 65 days	0	4	12
66 to 75 days	0	0	2
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	23
1 to 5 days	8	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	8
16 to 30 days	4	20
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	11
16 to 30 days	4	21
31 to 45 days	1	18
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	28	14
16 to 30 days	4	14	8
31 to 45 days	2	0	4
46 to 65 days	0	0	4
66 to 75 days	0	0	5
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	12
1 to 5 days	6	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	16
16 to 30 days	20	16
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	4
16 to 30 days	7	1
31 to 45 days	1	10
46 to 65 days	0	8
66 to 75 days	0	0
76+ days	0	1

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	14	9
16 to 30 days	6	22	10
31 to 45 days	1	23	7
46 to 65 days	0	0	9
66 to 75 days	0	12	0
76+ days	1	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	10
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	26
16 to 30 days	4	44
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	17
16 to 30 days	6	22
31 to 45 days	2	27
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	8

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	8	14
16 to 30 days	3	27	15
31 to 45 days	1	0	2
46 to 65 days	1	0	10
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	6
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	14
16 to 30 days	0	32
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	4
16 to 30 days	6	3
31 to 45 days	2	31
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	23	14
16 to 30 days	11	59	27
31 to 45 days	0	0	9
46 to 65 days	0	0	5
66 to 75 days	1	0	2
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	9
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	10
16 to 30 days	11	64
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	3
16 to 30 days	1	7
31 to 45 days	3	33
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	15	10	14
16 to 30 days	7	27	24
31 to 45 days	0	24	4
46 to 65 days	3	6	12
66 to 75 days	0	0	4
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	14
1 to 5 days	4	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	28
16 to 30 days	0	32
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	4	7
31 to 45 days	1	46
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	13	4
16 to 30 days	0	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant		
Same Day	6	6		
1 to 5 days	0	0		
6 to 10 days	0	0		
11 to 17 days	0	0		
18+ days	0	0		

Medicaid Separate Determinations

	Application to Approval	Application to Denial		
0 to 15 days	0	4		
16 to 30 days	12	0		
31 to 45 days	0	0		
46 to 65 days	0	0		
66 to 75 days	0	0		
76+ days	0	0		

	Application to Provision of Benefits	Application to Denial		
0 to 15 days	2	0		
16 to 30 days	0	5		
31 to 45 days	0	4		
46 to 65 days	0	0		
66 to 75 days	0	0		
76+ days	0	0		

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits	
0 to 15 days	159	189	173	
16 to 30 days	60	346	192	
31 to 45 days	8	48	67	
46 to 65 days	6	22	87	
66 to 75 days	3	14	21	
76+ days	2	0	23	

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant		
Same Day	214	137		
1 to 5 days	26	15		
6 to 10 days	0	0		
11 to 17 days	0	0		
18+ days	0	2		

Medicaid Separate Determinations

	Application to Approval	Application to Denial		
0 to 15 days	173	172		
16 to 30 days	90	293		
31 to 45 days	2	16		
46 to 65 days	0	0		
66 to 75 days	0	0		
76+ days	0	0		

	Application to Provision of Benefits	Application to Denial		
0 to 15 days	74	57		
16 to 30 days	44	132		
31 to 45 days	29	261		
46 to 65 days	4	17		
66 to 75 days	3	0		
76+ days	2	12		

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	512	6	1	0	0	519
Ongoing Rent	317	0	0	0	0	317
Rent Increase	508	4	0	0	0	512
Establishment of Home	306	3	0	0	0	309
Clothing	106	3	0	0	0	109
Client Share Rent Arrears	575	8	0	0	0	583
Miscellaneous	280	3	0	0	0	283
Work Opp & Trans Bens	31	0	0	0	0	31
Moving Expenses	54	1	0	0	0	55
Storage Fees	285	3	0	0	0	288
Grand Total	2,974	31	1	0	0	3006

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	2	0	0	0	25
Ongoing Rent	31	0	0	0	0	31
Rent Increase	25	0	0	0	0	25
Establishment of Home	17	0	0	0	0	17
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	46	2	0	0	0	48
Miscellaneous	12	1	0	0	0	13
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	1	0	0	0	24
Subtotal	188	6	0	0	0	194

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	0	0	0	0	77
Ongoing Rent	27	0	0	0	0	27
Rent Increase	46	0	0	0	0	46
Establishment of Home	32	0	0	0	0	32
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	72	0	0	0	0	72
Miscellaneous	53	0	0	0	0	53
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	14	0	0	0	0	14
Storage Fees	37	1	0	0	0	38
Subtotal	369	1	0	0	0	370

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	0	0	0	0	29
Ongoing Rent	38	0	0	0	0	38
Rent Increase	51	0	0	0	0	51
Establishment of Home	10	0	0	0	0	10
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	46	0	0	0	0	46
Miscellaneous	31	0	0	0	0	31
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	0	0	0	0	6
Storage Fees	17	0	0	0	0	17
Subtotal	246	0	0	0	0	246

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	52	0	1	0	0	53
Ongoing Rent	31	0	0	0	0	31
Rent Increase	62	0	0	0	0	62
Establishment of Home	36	0	0	0	0	36
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	67	1	0	0	0	68
Miscellaneous	23	1	0	0	0	24
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	29	0	0	0	0	29
Subtotal	316	2	1	0	0	319

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	1	0	0	0	36
Ongoing Rent	23	0	0	0	0	23
Rent Increase	64	0	0	0	0	64
Establishment of Home	27	1	0	0	0	28
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	57	0	0	0	0	57
Miscellaneous	15	0	0	0	0	15
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	1	0	0	0	0	1
Storage Fees	15	0	0	0	0	15
Subtotal	253	2	0	0	0	255

Number of Days from Initial Request to Completed Application

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	0	0	0	0	42
Ongoing Rent	22	0	0	0	0	22
Rent Increase	47	0	0	0	0	47
Establishment of Home	19	0	0	0	0	19
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	45	0	0	0	0	45
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	26	0	0	0	0	26
Subtotal	247	0	0	0	0	247

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	34	0	0	0	0	34
Rent Increase	19	1	0	0	0	20
Establishment of Home	20	1	0	0	0	21
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	50	1	0	0	0	51
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	21	0	0	0	0	21
Subtotal	202	4	0	0	0	206

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	1	0	0	0	23
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	8	0	0	0	0	8
Subtotal	56	1	0	0	0	57

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	0	0	0	0	29
Ongoing Rent	4	0	0	0	0	4
Rent Increase	20	0	0	0	0	20
Establishment of Home	21	0	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	30	0	0	0	0	30
Miscellaneous	15	0	0	0	0	15
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	3	0	0	0	0	3
Storage Fees	6	0	0	0	0	6
Subtotal	136	0	0	0	0	136

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	1	0	0	0	49
Ongoing Rent	17	0	0	0	0	17
Rent Increase	58	0	0	0	0	58
Establishment of Home	22	1	0	0	0	23
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	56	0	0	0	0	56
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	25	0	0	0	0	25
Subtotal	272	2	0	0	0	274

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	0	0	0	0	71
Ongoing Rent	55	0	0	0	0	55
Rent Increase	89	3	0	0	0	92
Establishment of Home	51	0	0	0	0	51
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	76	3	0	0	0	79
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	7	0	0	0	0	7
Storage Fees	60	0	0	0	0	60
Subtotal	453	6	0	0	0	459

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	0	0	0	0	17
Ongoing Rent	19	0	0	0	0	19
Rent Increase	9	0	0	0	0	9
Establishment of Home	8	0	0	0	0	8
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	11	0	0	0	0	11
Miscellaneous	3	1	0	0	0	4
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	1	0	0	0	2
Storage Fees	6	0	0	0	0	6
Subtotal	81	2	0	0	0	83

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	0	0	0	0	41
Ongoing Rent	15	0	0	0	0	15
Rent Increase	18	0	0	0	0	18
Establishment of Home	36	0	0	0	0	36
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	19	1	0	0	0	20
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	12	1	0	0	0	13
Subtotal	155	5	0	0	0	160

Number of Days from Completed Application to Approval or Denial

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	484	33	3	0	0	520
Ongoing Rent	288	22	1	0	0	311
Rent Increase	502	7	2	2	1	514
Establishment of Home	295	17	0	0	0	312
Clothing	118	2	0	0	0	120
Client Share Rent Arrears	537	30	4	2	0	573
Miscellaneous	272	14	0	0	0	286
Work Opp & Trans Bens	29	11	0	0	0	40
Moving Expenses	58	1	0	0	0	59
Storage Fees	280	10	3	1	0	294
Grand Total	2,863	147	13	5	1	3,029

Amst	erd	lam
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	3	0	0	0	27
Ongoing Rent	27	2	0	0	0	29
Rent Increase	26	0	0	0	0	26
Establishment of Home	18	2	0	0	0	20
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	43	1	0	0	0	44
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	24	0	0	0	0	24
Subtotal	185	12	0	0	0	197

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	1	0	0	0	71
Ongoing Rent	23	0	0	0	0	23
Rent Increase	46	1	0	0	0	47
Establishment of Home	28	0	0	0	0	28
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	68	1	0	0	0	69
Miscellaneous	52	0	0	0	0	52
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	14	0	0	0	0	14
Storage Fees	36	1	0	0	0	37
Subtotal	347	6	0	0	0	353

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	4	0	0	0	31
Ongoing Rent	37	3	0	0	0	40
Rent Increase	49	0	0	0	0	49
Establishment of Home	9	1	0	0	0	10
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	44	1	0	0	0	45
Miscellaneous	29	4	0	0	0	33
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	6	0	0	0	0	6
Storage Fees	17	0	0	0	0	17
Subtotal	237	14	0	0	0	251

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	7	0	0	0	53
Ongoing Rent	27	4	0	0	0	31
Rent Increase	60	0	0	0	0	60
Establishment of Home	34	4	0	0	0	38
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	60	6	0	0	0	66
Miscellaneous	24	2	0	0	0	26
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	6	1	0	0	0	7
Storage Fees	28	2	0	0	0	30
Subtotal	295	27	0	0	0	322

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	1	0	0	0	34
Ongoing Rent	21	1	0	0	0	22
Rent Increase	63	1	0	0	0	64
Establishment of Home	28	0	0	0	0	28
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	51	3	0	0	0	54
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	1	0	0	0	0	1
Storage Fees	14	1	0	0	0	15
Subtotal	245	8	0	0	0	253

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	2	1	0	0	42
Ongoing Rent	23	0	1	0	0	24
Rent Increase	47	0	0	2	0	49
Establishment of Home	17	1	0	0	0	18
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	45	2	1	2	0	50
Miscellaneous	29	1	0	0	0	30
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	26	0	2	0	0	28
Subtotal	240	6	5	4	0	255

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	4	1	0	0	26
Ongoing Rent	32	6	0	0	0	38
Rent Increase	19	3	2	0	1	25
Establishment of Home	20	1	0	0	0	21
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	48	8	3	0	0	59
Miscellaneous	21	2	0	0	0	23
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	19	2	1	1	0	23
Subtotal	196	28	7	1	1	233

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	0	0	0	0	24
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	8	0	0	0	0	8
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	8	0	0	0	0	8
Subtotal	58	0	0	0	0	58

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	3	0	0	0	35
Ongoing Rent	4	0	0	0	0	4
Rent Increase	19	0	0	0	0	19
Establishment of Home	24	1	0	0	0	25
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	29	1	0	0	0	30
Miscellaneous	13	2	0	0	0	15
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	4	0	0	0	0	4
Storage Fees	6	1	0	0	0	7
Subtotal	140	9	0	0	0	149

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	47	0	1	0	0	48
Ongoing Rent	19	0	0	0	0	19
Rent Increase	61	0	0	0	0	61
Establishment of Home	23	0	0	0	0	23
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	55	0	0	0	0	55
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	5	0	0	0	0	5
Storage Fees	26	0	0	0	0	26
Subtotal	277	1	1	0	0	279

Queens	boro
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	2	0	0	0	71
Ongoing Rent	46	5	0	0	0	51
Rent Increase	86	1	0	0	0	87
Establishment of Home	47	3	0	0	0	50
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	69	3	0	0	0	72
Miscellaneous	28	1	0	0	0	29
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	8	0	0	0	0	8
Storage Fees	58	1	0	0	0	59
Subtotal	426	16	0	0	0	442

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	0	0	0	0	20
Ongoing Rent	16	0	0	0	0	16
Rent Increase	9	0	0	0	0	9
Establishment of Home	10	0	0	0	0	10
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	9	1	0	0	0	10
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	6	0	0	0	0	6
Subtotal	84	1	0	0	0	85

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	6	0	0	0	14
Ongoing Rent	12	1	0	0	0	18
Rent Increase	17	1	0	0	0	27
Establishment of Home	29	4	0	0	0	21
Clothing	11	1	0	0	0	13
Client Share Rent Arrears	16	3	0	0	0	16
Miscellaneous	4	1	0	0	0	5
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	12	2	0	0	0	14
Subtotal	133	19	0	0	0	152

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	297	37	6	2	0	342
Ongoing Rent	155	20	11	3	0	189
Rent Increase	266	53	46	21	5	391
Establishment of Home	195	23	0	0	0	218
Clothing	38	3	3	1	0	45
Client Share Rent Arrears	347	57	33	12	1	450
Miscellaneous	170	19	11	6	1	207
Work Opp & Trans Bens	25	12	3	4	1	45
Moving Expenses	45	3	4	1	0	53
Storage Fees	225	18	13	2	1	259
Grand Total	1,763	245	130	52	9	2,199

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	1	0	0	0	21
Ongoing Rent	16	2	1	0	0	19
Rent Increase	23	2	0	0	0	25
Establishment of Home	13	1	0	0	0	14
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	24	2	0	0	0	26
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	22	1	0	0	0	23
Subtotal	133	9	1	0	0	143

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	9	4	1	0	50
Ongoing Rent	14	1	5	1	0	21
Rent Increase	29	5	13	4	0	51
Establishment of Home	15	1	0	0	0	16
Clothing	0	0	1	0	0	1
Client Share Rent Arrears	44	8	10	3	0	65
Miscellaneous	30	8	8	1	0	47
Work Opp & Trans Bens	1	5	0	0	0	6
Moving Expenses	8	2	3	0	0	13
Storage Fees	31	5	8	1	1	46
Subtotal	208	44	52	11	1	316

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	0	0	0	0	18
Ongoing Rent	25	0	1	0	0	26
Rent Increase	38	1	1	0	0	40
Establishment of Home	5	0	0	0	0	5
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	32	0	0	0	0	32
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	5	0	0	0	0	5
Storage Fees	13	0	0	0	0	13
Subtotal	165	1	2	0	0	168

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	8	0	0	0	31
Ongoing Rent	8	3	3	1	0	15
Rent Increase	12	15	15	1	0	43
Establishment of Home	19	5	0	0	0	24
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	37	4	5	0	0	46
Miscellaneous	14	1	0	0	0	15
Work Opp & Trans Bens	2	2	1	0	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	1	0	0	0	24
Subtotal	145	40	24	2	0	211

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	3	0	0	0	27
Ongoing Rent	10	4	0	0	0	14
Rent Increase	24	10	2	1	0	37
Establishment of Home	19	5	0	0	0	24
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	28	6	1	0	0	35
Miscellaneous	8	2	1	0	0	11
Work Opp & Trans Bens	3	3	0	0	0	6
Moving Expenses	1	0	0	0	0	1
Storage Fees	10	2	0	0	0	12
Subtotal	133	35	4	1	0	173

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	3	0	0	0	24
Ongoing Rent	7	0	0	0	0	7
Rent Increase	8	2	0	2	3	15
Establishment of Home	13	1	0	0	0	14
Clothing	1	0	1	1	0	3
Client Share Rent Arrears	24	7	1	1	0	33
Miscellaneous	19	3	0	3	1	26
Work Opp & Trans Bens	0	0	1	3	0	4
Moving Expenses	4	0	0	1	0	5
Storage Fees	21	2	1	1	0	25
Subtotal	118	18	4	12	4	156

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	4	0	0	0	16
Ongoing Rent	14	5	0	0	0	19
Rent Increase	14	5	3	0	0	22
Establishment of Home	16	1	0	0	0	17
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	30	11	8	2	0	51
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	2	0	0	0	0	2
Storage Fees	21	1	0	0	0	22
Subtotal	129	29	11	2	0	171

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	0	1	0	0	18
Ongoing Rent	7	1	0	0	0	8
Rent Increase	0	0	0	0	0	0
Establishment of Home	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	1	0	0	1
Storage Fees	8	0	0	0	0	8
Subtotal	44	1	2	0	0	47

Quarterly CBCFA Data: FY 20.4

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	3	1	1	0	30
Ongoing Rent	0	2	0	1	0	3
Rent Increase	1	3	3	8	2	17
Establishment of Home	17	4	0	0	0	21
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	15	6	5	6	1	33
Miscellaneous	12	3	1	2	0	18
Work Opp & Trans Bens	5	1	1	1	1	9
Moving Expenses	4	1	0	0	0	5
Storage Fees	2	2	1	0	0	5
Subtotal	82	25	12	19	4	142

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	0	0	0	0	26
Ongoing Rent	10	1	0	0	0	11
Rent Increase	43	4	3	3	0	53
Establishment of Home	19	1	0	0	0	20
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	48	7	0	0	0	55
Miscellaneous	21	2	0	0	0	23
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	6	0	0	0	0	6
Storage Fees	17	0	1	0	0	18
Subtotal	197	15	4	3	0	219

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	5	0	0	0	46
Ongoing Rent	32	0	1	0	0	33
Rent Increase	60	5	4	0	0	69
Establishment of Home	36	2	0	0	0	38
Clothing	5	0	1	0	0	6
Client Share Rent Arrears	51	3	2	0	0	56
Miscellaneous	16	0	1	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	47	1	2	0	0	50
Subtotal	294	16	11	0	0	321

Quarterly CBCFA Data: FY 20.4

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	0	0	0	0	16
Ongoing Rent	10	0	0	0	0	10
Rent Increase	3	0	2	0	0	5
Establishment of Home	8	0	0	0	0	8
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	9	1	1	0	0	11
Miscellaneous	0	0	0	0	0	0
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
Subtotal	55	3	3	0	0	61

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	1	0	0	0	19
Ongoing Rent	2	1	0	0	0	3
Rent Increase	11	1	0	2	0	14
Establishment of Home	15	2	0	0	0	17
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	5	2	0	0	0	7
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	6	2	0	0	0	8
Subtotal	60	9	0	2	0	71

Quarterly CBCFA Data: FY 20.4

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	211	75	12	3	0	301
Ongoing Rent	133	44	11	7	0	195
Rent Increase	215	66	42	27	7	357
Establishment of Home	192	57	7	2	0	258
Clothing	65	8	3	1	0	77
Client Share Rent Arrears	246	89	43	20	2	400
Miscellaneous	181	38	16	7	1	243
Work Opp & Trans Bens	28	16	11	4	3	62
Moving Expenses	33	10	3	2	0	48
Storage Fees	170	26	11	6	1	214
Grand Total	1,474	429	159	79	14	2155

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	6	0	0	0	21
Ongoing Rent	10	8	1	0	0	19
Rent Increase	22	3	0	0	0	25
Establishment of Home	10	4	0	0	0	14
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	17	8	1	0	0	
Miscellaneous	6	0	0	0	0	6
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	21	1	0	0	0	22
Subtotal	106	32	2	0	0	140

Brownsvi	Пρ	١

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	12	5	2	0	50
Ongoing Rent	14	1	3	3	0	21
Rent Increase	29	5	12	6	0	52
Establishment of Home	15	1	0	0	0	16
Clothing	0	0	1	0	0	1
Client Share Rent Arrears	44	8	9	4	0	65
Miscellaneous	30	6	10	1	0	47
Work Opp & Trans Bens	1	0	5	0	0	6
Moving Expenses	7	3	3	0	0	13
Storage Fees	30	4	7	4	1	46
Subtotal	201	40	55	20	1	317

Number of Days from Completed Application Approval or Denial

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	1	0	0	0	18
Ongoing Rent	25	1	0	1	0	27
Rent Increase	37	2	1	0	0	40
Establishment of Home	5	0	0	0	0	5
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	31	1	0	0	0	32
Miscellaneous	14	3	0	0	0	17
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	5	0	0	0	0	5
Storage Fees	13	0	0	0	0	13
Subtotal	157	9	1	1	0	168

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	15	2	0	0	33
Ongoing Rent	4	6	3	2	0	15
Rent Increase	10	15	14	4	0	43
Establishment of Home	13	10	1	0	0	24
Clothing	3	0	1	0	0	4
Client Share Rent Arrears	24	15	5	2	0	46
Miscellaneous	13	2	0	0	0	15
Work Opp & Trans Bens	1	1	3	0	0	5
Moving Expenses	2	2	0	0	0	4
Storage Fees	18	6	0	0	0	24
Subtotal	104	72	29	8	0	213

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	10	0	0	0	28
Ongoing Rent	8	6	0	0	0	14
Rent Increase	18	16	2	1	0	37
Establishment of Home	15	9	0	0	0	24
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	24	8	3	0	0	35
Miscellaneous	8	2	1	0	0	11
Work Opp & Trans Bens	1	5	0	0	0	6
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	2	1	0	0	12
Subtotal	108	58	7	1	0	174

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	6	1	0	0	25
Ongoing Rent	5	2	0	0	0	7
Rent Increase	9	2	0	2	3	16
Establishment of Home	8	6	0	0	0	14
Clothing	1	0	1	1	0	3
Client Share Rent Arrears	22	5	3	3	0	33
Miscellaneous	15	7	0	3	1	26
Work Opp & Trans Bens	0	0	0	2	2	4
Moving Expenses	4	0	0	1	0	5
Storage Fees	21	2	1	1	0	25
Subtotal	103	30	6	13	6	158

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	6	1	0	0	16
Ongoing Rent	8	9	2	0	0	19
Rent Increase	11	6	4	0	1	22
Establishment of Home	13	2	2	0	0	17
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	17	16	12	5	1	51
Miscellaneous	12	2	0	0	0	14
Work Opp & Trans Bens	0	2	1	0	0	3
Moving Expenses	1	1	0	0	0	2
Storage Fees	17	4	0	1	0	22
Subtotal	91	50	22	6	2	171

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	2	1	0	0	18
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	1	0	0	0	8
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	8	1	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	1	0	1
Storage Fees	8	0	0	0	0	8
Subtotal	41	4	1	1	0	47

Number of Days from Completed Application Approval or Denial

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	9	2	1	0	30
Ongoing Rent	0	2	0	1	0	3
Rent Increase	0	4	3	7	3	17
Establishment of Home	14	7	0	0	0	21
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	12	8	6	6	1	33
Miscellaneous	9	4	3	2	0	18
Work Opp & Trans Bens	2	3	2	1	1	9
Moving Expenses	3	2	0	0	0	5
Storage Fees	2	2	1	0	0	5
Subtotal	61	41	17	18	5	142

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	9	2	0	0	0	11
Rent Increase	42	4	2	5	0	53
Establishment of Home	19	2	0	0	0	21
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	41	13	1	0	0	55
Miscellaneous	19	4	0	0	0	23
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	5	1	0	0	0	6
Storage Fees	17	0	1	0	0	18
Subtotal	183	29	4	5	0	221

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	5	1	0	0	46
Ongoing Rent	26	5	2	0	0	33
Rent Increase	54	9	4	2	0	69
Establishment of Home	34	4	0	0	0	38
Clothing	5	0	1	0	0	6
Client Share Rent Arrears	46	7	2	1	0	56
Miscellaneous	15	1	0	1	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	47	1	1	1	0	50
Subtotal	273	32	11	5	0	321

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	1	0	0	0	16
Ongoing Rent	8	2	0	0	0	10
Rent Increase	3	0	2	0	0	5
Establishment of Home	8	0	0	0	0	8
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	7	3	1	0	0	11
Miscellaneous	0	0	0	0	0	0
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	4	1	0	0	0	5
Subtotal	50	9	3	0	0	62

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	6	0	0	0	19
Ongoing Rent	2	0	1	0	0	3
Rent Increase	8	4	0	2	0	14
Establishment of Home	11	6	0	0	0	17
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	2	4	1	0	0	7
Miscellaneous	1	0	0	0	0	1
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	4	4	0	0	0	8
Subtotal	43	24	2	2	0	71

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3134	44	2	0	0	3180
Ongoing Rent	2160	30	2	2	1	2195
Rent Increase	5071	24	1	2	0	5098
Establishment of Home	1579	19	0	0	0	1598
Clothing	555	8	1	0	0	564
Client Share Rent Arrears	5537	62	1	3	1	5604
Miscellaneous	2533	18	0	0	0	2551
Work Opp & Trans Bens	755	12	2	0	0	769
Moving Expenses	447	2	0	0	0	449
Storage Fees	1833	13	0	0	0	1846
Grand Total	23604	232	9	7	2	23854

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	215	11	0	0	0	226
Ongoing Rent	192	5	0	0	0	197
Rent Increase	271	2	0	0	0	273
Establishment of Home	117	4	0	0	0	121
Clothing	61	0	0	0	0	61
Client Share Rent Arrears	410	13	0	0	0	423
Miscellaneous	184	4	0	0	0	188
Work Opp & Trans Bens	61	4	0	0	0	65
Moving Expenses	45	0	0	0	0	45
Storage Fees	156	1	0	0	0	157
Subtotal	1712	44	0	0	0	1756

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	499	8	0	0	0	507
Ongoing Rent	269	1	0	0	0	270
Rent Increase	580	3	0	1	0	584
Establishment of Home	133	1	0	0	0	134
Clothing	51	0	0	0	0	51
Client Share Rent Arrears	721	9	0	1	0	731
Miscellaneous	389	2	0	0	0	391
Work Opp & Trans Bens	111	0	2	0	0	113
Moving Expenses	91	1	0	0	0	92
Storage Fees	278	1	0	0	0	279
Subtotal	3122	26	2	2	0	3152

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	194	0	0	0	0	194
Ongoing Rent	198	1	0	0	0	199
Rent Increase	376	2	0	0	0	378
Establishment of Home	67	0	0	0	0	67
Clothing	35	1	0	0	0	36
Client Share Rent Arrears	290	2	0	0	0	292
Miscellaneous	171	1	0	0	0	172
Work Opp & Trans Bens	66	0	0	0	0	66
Moving Expenses	37	0	0	0	0	37
Storage Fees	101	0	0	0	0	101
Subtotal	1535	7	0	0	0	1542

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	260	0	1	0	0	261
Ongoing Rent	172	0	0	0	0	172
Rent Increase	509	2	0	0	0	511
Establishment of Home	186	0	0	0	0	186
Clothing	48	0	0	0	0	48
Client Share Rent Arrears	518	1	0	0	0	519
Miscellaneous	213	1	0	0	0	214
Work Opp & Trans Bens	66	3	0	0	0	69
Moving Expenses	26	0	0	0	0	26
Storage Fees	171	0	0	0	0	171
Subtotal	2169	7	1	0	0	2177

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	254	2	1	0	0	257
Ongoing Rent	182	1	0	0	0	183
Rent Increase	619	1	1	0	0	621
Establishment of Home	166	1	0	0	0	167
Clothing	50	0	0	0	0	50
Client Share Rent Arrears	665	2	0	0	0	667
Miscellaneous	225	0	0	0	0	225
Work Opp & Trans Bens	84	1	0	0	0	85
Moving Expenses	17	0	0	0	0	17
Storage Fees	108	1	0	0	0	109
Subtotal	2370	9	2	0	0	2381

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	239	2	0	0	0	241
Ongoing Rent	160	2	0	0	1	163
Rent Increase	403	1	0	1	0	405
Establishment of Home	82	0	0	0	0	82
Clothing	41	0	0	0	0	41
Client Share Rent Arrears	377	4	0	1	1	383
Miscellaneous	238	0	0	0	0	238
Work Opp & Trans Bens	44	0	0	0	0	44
Moving Expenses	40	0	0	0	0	40
Storage Fees	173	2	0	0	0	175
Subtotal	1797	11	0	2	2	1812

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	198	3	0	0	0	201
Ongoing Rent	265	5	0	1	0	271
Rent Increase	312	3	0	0	0	315
Establishment of Home	143	3	0	0	0	146
Clothing	55	0	1	0	0	56
Client Share Rent Arrears	498	9	0	1	0	508
Miscellaneous	167	0	0	0	0	167
Work Opp & Trans Bens	73	1	0	0	0	74
Moving Expenses	32	0	0	0	0	32
Storage Fees	153	0	0	0	0	153
Subtotal	1896	24	1	2	0	1923

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	5	0	0	0	111
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	21	3	0	0	0	24
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	80	2	0	0	0	82
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	6	0	0	0	0	6
Storage Fees	36	0	0	0	0	36
Subtotal	265	11	0	0	0	276

Number of Days from Initial Request to Completed Application

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	242	0	0	0	0	242
Ongoing Rent	84	0	0	0	0	84
Rent Increase	394	0	0	0	0	394
Establishment of Home	130	0	0	0	0	130
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	456	0	0	0	0	456
Miscellaneous	156	0	0	0	0	156
Work Opp & Trans Bens	96	0	0	0	0	96
Moving Expenses	34	0	0	0	0	34
Storage Fees	80	0	0	0	0	80
Subtotal	1697	0	0	0	0	1697

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	290	1	0	0	0	291
Ongoing Rent	171	1	0	1	0	173
Rent Increase	847	3	0	0	0	850
Establishment of Home	139	1	0	0	0	140
Clothing	72	0	0	0	0	72
Client Share Rent Arrears	953	1	0	0	0	954
Miscellaneous	422	0	0	0	0	422
Work Opp & Trans Bens	66	0	0	0	0	66
Moving Expenses	51	0	0	0	0	51
Storage Fees	224	1	0	0	0	225
Subtotal	3235	8	0	1	0	3244

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	350	9	0	0	0	359
Ongoing Rent	279	9	1	0	0	289
Rent Increase	530	5	0	0	0	535
Establishment of Home	215	3	0	0	0	218
Clothing	49	0	0	0	0	49
Client Share Rent Arrears	403	13	1	0	0	417
Miscellaneous	187	5	0	0	0	192
Work Opp & Trans Bens	36	2	0	0	0	38
Moving Expenses	35	0	0	0	0	35
Storage Fees	220	6	0	0	0	226
Subtotal	2304	52	2	0	0	2358

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	1	0	0	0	138
Ongoing Rent	104	2	0	0	0	106
Rent Increase	139	0	0	0	0	139
Establishment of Home	63	1	0	0	0	64
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	115	1	0	0	0	116
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	38	0	0	0	0	38
Moving Expenses	17	1	0	0	0	18
Storage Fees	44	0	0	0	0	44
Subtotal	741	7	0	0	0	748

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	2	0	0	0	152
Ongoing Rent	82	3	1	0	0	86
Rent Increase	91	2	0	0	0	93
Establishment of Home	117	2	0	0	0	119
Clothing	34	6	0	0	0	40
Client Share Rent Arrears	129	7	0	0	0	136
Miscellaneous	43	2	0	0	0	45
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	16	0	0	0	0	16
Storage Fees	89	1	0	0	0	90
Subtotal	761	26	1	0	0	788

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application to Approval or Denial

Total for all Centers	Total	for	all	Cente	rs
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,921	291	17	1	1	3,231
Ongoing Rent	1,957	271	9	2	0	2,239
Rent Increase	4,913	274	8	6	1	5,202
Establishment of Home	1,465	161	5	1	0	1,632
Clothing	524	41	1	1	1	568
Client Share Rent Arrears	4,999	685	27	5	2	5,718
Miscellaneous	2,423	147	2	2	1	2,575
Work Opp & Trans Bens	524	259	4	0	1	788
Moving Expenses	425	31	0	0	1	457
Storage Fees	1,747	115	5	2	0	1,869
Grand Total	21,898	2,275	78	20	8	24,279

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	208	21	0	0	1	230
Ongoing Rent	177	23	1	0	0	201
Rent Increase	260	19	0	0	0	279
Establishment of Home	108	16	1	0	0	125
Clothing	56	5	0	0	0	61
Client Share Rent Arrears	368	55	3	0	0	426
Miscellaneous	179	11	0	0	0	190
Work Opp & Trans Bens	47	18	1	0	0	66
Moving Expenses	40	7	0	0	0	47
Storage Fees	146	11	1	0	0	158
Subtotal	1,589	186	7	0	1	1,783

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	463	54	1	0	0	518
Ongoing Rent	257	12	0	0	0	269
Rent Increase	570	19	0	0	0	589
Establishment of Home	120	16	0	0	0	136
Clothing	50	1	0	0	0	51
Client Share Rent Arrears	691	45	0	0	0	736
Miscellaneous	380	13	0	1	0	394
Work Opp & Trans Bens	76	41	0	0	0	117
Moving Expenses	91	2	0	0	0	93
Storage Fees	272	10	0	0	0	282
Subtotal	2,970	213	1	1	0	3,185

Number of Days from Completed Application Approval or Denial

Coney Is	sland	
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	186	12	1	0	0	199
Ongoing Rent	193	9	0	0	0	202
Rent Increase	384	4	0	0	0	388
Establishment of Home	66	5	0	0	0	71
Clothing	35	1	0	0	0	36
Client Share Rent Arrears	289	12	0	0	0	301
Miscellaneous	166	5	0	0	0	171
Work Opp & Trans Bens	48	19	0	0	0	67
Moving Expenses	37	0	0	0	0	37
Storage Fees	100	2	0	0	0	102
Subtotal	1,504	69	1	0	0	1,574

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	236	22	0	0	0	258
Ongoing Rent	157	14	0	0	0	171
Rent Increase	498	17	0	0	0	515
Establishment of Home	175	11	0	0	0	186
Clothing	48	3	0	0	0	51
Client Share Rent Arrears	470	52	1	0	0	523
Miscellaneous	201	14	1	0	0	216
Work Opp & Trans Bens	49	18	1	0	0	68
Moving Expenses	25	2	0	0	0	27
Storage Fees	167	7	0	0	0	174
Subtotal	2,026	160	3	0	0	2,189

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	239	25	1	0	0	265
Ongoing Rent	163	26	0	0	0	189
Rent Increase	588	45	0	0	0	633
Establishment of Home	151	21	1	0	0	173
Clothing	44	7	0	0	0	51
Client Share Rent Arrears	585	92	1	0	0	678
Miscellaneous	215	10	0	0	0	225
Work Opp & Trans Bens	57	31	0	0	0	88
Moving Expenses	15	4	0	0	0	19
Storage Fees	103	8	0	0	0	111
Subtotal	2,160	269	3	0	0	2,432

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	226	16	3	0	0	245
Ongoing Rent	156	10	1	0	0	167
Rent Increase	406	2	0	2	0	410
Establishment of Home	80	3	0	0	0	83
Clothing	39	1	0	1	0	41
Client Share Rent Arrears	371	17	1	2	1	392
Miscellaneous	226	11	0	0	1	238
Work Opp & Trans Bens	36	8	0	0	0	44
Moving Expenses	39	1	0	0	0	40
Storage Fees	172	2	2	0	0	176
Subtotal	1,751	71	7	5	2	1,836

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	164	35	4	1	0	204
Ongoing Rent	185	90	7	1	0	283
Rent Increase	227	86	5	2	1	321
Establishment of Home	123	24	1	1	0	149
Clothing	47	8	1	0	1	57
Client Share Rent Arrears	305	201	12	2	0	520
Miscellaneous	136	36	0	1	0	173
Work Opp & Trans Bens	42	33	1	0	1	77
Moving Expenses	31	1	0	0	1	33
Storage Fees	121	29	2	2	0	154
Subtotal	1,381	543	33	10	4	1,971

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	2	0	0	0	108
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	22	3	0	0	0	25
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	82	0	1	0	0	83
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	5	1	0	0	0	6
Storage Fees	37	0	0	0	0	37
Subtotal	267	7	1	0	0	275

Number of Days from Completed Application Approval or Denial

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	224	23	2	0	0	Total
Ongoing Rent	84	4	0	0	0	88
Rent Increase	399	8	1	1	0	409
Establishment of Home	125	9	0	0	0	134
Clothing	25	0	0	0	0	25
Client Share Rent Arrears	452	21	0	1	0	474
Miscellaneous	152	6	0	0	0	158
Work Opp & Trans Bens	57	40	0	0	0	97
Moving Expenses	31	3	0	0	0	34
Storage Fees	79	1	0	0	0	80
Subtotal	1,628	115	3	2	0	1,748

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	282	12	2	0	0	296
Ongoing Rent	170	11	0	0	0	181
Rent Increase	847	24	1	0	0	872
Establishment of Home	139	5	0	0	0	144
Clothing	69	3	0	0	0	72
Client Share Rent Arrears	920	63	2	0	0	985
Miscellaneous	411	18	0	0	0	429
Work Opp & Trans Bens	42	27	0	0	0	69
Moving Expenses	48	3	0	0	0	51
Storage Fees	221	8	0	0	0	229
Subtotal	3.149	174	5	0	0	3.328

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	343	22	1	0	0	366
Ongoing Rent	256	35	0	0	0	291
Rent Increase	511	29	1	1	0	542
Establishment of Home	204	18	0	0	0	222
Clothing	42	7	0	0	0	49
Client Share Rent Arrears	366	52	2	0	0	420
Miscellaneous	182	12	0	0	0	194
Work Opp & Trans Bens	29	10	0	0	0	39
Moving Expenses	34	1	0	0	0	35
Storage Fees	219	7	0	0	0	226
Subtotal	2,186	193	4	1	0	2,384

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	128	14	2	0	0	144
Ongoing Rent	97	10	0	1	0	108
Rent Increase	136	5	0	0	0	141
Establishment of Home	59	8	1	0	0	68
Clothing	24	2	0	0	0	26
Client Share Rent Arrears	102	17	0	0	1	120
Miscellaneous	59	2	0	0	0	61
Work Opp & Trans Bens	28	11	1	0	0	40
Moving Expenses	16	2	0	0	0	18
Storage Fees	42	2	0	0	0	44
Subtotal	691	73	4	1	1	770

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	116	33	0	0	0	149
Ongoing Rent	60	27	0	0	0	87
Rent Increase	87	16	0	0	0	103
Establishment of Home	93	22	1	0	0	116
Clothing	36	3	0	0	0	39
Client Share Rent Arrears	78	58	5	0	0	141
Miscellaneous	34	9	0	0	0	43
Work Opp & Trans Bens	11	2	0	0	0	13
Moving Expenses	13	4	0	0	0	17
Storage Fees	68	28	0	0	0	96
Subtotal	596	202	6	0	0	804

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,805	212	15	3	0	2,035
Ongoing Rent	611	204	35	5	1	856
Rent Increase	1,788	832	249	47	6	2,922
Establishment of Home	1,055	104	2	0	0	1,161
Clothing	262	26	3	2	0	293
Client Share Rent Arrears	3,162	586	80	12	2	3,842
Miscellaneous	1,649	261	44	7	1	1,962
Work Opp & Trans Bens	388	106	19	5	1	519
Moving Expenses	294	37	8	1	0	340
Storage Fees	1,290	182	27	4	1	1,504
Grand Total	12,304	2,550	482	86	12	15,434

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	5	0	0	0	152
Ongoing Rent	70	11	3	0	0	84
Rent Increase	138	30	6	2	0	176
Establishment of Home	81	1	0	0	0	82
Clothing	35	1	0	0	0	36
Client Share Rent Arrears	226	3	2	0	0	231
Miscellaneous	142	3	1	0	0	146
Work Opp & Trans Bens	32	1	2	0	0	35
Moving Expenses	35	0	0	0	0	35
Storage Fees	125	3	0	0	0	128
Subtotal	1,031	58	14	2	0	1,105

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	198	71	6	1	0	276
Ongoing Rent	50	36	8	2	0	96
Rent Increase	118	129	41	12	0	300
Establishment of Home	65	17	0	0	0	82
Clothing	20	6	1	1	0	28
Client Share Rent Arrears	336	155	31	3	0	525
Miscellaneous	191	102	28	1	0	322
Work Opp & Trans Bens	55	27	2	1	0	85
Moving Expenses	58	16	5	0	0	79
Storage Fees	165	68	16	3	1	253
Subtotal	1,256	627	138	24	1	2,046

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	127	1	0	0	0	128
Ongoing Rent	113	4	1	0	0	118
Rent Increase	269	12	1	0	0	282
Establishment of Home	52	0	0	0	0	52
Clothing	20	1	0	0	0	21
Client Share Rent Arrears	220	8	0	0	0	228
Miscellaneous	141	5	0	0	0	146
Work Opp & Trans Bens	49	0	0	0	0	49
Moving Expenses	32	0	0	0	0	32
Storage Fees	92	2	0	0	0	94
Subtotal	1,115	33	2	0	0	1,150

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	155	25	1	1	0	182
Ongoing Rent	12	30	13	2	0	57
Rent Increase	40	141	127	12	0	320
Establishment of Home	120	17	0	0	0	137
Clothing	24	3	0	0	0	27
Client Share Rent Arrears	310	33	6	0	0	349
Miscellaneous	144	20	1	0	0	165
Work Opp & Trans Bens	20	11	10	0	0	41
Moving Expenses	19	2	0	0	0	21
Storage Fees	125	13	0	0	0	138
Subtotal	969	295	158	15	0	1,437

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	142	18	0	0	0	160
Ongoing Rent	87	24	0	0	0	111
Rent Increase	357	114	5	1	0	477
Establishment of Home	110	10	0	0	0	120
Clothing	19	1	0	0	0	20
Client Share Rent Arrears	409	72	2	0	0	483
Miscellaneous	150	26	1	0	0	177
Work Opp & Trans Bens	43	17	0	0	0	60
Moving Expenses	11	2	0	0	0	13
Storage Fees	72	8	0	0	0	80
Subtotal	1,400	292	8	1	0	1,701

Number of Days from Approval to Provision of Benefits

Gree	nwood
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	144	14	0	0	0	158
Ongoing Rent	36	13	0	0	0	49
Rent Increase	82	57	2	2	3	146
Establishment of Home	64	2	0	0	0	66
Clothing	25	2	1	1	0	29
Client Share Rent Arrears	229	26	3	1	1	260
Miscellaneous	175	20	1	3	1	200
Work Opp & Trans Bens	17	7	1	3	0	28
Moving Expenses	31	0	1	1	0	33
Storage Fees	138	8	2	1	0	149
Subtotal	941	149	11	12	5	1,118

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	33	4	0	0	135
Ongoing Rent	39	24	7	0	0	70
Rent Increase	86	53	19	2	0	160
Establishment of Home	85	21	1	0	0	107
Clothing	21	6	0	0	0	27
Client Share Rent Arrears	193	86	19	2	0	300
Miscellaneous	73	18	3	1	0	95
Work Opp & Trans Bens	27	15	1	0	0	43
Moving Expenses	12	8	1	0	0	21
Storage Fees	89	32	3	0	0	124
Subtotal	723	296	58	5	0	1,082

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	2	2	0	0	94
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	20	1	0	0	0	21
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	74	0	0	0	0	74
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	1	0	0	6
Storage Fees	31	1	0	0	0	32
Subtotal	230	4	3	0	0	237

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	148	25	2	1	0	176
Ongoing Rent	16	12	1	1	0	30
Rent Increase	58	94	21	8	2	183
Establishment of Home	90	16	1	0	0	107
Clothing	13	3	0	0	0	16
Client Share Rent Arrears	263	100	13	6	1	383
Miscellaneous	86	33	6	2	0	127
Work Opp & Trans Bens	56	7	2	1	1	67
Moving Expenses	17	5	0	0	0	22
Storage Fees	47	20	1	0	0	68
Subtotal	794	315	47	19	4	1,179

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	160	2	0	0	0	162
Ongoing Rent	65	24	0	0	1	90
Rent Increase	390	102	16	6	0	514
Establishment of Home	105	5	0	0	0	110
Clothing	36	0	0	0	0	36
Client Share Rent Arrears	585	61	1	0	0	647
Miscellaneous	302	18	0	0	0	320
Work Opp & Trans Bens	42	5	0	0	0	47
Moving Expenses	31	1	0	0	0	32
Storage Fees	153	2	2	0	0	157
Subtotal	1869	220	19	6	1	2.115

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	236	9	0	0	0	245
Ongoing Rent	95	21	1	0	0	117
Rent Increase	192	80	6	0	1	279
Establishment of Home	165	8	0	0	0	173
Clothing	20	1	1	0	0	22
Client Share Rent Arrears	286	30	2	0	0	318
Miscellaneous	117	13	1	0	0	131
Work Opp & Trans Bens	17	9	0	0	0	26
Moving Expenses	28	1	0	0	0	29
Storage Fees	179	21	2	0	0	202
Subtotal	1335	193	13	0	1	1,542

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	3	0	0	0	92
Ongoing Rent	13	0	1	0	0	14
Rent Increase	21	12	5	0	0	38
Establishment of Home	41	1	0	0	0	42
Clothing	11	1	0	0	0	12
Client Share Rent Arrears	60	7	1	0	0	68
Miscellaneous	28	3	2	0	0	33
Work Opp & Trans Bens	25	6	1	0	0	32
Moving Expenses	6	2	0	0	0	8
Storage Fees	26	2	1	0	0	29
Subtotal	320	37	11	0	0	368

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	4	0	0	0	75
Ongoing Rent	14	5	0	0	0	19
Rent Increase	37	8	0	2	0	47
Establishment of Home	57	5	0	0	0	62
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	44	5	0	0	0	49
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	9	0	0	0	0	9
Storage Fees	48	2	0	0	0	50
Subtotal	321	31	0	2	0	354

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Cente	rs
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,336	649	71	10	1	2,067
Ongoing Rent	418	339	86	20	1	864
Rent Increase	1,283	1,152	403	83	8	2,929
Establishment of Home	735	405	29	2	0	1,171
Clothing	223	61	7	2	0	293
Client Share Rent Arrears	2,265	1,351	262	38	5	3,921
Miscellaneous	1,374	480	102	11	1	1,968
Work Opp & Trans Bens	178	274	70	14	3	539
Moving Expenses	245	75	15	4	1	340
Storage Fees	1,094	350	54	14	1	1,513
Grand Total	9,151	5,136	1,099	198	21	15,605

Amsterdan	r
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	53	0	0	1	152
Ongoing Rent	46	32	7	0	0	85
Rent Increase	106	55	11	5	0	177
Establishment of Home	57	24	0	1	0	82
Clothing	29	7	0	0	0	36
Client Share Rent Arrears	149	79	6	0	0	234
Miscellaneous	106	36	2	0	0	144
Work Opp & Trans Bens	18	15	3	0	0	36
Moving Expenses	30	4	1	0	0	35
Storage Fees	104	21	1	0	0	126
Subtotal	743	326	31	6	1	1107

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	115	26	2	0	275
Ongoing Rent	37	43	12	5	0	97
Rent Increase	74	147	65	15	0	301
Establishment of Home	42	35	6	0	0	83
Clothing	17	7	3	1	0	28
Client Share Rent Arrears	242	205	70	7	0	524
Miscellaneous	157	118	45	1	0	321
Work Opp & Trans Bens	20	46	18	3	0	87
Moving Expenses	47	23	8	1	0	79
Storage Fees	137	82	26	6	1	252
Subtotal	905	821	279	41	1	2,047

CBCFA Data: FY 20 Year to Date

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	113	15	0	0	0	128
Ongoing Rent	105	14	0	1	0	120
Rent Increase	245	36	2	0	0	283
Establishment of Home	46	6	0	0	0	52
Clothing	19	2	0	0	0	21
Client Share Rent Arrears	189	40	0	0	0	229
Miscellaneous	132	13	0	0	0	145
Work Opp & Trans Bens	35	15	0	0	0	50
Moving Expenses	30	2	0	0	0	32
Storage Fees	87	6	1	0	0	94
Subtotal	1001	149	3	1	0	1,154

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	86	3	2	0	188
Ongoing Rent	4	23	22	8	0	57
Rent Increase	25	115	156	25	0	321
Establishment of Home	63	73	1	0	0	137
Clothing	21	5	1	0	0	27
Client Share Rent Arrears	227	126	7	3	0	363
Miscellaneous	109	55	1	0	0	165
Work Opp & Trans Bens	12	11	13	5	0	41
Moving Expenses	12	10	0	0	0	22
Storage Fees	103	37	0	0	0	140
Subtotal	673	541	204	43	0	1,461

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	73	1	0	0	164
Ongoing Rent	53	53	5	0	0	111
Rent Increase	243	212	20	1	0	476
Establishment of Home	66	52	2	0	0	120
Clothing	16	4	0	0	0	20
Client Share Rent Arrears	255	219	13	0	0	487
Miscellaneous	116	59	2	0	0	177
Work Opp & Trans Bens	17	41	5	0	0	63
Moving Expenses	8	5	0	0	0	13
Storage Fees	61	19	1	0	0	81
Subtotal	925	737	49	1	0	1,712

Number of Days from Completed Application to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	117	40	4	1	0	162
Ongoing Rent	17	31	1	0	0	49
Rent Increase	53	80	9	2	3	147
Establishment of Home	49	19	0	0	0	68
Clothing	23	4	1	1	0	29
Client Share Rent Arrears	193	63	7	3	2	268
Miscellaneous	155	37	5	3	1	201
Work Opp & Trans Bens	9	16	0	2	2	29
Moving Expenses	28	1	1	1	0	31
Storage Fees	120	28	1	2	0	151
Subtotal	764	319	29	15	8	1,135

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	69	25	3	0	136
Ongoing Rent	16	33	18	4	0	71
Rent Increase	35	82	31	13	1	162
Establishment of Home	39	52	14	1	0	106
Clothing	12	14	1	0	0	27
Client Share Rent Arrears	57	148	78	18	1	302
Miscellaneous	40	33	19	3	0	95
Work Opp & Trans Bens	9	19	13	2	0	43
Moving Expenses	7	8	4	1	1	21
Storage Fees	42	63	14	5	0	124
Subtotal	296	521	217	50	3	1,087

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	11	2	0	0	92
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	19	3	0	0	0	22
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	72	2	0	0	0	74
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	1	0	1	0	6
Storage Fees	30	2	0	0	0	32
Subtotal	213	20	2	1	0	236

Number of Days from Completed Application to Provision of Benefits

<u>Jerome</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	74	5	2	0	177
Ongoing Rent	8	16	6	1	0	31
Rent Increase	20	106	47	7	3	183
Establishment of Home	56	50	3	0	0	109
Clothing	11	5	0	0	0	16
Client Share Rent Arrears	179	157	43	6	1	386
Miscellaneous	74	31	21	2	0	128
Work Opp & Trans Bens	15	41	11	1	1	69
Moving Expenses	15	6	1	0	0	22
Storage Fees	46	21	2	0	0	69
Subtotal	520	507	139	19	5	1,190

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	17	0	0	0	180
Ongoing Rent	49	33	7	1	1	91
Rent Increase	324	139	43	9	0	515
Establishment of Home	98	17	0	0	0	115
Clothing	34	2	0	0	0	36
Client Share Rent Arrears	526	144	23	0	0	693
Miscellaneous	271	55	3	0	0	329
Work Opp & Trans Bens	17	36	4	0	0	57
Moving Expenses	30	3	0	0	0	33
Storage Fees	153	7	2	0	0	162
Subtotal	1,665	453	82	10	1	2,211

Queens	boro
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	210	34	1	0	0	245
Ongoing Rent	67	45	6	0	0	118
Rent Increase	131	133	11	3	1	279
Establishment of Home	140	33	0	0	0	173
Clothing	16	5	1	0	0	22
Client Share Rent Arrears	202	109	6	1	0	318
Miscellaneous	101	26	3	1	0	131
Work Opp & Trans Bens	12	14	0	0	0	26
Moving Expenses	25	4	0	0	0	29
Storage Fees	161	39	2	1	0	203
Subtotal	1,065	442	30	6	1	1,544

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	27	1	0	0	92
Ongoing Rent	10	3	1	0	0	14
Rent Increase	10	20	7	1	0	38
Establishment of Home	28	14	0	0	0	42
Clothing	9	3	0	0	0	12
Client Share Rent Arrears	31	30	5	0	1	67
Miscellaneous	22	9	1	1	0	33
Work Opp & Trans Bens	12	16	3	1	0	32
Moving Expenses	4	4	0	0	0	8
Storage Fees	23	5	1	0	0	29
Subtotal	213	131	19	3	1	367

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	35	3	0	0	14
Ongoing Rent	5	13	1	0	0	18
Rent Increase	17	27	1	2	0	27
Establishment of Home	32	27	3	0	0	21
Clothing	10	3	0	0	0	13
Client Share Rent Arrears	14	31	4	0	0	16
Miscellaneous	19	6	0	0	0	25
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	5	4	0	0	0	9
Storage Fees	27	20	3	0	0	50
Subtotal	168	169	15	2	0	354

HOUSING SERVICES

	Active Cases @ FY	Capacity	Capacity
	20.4	(units)	(%)
Emergency Housing Occupancy			
Commercial MOU/SRO Hotels			
Family	364	436	83.5%
Single	2,667	2,744	97.2%
Subtotal	2,856	3,180	89.8%
Transitional Congregate Facility	802	874	91.8%
Non-Emergency Supported Housing Occupancy			
Scatter Site	2,485	2,636	94.3%
Permanent Congregate facility	2,409	2,554	94.3%
Total	8,552	9,244	92.5%

FY 20.4	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	3,438	1,349	1,004
Transitional Congregate Facilities	3,430	492	394
Non-Emergency Supported Housing Activity			
Scatter Site I	1,038	74	18
Permanent Congregate Facilities	1,030	121	17
Total	4,476	2,036	1,433

FY 20 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	14,399	9,082	6,486
Transitional Congregate Facilities	14,599	2,770	2,181
Non-Emergency Supported Housing Activity			
Scatter Site I	4,775	612	124
Permanent Congregate Facilities	4,773	928	137
	-		
Total	19,174	13,392	8,928

Number of Commercial SRO Facilities	172 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 803 units
Emergency Housing Facilities Inspected ⁹	0
Average Length of Stay (number of days) for Emergency Placements ¹⁰	164.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	1

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

 $^{^{\}rm 10}$ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data * FY 20.4

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	180	139
Brownsville	93	74
Coney Island	78	51
Crotona	133	108
Grand Concourse	219	169
Greenwood	93	74
Hamilton	169	119
Housing Placement Unit	57	45
Jerome	137	106
Kingsbridge	225	167
Queensboro	129	83
Serviceline	201	165
Staten Island	22	14
Waverly	105	84
Total	1,841	1,398

 $^{^{\}star}\,$ Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 20.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	2	0	0	1	7	12
Brownsville	1	1	1	0	2	9	14
Coney Island	0	0	1	1	0	2	4
Crotona	4	0	3	1	0	4	12
Grand Concourse	2	0	0	0	1	2	5
Greenwood	1	0	1	0	0	7	9
Hamilton	7	0	1	1	0	8	17
Housing Placement Unit	1	1	0	0	0	3	5
Jerome	3	0	0	1	1	3	8
Kingsbridge	4	0	0	2	2	2	10
Queensboro	0	1	1	1	1	8	12
Serviceline	0	0	0	0	0	0	0
Staten Island	0	1	0	1	0	1	3
Waverly	0	0	0	0	1	9	10
Total	25	6	8	8	9	65	121

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	FY 20.4	FY 20
Computer Training	0	27
Individual Counseling Sessions	0	65
Job Club	0	23
Skills Day Sessions	1	31
Work Readiness Group	0	41

Clients With Earned Income ¹¹ FY 20.4 End 1,578

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 20.4

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	49	10	2	1	0	6	4	0	72
Brownsville	76	15	3	4	0	16	4	1	119
Coney Island	49	8	2	2	0	9	2	0	72
Crotona	44	11	1	2	0	9	2	0	69
Grand Concourse	58	12	2	1	0	11	2	0	86
Greenwood	62	15	3	2	0	11	4	0	97
Hamilton	52	11	3	3	0	10	1	0	80
Housing Placement Unit	13	1	1	5	1	1	1	0	23
Jerome	47	9	3	2	0	9	3	0	73
Kingsbridge	88	22	5	3	0	17	5	0	140
Queensboro	59	13	2	3	0	10	4	0	91
Serviceline	15	2	1	0	0	3	0	0	21
Staten Island	12	3	2	1	0	3	1	0	22
Waverly	23	6	2	2	0	5	3	0	41
Total	647	138	32	31	1	120	36	1	1,006

Case Staffing Ratio Based on Active Caseload *

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	156	2,695	2,851	4	55	59	39.0	49.0	48.3
Brownsville	592	3,666	4,258	20	77	97	29.6	47.6	43.9
Coney Island	193	2,022	2,215	6	54	60	32.2	37.4	36.9
Crotona	255	2,246	2,501	11	44	55	23.2	51.0	45.5
Grand Concourse	313	3,058	3,371	12	59	71	26.1	51.8	47.5
Greenwood	220	2,868	3,088	8	69	77	27.5	41.6	40.1
Hamilton	154	2,461	2,615	5	58	63	30.8	42.4	41.5
Housing Placement Unit	36	140	176	3	11	14	12.0	12.7	12.6
Jerome	340	2,316	2,656	11	48	59	30.9	48.3	45.0
Kingsbridge	454	4,091	4,545	18	92	110	25.2	44.5	41.3
Queensboro	223	2,704	2,927	10	62	72	22.3	43.6	40.7
Staten Island	85	720	805	3	13	16	28.3	55.4	50.3
Waverly	2	1,540	1,542	0	31	31	NA	49.7	49.7
Totals	3,023	30,527	33,550	111	673	784	27.2	45.4	42.8

^{*}Active caseload as of June 30, 2020.

Quarterly Fair Hearings FY 20.4

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Complianc e After 30 Days	Pending as of 06/30/20
Amsterdam	1	0	0	0	0
Brownsville	3	0	0	0	0
Coney Island	6	2	2	0	0
Crotona	4	1	1	0	0
Grand Concourse	6	3	3	0	0
Greenwood	10	4	4	0	0
Hamilton	5	1	1	0	0
Jerome	6	0	0	0	0
Kingsbridge	4	0	0	0	0
Queensboro	3	2	2	0	0
Staten Island	0	0	0	0	0
Waverly	1	0	0	0	0
Total	49	13	13	0	0

Decisions Rendered in Favor of Client	13
Article 78 Proceedings	0