FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME:	NYC DEPARTMENT OF RECORDS AND INFORMATION SER	RVICES		
☐ 1 st Quarter (July -September), due November 6, 2020 ☐ 3 rd Quarter (January -March), due April 30, 2021		2 nd Quarter (October - December), due January 29, 2021 4 th Quarter (April - June), due July 30, 2021		
Prepared by: LaTonya Jones	Director, Community & External Affairs/EEO Officer	lcjones@records.nyc.gov	212.341.6022	
Name	Title	E-mail Address	Telephone No.	
Date Submitted: _	3/30/2021			
FOR DCAS USE ON	ILY: Date Received:			

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

Distributed to all agency employees?	
	⊠ By e-mail
	☐ Posted on agency intranet
	☐ Other
RECOGNITION AND ACCOMPLIS	HMENTS
RECOGNITION AND ACCOMPLIS	HMENTS
	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa
The agency recognized employees, su	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa
The agency recognized employees, su employment opportunity through the	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:
The agency recognized employees, sue the employment opportunity through the Diversity & EEO Awards	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:
The agency recognized employees, sue employment opportunity through the ☐ Diversity & EEO Awards ☐ Diversity and EEO Appreciation Eve	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:

III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as	of the last day of the qua	rter was:		
	Q1 (9/30/2020):	74 Q2	(12/31/2020):71		
	Q3 (3/31/2021):	Q4	(6/30/2021):		
2.	Agency reminded em	ployees to update self-ID	information regarding race/eth	nicity, gender, and vetera	ın status.
	☐ Yes, On (Date): _	⊠	No		
3.			ard sent to the EEO Officer with ity and gender; new hires, pron		_
	⊠ Yes, On (Dates):	10/16/2020	1/6/2021		
	The review was			☐ Human Resources	☐ Human Resources
	conducted with:	☑ Agency Head	☑ Agency Head	☐ Agency Head	\square Agency Head
		☐ General Counsel	☐ General Counsel	☐ General Counsel	☐ General Counsel
		☑ Other _Agency Attorn	ey 🛛 Other _Agency Attorney	☐ O ther	☐ O ther
		☐ Not conducted	☐ Not conducted	☐ Not conducted	☐ Not conducted

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity</u>, <u>EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency will utilize a consultant and/or partner with a sister agency to host facilitated conversations on race and racism in the workplace among all staff interested in participating. The agency surveyed staff in the spring of 2020 and more than 61% of staff were interested being part of such a discussion.	The agency has identified the following agencies as potential partners in engaging facilitators to lead discussions around race and racism: The Department of Citywide Administrative Services, City Commission on Human Rights, and the Office of Administration, Trials, and Hearings.	 ☑ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed 			
The agency will continue to offer expanded training opportunities aimed at improving staff skills, particularly in ways related to their work function, coping, communication, and agency diversity and inclusion goals.	The agency held its annual training day in on December 18, 2020, with a follow-up session on December 23, 2020. The event included the following components: completion of EEO and sexual harassment prevention training for staff with remote access; cross-training where staff members were called upon to share out about work-related trainings; Department of Investigation training, division updates by all senior staff; MS 365 overview; and the Right to Know training.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			00000

The agency will continue to explore potential benefits to launching agency LinkedIn site to aid in expanded and more equitable recruitment.	The agency head followed up with City Hall liaison in order to gain permission to establish an agency LinkedIn account. The agency offered examples of potential benefits to agency and its hiring practices in creating an account.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		00000	00000	
Describe steps that were taken or considered to address un exists in the current quarter.	derutilization identified through quarterly workforce	reports. Please list J	lob Groups w	/here underu	ıtilization	
The New York City Department of Records and Information Services did not place any new job postings in this quarter. The agency has an underutilization in the following job categories: clerical and management specialists. All non-COVID hiring was on hold in this quarter.						

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency is working to ensure that appropriate	The agency continued updates to its office	☐ Planned			
measures (including procedures and tools) are in	space at 31 Chambers Street, including	☐ Not started			
place to promote safe and productive work	completing the following: planning the	☑ Ongoing	\boxtimes		
environments at our offices, warehouses and	refurbishment of the main research room	□ Delayed			
while teleworking. In FY 2021, the agency is		☐ Deferred			
,]	☐ Completed			
continuing extensive plans to improve the	plastering and painting walls, adding				
workspace environment. As part of this	electrical outlets and redesigning the				

DORIS FY 2021 Diversity	y and Equal Er	nployment (Quarterly	Report

PAGE 6

renovation, the agency is currently planning upgrades to our two off-site locations in Brooklyn and Queens, which will involve the creation of new modern offices and a move to a climate-controlled setting.	layout to maximize social distance. In addition, work spaces throughout the building were adjusted to maximize social distancing following the NYC guidelines. Construction at the agency Brooklyn location continued and the plans for construction in Queens were approved.				
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred. The EEO Officer, HR Administrator, and agency attorney met for a monthly review meeting on the following dates: October 28, 2020; and November 25, 2020.					

C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The agency will build on outreach efforts to various communities in the five boroughs, including the continuation of the WomensActivism.NYC and Neighborhood Stories projects — which have transitioned to virtual formats. The agency is also working to expand its collaborations with local K-12 by adding curriculum aides to its website for use by educators, partnering with local schools to participate in #20000by2020 campaign, and providing tours to elementary students of our Brooklyn Bridge materials. In this effort, the agency has engaged interns for educational and community outreach projects through the following programs: CUNY Service Corp, Futures and Options, and PENCIL. The agency has also engaged a Volunteer Outreach Coordinator to work on the above projects, through the NYC Service program.	The agency hosted or participated in the following events in connection with our WomensActivism.NYC project: WomensActivism.NYC Story-a-thon (October 24, 2020); Women Who Inspire Story Contest (November 19, 2020); Stories of Women Who Move Us (December 4, 2020); and WomensActivism.NYC Presents The Power of Women's Stories (December 17, 2020). In addition, the agency launched social media campaigns in connection to the WomensActivism.NYC project, including Gift A Story and 24 hours of stores from the archive. The agency's volunteer outreach coordinator continued to engage volunteers in the WomensActivism.NYC and Neighborhood Stories projects.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

		☐ Planned				
		☐ Not started				
		☐ Ongoing				
		\square Delayed				
		□ Deferred				
		□ Completed				
		□ Planned				
		☐ Not started				
		☐ Ongoing				
		□ Delayed				
		□ Deferred				
		☐ Completed				
Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe briefly the activities, including the dates when the activities occurred.						
The agency hosted or participated in the following events in connection with our WomensActivism.NYC project: WomensActivism.NYC Story-a-thon (October 24, 2020); Women Who Inspire Story Contest (November 19, 2020); Stories of Women Who Move Us (December 4, 2020); and WomensActivism.NYC Presents The Power of Women's Stories (December 17, 2020).						

DORIS FY 2021 Diversity and Equal Employment Quarterly Report

PAGE 8

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to targeted outreach and recruitment. Review underutilization in job groups to inform recruitment efforts. Identify resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment. Assess agency job postings to ensure appropriate diversity, inclusion, and equal opportunity employer messaging.	The EEO Officer reviews the agency's quarterly workforce statistics and circulates them to the agency head, HR Administrator and agency attorney for review. Moreover, the EEO Officer, HR Administrator, and agency attorney meet once a month to discuss ongoing concerns, including underutilization and new recruitment strategies.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Share job vacancy notices with the Mayor's Office for People with Disabilities at nycatwork@mopd.nyc.gov , (212) 788-2830 and ACCES VR by sending the job vacancy notices to Maureen Anderson at	The agency did not have any job postings in the second quarter of FY2021.	 ☑ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed 			

Maureen.Anderson@nysed.gov (212) 630-2329 so they can share it with their clients.				
If your agency is an eHire agency, post ALL vacancies on NYC Careers. Ensure that agency personnel involved in both the discretionary and the civil service hiring process have received: Structured Interviewing and Unconscious Bias training. Assess recruitment efforts to determine whether such efforts adversely impact any particular group.	job postings. The HR Administrator and EEO Officer work closely together to ensure that all staff involved in the hiring process have received structured interviewing and unconscious bias	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021:

[**NOTE:** Please update this table every quarter]

	Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1.	Urban Fellows			M F N-B O U
2.	Public Service Corps	1	1 Hispanic	M F _1_ N-B O U
3.	Summer College Interns			M1_ F _1 N-B O U1_

DORIS FY 2021 Diversity and Equal Employment Quarterly Report

PAGE 11	P	Α	G	E	1	1
---------	---	---	---	---	---	---

4. Summer Graduate Interns			M F N-B O U
5. Other (specify):	2	1 Unknown	M F _2 N-B O U
Futures and Options		1 Black	
C			
Additional Comments:			

C. 55-A PROGRAM

The agency uses the 55-a Program	to hire and retain qualified individuals with disabilities.	☐ Yes	
Currently, there are0_ [number	er] 55-a participants.		
-	0 [number] new applications for the program were receive pants left the program due to [state reasons]	ved.	
_	[number] new applications for the program were receiv ipants left the program due to [state reasons]	æd.	
	[number] new applications for the program were received pants left the program due to [state reasons]	ed.	
_	[number] new applications for the program were received pants left the program due to [state reasons]	ed.	
The 55-a Coordinator has achieved	d the following goals:		
1. Disseminated 55-a information	i – by e-mail: ☐ Yes ☒ No in training sessions: ☐ Yes ☒ No on the agency website: ☐ Yes ☒ No through an agency newsletter: ☐ Yes ☒ No		
2			
2			

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	The HR Administrator offers weekly open office hours, in addition to byappointment meetings – to discuss staff concerns, goals, and needs re: their careers. This is being offered virtually, as staff continue to telework or observe social distancing in the workplace.	 □ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.	The EEO Officer or other EEO staff serve as observers on hiring panels, whether they are filled through civil service lists or using the eHire platform. The EEO Officer and HR Administrator review and approve all interview questions as part of a structured interview process. The HR Administrator and EEO Officer are developing a plan for reviewing the agency's promotion process.	 ☑ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed 			

Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	The EEO Officer will work with the HR Administrator to assess promotions post-appointment on an annual basis. The EEO Officer or other EEO staff serve as observers on hiring panels, whether they are filled through civil service lists or using the eHire platform. The EEO Officer and HR Administrator review and approve all interview questions as part of a structured interview process.	 □ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	The EEO Officer and other EEO staff are not involved in the selection of candidates for appointment or promotion, preappointment. The EEO Officer will work with the HR Administrator to assess promotions post-appointment on an annual basis.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
Analyzing the impact of layoffs or terminations on racial, gender and age groups	The EEO Officer completed an analysis of the impact of potential layoffs at the agency in Quarter 1. In the end, no layoffs were implemented due to City negotiations.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Completed		
Other:		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

During this Quarter the Agency activities included:	# of Vacancies	#10_	#_12	#	#
	# of New Hires	#_0	#0	#	#
	# of New Promotions	#0	#0_	#	#

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.						
Q1 🛛	Q2 🛛	Q3 🗆	Q4 🗆			
☑ The agency has as they occur.	entered all types	of complaints in the DCAS	S Citywide Compla	int Tracking System and updates the information		
⊠ The agency ens	ures that complair	nts are closed within 90 da	ıys.			
•	•	position in the DCAS Cityw https://mspwva-dcslnx01.	•	asonable Accommodation Tracking System by aspx		

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

In the 2018 climate survey, it was recommended that we continue to increase EEO awareness at the agency, ensure employees are aware of the process of making a complaint, and compare our agency-specific results to the city-wide results to determine gaps. The agency has moved to requiring annual EEO awareness training, which is completed by all staff, consultants, and interns. This – along with the annual agency head commitment to EEO – which was issued in December 2020 – inform staff about the process. This will be followed by meetings between the directors and their teams to further clarify EEO at the agency. The Climate Survey results were evaluated at a senior staff meeting and it was noted that the agency fared well overall. Also, steps taken to

address risk (previously identified) may address issues identified in the Climate Survey.				

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO p	
☐ The agency is involved in an audit; please specify who is conducting the audit:	·
\square Attach the audit recommendations by NYC EEPC or the other auditing agency.	

☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR ____ QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarter: No Changes		Number of Additions:	Number of Deletions:
Employee's Name & Title			
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
NOTE: Please attach CV/Resume of new staff to this report			
For New EEO Professionals:			
Name & Title			
EEO Function	☐ EEO Officer ☐ EEO Counsel☐ EEO Trainer ☐ EEO Investiga☐ 55-a Coordinator ☐ Other: (speci	tor EEO Trainer EEO Investigato	ĕ
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other: (specify %	:	☐ 100% ☐ Other:(specify %):
Completed Trainings:			
EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	□ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No	□ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No □ Yes □ No
Training Source(s):	☐ DCAS ☐ Agency ☐ Other	☐ DCAS ☐ Agency ☐ Other	☐ DCAS ☐ Agency ☐ Other

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 *

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone#
EEO Officer	LaTonya Jones	Community Coordinator	30%	LCJones@records.nyc.gov	212.341.6022
ADA Coordinator	Naomi Pacheco	Administrative Manager M1/M2	2%	napacheco@records.nyc.gov	212-788-8622
Disability Rights Coordinator	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
Disability Services Facilitator	Raul Flores	Community Coordinator	2%	rflores@records.nyc.gov	212.341.6027
55-a Coordinator	Naomi Pacheco	Administrative Manager M1/M2	1%	napacheco@records.nyc.gov	212-788-8622
Career Counselor	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
EEO Counselor	Urmi Udeshi	Public Records Aide	8%	uudeshi@records.nyc.gov	212-788-8634
EEO Counselor	Michael Lorenzini	Associate Staff Analyst	4%	mlorenzini@records.nyc.gov	212-788-8576
EEO Counselor	Wai Yu (Julie) Chau	Clerical Associate	3%	wchau@records.nyc.gov	212-788-8619
Training Liaison	Naomi Pacheco	Administrative Manager M1/M2	5%	napacheco@records.nyc.gov	212-788-8622
Other (describe)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.