

**CRITICAL ACTIVITIES REPORT
ADULT SERVICES - FISCAL YEAR 2009**

SINGLE ADULT SERVICES	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
FACILITIES																	
Total number of shelter facilities	50	51	51	51	51	51	51	51	51	51	51	50	50	50	0%	50	0%
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%
Non-DHS operated	46	47	47	47	47	47	47	47	47	47	47	46	46	46	0%	46	0%
Total number of beds	7,459	7,639	7,639	7,639	7,639	7,639	7,639	7,640	7,640	7,640	7,640	7,490	7,490	7,459	0%	7,439	1%
DHS operated	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,610	1,610	1,610	1,610	1,610	1,610	1,609	0%	1,609	0%
Non-DHS operated	5,850	6,030	6,030	6,030	6,030	6,030	6,030	6,030	6,030	6,030	6,030	5,880	5,880	5,850	1%	5,830	1%
Total number of beds	7,459	7,639	7,639	7,639	7,639	7,639	7,639	7,639	7,640	7,640	7,640	7,490	7,490	7,459	0%	7,439	1%
Assessment	1,159	1,159	1,159	1,159	1,159	1,159	1,159	1,159	1,159	1,088	1,051	1,034	1,034	1,159	-11%	1,159	-11%
General	1,676	1,676	1,676	1,676	1,676	1,676	1,676	1,676	1,876	1,943	1,838	1,838	1,688	1,688	1%	1,676	1%
Program	4,624	4,804	4,804	4,804	4,804	4,804	4,804	4,604	4,538	4,714	4,751	4,768	4,768	4,624	3%	4,604	4%
Reception center	98	98	98	98	98	98	98	98	57	57	57	57	57	98	-42%	98	-42%
Employment	442	442	442	442	442	442	442	442	442	547	613	625	625	442	41%	442	41%
Mental health	1,538	1,692	1,692	1,678	1,678	1,678	1,678	1,658	1,635	1,635	1,635	1,635	1,635	1,538	6%	1,538	6%
Substance abuse	1,211	1,211	1,211	1,211	1,211	1,211	1,211	1,211	1,152	1,152	1,152	1,152	1,152	1,211	-5%	1,211	-5%
Medical beds	167	193	193	207	207	207	207	227	227	227	227	227	227	167	36%	167	36%
Special populations	1,168	1,168	1,168	1,168	1,168	1,168	1,168	968	1,025	1,096	1,067	1,072	1,072	1,168	-8%	1,148	-7%
Veterans	243	243	243	243	243	243	243	243	243	314	351	356	356	243	47%	243	47%
Young adults	87	87	87	87	87	87	87	87	87	87	87	87	87	87	0%	87	0%
Older adults	180	180	180	180	180	180	180	178	180	178	180	175	175	180	-3%	180	-3%
Outreach	201	201	201	201	201	201	201	201	212	212	212	212	212	201	5%	181	17%
Other	457	457	457	457	457	457	457	259	303	305	237	242	242	457	-47%	457	-47%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.7	NA	NA	NA	NA	NA	0.5	NA	0.6	1.1	-46%	0.8	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	2.5	NA	NA	NA	NA	NA	1.5	NA	2.0	1.9	5%	1.3	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	0.4	NA	0.5	1.0	-52%	0.7	NA

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													FYTD 2009	FYTD 2008	Comparison 09 vs. 08		
SINGLE ADULT SERVICES																	
OUTREACH, DROP-IN AND RECEPTION																	
Total number of outreach contacts	10,110	9,781	8,701	8,760	7,672	9,026	9,783	9,431	10,389	9,225	9,527	9,804	112,209	111,734	0%	8,364	17%
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	171	175	174	166	152	227	209	240	242	234	185	135	2,310	2,978	-22%	145	-7%
Average daily census of drop-in centers	1,108	1,110	1,083	1,072	1,065	1,045	1,039	1,045	1,004	832	737	622	980	1,264	-22%	1,143	-46%
Average overnight DHS clients not in shelters	808	814	801	832	843	825	830	852	820	657	560	472	760	929	-18%	611	-23%
Average overnight in drop-in centers	573	568	545	557	553	536	524	526	508	396	338	275	492	644	-24%	231	19%
Average overnight in Faith-based beds	235	246	256	275	290	289	306	326	312	261	222	197	268	285	-6%	231	-15%
INTAKE																	
Total adult entrants (unduplicated)	2,733	2,686	2,617	2,881	2,589	2,697	2,855	2,510	2,713	2,645	2,557	2,310	23,097	22,931	1%	2,378	-3%
Repeat single adults	1,814	1,745	1,747	1,850	1,757	1,795	1,866	1,650	1,777	1,777	1,697	1,511	12,290	12,601	-2%	1,605	-6%
Total new single adults	919	941	870	1,031	832	902	989	860	936	868	860	799	10,807	10,330	5%	773	3%
Number of single men	659	684	620	746	600	670	713	615	693	582	571	537	7,690	7,562	2%	589	-9%
Number of single women	260	257	250	285	232	232	276	245	243	286	289	262	3,117	2,768	13%	184	42%
Percentage placed in 21 days	89.2%	88.7%	89.1%	88.2%	88.3%	89.2%	85.8%	86.3%	86.3%	90.9%	88.1%	89.7%	88.0%	87.9%	0.1%	89.9%	-0.2%
Percentage placed in 21 days, men	90.8%	91.4%	89.9%	90.0%	88.7%	90.2%	86.0%	87.4%	86.7%	91.6%	90.0%	91.6%	89.2%	89.5%	-0.3%	91.3%	0.3%
Percentage placed in 21 days, women	83.7%	79.0%	86.4%	82.9%	87.2%	86.0%	85.1%	82.8%	84.8%	88.6%	81.6%	83.8%	84.2%	81.3%	2.9%	83.4%	0.4%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%
Number of surge beds used by single men	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%
Number of surge beds used by single women	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0%	0%

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POPULATION																	
Average Daily Single Adult Census	6,559	6,640	6,789	6,831	6,849	6,823	7,059	7,143	7,191	7,227	7,174	7,212	6,958	6,850	2%	6,642	9%
Average daily census of men	4,802	4,814	4,902	4,924	4,929	4,941	5,132	5,151	5,188	5,237	5,174	5,183	5,031	5,020	0%	4,873	6%
Average daily census of women	1,757	1,826	1,887	1,907	1,920	1,882	1,927	1,992	2,003	1,990	2,000	2,029	1,927	1,830	5%	1,769	15%
Peak census	6,995	6,805	6,887	6,944	6,983	6,908	7,134	7,228	7,315	7,324	7,279	7,313	7,093	6,951	2%	6,762	8%
Peak census, men	4,885	4,918	4,974	4,984	5,042	5,029	5,269	5,220	5,299	5,322	5,252	5,268	5,122	5,105	0%	4,991	6%
Peak census, women	1,816	1,908	1,917	1,968	1,950	1,915	1,996	2,028	2,031	2,020	2,034	2,063	1,971	1,865	6%	1,797	15%
Distribution of population																	
Average daily in assessment	908	935	954	952	947	929	952	966	970	961	914	901	941	1,112	-15%	891	1%
Average daily in general beds	1,288	1,269	1,334	1,348	1,384	1,416	1,537	1,771	1,797	1,738	1,592	1,610	1,507	1,351	12%	1,313	23%
Average daily in programs	4,363	4,434	4,501	4,533	4,520	4,477	4,573	4,408	4,424	4,529	4,668	4,701	4,511	4,389	3%	4,439	6%
Average daily in reception center	91	92	96	94	93	89	94	94	62	57	57	57	81	98	-17%	91	-37%
Average daily in employment	492	491	492	492	492	491	493	492	482	550	623	655	520	526	-1%	489	34%
Average daily in mental health	1,502	1,527	1,569	1,558	1,549	1,536	1,560	1,602	1,600	1,596	1,605	1,608	1,568	1,512	4%	1,502	7%
Average daily in substance abuse	1,145	1,142	1,145	1,145	1,146	1,138	1,134	1,108	1,113	1,112	1,108	1,108	1,129	1,140	-1%	1,150	-4%
Average daily in medical beds	137	135	139	163	177	178	202	212	225	222	225	225	187	150	24%	140	60%
Average daily in special populations	997	1,047	1,060	1,081	1,063	1,045	1,090	900	942	992	1,050	1,048	1,026	964	6%	1,067	-2%
Average daily, veterans	231	230	232	232	234	230	232	233	238	270	328	348	253	205	24%	226	54%
Average daily, young adults	83	86	85	85	85	85	86	85	86	86	87	86	85	86	-1%	85	1%
Average daily, older adults	179	177	179	180	179	180	180	180	180	179	179	179	179	179	0%	178	1%
Average daily, outreach	193	189	191	198	198	196	193	188	193	204	207	204	196	127	54%	197	4%
Average daily, other	311	365	373	386	367	354	399	214	245	253	249	231	312	367	-15%	381	-39%
Percent Distribution of population																	
Average daily in assessment (percent)	13.8%	14.1%	14.1%	13.9%	13.8%	13.6%	13.5%	13.5%	13.5%	13.3%	12.7%	12.5%	13.5%	16.2%	-2.7%	13.4%	-0.9%
Average daily in general beds (percent)	19.6%	19.1%	19.6%	19.7%	20.2%	20.8%	21.8%	24.8%	25.0%	24.0%	22.2%	22.3%	21.7%	19.5%	2.1%	19.8%	2.6%
Average daily in programs (percent)	66.5%	66.8%	66.3%	66.4%	66.0%	65.6%	64.8%	61.7%	61.5%	62.7%	65.1%	65.2%	64.8%	64.7%	0.1%	66.8%	-1.6%
Average daily in reception center (percent)	1.4%	1.4%	1.4%	1.4%	1.4%	1.3%	1.3%	1.3%	0.9%	0.8%	0.8%	0.8%	1.2%	1.4%	-0.3%	1.4%	-0.6%
Average daily in employment (percent)	7.5%	7.4%	7.2%	7.2%	7.2%	7.2%	7.0%	6.9%	6.7%	7.6%	8.7%	9.1%	7.5%	7.7%	-0.2%	7.4%	1.7%
Average daily in mental health (percent)	22.9%	23.0%	23.1%	22.8%	22.6%	22.5%	22.1%	22.4%	22.3%	22.1%	22.4%	22.3%	22.5%	22.1%	0.4%	22.6%	-0.3%
Average daily in substance abuse (percent)	17.5%	17.2%	16.9%	16.8%	16.7%	16.7%	16.1%	15.5%	15.5%	15.4%	15.4%	15.4%	16.2%	17.1%	-0.9%	17.3%	-2.0%
Average daily in medical beds (percent)	2.1%	2.0%	2.0%	2.4%	2.6%	2.6%	2.9%	3.0%	3.1%	3.1%	3.1%	3.1%	2.7%	2.2%	0.5%	2.1%	1.0%
Average daily in special populations (percent)	15.2%	15.8%	15.6%	15.8%	15.5%	15.3%	15.4%	12.6%	13.1%	13.7%	14.6%	14.5%	14.7%	14.3%	0.5%	16.1%	-1.5%
Average daily, veterans (percent)	3.5%	3.5%	3.4%	3.4%	3.4%	3.4%	3.3%	3.3%	3.3%	3.7%	4.6%	4.8%	3.6%	3.0%	0.6%	3.4%	1.4%
Average daily, young adults (percent)	1.3%	1.3%	1.3%	1.2%	1.2%	1.2%	1.2%	1.2%	1.2%	1.2%	1.2%	1.2%	1.2%	1.3%	0.0%	1.3%	-0.1%
Average daily, older adults (percent)	2.7%	2.7%	2.6%	2.6%	2.6%	2.6%	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%	2.6%	2.6%	0.0%	2.7%	-0.2%
Average daily, outreach (percent)	2.9%	2.8%	2.8%	2.9%	2.9%	2.9%	2.7%	2.6%	2.7%	2.8%	2.8%	2.8%	2.8%	2.5%	0.3%	4.0%	-1.2%
Average daily, other (percent)	4.7%	5.5%	5.5%	5.7%	5.4%	5.2%	5.7%	3.0%	3.4%	3.5%	3.5%	3.2%	4.5%	5.6%	-1.1%	5.7%	-2.5%

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Basic demographics																	
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	9,395	9,401	9,435	9,819	9,532	9,706	9,650	9,561	9,770	9,789	9,872	9,542	29,126	28,912	1%	9,308	3%
Asian/Pacific Islander	74	70	61	65	67	74	77	72	83	75	83	85	222	200	11%	67	27%
Black	4,964	4,950	4,948	5,090	4,963	5,064	5,047	4,982	5,158	5,164	5,256	5,085	15,319	15,127	1%	4,909	4%
Hispanic	2,344	2,325	2,310	2,496	2,448	2,498	2,469	2,434	2,453	2,500	2,498	2,408	7,588	7,658	-1%	2,365	2%
Native American	16	15	11	11	12	10	13	9	10	16	13	14	42	54	-22%	18	-22%
White	920	948	953	987	966	1,010	1,013	1,027	1,031	994	973	959	2,981	2,983	0%	929	3%
Other	107	105	115	130	125	142	145	141	151	156	161	144	384	378	2%	109	32%
Unknown (please see definition)	970	988	1,037	1,040	951	908	886	896	884	884	888	847	2,590	2,512	3%	911	-7%
Age, number of unique individuals receiving services (total unduplicated)																	
18 to 29	1,510	1,558	1,493	1,588	1,504	1,552	1,526	1,482	1,571	1,556	1,583	1,520	6,048	5,987	1%	1,509	1%
30 to 44	3,122	3,098	3,164	3,364	3,214	3,249	3,208	3,200	3,249	3,259	3,267	3,067	10,203	10,468	-3%	3,103	-1%
45 to 64	4,398	4,381	4,413	4,489	4,433	4,517	4,529	4,494	4,562	4,587	4,614	4,552	11,967	11,603	3%	4,342	5%
over 65	365	364	365	378	381	388	387	385	388	387	408	403	908	854	6%	354	14%
LENGTH OF STAY (LOS)																	
Average LOS for adults (in days)	22	22	22	22	22	22	23	21	23	22	23	23	87	87	0%	21	6%
Number of adults that are long term stayers	822	798	783	786	766	759	750	748	768	735	715	707	761	957	-20%	850	-17%
Percent of adults that are long term stayers	8.7%	8.5%	8.3%	8.1%	8.1%	7.8%	7.8%	7.8%	7.9%	7.5%	7.2%	7.4%	7.9%	10.1%	-2.2%	0	-1.6%
TRANSFERS																	
Single adults inappropriately transferred (total unduplicated)	78	60	47	62	37	45	42	32	44	61	44	74	588	1,086	-46%	55	35%
Percentage inappropriately transferred	1.1%	0.8%	0.7%	0.8%	0.5%	0.6%	0.6%	0.4%	0.6%	0.8%	0.6%	1.0%	3.2%	6.3%	-3.1%	0	0.2%
Percent of single adults with more than one facility transfer	6.2%	12.4%	14.5%	17.7%	18.9%	19.5%	20.1%	21.5%	22.2%	22.9%	24.1%	24.9%	20.8%	18.2%	2.6%	23.0%	1.9%
Overnights																	
Single adults with an overnight stay (unduplicated)	52	23	48	28	57	67	115	198	242	162	154	122	1,152	745	55%	59	107%
Average number of overnights per day	2.4	1.4	2.2	2.9	2.9	2.6	3.8	7.3	8.1	5.9	5.0	5.3	3.9	2.8	39%	3	104%
PERMANENT PLACEMENTS AND OTHER EXITS																	
Total number of exits:																	
Total placed in permanent housing	821	814	827	1,128	836	1,076	761	786	813	770	695	712	10,039	10,323	-3%	909	-22%
Supported	114	141	141	195	140	176	150	161	212	210	156	199	1,995	1,657	20%	156	28%
Subsidized	46	40	50	42	36	64	42	41	63	63	59	65	611	611	0%	69	-6%
Residential Rehabilitation	39	42	37	72	50	55	64	61	65	52	46	31	614	675	-9%	59	-47%
Return to family or independent living	622	591	599	819	610	781	505	523	473	445	434	417	6,819	7,380	-8%	625	-33%
Percent of single adults placed in permanent housing of those served	8.7%	8.7%	8.8%	11.5%	8.8%	11.1%	7.9%	8.2%	8.3%	7.9%	7.0%	7.5%	34.5%	35.7%	-1.2%	9.8%	-2.3%
Percent placed in housing who returned to DHS within a year	15.7%	19.1%	13.8%	21.9%	19.8%	15.7%	16.8%	15.6%	16.0%	16.5%	12.7%	12.0%	14.9%	12.9%	2.0%	9.8%	2.2%

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SINGLE ADULT SERVICES: MEN																		
FACILITIES																		
Total number of shelter facilities	33	33	33	33	33	33	33	33	33	33	33	32	32	33	-3%	33	-3%	
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%	
Non- DHS operated	29	29	29	29	29	29	29	29	29	29	29	28	28	29	-3%	29	-3%	
Total number of beds	5,512	5,512	5,511	5,511	5,513	5,511	5,509	5,510	5,512	5,558	5,559	5,408	5,408	5,511	-2%	5,511	-2%	
DHS operated	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,610	1,610	1,610	1,610	1,610	1,610	1,609	0%	1,609	0%	
Non- DHS operated	3,903	3,903	3,902	3,902	3,904	3,902	3,900	3,900	3,902	3,948	3,949	3,798	3,798	3,902	-3%	3,902	-3%	
Total number of beds	5,512	5,512	5,511	5,511	5,513	5,511	5,509	5,509	5,512	5,558	5,559	5,408	5,408	5,511	-2%	5,511	-2%	
Assessment	894	894	894	894	894	894	894	894	894	823	786	769	769	894	-14%	894	-14%	
General	1,391	1,391	1,391	1,391	1,391	1,391	1,391	1,591	1,658	1,553	1,553	1,403	1,403	1,391	1%	1,391	1%	
Program	3,227	3,227	3,226	3,226	3,228	3,226	3,224	3,024	2,960	3,182	3,220	3,236	3,236	3,226	0%	3,226	0%	
Reception center	83	83	83	83	83	83	83	83	42	42	42	42	42	83	-49%	83	-49%	
Employment	384	384	384	384	384	384	384	384	384	489	489	501	501	384	30%	384	30%	
Mental health	763	763	763	763	763	763	763	763	740	740	740	740	740	763	-3%	763	-3%	
Substance abuse	1,050	1,050	1,050	1,050	1,050	1,050	1,050	1,050	991	1,039	1,039	1,039	1,039	1,050	-1%	1,050	-1%	
Medical beds	134	134	134	134	134	134	134	134	134	134	134	134	134	134	0%	134	0%	
Special populations	813	813	812	812	814	812	810	610	669	738	776	780	780	812	-4%	812	-4%	
Veterans	215	215	215	215	215	215	215	215	215	286	323	328	328	215	53%	215	53%	
Young adults	50	50	50	50	50	50	50	50	50	50	50	50	50	50	0%	50	0%	
Older adults	107	107	106	106	108	106	104	104	106	104	105	104	104	106	-2%	106	-2%	
Outreach	157	157	157	157	157	157	157	157	168	168	168	168	168	157	7%	157	7%	
Other	284	284	284	284	284	284	284	84	130	130	130	130	130	284	-54%	284	-54%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.3	NA	NA	NA	NA	NA	0.5	NA	0.9	1.4	-31%	0.9	NA	
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	2.5	NA	NA	NA	NA	NA	1.5	NA	2.0	2.4	-17%	1.3	NA	
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.2	NA	NA	NA	NA	NA	0.4	NA	0.8	1.3	-41%	0.9	NA	



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	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
SINGLE ADULT SERVICES: MEN																	
POPULATION																	
Average daily census	4,802	4,814	4,902	4,924	4,929	4,941	5,132	5,151	5,188	5,237	5,174	5,183	5,031	5,020	0%	4,873	6%
% of total single adult census	73.2%	72.5%	72.2%	72.1%	72.0%	72.4%	72.7%	72.1%	72.1%	72.5%	72.1%	71.9%	72.3%	73.3%	-1.0%	73.4%	-1.5%
Distribution of population																	
Average daily in assessment	701	705	711	710	705	708	711	713	719	710	664	640	700	843	-17%	694	-8%
Average daily in general beds	1,030	1,000	1,068	1,087	1,117	1,154	1,280	1,509	1,534	1,479	1,329	1,336	1,244	1,082	15%	1,051	27%
Average daily in programs	3,073	3,108	3,122	3,128	3,108	3,079	3,142	2,931	2,936	3,048	3,181	3,207	3,089	3,113	-1%	3,128	3%
Average daily in reception center	78	78	81	81	79	74	79	47	42	42	42	42	67	83	-20%	77	-45%
Average daily in employment	434	434	434	435	434	434	435	435	425	493	524	532	454	465	-2%	432	23%
Average daily in mental health	751	744	745	746	737	727	736	734	734	737	736	736	739	740	0%	751	-2%
Average daily in substance abuse	985	982	985	985	986	978	974	948	953	952	996	996	977	1,013	-4%	991	1%
Average daily in medical beds	110	107	107	103	106	105	129	133	133	131	132	132	119	119	0%	113	17%
Average daily in special populations	715	763	770	778	766	761	789	602	644	693	751	769	733	694	6%	764	1%
Average daily, veterans	214	214	214	214	213	213	214	214	215	246	303	322	233	201	16%	214	50%
Average daily, young adults	48	49	49	49	50	49	49	49	50	50	50	49	49	50	-1%	49	0%
Average daily, older adults	106	104	106	106	106	107	105	104	105	105	104	104	105	106	0%	105	-1%
Average daily, outreach	154	155	155	155	155	154	152	151	155	164	165	165	157	102	54%	153	8%
Average daily, other	193	241	246	254	242	238	269	84	119	128	129	129	189	237	-20%	243	-47%
Percent Distribution of population																	
Average daily in assessment (percent)	14.6%	14.7%	14.5%	14.4%	14.3%	14.3%	13.9%	13.8%	13.9%	13.6%	12.8%	12.3%	13.9%	16.8%	-2.9%	14.2%	-1.9%
Average daily in general beds (percent)	21.4%	20.8%	21.8%	22.1%	22.7%	23.4%	24.9%	29.3%	29.6%	28.2%	25.7%	25.8%	24.7%	21.5%	3.2%	21.6%	4.2%
Average daily in programs (percent)	64.0%	64.6%	63.7%	63.5%	63.1%	62.3%	61.2%	56.9%	56.6%	58.2%	61.5%	61.9%	61.4%	62.0%	-0.6%	64.2%	-2.3%
Average daily in reception center (percent)	1.6%	1.6%	1.7%	1.6%	1.6%	1.5%	1.5%	1.5%	0.9%	0.8%	0.8%	0.8%	1.3%	1.7%	-0.3%	1.6%	-0.8%
Average daily in employment (percent)	9.0%	9.0%	8.9%	8.8%	8.8%	8.8%	8.5%	8.4%	8.2%	9.4%	10.1%	10.3%	9.0%	9.3%	-0.2%	8.9%	1.4%
Average daily in mental health (percent)	15.6%	15.5%	15.2%	15.2%	15.0%	14.7%	14.3%	14.2%	14.1%	14.1%	14.2%	14.2%	14.7%	14.7%	-0.1%	15.4%	-1.2%
Average daily in substance abuse (percent)	20.5%	20.4%	20.1%	20.0%	20.0%	19.8%	19.0%	18.4%	18.4%	18.2%	19.3%	19.2%	19.4%	20.2%	-0.8%	20.3%	-1.1%
Average daily in medical beds (percent)	2.3%	2.2%	2.2%	2.1%	2.2%	2.1%	2.5%	2.6%	2.6%	2.5%	2.6%	2.5%	2.4%	2.4%	0.0%	2.3%	0.2%
Average daily in special populations (percent)	14.9%	15.9%	15.7%	15.8%	15.5%	15.4%	15.4%	11.7%	12.4%	13.2%	14.5%	14.8%	14.6%	13.8%	0.8%	15.7%	-0.8%
Average daily, veterans (percent)	4.5%	4.4%	4.4%	4.3%	4.3%	4.3%	4.2%	4.2%	4.1%	4.7%	5.9%	6.2%	4.6%	4.0%	0.6%	4.4%	1.8%
Average daily, young adults (percent)	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	0.9%	1.0%	1.0%	0.0%	1.0%	-0.1%
Average daily, older adults (percent)	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.1%	2.1%	0.0%	2.2%	-0.1%
Average daily, outreach (percent)	3.2%	3.2%	3.2%	3.1%	3.1%	3.1%	3.0%	2.9%	3.0%	3.1%	3.2%	3.2%	3.1%	2.0%	1.1%	3.1%	0.0%
Average daily, other (percent)	4.0%	5.0%	5.0%	5.2%	4.9%	4.8%	5.2%	1.6%	2.3%	2.4%	2.5%	2.5%	3.8%	4.7%	-1.0%	5.0%	-2.5%

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	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
SINGLE ADULT SERVICES: MEN																	
Basic demographics, number of unique individuals receiving services (total unduplicated)																	
Race/ethnicity	7,018	6,984	6,945	7,243	6,982	7,168	7,125	6,986	7,186	7,150	7,211	6,921	22,081	22,333	-1%	7,036	-2%
Asian/Pacific Islander	64	62	56	60	62	64	71	66	74	65	72	70	191	169	13%	59	19%
Black	3,951	3,916	3,890	3,984	3,814	3,881	3,869	3,803	3,952	3,925	3,985	3,829	12,121	12,341	-2%	3,937	-3%
Hispanic	2,036	2,025	2,005	2,153	2,105	2,162	2,111	2,058	2,088	2,120	2,115	2,015	6,635	6,698	-1%	2,059	-2%
Native American	13	11	8	8	7	6	10	6	7	11	9	9	33	40	-18%	16	-44%
White	775	801	802	832	807	850	855	852	858	820	806	786	2,547	2,567	-1%	782	1%
Other	72	69	79	93	89	104	103	97	109	114	118	110	293	281	4%	80	38%
Unknown (please see definition)	107	100	105	113	98	101	106	104	98	95	106	102	261	237	10%	103	-1%
Age, number of unique individuals receiving services (total unduplicated)																	
18 to 29	1,061	1,074	1,013	1,070	1,007	1,058	1,025	980	1,026	991	1,002	956	4,166	4,299	-3%	1,068	-10%
30 to 44	2,373	2,359	2,371	2,548	2,396	2,434	2,395	2,359	2,425	2,420	2,426	2,266	7,970	8,346	-5%	2,399	-6%
45 to 64	3,315	3,290	3,296	3,352	3,306	3,396	3,421	3,364	3,440	3,449	3,478	3,396	9,262	9,024	3%	3,301	3%
over 65	269	261	265	273	273	280	284	283	295	290	305	303	683	664	3%	268	13%
Total number of new clients at intake	659	684	620	746	600	670	713	615	693	582	571	537	7,690	7,562	2%	589	-9%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%
Total days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
LENGTH OF STAY (LOS)																	
Average LOS for men (in days)	21	21	22	21	22	21	22	21	22	22	22	23	83	82	1%	21	12%

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	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
SINGLE ADULT SERVICES: WOMEN																	
FACILITIES																	
Total number of shelter facilities	25	26	26	26	26	26	26	26	26	26	26	26	26	25	4%	25	4%
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
Non-DHS operated	25	26	26	26	26	26	26	26	26	26	26	26	26	25	4%	25	4%
Total number of beds	1,947	2,127	2,128	2,128	2,126	2,128	2,130	2,130	2,128	2,082	2,081	2,082	2,082	1,948	7%	1,948	7%
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
Non-DHS operated	1,947	2,127	2,128	2,128	2,126	2,128	2,130	2,130	2,128	2,082	2,081	2,082	2,082	1,948	7%	1,948	7%
Total number of beds	1,947	2,127	2,128	2,128	2,126	2,128	2,130	2,130	2,128	2,082	2,081	2,082	2,082	1,948	7%	1,948	7%
Assessment	265	265	265	265	265	265	265	265	265	265	265	265	265	265	0%	265	0%
General	285	285	285	285	285	285	285	285	285	285	285	285	285	285	0%	285	0%
Program	1,397	1,577	1,578	1,578	1,576	1,578	1,580	1,580	1,578	1,532	1,531	1,532	1,532	1,398	10%	1,398	10%
Reception center	15	15	15	15	15	15	15	15	15	15	15	15	15	15	0%	15	0%
Employment	58	58	58	58	58	58	58	58	58	58	124	124	124	58	114%	58	114%
Mental health	775	929	929	915	915	915	915	895	895	895	895	895	895	775	15%	775	15%
Substance abuse	161	161	161	161	161	161	161	161	161	113	113	113	113	161	-30%	161	-30%
Medical beds	33	59	59	73	73	73	73	93	93	93	93	93	93	33	182%	33	182%
Special populations	355	355	356	356	354	356	358	358	356	358	291	292	292	356	-18%	356	-18%
Veterans	28	28	28	28	28	28	28	28	28	28	28	28	28	28	0%	28	0%
Young adults	37	37	37	37	37	37	37	37	37	37	37	37	37	37	0%	37	0%
Older adults	73	73	74	74	72	74	76	74	74	74	75	71	71	74	-4%	74	-4%
Outreach	44	44	44	44	44	44	44	44	44	44	44	44	44	44	0%	44	0%
Other	173	173	173	173	173	173	173	175	173	175	107	112	112	173	-35%	173	-35%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.5	NA	0.5	0.7	-33%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.5	NA	0.5	0.7	-33%	NA	NA

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													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
SINGLE ADULT SERVICES: WOMEN																	
POPULATION																	
Average daily census	1,757	1,826	1,887	1,907	1,920	1,882	1,927	1,992	2,003	1,990	2,000	2,029	1,927	1,830	5%	1,769	15%
% of total single adult census	26.8%	27.5%	27.8%	27.9%	28.0%	27.6%	27.3%	27.9%	27.9%	27.5%	27.9%	28.1%	27.7%	26.7%	1.0%	0	1.5%
Distribution of population																	
Average daily in assessment	207	230	243	242	242	221	241	253	251	251	250	261	241	269	-10%	197	32%
Average daily in general beds	258	269	266	261	267	262	257	262	263	259	263	274	263	256	3%	262	5%
Average daily in programs	1,290	1,326	1,379	1,405	1,412	1,398	1,431	1,477	1,488	1,481	1,487	1,494	1,422	1,320	8%	1,311	14%
Average daily in reception center	13	14	15	13	14	15	15	15	15	15	15	15	15	14	1%	14	9%
Average daily in employment	58	57	58	57	58	57	58	57	57	57	99	123	66	61	9%	57	116%
Average daily in mental health	751	783	824	812	812	809	824	868	866	859	869	872	829	772	7%	751	16%
Average daily in substance abuse	160	160	160	160	160	160	160	160	160	160	112	112	152	159	-4%	159	-30%
Average daily in medical beds	27	28	32	60	71	73	73	79	92	91	93	93	68	31	115%	28	238%
Average daily in special populations	282	283	290	303	297	284	301	298	298	299	299	279	293	283	4%	303	-8%
Average daily, veterans	17	16	18	18	21	17	18	19	23	24	25	26	20	4	376%	12	117%
Average daily, young adults	35	36	36	36	35	36	37	36	36	36	37	37	36	37	-1%	36	2%
Average daily, older adults	73	73	73	74	73	73	75	76	75	74	75	75	74	73	1%	73	3%
Average daily, outreach	39	34	36	43	43	42	41	37	38	40	42	39	39	25	56%	44	-11%
Average daily, other	118	124	127	132	125	116	130	130	126	125	120	102	123	143	-14%	138	-26%
Percent Distribution of population																	
Average daily in assessment (percent)	11.8%	12.6%	12.9%	12.7%	12.6%	11.7%	12.5%	12.7%	12.5%	12.6%	12.5%	12.9%	12.5%	14.7%	-2.1%	11.1%	1.7%
Average daily in general beds (percent)	14.7%	14.7%	14.1%	13.7%	13.9%	13.9%	13.3%	13.2%	13.1%	13.0%	13.2%	13.5%	13.7%	14.0%	-0.3%	14.8%	-1.3%
Average daily in programs (percent)	73.4%	72.6%	73.1%	73.7%	73.5%	74.3%	74.3%	74.1%	74.3%	74.4%	74.4%	73.6%	73.8%	72.2%	1.6%	74.1%	-0.5%
Average daily in reception center (percent)	0.7%	0.8%	0.8%	0.7%	0.7%	0.8%	0.8%	0.8%	0.7%	0.8%	0.8%	0.7%	0.8%	0.8%	0.0%	0.8%	0.0%
Average daily in employment (percent)	3.3%	3.1%	3.1%	3.0%	3.0%	3.0%	3.0%	2.9%	2.8%	2.9%	5.0%	6.1%	3.4%	3.3%	0.1%	3.2%	2.8%
Average daily in mental health (percent)	42.7%	42.9%	43.7%	42.6%	42.3%	43.0%	42.8%	43.6%	43.2%	43.2%	43.5%	43.0%	43.0%	42.2%	0.8%	42.5%	0.5%
Average daily in substance abuse (percent)	9.1%	8.8%	8.5%	8.4%	8.3%	8.5%	8.3%	8.0%	8.0%	8.0%	5.6%	5.5%	7.9%	8.7%	-0.8%	9.0%	-3.5%
Average daily in medical beds (percent)	1.5%	1.5%	1.7%	3.1%	3.7%	3.9%	3.8%	4.0%	4.6%	4.6%	4.7%	4.6%	3.5%	1.7%	1.8%	1.6%	3.0%
Average daily in special populations (percent)	16.0%	15.5%	15.4%	15.9%	15.5%	15.1%	15.6%	15.0%	14.9%	15.0%	15.0%	13.8%	15.2%	15.5%	-0.3%	17.1%	-3.4%
Average daily, veterans (percent)	1.0%	0.9%	1.0%	0.9%	1.1%	0.9%	0.9%	1.0%	1.1%	1.2%	1.3%	1.3%	1.0%	0.2%	0.8%	0.7%	0.6%
Average daily, young adults (percent)	2.0%	2.0%	1.9%	1.9%	1.8%	1.9%	1.9%	1.8%	1.8%	1.8%	1.9%	1.8%	1.9%	2.0%	-0.1%	2.1%	-0.2%
Average daily, older adults (percent)	4.2%	4.0%	3.9%	3.9%	3.8%	3.9%	3.9%	3.8%	3.7%	3.7%	3.8%	3.7%	3.8%	4.0%	-0.2%	4.1%	-0.4%
Average daily, outreach (percent)	2.2%	1.9%	1.9%	2.3%	2.2%	2.2%	2.1%	1.9%	1.9%	2.0%	2.1%	1.9%	2.0%	1.4%	0.7%	2.5%	-0.5%
Average daily, other (percent)	6.7%	6.8%	6.7%	6.9%	6.5%	6.2%	6.7%	6.5%	6.3%	6.3%	6.0%	5.0%	6.4%	7.9%	-1.5%	7.8%	-2.8%

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ADULT SERVICES - FISCAL YEAR 2009

	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
SINGLE ADULT SERVICES: WOMEN																	
Basic demographics																	
Race/ethnicity, number of unique individuals receiving services (total)	2,377	2,417	2,490	2,576	2,550	2,538	2,525	2,575	2,584	2,639	2,661	2,621	7,045	6,579	7%	2,272	15%
Asian/Pacific Islander	10	8	5	5	5	10	6	6	9	10	11	15	31	31	0%	8	88%
Black	1,013	1,034	1,058	1,106	1,149	1,183	1,178	1,179	1,206	1,239	1,271	1,256	3,198	2,786	15%	972	29%
Hispanic	308	300	305	343	343	336	358	376	365	380	383	393	953	960	-1%	306	28%
Native American	3	4	3	3	5	4	3	3	3	5	4	5	9	14	-36%	2	150%
White	145	147	151	155	159	160	158	175	173	174	167	173	434	416	4%	147	18%
Other	35	36	36	37	36	38	42	44	42	42	43	34	91	97	-6%	29	17%
Unknown (please see definition)	863	888	932	927	853	807	780	792	786	789	782	745	2,329	2,275	2%	808	-8%
Age, number of unique individuals receiving services (total unduplicated)																	
18 to 29	449	484	480	518	497	494	501	502	545	565	581	564	1,882	1,688	11%	441	28%
30 to 44	749	739	793	816	818	815	813	841	824	839	841	801	2,233	2,122	5%	704	14%
45 to 64	1,083	1,091	1,117	1,137	1,127	1,121	1,108	1,130	1,122	1,138	1,136	1,156	2,705	2,579	5%	1,041	11%
over 65	96	103	100	105	108	108	103	102	93	97	103	100	225	190	18%	86	16%
Total number of new clients at intake	260	257	250	285	232	232	276	245	243	286	289	262	3,117	2,768	13%	184	42%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
LENGTH OF STAY (LOS)																	
Average LOS for women (in days)	23	23	23	23	23	23	24	24	24	23	23	23	100	102	-2%	23	-1%