

**FDNY 2009
ADMINISTRATIVE
MEDALS & AWARDS**



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FDNY



ADMINISTRATIVE MEDALS & AWARDS COMMITTEE 2009

PATRICK M. McNALLY
Chief of Operations

JERRY Z. GOMBO
Deputy Assistant Chief of EMS Operations

CAPTAIN THOMAS KELLY
Executive Officer to the Fire Commissioner

JOHN A. BENANTI
Deputy Commissioner

DOUGLAS WHITE
Deputy Commissioner

LYNDELLE PHILLIPS
Assistant Commissioner

DONAY J. QUEENAN
Assistant Commissioner

STEPHEN G. RUSH
Assistant Commissioner



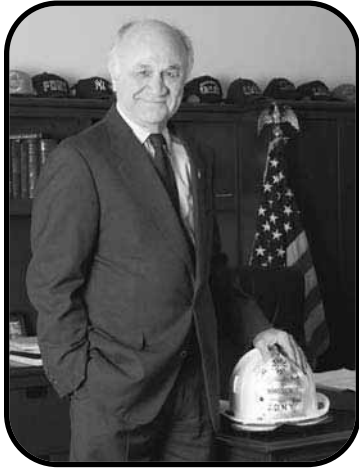
Michael R. Bloomberg
Mayor

Congratulations! All the recipients of this year's FDNY Administrative Medals & Awards provided outstanding work and it is an honor to recognize your efforts.

Our civilian and uniformed administrative employees may not stretch a fire hose into a burning building or wheel a gurney with an injured patient into the back of an ambulance, but your accomplishments are certainly vital to the FDNY. Every day, our men and women on the front lines rely on the policies you create, the equipment you maintain and the studies and investigations you conduct to help keep millions of New Yorkers safe. Your dedication helps make the New York City Fire Department the greatest in the world.

On behalf of more than eight million New Yorkers, thank you and congratulations for all of your hard work.

Michael R. Bloomberg



Nicholas Scoppetta
Commissioner

Every agency is only as good as its people. And here at the FDNY, there's a reason why it is the greatest fire department in the world. While our uniformed first-responders are the best anywhere, the civilian and uniformed administrative employees who support them are exceptional in their roles as well.

On a regular basis, we honor your important contributions during our Administrative Medals & Awards ceremony. All of the 2009 medal/award recipients honored in this book truly stand out for their drive and innovation.

The work you do and the progress you make each day help keep members of this Department and our City safe. Whether your contribution was conducting studies of wind-driven fires, revising fire codes, improving dispatch protocols or investigating and ultimately arresting a violent arsonist, you play a vital and valuable role at the FDNY.

On behalf of the entire Department and every one of our employees, I congratulate all of this year's winners. We're proud to have all of you on our team. Your endeavors are greatly appreciated.

FIRST DEPUTY COMMISSIONER



FRANK P. CRUTHERS

CHIEF OF DEPARTMENT

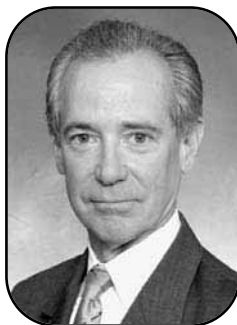


SALVATORE J. CASSANO

DEPUTY COMMISSIONERS



JOHN A. BENANTI
Technology &
Support Services



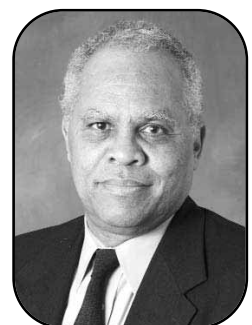
WILLIAM B. EIMICKE
Strategic Planning
& Policy



FRANCIS X. GRIBBON
Public Information



DANIEL SHACKNAI
Legal & Intergovernmental
Affairs



DOUGLAS WHITE
Administration

ASSOCIATE COMMISSIONERS

CAROLINE KRETZ
Intergovernmental Affairs

MICHAEL VECCHI
Management Initiatives

ASSISTANT COMMISSIONERS

JAMES BASILE
Fleet/Technical Services

KAY ELLIS
Fire Prevention

JOSEPH MASTROPIETRO
Facilities

LYNDELLE PHILLIPS
Equal Employment
Opportunity

DONAY J. QUEENAN
Human Resources

STEPHEN G. RUSH
Budget and Finance

SUZANNE SEBERT
Family Assistance

DONALD STANTON
Technology
Development & Systems

ROBERT WALLACE
Investigations and Trials

**BUREAU OF
HEALTH SERVICES**



Dr. Kerry Kelly
CHIEF MEDICAL OFFICER

**EMS OFFICE OF
MEDICAL AFFAIRS**



Dr. David J. Prezant
CHIEF MEDICAL OFFICER

FDNY CHAPLAINS

Monsignor John Delendick

Monsignor Marc Filacchione

Reverend Stephen Harding

Father Joseph Hoffman

Father Christopher Keenan

Rabbi Joseph Potasnik

Administrative Medals & Awards 2009

FDNY STAFF CHIEFS



Patrick M. McNally
Chief of Operations



Robert F. Sweeney
*Assistant Chief of
Operations*



Thomas R. Galvin
*Assistant Chief,
Chief of Training*



Stephen A. Raynis
*Battalion Chief,
Acting Chief of Safety and
Inspection Services Command*



Edward J. Baggott
*Deputy Assistant Chief,
Bureau of Operations*



John A. Coloe
*Assistant Chief,
Chief of Communications*



James J. Manahan, Jr.
*Deputy Assistant Chief,
Bureau of Operations*



Joseph W. Pfeifer
*Deputy Assistant Chief,
Bureau of Operations*



William Seelig
*Deputy Chief,
Chief of
Special Operations Command*



Ronald R. Spadafora
*Deputy Assistant Chief,
Bureau of Operations*



Thomas M. Jensen
*Assistant Chief,
Chief of
Fire Prevention*



Richard S. Tobin
*Assistant Chief,
Assistant Chief of
Fire Prevention*



Robert J. Boyce, Jr.
*Deputy Chief,
Chief of Personnel*



Robert G. Byrnes
Chief Fire Marshal



J. David Lynn
*Assistant Chief
Fire Marshal*

BOROUGH COMMANDERS



James E. Esposito
*Assistant Chief
Bronx*



Edward S. Kilduff
*Assistant Chief
Brooklyn*



Michael C. Weinlein
*Assistant Chief
Manhattan*



John Sudnik
*Deputy Assistant Chief
Queens*



Thomas J. Haring
*Assistant Chief
Staten Island*

Administrative Medals & Awards 2009

SPECIAL OPERATIONS COMMAND



Battalion Chief
Fred P. LaFemina
Rescue Operations



Battalion Chief
James C. Dalton
Marine Operations



Deputy Chief
Nicholas Del Re
Haz-Mat Operations

DIVISION COMMANDERS



Deputy Chief
James D. Daly, Jr.
Acting, Division 1



Deputy Chief
Thomas E. McKavanagh
Division 3



Deputy Chief
Kevin Butler
Division 6



Deputy Chief
James F. Mulrenan
Division 7



Deputy Chief
James E. Leonard
Division 8



Deputy Chief
Michael F. Marrone
Division 11



Deputy Chief
James A. DiDomenico
Division 13



Deputy Chief
Mark Ferran
Division 14



Deputy Chief
Daniel E. Butler
Division 15

Administrative Medals & Awards 2009

EMERGENCY MEDICAL SERVICE COMMAND



John J. Peruggia
*Chief of
EMS Command*



Jerry Z. Gombo
*Deputy Assistant Chief
of EMS Operations*



John S. McFarland
*Deputy Assistant Chief
of EMS Operations*

CHIEF OFFICERS



Abdo Nahmod
*Deputy Assistant Chief
Emergency Medical Dispatch*



James P. Booth
*Division Chief
EMS Operations*



Ann Fitton
*Division Chief
EMS Academy*



Mark A. Stone
*Division Chief
Logistics & Support*



Fredrick V. Villani
*Division Chief
Planning & Strategy*



Frances M. Pascale
Chief EMS Division 1



Michael Fitton
Chief EMS Division 2



Robert A. Hannafey
Chief EMS Division 3



Robert P. Browne
Chief EMS Division 4



Marylou Aurrichio
Chief EMS Division 5

Administrative Medals & Awards 2009

ADMINISTRATION MEDAL



JAMES HANSEN
Director of Code Revision
Bureau of Legal Affairs

JULIAN BAZEL
Counsel to the Department
Bureau of Legal Affairs

Redeveloped New York City Fire Codes for the first time since 1913

Almost five years ago, Fire Department Counsel Julian Bazel and Director of Code Revision James Hansen began the herculean task of developing a new Fire Code for New York City, the first comprehensive revision of the City's fire code since 1913.

This daunting task presented major organizational challenges and required that many different interests be harmonized. Messrs. Bazel and Hansen successfully navigated the project past pitfalls and obstacles--large and small--organizing and managing five Technical Committees, a Managing Committee and an Advisory Committee of more than 30 outside organizations; guiding the process of comparing the model International Fire Code with the City's Fire Prevention Code and Fire Department Rules and determining the appropriate fire safety standards for New York City; revising the model code to incorporate New York City standards and improve its clarity and terminology; coordinating with the NYC Department of Buildings to ensure consistency with the new Building Code and other construction codes; shepherding the code through the legislative processes; and

implementing the new Fire Code via public education, innovative web site features and the comprehensive repeal and re-promulgation of Fire Department rules that conform to the new code.

With the diligent and able assistance of Chemical Engineer Kam Chan, they succeeded in bringing forth a new Fire Code that is more modern, comprehensive and understandable. It improves public safety by increasing the number of buildings and occupancies required to have fire safety and evacuation plans and trained staff; strengthening provisions pertaining to fire apparatus access roads and rooftop access and obstructions; requiring a fire safety manager and pre-fire plans on large construction sites; and regulating hazardous materials that are not necessarily a fire hazard, but present hazards to emergency responders in the event of fire.

For completing this enormous project with painstaking care and uncommon diplomacy, Julian Bazel and James Hansen are worthy recipients of the FDNY's Administration Medal.

THE LEON LOWENSTEIN AWARD



PEG QUINN-PUPPA

*Director of Civilian Candidate Investigation
Personnel Bureau*

Innovated and improved recruitment processes and investigation of new civilian candidates

As Director of the Civilian Candidate Investigations Unit (CCIU), Peg Quinn-Puppa shoulders an unusually large workload to keep critical public safety positions filled. In brief, she manages the background investigations of all EMTs and Paramedics, Fire Alarm Dispatchers and Fire Protection Inspectors, as well as the many varied technology, administrative and clerical professionals hired by the Department.

She ensures that all applicants meet the required job specifications for physical fitness, education and other requirements as specified in either the Notice for Examination or Job Announcement, conducts new employee orientation sessions that cover coordinating pensions, health insurance, etc., and oversees the FDNY's LENS program to ascertain that all employees who are required to maintain a valid driver's license do so. Additionally, Ms. Quinn-Puppa assists other bureaus with employee data requests and responds to public requests for information. She also serves in an advisory capacity to administrative and line managers regarding hiring and training issues.

Ms. Quinn-Puppa designed and implemented several innovative programs within her unit to facilitate and enhance the hiring process. For example, she developed new pre-qualification procedures to ensure all candidates meet qualification requirements before being contacted

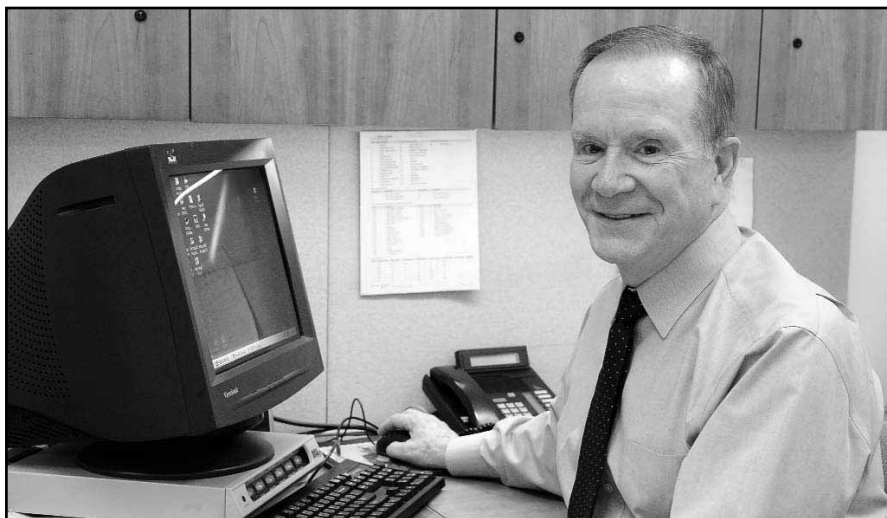
for processing to save the Department countless investigative hours by addressing issues with candidates prior to scheduled appointments. She also re-introduced the EMT Trainee Program to attract candidates, train them to receive EMT certification and appoint successful trainees as EMTs in the FDNY. During 2008, Ms. Quinn-Puppa conducted 14 evening EMT Trainee Information Sessions, briefing more than 1500 attendees on the duties and requirements of EMTs, encouraging them to apply to the program. As a measure of the success of this initiative, almost 900 attendees applied after the sessions.

Additionally, she campaigned for and secured new testing equipment for the EMT Physical Agility Tests (PATs). To increase applicant participation, she scheduled PATs on weekends and, as a result, a record number of EMT applicants were tested and processed.

Regardless of time constraints, staffing or materials, Ms. Quinn-Puppa completes any assignment or project given to her. She is ever cognizant of new or amended laws enacted that may affect hiring and immediately discusses their pertinence to FDNY practices with Legal, EEO and BTSS.

Based on her impressive list of accomplishments, the Department presents Peg Quinn-Puppa with The Leon Lowenstein Award.

GEORGE F. MAND AWARD



JACK GRIDLEY

*Director of Human Resources Information Center
Personnel Bureau*

Provided quality customer service to administrative and uniformed Bureaus through the maintenance of critical personnel information and data contained in the Human Resources Information System (HRIS)

Jack Gridley is the Director of the Human Resources Information Center (HRIC) and manages the Human Resources Information System (HRIS). On a daily basis, he ensures that accurate and reliable personnel information is entered to facilitate staffing decisions for Fire and EMS Operations. He also maintains the career history of Fire and EMS members, as well as any updates to personal information data changes for all employees, including civilian members.

To gather this information into one source, Mr. Gridley gleans information from a variety of sources--Department Orders, Personnel and Command Orders, Agency Payroll/Personnel forms, Division memoranda and e-mails. He conducts in-depth investigations into personnel data problems and/or multiple system applications in order to identify and subsequently rectify system errors.

Known as the "go to" guy, he provides Executive staff and Bureau heads with information not easily gathered from other sources. Using a variety of software applications--both in-house and those maintained by other agencies, such as the Department of Citywide Administrative Services--he provides ad hoc reports upon

request. Additionally, he provides litigation support materials and analysis to the Bureau of Legal Affairs and EEO.

Mr. Gridley also manages the Absence Control Unit, which is charged with monitoring compliance of absence policies and the identification of patterns of abuse for Agency programs, such as Line of Duty Injury (LODI), Supervised Medical Leave Program (SMLP) and the City-wide Absence Control Program. When he assumed responsibility for these functions, he and his staff brought new vitality to the unit and forged ahead, making major upgrades to the Civilian Absence Control program, including securing Absence Control Liaisons from each Bureau/Unit, establishing absence control training sessions and conducting workshops for Liaisons to share, analyze and resolve common absence control issues.

A dedicated employee, Mr. Gridley's integrity, skills and diligence have played a major role to support the FDNY in fulfilling its mission. He stands ready to meet the ever-increasing demands for service. For his many years of effort and initiative, Jack Gridley is presented with the George F. Mand Award.

CHIEF THOMAS P. O'BRIEN AWARD



PATRICIA (TRISH) WRIGHT
Supervising Fire Alarm Dispatcher
Bureau of Communications

Exhibited excellence, dedication and service performance in FDNY dispatch operations

Patricia “Trish” Wright began her City employment as a Communications Technician with the NYPD in 1997. She transitioned to the FDNY Bureau of Communications as a Fire Alarm Dispatcher in December 2000 and during the following four years, she was assigned to Manhattan, Queens and the Bureau of Training. In July 2004, she was promoted to Supervising Fire Alarm Dispatcher and assigned to Brooklyn Operations.

As a Supervising Fire Alarm Dispatcher, Ms. Wright supervises seven Fire Alarm Dispatchers, who typically handle 527 calls per day related to fires, medical crises and other non-routine emergencies. During 2008, Fire Alarm Dispatchers handled 192,541 calls just for the

borough of Brooklyn.

Throughout her career, Ms. Wright, without fanfare, consistently has demonstrated an exemplary work ethic, job expertise and dedication in the performance of her duties. Her skills, initiative and ability to learn, teach and lead, set an example for other FDNY employees. She plays a vital part in improving the efficiency of Brooklyn Operations. More importantly, Ms. Wright’s achievements have set a standard for the Department’s entire dispatch force.

In recognition of her outstanding performance and work ethic, Supervising Fire Alarm Dispatcher Patricia “Trish” Wright is presented with the Chief Thomas P. O’Brien Award.

THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE



BUREAU OF FACILITIES MANAGEMENT, CONSTRUCTION/TRADES

Carpenter Supervisors--Richard O'Sullivan and Daniel Rainis; Carpenters--Patrick Brady, Frederick Cermak, Frank DiTommaso, William Flynn, Brendan Holden, Kevin Mahoney, Joseph Mccarthy, Anthony Mylonas, Sigudor Runolfsson and John Scupelliti; Supervisors of Mechanics--Daniel Wallen and Jeong Yung; Painter--Anthony Natoli; Roofer--Timothy Denesopolis; City Laborers--Manuel Figueroa, Kevin Heaney, Robert Mulholland, Trevor Simpson, William Thurgood and Alex Vazquez; Electrician Supervisors--Raymond Manetta and Dominick Moretti; Electricians--Joseph Berardi, Sergiu Bizgu, James Brennan, Brian Colella, Gorgi Georgievski, Frank Guarino, Blayne Harding, Aleksii Iliachine, Michael Kazmierczak, Mikhail Kosovski, Stephen Lalino, Christian Lisa, Boris Mitnitsky, Dmitriy Neronskiy, Tyrone Porter and Mikhail Zaydman; Plumber Supervisors--Joseph Gerardi and Kevin Reilly; Plumbers--Charlie Altadonna, Philip Crisci, Nick Deangelo, Richard Dwyer, Vincent Fiore, Don Gomez, Thomas Linsalata, Edward Murphy, Robert Murray and David Russell; Senior Stationary Engineer--William Loheide; Oiler--Vito LaSorsa; Stationary Engineer--John Stanley; Senior Supervisor of Stock Workers--Wiberto Gracia; Supervisor of Stock Workers--Jose Lopez; and Stock Worker--Kevin VanZanten

Provided exceptional and timely services to rebuild the quarters of Engine 55 (damaged in a February 14, 2008, electrical fire), thus allowing the company to quickly return to full fire service operations

On February 14, 2008, a fire severely damaged Engine 55's landmark firehouse on Broome Street in Manhattan. Facilities Management staff responded to assess the damage, formulate repair plans and relocate the company.

With confidence in his staff and a desire to get the firehouse into operation quickly, Assistant Commissioner Joseph Mastropietro allowed his team to rebuild the facility, rather than the normal City

process that would have taken 19 months to complete and cost approximately \$2 million. Staff worked not to simply clean up the firehouse, but make it better.

FDNY Carpenters painstakingly built wooden lockers to match the original design, while brass staircase handrails, fire poles and gates were brought back to their original luster. Arched windows in the front of the facility were replaced with

more efficient panes.

FDNY Electricians reviewed century-old drawings to match the lighting fixtures, while all rooms on the second and third floors were rebuilt with great detail and adherence to the original design. Staff also built a staircase to the fourth-floor hose tower area. Prior to the fire, this area could be reached only by scaling an interior ladder. The first floor received a minor kitchen upgrade and was

cleaned of smoke and water damage.

The work at Engine 55 was completed in only 14 weeks--not the anticipated 19 months. Additionally, the work was completed at a cost of only \$750,000, saving the City more than \$1 million.

In recognition of their exemplary work, the Department is proud to award the Bureau of Facilities Management, Construction/Trades, with the Fire Commissioner's Award for Outstanding Service.

MOE GINSBERG AWARD



BARRINGTON BROWN

Deputy Chief Inspector/Associate (Electrical) Inspector II
Bureau of Fire Prevention, Fire Alarm Inspection Unit

Ensured safe operation of fire alarm systems in key public assembly buildings, such as schools, hospitals and hotels, and facilitated productivity and revenue improvements

The exceptional qualities that characterize Barrington Brown are apparent to those who have come to know and work with him during the course of his 20-year career at FDNY. Words such as these come to mind when describing Mr. Brown: meticulous, knowledgeable and--most of all--dedicated.

Fire alarm systems serve as a key public safety technology in high-rise office buildings, schools, hospitals and hotels throughout New York City. System failure has the potential for catastrophic cost to human life and property. To ensure public safety of these systems, Mr. Brown serves in two essential capacities for the Bureau of Fire Prevention--chief supervisory inspector of a 26-person work force and principal advisor to bureau management, outside clients and oversight agencies and governmental bodies.

Mr. Brown's professional contributions facili-

tated an increase in the number of inspections per day, per inspector, from 1.37 to 2.40 in Fiscal 2008, with a revenue growth of more than half a million dollars annually. These productivity and revenue improvements were realized by the carefully thought-out reorganization of the unit in which Mr. Brown played a critical role.

Outside agencies look to FDNY for advice on technical requirements of fire alarm systems. Mr. Brown has served professionally as an advisor at important public forums, such as community board meetings and City and State agencies, as well as New York City Council hearings.

As a measure of his professionalism and dedication, Barrington Brown has received only *outstanding* performance evaluations during the past seven consecutive years. And, now, he receives more formal recognition by being presented with the Moe Ginsberg Award.

JAMES J. JOHNSTON MEMORIAL MEDAL



FIREPROOF MULTIPLE DWELLING WIND-DRIVEN FIRE PROJECT TEAM

**Battalion Chief Gerald Tracy, Battalion Chief George Healy, Lieutenant John Ceriello,
Deputy Chief John Mooney, Battalion Chief Joseph Cunningham, Captain Thomas Yuneman
Bureau of Training**

Irene Sullivan, Director, Office of Grants Development

Kristin Eng, Videographer/Producer, Audio-Visual Unit

Improved public and Firefighter safety by conducting experimental simulations and successful pilot testing of innovative wind-driven fire equipment and state-of-the-art firefighting procedures

The above-listed FDNY members were the core group of people who worked on the Fireproof Multiple Dwelling Wind-Driven Fire Project. The City of New York has experienced too many injuries and fatalities to civilians and members of the Fire Department as a result of these kinds of fires. The FDNY needed a new, alternate method of extinguishing fires affected by high winds.

This smoke-control research was field-tested in Toledo, Ohio, Chicago and New York City (on Governors Island). As a result of this testing, the Department started a pilot, employing positive-pressure fans, wind-control devices and a high-rise nozzle for fire extinguishment. Scientific testing and measurement, assisted by the National Institute of Standards and Technology (NIST) and PolyTech University, proved the effectiveness of these tools and new approaches to firefighting. Additionally, the team developed a training DVD that covered safe operations for Fighting Wind-Driven Fires

in High-Rise Multiple Dwellings and the use of this equipment.

This program was funded by a federal grant through the Department of Homeland Security (DHS). DHS has used this endeavor as a model on how to effectively use federal grants to solve problems. This project was highlighted at major fire conferences in Denver and Washington, DC. DHS has just awarded the Department \$1.4 million to continue with the expansion of the pilot program and training.

Because of the team's constant oversight and dedication, this undertaking was a tremendous success. This project will positively affect how all fire departments operate at wind-driven fires in fireproof multiple dwelling buildings.

For their unwavering commitment to research that will save the lives of Firefighters and members of the public, FDNY presents the above-listed members with the James J. Johnston Memorial Medal.

HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL



FRANK DONATO

*Supervisor of Mechanics/Mechanical Equipment
Bureau of Fleet & Technical Services*

Ensured the timely support to City-wide FDNY operations through the maintenance and upkeep of more than 400 front-line and support firefighting vehicles

Frank Donato serves as Supervisor of Mechanics for the agency's pumper repair unit. This unit is responsible for the maintenance and upkeep of more than 400 various types of complex apparatus and equipment, ranging from pumpers, rescues and rebreathers, to mobile command center-type vehicles.

Mr. Donato has had an exemplary career within the Department. He was promoted to Supervisor in 2006 in recognition of his outstanding mechanic skills, which have been employed on the shop floor for many years.

Under his guidance and using his vast knowledge of specialized equipment and apparatus, Mr. Donato and his team have been successful in reducing the average out-of-service time of front-line vehicles, as well as dramatically increasing the available number of spare vehicles. His days are spent running the unit from his office, as well as on

the shop floor, as he shares his expertise with his team members.

Under his leadership and teaching ability, Mr. Donato's unit returns to service vehicles that have been given outstanding quality service. He has demonstrated to management his willingness and ability to go above and beyond what is required. Some of his administrative and mechanical ideas that have been implemented have resulted in saving time, improving vehicle reliability and decreasing the number of repeat vehicle breakdowns. Morale within the unit simultaneously reflects his team's fulfillment of a job well-done and becoming more knowledgeable.

To honor this exceptional level of service, the Department is proud to award Frank Donato with the Honorary Chief of Department Jack Lerch Medal.

THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL



FIREFIGHTER CONRAD THEISS, III
Bureau of Training, Engineering

Supervised all aspects of key improvement and engineering projects for the Fire Academy

Keeping operations running smoothly in any organization is never an easy task. Maintaining operations at the FDNY Training Academy is particularly challenging, given the range and scope of the training needs of the largest fire department in any given day or week, and one that is deserving of recognition. FF Conrad Theiss, III, is one of those people who quietly goes about his business. His efforts have proved to be of enormous benefit to both the staff and Firefighters who routinely train at the FDNY Training Academy on Randall's Island.

During the past year, FF Theiss has been involved in several projects and programs that have been critical to the morale and efficient operation of the Academy. FF Theiss is charged with supervision of the daily engineering maintenance of the entire Academy. He has provided critical oversight and/or assistance for several key projects, including upkeep of Flashover Simulators, the overhaul and safety

improvement of the Propane Tank Farm and development of new burn areas in Buildings 2 and 3.

Additionally, FF Theiss serves as construction coordinator for the new High-Rise Simulator Building, funded by the Leary Firefighters Foundation, the FDNY Foundation and the City of New York. This is scheduled for completion in Spring 2009.

FF Theiss has turned a formerly overgrown and unused space behind Building 9 into a Memorial Park, dedicated to the 1140 Firefighters who have died in the line of duty. A similar project where he demonstrated his deft hand is in completion of the FDNY Military Memorial, dedicated to 41 members who have made the Supreme Sacrifice in battles from World War I through the Iraq War.

For his general excellence, professional work conduct and significant contributions to the daily upkeep and long-term planning of the FDNY Fire Academy, FF Conrad Theiss, III, is awarded The Honorary Fire Officers Association Medal.

COMMUNITY MAYORS NICHOLAS DeGAETA AWARD



BUREAU OF HEALTH SERVICES, WORKERS COMPENSATION UNIT

Winston Greene, *Claims Benefit Examiner Supervisor*
Mauro Martinez and **Maria Ortiz**, *Claims Benefit Examiners*
Kathryn Borthwick, *Case Management Nurse*

Handled, reviewed and processed in an expeditious manner customer service components related to the investigation and determination of Workers Compensation claims for Uniformed Firefighter injuries, as well as Fire and EMS WTC claims related to 9/11.

The Workers Compensation Unit is responsible for the first stage of claims processing for services rendered as a result of service-connected injuries sustained in the line of duty for Firefighters and Fire Officers. This unit also has taken on the responsibility of processing all World Trade Center-related bills covered under the NIOSH WTC Medical Monitoring and Treatment Program Grant. The WTC bills cover treatments to both Fire and EMS personnel.

The Workers Compensation Unit receives in excess of 400 pieces of mail per day, all bills submitted for authorized treatment for service-connected and WTC-related injuries of FDNY membership. The above-listed employees also handle various inquiries from members and providers on the status of bills, as well as inquiries by the FDNY Bureau of Legal Affairs on litigation issues as they relate to Workers Compensation claims.

This unit handles these inquiries by conducting investigations and responding to the appropriate party with an acceptable resolution. This customer service component augments the unit members' primary mission to process claims.

The productivity levels demonstrate the commitment of this unit. The Workers Compensation Unit perseveres in the performance of duty, always providing courteous customer service. Members processed just shy of 37,000 claims in 2008. A comparison of *billed amounts* vs. *paid amounts* for the same time period resulted in an adjustment between the two of more than \$10 million.

In recognition of their outstanding customer service, the Workers Compensation Unit, Bureau of Health Services, is presented with the Community Mayors Nicholas DeGaeta Award.

COMMISSIONER MARTIN SCOTT MEDAL



FIRE MARSHAL MICHAEL DURKIN
Bureau of Fire Investigations, Citywide North Command

Brought to fruition a major investigation that resulted in the arrest, conviction and deportation of a violent arsonist, who was motivated by financial gain

Fire Marshal Michael Durkin is responsible for conducting a broad range of investigations related to fire and arson. A typical day might include the following activities: conduct forensic examinations of incident/crime scenes to determine the origin and cause of fires; identify, collect and process fire scene evidence; interview witnesses and victims; interrogate suspects; effect summary arrests; prepare and serve subpoenas; evaluate documents, insurance policies and bank records; apply for and execute search and arrest warrants; develop sources of information; deploy and control confidential informants; conduct electronic surveillance; prepare investigative reports; and provide expert testimony in court.

On January 1, 2007, FM Durkin responded to the Bronx for a multiple-alarm fire in a commercial building, a row of six stores. Working under challenging conditions, FM Durkin concluded that the fire was of incendiary origin. His physical examination determined that the fire had been skillfully set to appear accidental in an effort to avoid suspicion and collect a large insurance settlement.

FM Durkin distinguished himself by working diligently to further develop significant evidence in this arson-for-profit scheme. Throughout the course of this protracted investigation, the Marshal demonstrated the resourcefulness and ability found only in the most knowledgeable investigators.

On February 4, 2008, FM Durkin successfully concluded this major case investigation, which ran for more than one year. The investigation resulted in the arrest, conviction and final deportation of a ruthless, violent arsonist, who was motivated by financial gain.

FM Durkin is a highly valued member of the Bureau of Fire Investigation. His actions represent the highest tradition in law enforcement. The results of this investigation send forth a powerful message--to both the public and potential offenders--the Department will meet and confront all those who challenge the safety of the citizens of New York City and the Firefighters of the FDNY.

For these reasons, Fire Marshal Michael Durkin is recognized with the Commissioner Martin Scott Medal.

THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



BUREAU OF TECHNOLOGY DEVELOPMENT & SYSTEMS STARFIRE & EMS CAD PROGRAMMING GROUP

911 ECTP CAD: Kevin Jones, *Deputy Director*
STARFIRE: Victor Kanevsky, *Manager*
Jonathan Feldman and William Mattiace, *Computer Specialists-Software*
EMS CAD: Carla Murphy, *Project Manager*; Renee Choi and Marcos Piloza, *Programmers*

Provided exceptional and critical programming support to maintain, upgrade and improve FDNY dispatch protocols and subsequent emergency response time for Fire and EMS operations City-wide

Starfire Programming Group--FDNY has among the fastest response times of any fire department in the nation, despite also having the largest fire volume of any city in the United States. The architecture and performance of the Starfire dispatching system plays an important role in this success.

The Starfire Programming Unit maintains all aspects of the computer-aided dispatch (CAD) system. Staff is responsible for the software (which runs on the central computer systems and ATS devices in firehouses) and through vendors who oversee software in support of communications offices and the mobile data terminals (MDTs) in fire apparatus.

The unit currently is upgrading and implementing many changes to the dispatching technology to improve FDNY response. The Starfire programming group is expected to respond to any event that affects fire dispatch, 24/7, so members might be found working on an issue either through remote connections or by responding to the office. In addition to these responsibilities, the Starfire unit plays a vital role in the ECTP program for the agency. This staff compares favorably to any software group in any industry in America.

EMS CAD supports almost 10,000 users from a variety of agencies and private hospitals on approximately 3000 wired and wireless devices using a variety of clients and interfaces. EMS CAD is used to enter, dispatch and track emergency medical calls received by the Department.

The system recommends EMS CAD ambulances and hospitals based on patient status and incident location. It provides data to several agencies, including the Department of Health for use in its epidemiological surveillance and response system to help identify possible biological attacks and epidemics, NYPD's SPRINT Police CAD system and the Department's Starfire Fire CAD system to allow coordination of multi-agency responses.

EMS CAD supports interactive real-time maps that display fire apparatus and emergency medical unit locations. Additionally, the EMS CAD unit plays a vital role in the Emergency Communications Transformation Program (ECTP).

For their valued contributions to FDNY, the above-mentioned individuals are recognized today with The Fire Commissioner's Award for Meritorious Service.

FDNY

PROUDLY SERVING SINCE 1865

MISSION STATEMENT

FIRE DEPARTMENT CITY OF NEW YORK

As first responders to fires, public safety and medical emergencies, disasters and terrorist acts, the FDNY protects the lives and property of New York City residents and visitors. The Department advances public safety through its fire prevention, investigation and education programs. The timely delivery of these services enables the FDNY to make significant contributions to the safety of New York City and homeland security efforts.

C O R E V A L U E S O F T H E D E P A R T M E N T

■ SERVICE

The Department continues its unwavering call to protect and serve.

■ BRAVERY

Courage is the foundation of our character. Bravery is the ability to overcome fear through fortitude, instinct, compassion for others and training.

■ SAFETY

Our citizens must be reasonably free from danger, especially deliberate, harmful acts. With the best equipment and training, the Department can reduce the risk to the public and its members at fires, emergencies and medical incidents.

■ HONOR

The enormous commitment necessary to perform the Department's tasks requires excellence of character. We inspire each other through pride in our unit, which is a belief that every action reflects on all the members of the unit, both past and present.

■ DEDICATION

A commitment to the objectives of our mission is an essential part of our code of conduct. The faithful observance of duty calls for us to fulfill our obligations professionally and honestly.

■ PREPAREDNESS

By combining all the components of our core values, the FDNY will maintain its constant state of readiness to meet all threats and challenges, traditional and new.

FDNY ADMINISTRATIVE MEDALS/AWARDS--2009

ADMINISTRATION MEDAL (ESTABLISHED 1914)

This award encourages uniformed and civilian members of the Department to study Department problems and develop viable solutions. Awarded to a member whose ideas and experience have proved to benefit the Fire Department. Established by former Fire Commissioner Robert Adamson "in order that the Fire Department may have the benefit of the ideas of its trained Officers and men." Also awarded \$250.

THE LEON LOWENSTEIN AWARD (ESTABLISHED 1962)

Awarded to a member of the Department who has performed exceptional service to the Department, in recognition of outstanding contribution and devotion to duty. Presented by John M. Bendheim in memory of his uncle, Leon Lowenstein. Also awarded \$250.

GEORGE F. MAND AWARD (ESTABLISHED 1966)

Awarded to a Department member whose services during the prior calendar year led to the improvement of Fire Department services. Developing and coordinating work techniques, resourcefulness, assumption of responsibility and effectiveness of accomplishments are considered when making this award. Established by the late Bertram F. Brummer and his wife, Susie. Also awarded \$250.

CHIEF THOMAS P. O'BRIEN AWARD (ESTABLISHED 1967)

This award is presented annually to a deserving civilian member of the Bureau of Fire Communications. Established by Thomas A. Coleman (deceased) and funded by Honorary Assistant Chief William Higgins, in memory of former Assistant Chief-in-Charge of the Bureau of Fire Communications, Thomas P. O'Brien. Also awarded \$250.

THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE (ESTABLISHED 1971)

Rewards an FDNY member who performs acts above and beyond the call of duty. Established by a group of prominent New York City business people and friends of the FDNY. Also awarded \$250.

MOE GINSBERG AWARD (ESTABLISHED 1975)

Presented to a deserving civilian member of the Bureau of Fire Prevention in honor of Moe Ginsberg, former Senior Management Consultant in the Bureau of Fire Prevention and dedicated member of the fire service. Presented by George Kelly (retired FDNY). Also awarded \$500.

FDNY ADMINISTRATIVE MEDALS/AWARDS--2009

JAMES J. JOHNSTON MEMORIAL MEDAL (ESTABLISHED 1984)

Presented to a Fire Department member who has contributed significantly to the Department in the areas of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices. Established by the friends of Chief Johnston, in recognition of the devotion and loyalty with which he served. Also awarded \$250.

HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL (ESTABLISHED 1989)

Presented to a uniformed or civilian member of the Fleet and Technical Services Division for outstanding service. This medal was endowed by Mrs. Roberta Lerch to honor her husband, Honorary Chief of Department Jack Lerch. Also awarded \$300.

THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL (ESTABLISHED 1994)

Awarded to a selected uniformed member assigned or detailed to the Bureau of Training whose administrative contributions are such that they improve the Department's ability to carry out its mission or improve the delivery of Department services to the public. Also awarded \$300.

COMMUNITY MAYORS NICHOLAS DeGAETA AWARD (ESTABLISHED 1994)

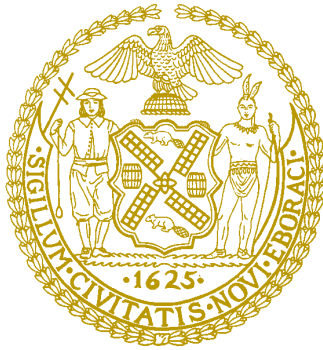
Presented to an individual or group who demonstrates the commitment to excellence and persistence of duty, valued and exhibited by Mr. Nicholas DeGaeta, in meeting the Department's mission. This award was established by the New York State Community Mayors in honor of Mr. DeGaeta, a retired Firefighter and highly decorated World War II veteran. Also awarded \$200.

COMMISSIONER MARTIN SCOTT MEDAL (ESTABLISHED 1967)

Established by Thomas A. Coleman (now deceased), Honorary Fire Commissioner, in honor of former Commissioner Martin Scott. Now funded by William Higgins, Honorary Assistant Chief. Awarded annually to a member of the Bureau of Fire Investigation for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator. Also awarded \$250.

THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE (ESTABLISHED 1994)

Awarded to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department's mission to provide citizens with vital public safety services. Also awarded \$150.



FIRE DEPARTMENT • CITY OF NEW YORK

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