

Human Resources Administration

Department of Homeless Services

Gary P. Jenkins Commissioner July 8, 2022

150 Greenwich Street New York, NY 10007 Honorable Eric Adams
Mayor of the City of New York
City Hall

929 221 7315

New York, NY 10007

Honorable Adrienne Adams Speaker New York City Council City Hall New York, NY 10007

Re: HIV/AIDS Services Administration
Quarterly Performance Report FY 22.3 (January – March 2022)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for January through March 2022. We welcome any questions.

Sincerely,

Gary P. Jenkins

The City of New York Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

QUARTERLY PERFORMANCE REPORT

FY 22.3

January—March 2022



Eric Adams Mayor

Gary Jenkins Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration Quarterly Performance Report January—March 2022

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to SNAP, Cash Assistance, Medicaid, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in FY 22, July through December 2021, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

HIV/AIDS Services Administration, QPR FY 22.3 Page 3

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Caseload and Client Data

	Total for FY	FY 22 To
Admission Statistics ¹	22.3	Date
Information and Referral Inquiries at ServiceLine	4,276	12,968
Applications Received	1,241	3,522
Applications Ineligible: Did Not Meet Medical Criteria	34	103
Applications Pending	83	302
Applications Withdrawn By Referral Source	70	189
Applications Eligible	954	2,828
Cases Reopened	653	1,822
Cases Assigned	1,117	3,225
Cases Closed	1,865	4,677
	Casas Samued	

	Cases Served
	@ FY 22.3
Numbers Served	End
Cases ²	32,958
Clients ³	33,401
ACMs ⁴	9,013
Total persons served by HASA	42,414

	Cases Served	
	@ FY 22.3	% of All
Cases By Unit Type	End	Cases
Single Cases	30,179	91.6%
Family Cases	2,752	8.4%
Prison (Assignment upon prison release)	27	0.1%
Total Cases	32,958	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served @ FY 22.3 End

		% of All		% of
	Family	Family Cases	Overall	All Cases
Amsterdam	105	3.8%	2350	7.1%
Brownsville	644	23.4%	5306	16.1%
Coney Island	141	5.1%	1851	5.6%
Crotona	271	9.8%	2714	8.2%
Grand Concourse	245	8.9%	2905	8.8%
Greenwood	169	6.1%	2706	8.2%
Hamilton	144	5.2%	2579	7.8%
Housing Placement Unit	146	5.3%	795	2.4%
Jerome	217	7.9%	2043	6.2%
Kingsbridge	362	13.2%	3752	11.4%
Queensboro	200	7.3%	3075	9.3%
Staten Island	100	3.6%	1032	3.1%
Waverly	8	0.3%	1836	5.6%
In ServiceLine (pending assignment)	0	0.0%	14	0.0%
Total Cases	2,752	100.0%	32,958	100.0%

	Adult	s	Child (17 and (
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 22.3 End	% of All Clients	Active Clients @ FY 22.3 End
Males	67.1%	22,413	0.0%	15
Females	32.8%	10,955	0.1%	18
Subtotal	99.9%	33,368	0.1%	33
Total Clients		33,401		

Clients By Borough of Residence	Clients Served @ FY 22.3 End	% of All Clients
Bronx	13,317	39.9%
Brooklyn	9,667	28.9%
Manhattan	6,460	19.3%
Queens	3,103	9.3%
Staten Island	835	2.5%
Unknown	19	0.1%
Total Clients	33,401	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 22.3 End	% of All Clients
African-American	17,990	53.9%
Latino	10,699	32.0%
White	3,087	9.2%
Asian/Pacific Islander/Native American	339	1.0%
Unknown/Not Reported	1,286	3.9%
Total Clients	33,401	100.0%

Financial Assistance

BENEFITS	Active	
SUMMARY	Cases @	
	FY 22.3	% of All
Number of Cases Receiving:	End	Cases
Rental Assistance		
Standard Rental Assistance	365	1.1%
Enhanced Rental Assistance	458	1.4%
Above Enhanced Rental Assistance	17,923	54.4%
Total receiving rental assistance	18,746	56.9%
Temporary Assistance to Needy Families (TANF)	1,456	4.4%
Safety Net (SN)	25,673	77.9%
Total receiving PA cash assistance	27,129	82.3%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	8,053	24.1%
Social Security Disability (SSD)	3,548	10.6%
Receiving both SSI & SSD	2,031	6.1%
Veterans Administration Benefits (VA)	120	0.4%
Total receiving SSI,SSD,VA benefits	11,721	35.1%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 22.3	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	36	10	9	4	19	1	0	114	193
Brownsville	41	12	8	1	18	1	0	167	248
Coney Island	25	9	2	1	12	0	0	48	97
Crotona	27	10	9	2	19	1	0	70	138
Grand Concourse	38	18	15	4	26	3	0	109	213
Greenwood	33	12	2	2	10	1	2	115	177
Hamilton	34	9	4	4	8	0	0	93	152
Jerome	37	11	6	5	15	1	0	49	124
Kingsbridge	50	27	10	10	26	1	0	129	253
Queensboro	45	12	2	3	6	1	0	73	142
Staten Island	7	3	0	2	4	0	0	38	54
Waverly	30	10	8	3	9	0	0	85	145
Total	403	143	75	41	172	10	2	1090	1,936

Cash Assistance Data By Center Cases Closed In Error/Days to Re-open ⁸

FY 22.3	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	13	1	4	0	0	0	1	19
Brownsville	24	9	1	0	1	0	1	36
Coney Island	6	5	4	1	1	0	0	17
Crotona	4	0	0	0	0	0	0	4
Grand Concourse	18	7	0	1	1	0	0	27
Greenwood	11	5	0	2	0	0	0	18
Hamilton	13	5	0	0	0	1	0	19
Jerome	4	2	0	0	0	1	1	8
Kingsbridge	9	4	1	0	0	1	0	15
Queensboro	5	7	1	1	0	0	0	14
Staten Island	2	0	1	0	0	0	0	3
Waverly	4	3	0	0	2	0	0	9
Total	113	48	12	5	5	3	3	189

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	66	10	35
16 to 30 days	16	23	31
31 to 45 days	3	6	11
46 to 65 days	2	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	33	34
1 to 5 days	3	3
6 to 10 days	1	1
11 to 17 days	1	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	9
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	5
16 to 30 days	0	8
31 to 45 days	6	14
46 to 65 days	2	1
66 to 75 days	1	1
76+ days	0	0

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	98	34	57
16 to 30 days	13	25	25
31 to 45 days	10	7	20
46 to 65 days	0	0	10
66 to 75 days	0	0	2
76+ days	2	0	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	32	26
1 to 5 days	1	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	11
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	10
16 to 30 days	7	17
31 to 45 days	5	23
46 to 65 days	3	2
66 to 75 days	0	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to	Application to	Application to Provision of
	Approval	Denial	Benefits
0 to 15 days	35	15	23
16 to 30 days	6	12	7
31 to 45 days	1	4	3
46 to 65 days	2	0	0
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	14	10
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	11
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	3	5
31 to 45 days	3	10
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	47	19	29
16 to 30 days	5	17	11
31 to 45 days	1	7	6
46 to 65 days	0	0	7
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	21	2
1 to 5 days	0	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	16
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	4
16 to 30 days	4	10
31 to 45 days	1	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	56	12	30
16 to 30 days	12	22	16
31 to 45 days	8	10	13
46 to 65 days	1	0	13
66 to 75 days	1	0	2
76+ days	3	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	21	21
1 to 5 days	3	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	16
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	10
16 to 30 days	5	12
31 to 45 days	1	10
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	59	8	31
16 to 30 days	10	12	18
31 to 45 days	5	9	10
46 to 65 days	2	0	9
66 to 75 days	0	0	1
76+ days	2	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	12
1 to 5 days	4	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	7
16 to 30 days	3	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	6
16 to 30 days	0	9
31 to 45 days	4	11
46 to 65 days	1	4
66 to 75 days	0	1
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	49	12	16
16 to 30 days	17	11	25
31 to 45 days	6	17	16
46 to 65 days	2	0	7
66 to 75 days	0	0	2
76+ days	4	0	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	24	13
1 to 5 days	3	6
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	10
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	8
16 to 30 days	3	8
31 to 45 days	4	24
46 to 65 days	3	1
66 to 75 days	0	0
76+ days	0	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	9	16
16 to 30 days	14	8	11
31 to 45 days	8	1	6
46 to 65 days	0	0	14
66 to 75 days	1	0	0
76+ days	2	1	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	4	3
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	8
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	12
16 to 30 days	4	3
31 to 45 days	2	10
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	86	19	40
16 to 30 days	17	17	42
31 to 45 days	9	6	16
46 to 65 days	3	0	9
66 to 75 days	0	0	1
76+ days	2	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	52	41
1 to 5 days	11	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	16
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	14
16 to 30 days	6	12
31 to 45 days	4	17
46 to 65 days	2	2
66 to 75 days	1	0
76+ days	0	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	64	16	25
16 to 30 days	13	17	28
31 to 45 days	4	10	11
46 to 65 days	1	0	9
66 to 75 days	3	0	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	40	31
1 to 5 days	8	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	14
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	7
16 to 30 days	1	7
31 to 45 days	1	11
46 to 65 days	1	2
66 to 75 days	1	0
76+ days	0	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	19	5	9
16 to 30 days	1	3	5
31 to 45 days	0	1	5
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	12	9
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	7
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	3
16 to 30 days	2	1
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	13	31
16 to 30 days	5	8	14
31 to 45 days	1	0	7
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	1	0	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	29	31
1 to 5 days	8	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	4
16 to 30 days	1	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	4
16 to 30 days	2	10
31 to 45 days	7	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	659	172	342
16 to 30 days	129	175	233
31 to 45 days	56	78	124
46 to 65 days	13	0	87
66 to 75 days	5	0	10
76+ days	17	2	14

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamp Grant
Same Day	301	233
1 to 5 days	43	55
6 to 10 days	4	4
11 to 17 days	1	0
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	139	129
16 to 30 days	8	17
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	116	85
16 to 30 days	37	102
31 to 45 days	38	148
46 to 65 days	16	13
66 to 75 days	4	2
76+ days	0	0

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	234	52	100
16 to 30 days	54	54	102
31 to 45 days	15	21	54
46 to 65 days	5	3	32
66 to 75 days	1	0	3
76+ days	1	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	89	85
1 to 5 days	22	29
6 to 10 days	3	6
11 to 17 days	1	0
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	69	67
16 to 30 days	2	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	32	25
16 to 30 days	4	34
31 to 45 days	17	48
46 to 65 days	4	1
66 to 75 days	1	1
76+ days	1	0

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	262	74	142
16 to 30 days	56	83	77
31 to 45 days	29	35	63
46 to 65 days	2	4	33
66 to 75 days	0	0	2
76+ days	3	0	6

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	87	68
1 to 5 days	12	18
6 to 10 days	1	5
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	113	79
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	47	37
16 to 30 days	13	39
31 to 45 days	25	78
46 to 65 days	3	4
66 to 75 days	0	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	133	43	79
16 to 30 days	21	25	31
31 to 45 days	1	10	18
46 to 65 days	3	0	6
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	31	20
1 to 5 days	4	16
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	38	34
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	10
16 to 30 days	7	17
31 to 45 days	5	25
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	153	41	92
16 to 30 days	28	46	44
31 to 45 days	14	29	24
46 to 65 days	1	1	22
66 to 75 days	0	0	0
76+ days	0	0	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	71	32
1 to 5 days	7	40
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	67	61
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	32	22
16 to 30 days	6	24
31 to 45 days	7	27
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	0

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	182	43	95
16 to 30 days	32	57	49
31 to 45 days	26	28	41
46 to 65 days	6	8	38
66 to 75 days	1	0	3
76+ days	3	0	0

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	73	72
1 to 5 days	9	18
6 to 10 days	0	2
11 to 17 days	0	2
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	89	65
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	33	42
16 to 30 days	12	31
31 to 45 days	5	30
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	1	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	184	31	97
16 to 30 days	29	36	56
31 to 45 days	16	24	36
46 to 65 days	8	6	23
66 to 75 days	0	0	1
76+ days	2	2	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	60	44
1 to 5 days	8	15
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	59	65
16 to 30 days	5	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	33	22
16 to 30 days	4	20
31 to 45 days	9	46
46 to 65 days	1	12
66 to 75 days	0	1
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	148	41	52
16 to 30 days	52	47	68
31 to 45 days	31	41	57
46 to 65 days	4	7	28
66 to 75 days	1	0	5
76+ days	5	0	4

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	52	45
1 to 5 days	16	30
6 to 10 days	1	7
11 to 17 days	3	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	87	54
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	47	27
16 to 30 days	12	15
31 to 45 days	14	67
46 to 65 days	3	2
66 to 75 days	0	0
76+ days	1	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	107	24	48
16 to 30 days	41	21	41
31 to 45 days	13	8	22
46 to 65 days	1	2	39
66 to 75 days	1	0	2
76+ days	3	2	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	21	18
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	43	38
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	32
16 to 30 days	8	11
31 to 45 days	6	26
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	270	54	126
16 to 30 days	49	50	113
31 to 45 days	21	23	53
46 to 65 days	4	3	21
66 to 75 days	0	0	1
76+ days	3	0	2

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	149	112
1 to 5 days	29	27
6 to 10 days	1	0
11 to 17 days	2	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	81	63
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	36	30
16 to 30 days	14	27
31 to 45 days	15	47
46 to 65 days	4	4
66 to 75 days	0	0
76+ days	2	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	171	42	69
16 to 30 days	37	42	68
31 to 45 days	18	29	33
46 to 65 days	3	11	24
66 to 75 days	6	1	4
76+ days	1	1	3

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	95	85
1 to 5 days	28	22
6 to 10 days	6	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	53	68
16 to 30 days	0	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	18
16 to 30 days	7	25
31 to 45 days	7	34
46 to 65 days	2	5
66 to 75 days	1	0
76+ days	0	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	12	21
16 to 30 days	6	9	13
31 to 45 days	1	2	9
46 to 65 days	0	1	2
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	23	19
1 to 5 days	3	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	18
16 to 30 days	3	1
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	7
16 to 30 days	4	3
31 to 45 days	1	11
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	136	37	77
16 to 30 days	20	22	47
31 to 45 days	3	3	17
46 to 65 days	3	1	12
66 to 75 days	1	1	3
76+ days	1	0	4

Immediate Needs

	Application to first Immediate	Application to first Expedited
	Needs Grant	Food Stamps Grant
Same Day	80	74
1 to 5 days	21	17
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	53	29
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	26
16 to 30 days	4	24
31 to 45 days	14	29
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	1	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2021	494	998
16 to 30 days	425	492	709
31 to 45 days	188	253	427
46 to 65 days	40	47	280
66 to 75 days	11	2	24
76+ days	22	5	30

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	831	674
1 to 5 days	160	240
6 to 10 days	13	21
11 to 17 days	7	5
18+ days	4	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	772	641
16 to 30 days	14	44
31 to 45 days	0	1
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	352	298
16 to 30 days	95	270
31 to 45 days	125	468
46 to 65 days	21	39
66 to 75 days	4	2
76+ days	7	0

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	2	2	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	15	6
16 to 30 days	5	14	5
31 to 45 days	2	3	1
46 to 65 days	2	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	7
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	15
16 to 30 days	0	6
31 to 45 days	2	13
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	2	4
16 to 30 days	0	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	1	1
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	0	4
16 to 30 days	0	10	2
31 to 45 days	1	2	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	7	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	1	7
31 to 45 days	3	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	0
16 to 30 days	4	8	5
31 to 45 days	0	2	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	2
31 to 45 days	0	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	5	3
16 to 30 days	1	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	1
31 to 45 days	0	6
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	3	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	3	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	5	4
16 to 30 days	2	5	2
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	5	6	3
31 to 45 days	1	3	1
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	2	4	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	0	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	5	0
31 to 45 days	0	0	0
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	31	30	21
16 to 30 days	21	58	18
31 to 45 days	6	10	7
46 to 65 days	3	2	7
66 to 75 days	0	0	2
76+ days	0	7	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	4
1 to 5 days	2	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	25	25
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	30
16 to 30 days	4	27
31 to 45 days	10	44
46 to 65 days	3	0
66 to 75 days	1	0
76+ days	4	3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	6	3
16 to 30 days	6	7	4
31 to 45 days	0	0	3
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	4
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	5
16 to 30 days	0	1
31 to 45 days	4	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	35	16
16 to 30 days	10	32	10
31 to 45 days	6	8	5
46 to 65 days	3	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	5	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	42	21
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	26
16 to 30 days	5	9
31 to 45 days	5	42
46 to 65 days	3	2
66 to 75 days	0	0
76+ days	0	0

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	9	7
16 to 30 days	4	5	3
31 to 45 days	1	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	6
16 to 30 days	2	10
31 to 45 days	1	1
46 to 65 days	1	5
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	10	8
16 to 30 days	5	19	4
31 to 45 days	1	4	5
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	6	1
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	12
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	1	9
31 to 45 days	4	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	3	5
16 to 30 days	11	14	11
31 to 45 days	2	7	3
46 to 65 days	1	3	5
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	10
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	10
16 to 30 days	0	2
31 to 45 days	1	37
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	6	5
16 to 30 days	4	6	3
31 to 45 days	2	0	3
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	2
31 to 45 days	0	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	1
16 to 30 days	1	8	1
31 to 45 days	3	4	3
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	9
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	2	2
31 to 45 days	8	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	11	7
16 to 30 days	6	12	5
31 to 45 days	2	1	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	0	1
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	7
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	6	2
16 to 30 days	9	24	9
31 to 45 days	3	15	4
46 to 65 days	1	4	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	9
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	11
31 to 45 days	2	17
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	2	1
16 to 30 days	6	10	5
31 to 45 days	2	0	4
46 to 65 days	0	0	0
66 to 75 days	1	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	5	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	10
16 to 30 days	1	7
31 to 45 days	1	5
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	0	9	1
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	1	0
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	98	91	55
16 to 30 days	62	146	56
31 to 45 days	22	39	37
46 to 65 days	5	11	25
66 to 75 days	1	0	3
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamps Grant
Same Day	26	20
1 to 5 days	4	7
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial		
0 to 15 days	148	81		
16 to 30 days	0	2		
31 to 45 days	0	0		
46 to 65 days	0	0		
66 to 75 days	0	0		
76+ days	0	0		

	Application to Provision of Benefits	Application to Denial
0 to 15 days	35	75
16 to 30 days	15	60
31 to 45 days	27	131
46 to 65 days	5	8
66 to 75 days	0	0
76+ days	1	0

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	771	5	1	0	0	777
Ongoing Rent	610	10	0	0	1	621
Rent Increase	1718	7	0	0	0	1725
Establishment of Home	445	1	0	0	0	446
Clothing	93	2	0	0	0	95
Client Share Rent Arrears	1368	15	2	0	1	1386
Miscellaneous	606	6	2	0	0	614
Work Opp & Trans Bens	104	0	0	0	0	104
Moving Expenses	95	1	0	0	0	96
Storage Fees	168	2	0	0	0	170
Grand Total	5,978	49	5	0	2	6034

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	1	1	0	0	52
Ongoing Rent	60	2	0	0	1	63
Rent Increase	108	1	0	0	0	109
Establishment of Home	28	0	0	0	0	28
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	117	5	1	0	1	124
Miscellaneous	47	2	0	0	0	49
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	10	0	0	0	0	10
Storage Fees	34	0	0	0	0	34
Subtotal	479	11	2	0	2	494

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	115	0	0	0	0	115
Ongoing Rent	90	0	0	0	0	90
Rent Increase	206	0	0	0	0	206
Establishment of Home	39	0	0	0	0	39
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	192	1	1	0	0	194
Miscellaneous	115	0	2	0	0	117
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	21	1	0	0	0	22
Storage Fees	28	0	0	0	0	28
Subtotal	826	2	3	0	0	831

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	0	0	0	0	39
Ongoing Rent	42	0	0	0	0	42
Rent Increase	141	1	0	0	0	142
Establishment of Home	21	0	0	0	0	21
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	63	0	0	0	0	63
Miscellaneous	35	0	0	0	0	35
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	8	0	0	0	0	8
Storage Fees	7	0	0	0	0	7
Subtotal	375	1	0	0	0	376

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	53	0	0	0	0	53
Rent Increase	134	0	0	0	0	134
Establishment of Home	51	0	0	0	0	51
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	80	0	0	0	0	80
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	13	0	0	0	0	13
Subtotal	452	0	0	0	0	452

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	0	0	0	0	51
Ongoing Rent	49	0	0	0	0	49
Rent Increase	220	1	0	0	0	221
Establishment of Home	41	0	0	0	0	41
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	175	1	0	0	0	176
Miscellaneous	55	1	0	0	0	56
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
Subtotal	606	3	0	0	0	609

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	3	0	0	0	69
Ongoing Rent	52	0	0	0	0	52
Rent Increase	167	0	0	0	0	167
Establishment of Home	25	0	0	0	0	25
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	103	2	0	0	0	105
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	9	0	0	0	0	9
Storage Fees	21	0	0	0	0	21
Subtotal	492	5	0	0	0	497

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	0	0	0	0	42
Ongoing Rent	66	4	0	0	0	70
Rent Increase	120	0	0	0	0	120
Establishment of Home	36	0	0	0	0	36
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	111	2	0	0	0	113
Miscellaneous	51	0	0	0	0	51
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	4	0	0	0	0	4
Storage Fees	9	0	0	0	0	9
Subtotal	457	7	0	0	0	464

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	0	0	0	0	28
Ongoing Rent	6	0	0	0	0	6
Rent Increase	0	0	0	0	0	0
Establishment of Home	0	0	0	0	0	0
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
Subtotal	63	0	0	0	0	63

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	58	1	0	0	0	59
Ongoing Rent	35	0	0	0	0	35
Rent Increase	134	0	0	0	0	134
Establishment of Home	37	0	0	0	0	37
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	147	0	0	0	0	147
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	6	0	0	0	0	6
Storage Fees	7	0	0	0	0	7
Subtotal	490	1	0	0	0	491

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	0	0	0	0	89
Ongoing Rent	48	0	0	0	0	48
Rent Increase	241	0	0	0	0	241
Establishment of Home	56	0	0	0	0	56
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	202	1	0	0	0	203
Miscellaneous	85	0	0	0	0	85
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	21	0	0	0	0	21
Storage Fees	13	0	0	0	0	13
Subtotal	797	1	0	0	0	798

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	0	0	0	0	100
Ongoing Rent	73	3	0	0	0	76
Rent Increase	154	4	0	0	0	158
Establishment of Home	61	1	0	0	0	62
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	116	2	0	0	0	118
Miscellaneous	42	3	0	0	0	45
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	11	0	0	0	0	11
Storage Fees	17	2	0	0	0	19
Subtotal	586	16	0	0	0	602

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	0	0	0	0	21
Ongoing Rent	15	0	0	0	0	15
Rent Increase	56	0	0	0	0	56
Establishment of Home	9	0	0	0	0	9
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	33	0	0	0	0	33
Miscellaneous	11	0	0	0	0	11
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	0	0	0	0	0	0
Storage Fees	2	0	0	0	0	2
Subtotal	155	0	0	0	0	155

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	0	0	0	0	45
Ongoing Rent	21	1	0	0	0	22
Rent Increase	37	0	0	0	0	37
Establishment of Home	41	0	0	0	0	41
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	26	1	0	0	0	27
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	0	0	0	0	5
Subtotal	200	2	0	0	0	202

Number of Days from Completed Application to Approval or Denial

Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	690	71	3	2	0	766
Ongoing Rent	549	63	5	0	0	617
Rent Increase	1,599	79	4	0	1	1,683
Establishment of Home	392	49	3	1	0	445
Clothing	88	11	0	0	0	99
Client Share Rent Arrears	1,193	124	7	0	2	1,326
Miscellaneous	588	29	3	0	1	621
Work Opp & Trans Bens	77	24	1	0	0	102
Moving Expenses	96	8	0	0	0	104
Storage Fees	159	7	0	1	0	167
Grand Total	5,431	465	26	4	4	5,930
	0,101			-	-	0,000
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	7	0	1	0	57
Ongoing Rent	53	12	0	0	0	65
Rent Increase	100	2	0	0	0	102
Establishment of Home	25	6	0	1	0	32
Clothing	12	2	0	0	0	14
Client Share Rent Arrears	103	15	0	0	0	118
Miscellaneous	47	4	1	0	0	52
Work Opp & Trans Bens	12	2	0	0	0	14
Moving Expenses	10	0	0	0	0	10
Storage Fees	34	0	0	0	0	34
Subtotal	445	50	1	2	0	498
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	3	0	0	0	117
Ongoing Rent	91	2	0	0	0	93
Rent Increase	199	1	0	0	0	200
Establishment of Home	36	1	0	0	0	37
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	186	1	0	0	0	187
Miscellaneous	113	2	0	0	1	116
Work Opp & Trans Bens	8	_ 1	0	0	0	9
Moving Expenses	23	1	0	0	0	24
Storage Fees	29	0	0	0	0	29
		•	•	•	•	_•

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822

Subtotal

Number of Days from Completed Application Approval or Denial

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	3	0	0	0	40
Ongoing Rent	44	0	0	0	0	44
Rent Increase	129	8	0	0	1	138
Establishment of Home	20	2	0	0	0	22
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	56	3	0	0	1	60
Miscellaneous	35	0	0	0	0	35
Work Opp & Trans Bens	12	1	0	0	0	13
Moving Expenses	8	0	0	0	0	8
Storage Fees	7	0	0	0	0	7
Subtotal	353	17	0	0	2	372

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	3	0	0	0	65
Ongoing Rent	49	0	0	0	0	49
Rent Increase	124	2	0	0	0	126
Establishment of Home	49	1	0	0	0	50
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	62	4	0	0	0	66
Miscellaneous	48	2	0	0	0	50
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	13	0	0	0	0	13
Subtotal	413	13	0	0	0	426

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	7	0	0	0	52
Ongoing Rent	48	1	0	0	0	49
Rent Increase	205	9	1	0	0	215
Establishment of Home	34	7	0	0	0	41
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	150	11	1	0	0	162
Miscellaneous	54	2	0	0	0	56
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	0	2	0	0	0	2
Storage Fees	3	2	0	0	0	5
Subtotal	544	44	2	0	0	590

Number of Days from Completed Application Approval or Denial

Greenwood	t
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	3	0	0	0	62
Ongoing Rent	43	3	0	0	0	46
Rent Increase	154	9	2	0	0	165
Establishment of Home	21	3	0	0	0	24
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	86	13	0	0	0	99
Miscellaneous	43	1	0	0	0	44
Work Opp & Trans Bens	2	2	1	0	0	5
Moving Expenses	8	2	0	0	0	10
Storage Fees	18	1	0	0	0	19
Subtotal	435	38	3	0	0	476

<u>Hamiltor</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	13	0	0	0	41
Ongoing Rent	50	19	2	0	0	71
Rent Increase	98	12	0	0	0	110
Establishment of Home	24	11	0	0	0	35
Clothing	12	2	0	0	0	14
Client Share Rent Arrears	72	27	1	0	0	100
Miscellaneous	40	7	1	0	0	48
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	6	0	0	0	0	6
Subtotal	338	92	4	0	0	434

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	1	0	0	28
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	6	0	0	0	0	6
Subtotal	64	0	1	0	0	65

Number of Days from Completed Application Approval or Denial

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	53	2	0	0	0	Total
Ongoing Rent	33	1	0	0	0	34
Rent Increase	131	5	0	0	0	136
Establishment of Home	37	0	0	0	0	37
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	140	6	0	0	0	146
Miscellaneous	44	1	0	0	0	45
Work Opp & Trans Bens	11	2	0	0	0	13
Moving Expenses	6	0	0	0	0	6
Storage Fees	6	0	0	0	0	6
Subtotal	467	15	0	0	0	482

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	8	0	1	0	91
Ongoing Rent	45	7	0	0	0	52
Rent Increase	229	6	0	0	0	235
Establishment of Home	51	3	0	0	0	54
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	184	13	0	0	1	198
Miscellaneous	89	1	0	0	0	90
Work Opp & Trans Bens	13	7	0	0	0	20
Moving Expenses	19	1	0	0	0	20
Storage Fees	14	0	0	0	0	14
Subtotal	747	47	0	1	1	796

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	4	2	0	0	93
Ongoing Rent	66	7	2	0	0	75
Rent Increase	153	5	0	0	0	158
Establishment of Home	56	2	2	0	0	60
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	110	9	1	0	0	120
Miscellaneous	41	3	0	0	0	44
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	11	0	0	0	0	11
Storage Fees	18	1	0	0	0	19
Subtotal	552	34	7	0	0	593

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	8	0	0	0	23
Ongoing Rent	12	3	1	0	0	16
Rent Increase	46	12	1	0	0	59
Establishment of Home	8	1	0	0	0	9
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	20	13	3	0	0	36
Miscellaneous	8	2	1	0	0	11
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	2	0	0	0	3
Subtotal	114	44	6	0	0	164

W	aν	er	ly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	10	0	0	0	42
Ongoing Rent	15	8	0	0	0	23
Rent Increase	31	8	0	0	0	39
Establishment of Home	24	12	1	0	0	37
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	21	9	1	0	0	31
Miscellaneous	9	4	0	0	0	13
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	1	2	0	0	0	3
Storage Fees	4	1	0	1	0	6
Subtotal	150	57	2	1	0	210

Number of Days from Approval to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	484	32	4	0	0	520
Ongoing Rent	274	54	6	2	0	336
Rent Increase	828	208	22	1	0	1,059
Establishment of Home	302	24	2	0	0	328
Clothing	40	3	0	0	0	43
Client Share Rent Arrears	887	64	1	0	0	952
Miscellaneous	460	35	0	0	0	495
Work Opp & Trans Bens	46	11	0	0	0	57
Moving Expenses	64	6	0	0	0	70
Storage Fees	108	4	0	0	0	112
Grand Total	3,493	441	35	3	0	3,972

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	5	0	0	0	28
Ongoing Rent	19	6	0	0	0	25
Rent Increase	39	9	2	0	0	50
Establishment of Home	19	0	0	0	0	19
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	64	3	0	0	0	67
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	27	0	0	0	0	27
Subtotal	229	24	2	0	0	255

Brownsville

Request Type New Apartment Ongoing Pont	0-15 days 75	16-30 days	31-45 days	46-75 days	76+ days 0	Total 77
Ongoing Rent Rent Increase Establishment of Home	63 166	1	0	0	0	63 167 25
Clothing	24 5	1	0	0	0	6
Client Share Rent Arrears Miscellaneous	138 102	2 1	0	0	0	140 103
Work Opp & Trans Bens Moving Expenses	6 22	0 0	0 0	0 0	0 0	6 22
Storage Fees	22	0	0	0	0	22
Subtotal	623	8	0	0	0	631

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	1	0	0	0	27
Ongoing Rent	26	1	0	0	0	27
Rent Increase	82	8	0	0	0	90
Establishment of Home	14	0	0	0	0	14
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	41	0	0	0	0	41
Miscellaneous	30	1	0	0	0	31
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	5	1	0	0	0	6
Storage Fees	6	0	0	0	0	6
Subtotal	242	12	0	0	0	254

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	36	5	4	0	0	45
Ongoing Rent	10	17	2	1	0	30
Rent Increase	22	88	14	0	0	124
Establishment of Home	30	9	2	0	0	41
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	38	5	0	0	0	43
Miscellaneous	36	2	0	0	0	38
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	2	1	0	0	0	3
Storage Fees	8	0	0	0	0	8
Subtotal	184	130	22	1	0	337

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	1	0	0	0	30
Ongoing Rent	16	7	0	0	0	23
Rent Increase	56	27	0	0	0	83
Establishment of Home	27	0	0	0	0	27
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	111	9	0	0	0	120
Miscellaneous	42	5	0	0	0	47
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
Subtotal	287	50	0	0	0	337

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	10	3	0	0	0	13
Rent Increase	48	10	0	0	0	58
Establishment of Home	16	2	0	0	0	18
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	63	7	0	0	0	70
Miscellaneous	34	9	0	0	0	43
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	6	2	0	0	0	8
Storage Fees	5	2	0	0	0	7
Subtotal	223	36	0	0	0	259

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	4	0	0	0	31
Ongoing Rent	24	6	4	1	0	35
Rent Increase	44	12	3	1	0	60
Establishment of Home	22	4	0	0	0	26
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	56	9	1	0	0	66
Miscellaneous	26	3	0	0	0	29
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	210	38	8	2	0	258

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	2	0	0	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	16	1	0	0	0	17
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
						0
Subtotal	55	3	0	0	0	58

Number of Days from Approval to Provision of Benefits

Number of Days from Approval to Provision of Belletits									
<u>Jerome</u>									
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total			
New Apartment	32	4	0	0	0	36			
Ongoing Rent	13	4	0	0	0	17			
Rent Increase	69	27	2	0	0	98			
Establishment of Home	24	5	0	0	0	29			
Clothing	3	0	0	0	0	3			
Client Share Rent Arrears	88	20	0	0	0	108			
Miscellaneous	35	4	0	0	0	39			
Work Opp & Trans Bens	3	2	0	0	0	5			
Moving Expenses	3	0	0	0	0	3			
Storage Fees	3	1	0	0	0	4			
Subtotal	273	67	2	0	0	342			
Kingsbridge									
	0.45 dava	40.00 dave	04 45 days	40.75 dave	70	T-4-1			
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total			
New Apartment	70	2	0	0	0	72			
Ongoing Rent	32	7	0	0	0	39			
Rent Increase	125	16	0	0	0	141			
Establishment of Home	51 7	0	0	0	0	51 7			
Clothing Client Share Rent Arrears		0	0	0	0				
Miscellaneous	151 69	4	0	0	0	155 77			
	13	8	0	0	0				
Work Opp & Trans Bens	11	1	0	0	0	14 12			
Moving Expenses	8	1 1	0 0	0 0	0 0	9			
Storage Fees	0	'	U	U	U	9			
Subtotal	537	40	0	0	0	577			
Queensboro									
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total			
New Apartment	64	4	0	0	0	68			
Ongoing Rent	48	3	0	0	0	51			
Rent Increase	134	5	0	0	0	139			
Establishment of Home	39	3	0	0	0	42			
Clothing	2	1	0	0	0	3			
Client Share Rent Arrears	99	4	0	0	0	103			
Miscellaneous	30	1	0	0	0	31			
Work Opp & Trans Bens	2	2	0	0	0	4			
Moving Expenses	8	_ 1	0	0	0	9			
Storage Fees	17	0	0	0	0	17			
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Subtotal

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	0	0	0	0	15
Ongoing Rent	5	0	0	0	0	5
Rent Increase	21	4	0	0	0	25
Establishment of Home	6	0	0	0	0	6
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	22	1	0	0	0	23
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	2	0	0	0	0	2
Subtotal	77	5	0	0	0	82

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	2	0	0	0	30
Ongoing Rent	8	0	0	0	0	8
Rent Increase	22	1	1	0	0	24
Establishment of Home	23	0	0	0	0	23
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	13	0	0	0	0	13
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	110	4	1	0	0	115

Number of Days from Completed Application to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	370	144	6	3	1	524
Ongoing Rent	217	101	20	5	1	344
Rent Increase	710	306	56	4	1	1,077
Establishment of Home	214	104	7	3	0	328
Clothing	35	8	0	0	0	43
Client Share Rent Arrears	729	227	15	0	2	973
Miscellaneous	421	70	5	0	1	497
Work Opp & Trans Bens	21	36	5	0	0	62
Moving Expenses	58	14	0	0	0	72
Storage Fees	102	9	1	0	0	112
Grand Total	2,877	1,019	115	15	6	4,032

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	14	0	0	1	27
Ongoing Rent	11	14	1	0	1	27
Rent Increase	31	20	3	0	0	54
Establishment of Home	11	7	0	1	0	19
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	52	17	0	0	0	69
Miscellaneous	21	4	1	0	0	26
Work Opp & Trans Bens	0	2	1	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	26	1	0	0	0	27
Subtotal	173	80	6	1	2	262

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	13	0	0	0	77
Ongoing Rent	60	2	0	0	0	62
Rent Increase	165	2	0	0	0	167
Establishment of Home	20	4	0	0	0	24
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	131	9	0	0	0	140
Miscellaneous	100	2	0	0	1	103
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	18	4	0	0	0	22
Storage Fees	21	1	0	0	0	22
Subtotal	590	38	0	0	1	629

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	5	0	0	0	27
Ongoing Rent	23	4	0	0	0	27
Rent Increase	79	12	1	0	1	93
Establishment of Home	13	1	0	0	0	14
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	34	7	0	0	1	42
Miscellaneous	27	4	0	0	0	31
Work Opp & Trans Bens	4	4	0	0	0	8
Moving Expenses	5	2	0	0	0	7
Storage Fees	6	0	0	0	0	6
Subtotal	218	39	1	0	2	260

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	16	2	2	0	46
Ongoing Rent	5	14	10	2	0	31
Rent Increase	14	71	37	2	0	124
Establishment of Home	19	19	2	1	0	41
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	35	10	3	0	0	48
Miscellaneous	35	4	0	0	0	39
Work Opp & Trans Bens	0	1	2	0	0	3
Moving Expenses	1	2	0	0	0	3
Storage Fees	7	1	0	0	0	8
Subtotal	143	139	56	7	0	345

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	12	0	0	0	32
Ongoing Rent	14	12	0	0	0	26
Rent Increase	35	50	1	0	0	86
Establishment of Home	16	12	0	0	0	28
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	87	34	0	0	0	121
Miscellaneous	38	9	0	0	0	47
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	1	0	0	0	3
Subtotal	214	134	1	0	0	349

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	9	0	0	0	34
Ongoing Rent	9	4	0	0	0	13
Rent Increase	34	25	0	0	0	59
Establishment of Home	10	8	0	0	0	18
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	52	16	2	0	0	70
Miscellaneous	31	11	1	0	0	43
Work Opp & Trans Bens	2	2	2	0	0	6
Moving Expenses	6	2	0	0	0	8
Storage Fees	5	1	1	0	0	7
Subtotal	175	79	6	0	0	260

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	18	1	0	0	31
Ongoing Rent	15	13	6	3	0	37
Rent Increase	35	20	7	2	0	64
Establishment of Home	11	12	3	0	0	26
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	28	32	6	0	0	66
Miscellaneous	19	9	1	0	0	29
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	3	0	0	0	0	3
Subtotal	130	105	24	5	0	264

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	2	1	0	0	27
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	15	1	1	0	0	17
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
						0
Subtotal	53	3	2	0	0	58

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	11	0	0	0	36
Ongoing Rent	7	10	0	0	0	17
Rent Increase	55	41	2	0	0	98
Establishment of Home	19	10	0	0	0	29
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	74	40	0	0	0	114
Miscellaneous	34	6	0	0	0	40
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	3	1	0	0	0	4
Subtotal	223	124	2	0	0	349

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	12	0	1	0	74
Ongoing Rent	21	17	1	0	0	39
Rent Increase	111	28	3	0	0	142
Establishment of Home	44	7	0	0	0	51
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	137	22	1	0	1	161
Miscellaneous	66	11	0	0	0	77
Work Opp & Trans Bens	3	14	0	0	0	17
Moving Expenses	10	2	0	0	0	12
Storage Fees	8	1	0	0	0	9
Subtotal	468	114	5	1	1	589

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	13	2	0	0	68
Ongoing Rent	43	6	2	0	0	51
Rent Increase	123	16	0	0	0	139
Establishment of Home	29	11	1	1	0	42
Clothing	1	2	0	0	0	3
Client Share Rent Arrears	84	19	0	0	0	103
Miscellaneous	27	4	0	0	0	31
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	7	2	0	0	0	9
Storage Fees	16	1	0	0	0	17
Subtotal	384	77	5	1	0	467

Number of Days from Completed Application to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	6	0	0	0	15
Ongoing Rent	3	2	0	0	0	5
Rent Increase	13	12	1	0	0	26
Establishment of Home	4	2	0	0	0	6
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	17	2	0	0	23
Miscellaneous	2	2	1	0	0	5
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	1	1	0	0	0	2
Subtotal	36	43	4	0	0	83

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	13	0	0	0	14
Ongoing Rent	6	3	0	0	0	18
Rent Increase	15	9	1	0	0	27
Establishment of Home	11	11	1	0	0	21
Clothing	3	0	0	0	0	9
Client Share Rent Arrears	8	4	1	0	0	13
Miscellaneous	6	3	0	0	0	16
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	C	1
Subtotal	70	44	3	0	0	117

Number of Days from Initial Request to Completed Application

Total for all Center	S
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2515	26	2	0	0	2543
Ongoing Rent	1665	29	1	0	1	1696
Rent Increase	3683	17	0	0	0	3700
Establishment of Home	1498	9	1	0	0	1508
Clothing	251	5	0	0	0	256
Client Share Rent Arrears	2582	28	2	0	1	2613
Miscellaneous	1634	17	4	0	0	1655
Work Opp & Trans Bens	281	4	0	0	0	285
Moving Expenses	254	5	1	0	0	260
Storage Fees	489	8	0	0	0	497
Grand Total	14852	148	11	0	2	15013
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	185	3	1	0	0	189

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	185	3	1	0	0	189
Ongoing Rent	174	4	0	0	1	179
Rent Increase	196	1	0	0	0	197
Establishment of Home	95	1	0	0	0	96
Clothing	39	1	0	0	0	40
Client Share Rent Arrears	204	7	1	0	1	213
Miscellaneous	135	3	0	0	0	138
Work Opp & Trans Bens	24	1	0	0	0	25
Moving Expenses	19	2	0	0	0	21
Storage Fees	101	2	0	0	0	103
0.14.4.1	4470	05				4004

Subtotal	1172	25	2	0	2	1201

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	346	3	0	0	0	349
Ongoing Rent	238	1	0	0	0	239
Rent Increase	439	0	0	0	0	439
Establishment of Home	124	0	0	0	0	124
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	396	1	1	0	0	398
Miscellaneous	252	0	2	0	0	254
Work Opp & Trans Bens	29	0	0	0	0	29
Moving Expenses	58	1	0	0	0	59
Storage Fees	68	0	0	0	0	68
Subtotal	1979	6	3	0	0	1988

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	0	0	0	0	134
Ongoing Rent	120	0	0	0	0	120
Rent Increase	272	1	0	0	0	273
Establishment of Home	65	0	0	0	0	65
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	112	0	0	0	0	112
Miscellaneous	102	0	0	0	0	102
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	21	0	0	0	0	21
Storage Fees	20	0	0	0	0	20
Subtotal	878	1	0	0	0	879

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	199	0	0	0	0	199
Ongoing Rent	185	0	0	0	0	185
Rent Increase	316	0	0	0	0	316
Establishment of Home	152	0	0	0	0	152
Clothing	13 159 134 7	0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	13 159 134 7
Client Share Rent Arrears						
Miscellaneous						
Work Opp & Trans Bens						
Moving Expenses	21	0	0	0	0	21
Storage Fees	41	0	0	0	0	41
Subtotal	1227	0	0	0	0	1227

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	174	0	0	0	0	174
Ongoing Rent	130	0	0	0	0	130
Rent Increase	401	1	0	0	0	402
Establishment of Home	137	0	0	0	0	137
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	299	1	0	0	0	300
Miscellaneous	135	2	1	0	0	138
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	8	0	0	0	0	8
Storage Fees	20	0	0	0	0	20
Subtotal	1340	4	1	0	0	1345

Number of Days from Initial Request to Completed Application

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	214	7	0	0	0	221
Ongoing Rent	149	1	0	0	0	150
Rent Increase	380	1	0	0	0	381
Establishment of Home	82	0	0	0	0	82
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	200	4	0	0	0	204
Miscellaneous	157	1	0	0	0	158
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	27	0	0	0	0	27
Storage Fees	70	0	0	0	0	70
Subtotal	1309	15	0	0	0	1324

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	141	1	0	0	0	142
Ongoing Rent	158	4	0	0	0	162
Rent Increase	216	1	0	0	0	217
Establishment of Home	120	0	0	0	0	120
Clothing	28	1	0	0	0	29
Client Share Rent Arrears	186	2	0	0	0	188
Miscellaneous	101	1	0	0	0	102
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	9	2	0	0	0	11
Storage Fees	21	0	0	0	0	21
Subtotal	994	12	0	0	0	1006

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	1	1	0	0	79
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	22	1	1	0	0	24
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	56	1	0	0	0	57
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	3	0	0	0	0	3
Storage Fees	11	0	0	0	0	11
						0
Subtotal	179	3	2	0	0	184

Number of Days from Initial Request to Completed Application

J	er	O	m	е
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	1	0	0	0	173
Ongoing Rent	78	1	0	0	0	79
Rent Increase	336	0	0	0	0	336
Establishment of Home	117	0	0	0	0	117
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	281	0	0	0	0	281
Miscellaneous	108	1	0	0	0	109
Work Opp & Trans Bens	46	0	0	0	0	46
Moving Expenses	16	0	0	0	0	16
Storage Fees	27	0	0	0	0	27
Subtotal	1200	3	0	0	0	1203

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	342	1	0	0	0	343
Ongoing Rent	142	0	1	0	0	143
Rent Increase	483	1	0	0	0	484
Establishment of Home	213	0	0	0	0	213
Clothing	41	1	0	0	0	42
Client Share Rent Arrears	366	2	0	0	0	368
Miscellaneous	264	2	0	0	0	266
Work Opp & Trans Bens	53	1	0	0	0	54
Moving Expenses	35	0	0	0	0	35
Storage Fees	41	1	0	0	0	42
Subtotal	1980	9	1	0	0	1990

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	302	3	0	0	0	305
Ongoing Rent	198	14	0	0	0	212
Rent Increase	419	11	0	0	0	430
Establishment of Home	198	2	0	0	0	200
Clothing	19	1	0	0	0	20
Client Share Rent Arrears	252	9	0	0	0	261
Miscellaneous	119	6	1	0	0	126
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	25	0	1	0	0	26
Storage Fees	44	3	0	0	0	47
Subtotal	1590	49	2	0	0	1641

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	1	0	0	0	80
Ongoing Rent	43	0	0	0	0	43
Rent Increase	135	0	0	0	0	135
Establishment of Home	42	1	0	0	0	43
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	68	0	0	0	0	68
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	15	2	0	0	0	17
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	1	0	0	0	6
Subtotal	426	5	0	0	0	431

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	150	5	0	0	0	155
Ongoing Rent	49	4	0	0	0	53
Rent Increase	90	0	0	0	0	90
Establishment of Home	131	4	0	0	0	135
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	55	2	0	0	0	57
Miscellaneous	41	0	0	0	0	41
Work Opp & Trans Bens	12	0	0	0	0	12
Moving Expenses	10	0	0	0	0	10
Storage Fees	20	1	0	0	0	21
						0
Subtotal	578	16	0	0	0	594

CBCFA Data: FY 22 Year to Date

Number of Days from Completed Application to Approval or Denial

	Total f	or a	II Centers
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Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days 70-tal New Apartment 2,304 267 11 2 1 2,585 Ongoing Rent 1,503 156 8 0 1 1,668 Rent Increase 3,482 144 8 0 1 1,540 Clothing 220 24 0 0 0 244 Client Share Rent Arrears 2,286 212 10 0 3 2,511 Miscellaneous 1,548 88 6 0 2 1,644 Work Opp & Trans Bens 192 93 2 0 0 287 Moving Expenses 239 21 0 2 0 262 Storage Fees 461 24 2 1 0 488 Grand Total 13,573 1,216 58 8 9 14,864 Amsterdam Request Type 0-15 days	Total for all Centers						
Ongoing Rent Increase 1,503 156 8 0 1 1,668 Rent Increase 3,482 144 8 0 1 3,635 Establishment of Home 1,338 187 11 3 1 1,540 Clothing 220 24 0 0 0 244 Clent Share Rent Arrears 2,286 212 10 0 3 2,511 Miscellaneous 1,548 88 6 0 2 1,644 Work Opp & Trans Bens 192 93 2 0 0 287 Moving Expenses 239 21 0 2 0 262 Storage Fees 461 24 2 1 0 488 Grand Total 13,573 1,216 58 8 9 14,864 Amsterdam Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total	Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Rent Increase 3,482	New Apartment	2,304	267	11	2	1	2,585
Stablishment of Home	Ongoing Rent	1,503	156	8	0	1	1,668
Clothing	Rent Increase	3,482	144	8	0	1	3,635
Client Share Rent Arrears	Establishment of Home	1,338	187	11	3	1	1,540
Miscellaneous	Clothing	220	24	0	0	0	244
Work Opp & Trans Bens 192 93 2 0 0 287 Moving Expenses 239 21 0 2 0 262 Storage Fees 461 24 2 1 0 488 Grand Total 13,573 1,216 58 8 9 14,864 Amsterdam Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 167 22 1 1 0 191 Ongoing Rent 144 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 18 1 1 0 99 Clothing 36 4 0 0 0 40 Glent Share Rent Arrears 179 22 0 0 1 202 Moring Expenses 20	Client Share Rent Arrears	2,286	212	10	0	3	2,511
Moving Expenses 239	Miscellaneous	1,548	88	6	0	2	1,644
Moving Expenses 239	Work Opp & Trans Bens	192	93	2	0	0	287
Storage Fees		239	21	0	2	0	262
Amsterdam Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 167 22 1 1 0 191 Ongoing Rent 144 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 18 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days		461	24	2	1	0	488
Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment New Apartment 167 22 1 1 0 191 Ongoing Rent 1444 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 188 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days	Grand Total	13,573	1,216	58	8	9	14,864
Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment New Apartment 167 22 1 1 0 191 Ongoing Rent 1444 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 188 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days	Amsterdam						
New Apartment 167 22 1 1 0 191 Ongoing Rent 144 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 18 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days <td></td> <td>0-15 days</td> <td>16-30 days</td> <td>31-45 days</td> <td>46-75 days</td> <td>76+ days</td> <td>Total</td>		0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Ongoing Rent 144 29 2 0 1 176 Rent Increase 188 3 1 0 0 192 Establishment of Home 79 18 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days		-	-	1		-	
Rent Increase 188 3 1 0 0 192 Establishment of Home 79 18 1 1 0 99 Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent	•			2	0	_	
Clothing 36 4 0 0 0 40 Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 0 20 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 </td <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0</td> <td></td>					0	0	
Client Share Rent Arrears 179 22 0 0 1 202 Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 0 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 351 Ongoing Rent lncrease 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 28 Client Share Rent Arrears 383 <	Establishment of Home			1			
Miscellaneous 124 12 1 0 0 137 Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 387 Miscellaneous 241 7 0<	Clothing	36	4	0	0	0	40
Work Opp & Trans Bens 17 7 0 0 0 24 Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0	Client Share Rent Arrears	179	22	0	0	1	202
Moving Expenses 20 0 0 0 0 20 Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4	Miscellaneous	124	12	1	0	0	137
Storage Fees 98 4 0 0 0 102 Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 61 Storage Fees 68 0	Work Opp & Trans Bens	17	7	0	0	0	24
Subtotal 1,052 121 6 2 2 1,183 Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 <td>Moving Expenses</td> <td>20</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>20</td>	Moving Expenses	20	0	0	0	0	20
Brownsville Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 68 Storage Fees 68 0 0 0 0 68	Storage Fees	98	4	0	0	0	102
Request Type 0-15 days 16-30 days 31-45 days 46-75 days 76+ days Total New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 68 Storage Fees 68 0 0 0 0 68	Subtotal	1,052	121	6	2	2	1,183
New Apartment 337 14 0 0 0 351 Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Brownsville						
Ongoing Rent 232 6 0 0 0 238 Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
Rent Increase 431 2 0 0 0 433 Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	New Apartment	337	14	0	0	0	351
Establishment of Home 118 5 1 0 0 124 Clothing 28 0 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Ongoing Rent	232	6	0	0	0	238
Clothing 28 0 0 0 0 0 28 Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Rent Increase		2	0	0	0	
Client Share Rent Arrears 383 4 0 0 0 387 Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Establishment of Home	118	5	1	0	0	124
Miscellaneous 241 7 0 0 1 249 Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Clothing	28	0	0	0	0	28
Work Opp & Trans Bens 23 7 0 0 0 30 Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Client Share Rent Arrears	383	4	0	0	0	387
Moving Expenses 57 4 0 0 0 61 Storage Fees 68 0 0 0 0 68	Miscellaneous	241	7	0	0	1	249
Storage Fees 68 0 0 0 0 68	Work Opp & Trans Bens	23	7	0	0	0	30
	Moving Expenses	57	4	0	0	0	61
Subtotal 1,918 49 1 0 1 1,969	Storage Fees	68	0	0	0	0	68
	Subtotal	1,918	49	1	0	1	1,969

Number of Days from Completed Application Approval or Denial

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	129	6	0	0	1	136
Ongoing Rent	116	3	0	0	0	119
Rent Increase	253	12	0	0	1	266
Establishment of Home	58	6	0	0	1	65
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	96	5	0	0	1	102
Miscellaneous	100	2	1	0	1	104
Work Opp & Trans Bens	20	3	0	0	0	23
Moving Expenses	21	0	0	0	0	21
Storage Fees	19	1	0	0	0	20
Subtotal	820	38	1	0	5	864

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	182	15	0	0	0	197
Ongoing Rent	178	4	0	0	0	182
Rent Increase	305	7	0	0	0	312
Establishment of Home	144	6	0	0	0	150
Clothing	8	3	0	0	0	11
Client Share Rent Arrears	140	8	0	0	0	148
Miscellaneous	128	4	0	0	0	132
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	21	0	0	0	0	21
Storage Fees	41	0	0	0	0	41
Subtotal	1 15/	47	0	0		1 201

Subtotal 1,154 47 0 0 0 1,20	0 0 1,201	0	0	47	1.154	
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Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	156	23	0	0	0	179
Ongoing Rent	120	8	0	0	0	128
Rent Increase	377	16	1	0	0	394
Establishment of Home	122	19	0	0	0	141
Clothing	12	6	0	0	0	18
Client Share Rent Arrears	267	17	1	0	0	285
Miscellaneous	130	8	0	0	0	138
Work Opp & Trans Bens	5	15	0	0	0	20
Moving Expenses	4	4	0	0	0	8
Storage Fees	16	3	0	0	0	19
Subtotal	1.209	119	2	0	0	1.330

Number of Days from Completed Application Approval or Denial

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	207	17	0	0	0	224
Ongoing Rent	132	10	1	0	0	143
Rent Increase	364	13	2	0	0	379
Establishment of Home	78	6	0	1	0	85
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	177	20	0	0	0	197
Miscellaneous	153	5	0	0	0	158
Work Opp & Trans Bens	17	4	1	0	0	22
Moving Expenses	24	2	0	0	0	26
Storage Fees	63	3	0	0	0	66
Subtotal	1,223	81	4	1	0	1,309

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	114	25	2	0	0	141
Ongoing Rent	120	34	2	0	0	156
Rent Increase	177	27	0	0	0	204
Establishment of Home	92	25	2	0	0	119
Clothing	24	3	0	0	0	27
Client Share Rent Arrears	126	43	1	0	0	170
Miscellaneous	86	14	1	0	0	101
Work Opp & Trans Bens	9	3	1	0	0	13
Moving Expenses	10	1	0	1	0	12
Storage Fees	15	3	0	0	0	18
Subtotal	773	178	9	1	0	961

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	3	1	0	0	80
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	24	1	0	0	0	25
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	53	4	0	0	0	57
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	3	0	0	0	0	3
Storage Fees	10	0	0	0	0	10
						0
Subtotal	176	8	1	0	0	185

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	165	12	0	0	0	Total
Ongoing Rent	75	4	0	0	0	79
Rent Increase	327	10	0	0	0	337
Establishment of Home	113	7	0	0	0	120
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	264	13	0	0	0	277
Miscellaneous	107	1	0	0	0	108
Work Opp & Trans Bens	28	19	0	0	0	47
Moving Expenses	15	1	0	0	0	16
Storage Fees	27	0	0	0	0	27
Subtotal	1,139	67	0	0	0	1,206

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	318	38	1	1	0	358
Ongoing Rent	133	8	0	0	0	141
Rent Increase	464	10	1	0	0	475
Establishment of Home	200	22	0	1	0	223
Clothing	38	1	0	0	0	39
Client Share Rent Arrears	338	18	2	0	1	359
Miscellaneous	254	8	1	0	0	263
Work Opp & Trans Bens	30	24	0	0	0	54
Moving Expenses	34	1	0	1	0	36
Storage Fees	40	1	1	0	0	42
Subtotal	1,849	131	6	3	1	1,990

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	273	28	3	0	0	304
Ongoing Rent	190	19	2	0	0	211
Rent Increase	405	16	0	0	0	421
Establishment of Home	179	18	3	0	0	200
Clothing	18	2	0	0	0	20
Client Share Rent Arrears	231	25	1	0	0	257
Miscellaneous	117	11	0	0	0	128
Work Opp & Trans Bens	9	5	0	0	0	14
Moving Expenses	23	3	0	0	0	26
Storage Fees	45	2	0	0	0	47
Subtotal	1,490	129	9	0	0	1,628

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	17	0	0	0	79
Ongoing Rent	30	10	1	0	0	41
Rent Increase	118	14	1	0	0	133
Establishment of Home	35	6	1	0	0	42
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	47	15	3	0	0	65
Miscellaneous	24	3	1	0	0	28
Work Opp & Trans Bens	13	4	0	0	0	17
Moving Expenses	2	0	0	0	0	2
Storage Fees	4	2	0	0	0	6
Subtotal	339	73	7	0	0	419

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	47	3	0	0	168
Ongoing Rent	32	21	0	0	0	53
Rent Increase	73	14	2	0	0	89
Establishment of Home	96	48	3	0	0	147
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	34	22	2	0	0	58
Miscellaneous	31	9	1	0	0	41
Work Opp & Trans Bens	10	2	0	0	0	12
Moving Expenses	5	5	0	0	0	10
Storage Fees	15	5	1	1	0	22
Subtotal	431	175	12	1	0	619

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,517	132	14	2	0	1,665
Ongoing Rent	594	184	28	4	0	810
Rent Increase	1,471	499	70	3	0	2,043
Establishment of Home	994	94	7	0	0	1,095
Immigration Status	104	12	0	0	0	116
Clothing	1,533	152	4	0	0	1,689
Client Share Rent Arrears	1,134	99	4	0	0	1,237
Miscellaneous	114	32	4	1	0	151
Work Opp & Trans Bens	162	14	2	0	0	178
Moving Expenses	301	22	0	0	0	323
Storage Fees	0	0	0	0	0	0
Grand Total	7,924	1,240	133	10	0	9,307

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	13	1	0	0	109
Ongoing Rent	38	32	5	0	0	75
Rent Increase	54	22	9	0	0	85
Establishment of Home	66	3	0	0	0	69
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	102	5	0	0	0	107
Miscellaneous	82	3	0	0	0	85
Work Opp & Trans Bens	9	2	1	0	0	12
Moving Expenses	8	0	1	0	0	9
Storage Fees	68	5	0	0	0	73
Subtotal	540	85	17	0	0	642

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	198	7	0	0	0	205
Ongoing Rent	144	4	0	0	0	148
Rent Increase	319	20	0	0	0	339
Establishment of Home	82	2	0	0	0	84
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	267	17	0	0	0	284
Miscellaneous	192	18	0	0	0	210
Work Opp & Trans Bens	13	1	0	0	0	14
Moving Expenses	49	3	0	0	0	52
Storage Fees	50	4	0	0	0	54
Subtotal	1,326	77	0	0	0	1,403

Number of Days from Approval to Provision of Benefits

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	4	0	0	0	104
Ongoing Rent	61	2	0	0	0	63
Rent Increase	146	15	0	0	0	161
Establishment of Home	46	1	0	0	0	47
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	67	2	0	0	0	69
Miscellaneous	87	4	0	0	0	91
Work Opp & Trans Bens	12	1	0	0	0	13
Moving Expenses	18	1	0	0	0	19
Storage Fees	18	0	0	0	0	18
Subtotal	561	30	0	0	0	591

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	23	11	2	0	140
Ongoing Rent	25	49	15	3	0	92
Rent Increase	38	158	40	2	0	238
Establishment of Home	95	19	5	0	0	119
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	89	7	1	0	0	97
Miscellaneous	85	3	1	0	0	89
Work Opp & Trans Bens	0	5	0	0	0	5
Moving Expenses	13	1	1	0	0	15
Storage Fees	29	0	0	0	0	29
						0
Subtotal	483	266	74	7	0	830

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	9	0	0	0	101
Ongoing Rent	41	15	0	0	0	56
Rent Increase	108	50	1	0	0	159
Establishment of Home	85	7	0	0	0	92
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	180	17	0	0	0	197
Miscellaneous	100	12	0	0	0	112
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	4	0	0	0	0	4
Storage Fees	7	0	0	0	0	7
Subtotal	631	111	1	0	0	743

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	137	1	0	0	0	138
Ongoing Rent	35	5	2	0	0	42
Rent Increase	118	22	0	0	0	140
Establishment of Home	57	3	0	0	0	60
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	114	11	1	0	0	126
Miscellaneous	114	13	0	0	0	127
Work Opp & Trans Bens	10	1	0	0	0	11
Moving Expenses	16	2	0	0	0	18
Storage Fees	30	4	0	0	0	34
Subtotal	637	63	3	0	0	703

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	74	16	1	0	0	91
Ongoing Rent	30	17	5	1	0	53
Rent Increase	47	18	5	1	0	71
Establishment of Home	64	13	1	0	0	78
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	81	16	2	0	0	99
Miscellaneous	55	7	1	0	0	63
Work Opp & Trans Bens	2	1	1	1	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	6	0	0	0	0	6
Subtotal	372	89	16	3	0	480

Hausina	Placement	Hois
Housing	Placement	UINIT

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	2	0	0	0	83
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	26	1	0	0	0	27
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	50	2	0	0	0	52
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	7	0	0	0	0	7
						0
Subtotal	171	5	0	0	0	176

Number of Days from Approval to Provision of Benefits

<u>Jerome</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	22	0	0	0	10tai 128
Ongoing Rent	22	16	1	0	0	39
Rent Increase	92	100	10	0	0	202
Establishment of Home	85	20	0	0	0	105
Clothing	8	5	0	0	0	13
Client Share Rent Arrears	162	43	0	0	0	205
Miscellaneous	71	15	2	0	0	88
Work Opp & Trans Bens	13	7	0	0	0	20
Moving Expenses	6	0	0	0	0	6
Storage Fees	14	3	0	0	0	17
Otorage r ces	14	3	U	O .	U	.,
Subtotal	579	231	13	0	0	823
<u>Kingsbridge</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	193	10	0	0	0	203
Ongoing Rent	50	23	0	0	0	73
Rent Increase	184	39	1	0	0	224
Establishment of Home	153	6	0	0	0	159
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	245	12	0	0	0	257
Miscellaneous	179	17	0	0	0	196
Work Opp & Trans Bens	32	5	0	0	0	37
Moving Expenses	22	1	0	0	0	23
Storage Fees	25	2	0	0	0	27
Subtotal	1099	115	1	0	0	1,215
Queensboro						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	207	13	1	0	0	221
Ongoing Rent	125	20	0	0	0	145
Rent Increase	299	42	1	0	0	342
Establishment of Home	135	9	0	0	0	144
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	167	20	0	0	0	187
Miscellaneous	88	3	0	0	0	91
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	18	4	0	0	0	22
Storage Fees	38	2	0	0	0	40
Subtotal	1093	117	2	0	0	1,212

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	1	0	0	0	49
Ongoing Rent	8	0	0	0	0	8
Rent Increase	37	8	0	0	0	45
Establishment of Home	26	1	0	0	0	27
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	37	1	0	0	0	38
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	2	6	2	0	0	10
Moving Expenses	0	1	0	0	0	1
Storage Fees	4	0	0	0	0	4
Subtotal	177	18	2	0	0	197

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	11	0	0	0	93
Ongoing Rent	14	1	0	0	0	15
Rent Increase	29	5	3	0	0	37
Establishment of Home	74	9	1	0	0	84
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	18	1	0	0	0	19
Miscellaneous	19	2	0	0	0	21
Work Opp & Trans Bens	6	1	0	0	0	7
Moving Expenses	3	1	0	0	0	4
Storage Fees	5	2	0	0	0	7
Subtotal	255	33	4	0	0	292

CBCFA Data: FY 22 Year to Date

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,126	522	35	9	2	1,694
Ongoing Rent	460	279	72	15	1	827
Rent Increase	1,241	678	145	10	1	2,075
Establishment of Home	687	374	34	6	1	1,102
Immigration Status	94	21	0	1	0	116
Clothing	1,265	441	22	0	2	1,730
Client Share Rent Arrears	1,002	227	14	0	2	1,245
Miscellaneous	50	100	14	1	0	165
Work Opp & Trans Bens	138	37	3	1	0	179
Moving Expenses	278	44	4	0	0	326
Storage Fees	0	0	0	0	0	0
Grand Total	6,341	2,723	343	43	9	9,459

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	39	3	1	1	108
Ongoing Rent	19	37	18	3	1	78
Rent Increase	40	37	12	0	0	89
Establishment of Home	44	22	2	1	0	69
Clothing	15	3	0	0	0	18
Client Share Rent Arrears	82	27	0	0	0	109
Miscellaneous	64	19	1	0	0	84
Work Opp & Trans Bens	3	4	5	0	0	12
Moving Expenses	8	0	1	0	0	9
Storage Fees	64	8	1	0	0	73
Subtotal	403	196	43	5	2	649

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	155	50	0	0	0	205
Ongoing Rent	131	17	0	0	0	148
Rent Increase	304	34	1	0	0	339
Establishment of Home	65	17	1	0	0	83
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	236	48	0	0	0	284
Miscellaneous	184	25	1	0	1	211
Work Opp & Trans Bens	8	6	0	0	0	14
Moving Expenses	38	14	0	0	0	52
Storage Fees	47	7	0	0	0	54
Subtotal	1180	219	3	0	1	1.403

CBCFA Data: FY 22 Year to Date

Number of Days from Completed Applica	ation to Provision of Benefits
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	21	0	0	1	104
Ongoing Rent	57	9	0	0	0	66
Rent Increase	142	23	2	0	1	168
Establishment of Home	38	8	0	0	1	47
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	56	13	0	0	1	70
Miscellaneous	78	10	1	0	1	90
Work Opp & Trans Bens	8	6	0	0	0	14
Moving Expenses	18	2	0	0	0	20
Storage Fees	15	3	0	0	0	18
Subtotal	500	95	3	0	5	603

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	49	14	6	0	149
Ongoing Rent	15	39	31	8	0	93
Rent Increase	21	130	80	7	0	238
Establishment of Home	62	49	7	2	0	120
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	83	22	4	0	0	109
Miscellaneous	82	10	1	0	0	93
Work Opp & Trans Bens	0	2	3	0	0	5
Moving Expenses	10	4	1	0	0	15
Storage Fees	27	4	0	0	0	31
Subtotal	384	311	141	23	0	859

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	44	0	0	0	109
Ongoing Rent	29	31	0	0	0	60
Rent Increase	79	80	5	0	0	164
Establishment of Home	50	43	1	0	0	94
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	145	57	1	0	0	203
Miscellaneous	90	23	0	0	0	113
Work Opp & Trans Bens	4	7	0	0	0	11
Moving Expenses	3	2	0	0	0	5
Storage Fees	5	2	0	0	0	7
Subtotal	476	290	7	0	0	773

CBCFA Data: FY 22 Year to Date

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	32	0	0	0	140
Ongoing Rent	25	16	2	1	0	44
Rent Increase	99	46	1	0	0	146
Establishment of Home	37	22	1	1	0	61
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	98	25	3	0	0	126
Miscellaneous	103	24	1	0	0	128
Work Opp & Trans Bens	4	5	2	0	0	11
Moving Expenses	16	2	0	0	0	18
Storage Fees	30	4	1	0	0	35
Subtotal	525	178	11	2	0	716

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	45	4	0	0	91
Ongoing Rent	19	22	11	3	0	55
Rent Increase	36	27	10	2	0	75
Establishment of Home	38	34	6	0	0	78
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	43	47	9	0	0	99
Miscellaneous	42	18	3	0	0	63
Work Opp & Trans Bens	0	3	1	1	0	5
Moving Expenses	4	0	0	0	0	4
Storage Fees	5	1	0	0	0	6
Subtotal	238	198	44	6	0	486

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	69	11	1	0	0	81
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	25	2	0	0	0	27
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	4	0	0	0	0	4
Miscellaneous	41	10	1	0	0	52
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	1	0	0	0	0	1
Storage Fees	7	0	0	0	0	7
						0
Subtotal	149	23	2	0	0	174

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	55	5	0	0	131
Ongoing Rent	11	26	2	0	0	39
Rent Increase	65	124	13	1	0	203
Establishment of Home	58	42	5	0	0	105
Clothing	7	6	0	0	0	13
Client Share Rent Arrears	132	82	0	0	0	214
Miscellaneous	64	23	2	0	0	89
Work Opp & Trans Bens	6	18	0	0	0	24
Moving Expenses	5	1	0	0	0	6
Storage Fees	13	4	0	0	0	17
						0
Subtotal	432	381	27	1	0	841

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	156	55	1	1	0	213
Ongoing Rent	36	34	3	0	0	73
Rent Increase	155	63	8	0	0	226
Establishment of Home	121	41	1	0	0	163
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	225	41	1	0	1	268
Miscellaneous	163	34	1	0	0	198
Work Opp & Trans Bens	8	34	1	0	0	43
Moving Expenses	20	2	0	1	0	23
Storage Fees	21	5	1	0	0	27
Subtotal	921	309	17	2	1	1,250

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	158	59	4	0	0	221
Ongoing Rent	103	38	5	0	0	146
Rent Increase	253	86	3	0	0	342
Establishment of Home	98	43	2	1	0	144
Clothing	8	3	0	1	0	12
Client Share Rent Arrears	133	53	1	0	0	187
Miscellaneous	70	20	1	0	0	91
Work Opp & Trans Bens	3	5	0	0	0	8
Moving Expenses	14	6	1	0	0	21
Storage Fees	36	3	1	0	0	40
						0
Subtotal	876	316	18	2	0	1,212

Number of Days from Completed Application to Provision of Benefits

Staten	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	19	0	0	0	49
Ongoing Rent	5	3	0	0	0	8
Rent Increase	27	15	4	0	0	46
Establishment of Home	14	13	0	0	0	27
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	16	20	2	0	0	38
Miscellaneous	8	3	1	0	0	12
Work Opp & Trans Bens	1	7	2	0	0	10
Moving Expenses	0	1	0	0	0	1
Storage Fees	3	1	0	0	0	4
Subtotal	106	83	9	0	0	198

Waverly	٧	N	a	٧	е	rl	١	ı
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	46	43	3	1	0	14
Ongoing Rent	9	7	0	0	0	18
Rent Increase	20	13	6	0	0	27
Establishment of Home	37	38	8	1	0	21
Clothing	4	1	0	0	0	9
Client Share Rent Arrears	12	6	1	0	0	13
Miscellaneous	13	8	0	0	0	16
Work Opp & Trans Bens	4	3	0	0	0	7
Moving Expenses	1	3	0	0	0	4
Storage Fees	5	2	0	0	0	7
Subtotal	151	124	18	2	0	295

HOUSING SERVICES

	Active Cases @ FY	Capacity	Capacity	
	22.3	(units)	(%)	
Emergency Housing Occupancy				
Commercial MOU/SRO Hotels				
Family	175	308	56.8%	
Single	1,557	2,599	59.9%	
Subtotal	1,732	2,907	59.6%	
Transitional Congregate Facility	807	905	89.2%	
Non-Emergency Supported Housing Occupancy				
Scatter Site	2,419	2,634	91.8%	
Permanent Congregate facility	2,420	2,785	86.9%	
Total	7,378	9,231	79.9%	

FY 22.3	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	2 246	1,322	924
Transitional Congregate Facilities	2,346	786	567
Non-Emergency Supported Housing Activity			
Scatter Site I	862	294	19
Permanent Congregate Facilities	002	338	26
Total	3,208	2,740	1,536

FY 22 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	6,970	3,681	2,647
Transitional Congregate Facilities	0,970	2,518	1,816
Non-Emergency Supported Housing Activity			
Scatter Site I	3,194	666	53
Permanent Congregate Facilities	3,194	914	81
Total	10,164	7,779	4,597

Number of Commercial SRO Facilities	124 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 905 units
Emergency Housing Facilities Inspected ⁹	158
Average Length of Stay (number of days) for Emergency Placements ¹⁰	209.9
Number of facilities used to provide emergency shelter placed on non-referral status	1
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data * FY 22.3

		Placements
Center	Referrals (Referrals to an emergency housing facility)	(Indicates placements of at least one night in an emergency housing facility)
Amsterdam	237	148
Brownsville	137	101
Coney Island	75	47
Crotona	97	69
Grand Concourse	224	153
Greenwood	151	101
Hamilton	153	102
Housing Placement Unit	52	38
Jerome	133	91
Kingsbridge	220	158
Queensboro	84	64
Serviceline	308	262
Staten Island	37	28
Waverly	200	129
Total	2,108	1,491

 $^{^{\}star}\,$ Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 22.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	6	4	4	3	0	6	23
Brownsville	4	2	2	3	1	0	12
Coney Island	2	1	0	0	0	2	5
Crotona	3	3	0	2	0	2	10
Grand Concourse	2	2	3	3	0	2	12
Greenwood	2	1	1	0	0	3	7
Hamilton	8	0	3	1	0	2	14
Housing Placement Unit	1	0	0	2	0	1	4
Jerome	0	1	0	6	2	0	9
Kingsbridge	9	1	4	2	2	6	24
Queensboro	4	0	1	1	0	1	7
Serviceline	0	0	0	0	0	0	0
Staten Island	1	0	1	0	0	0	2
Waverly	6	1	0	1	0	2	10
Total	48	16	19	24	5	27	139

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 22.3	FY 22
Computer Training	9	9
Individual Counseling Sessions	5	9
Job Club	1	2
Skills Day Sessions	3	6
Work Readiness Group	7	8

Clients With Earned Income ¹¹

FY 22.3 End 1,439

^{**} Due to COVID-19 restrictions Vocational and Rehabiliation Services have re-opened in limited numbers.

Field Operations Staff

Total Number of Staff at End of FY 22.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	42	7	1	2	0	10	2	0	64
Brownsville	63	16	1	3	0	13	4	0	100
Coney Island	45	8	2	2	0	7	1	0	65
Crotona	40	10	0	1	0	8	2	0	61
Grand Concourse	50	15	2	2	0	11	1	0	81
Greenwood	46	14	2	3	0	8	3	0	76
Hamilton	47	11	2	2	0	9	3	0	74
Housing Placement Unit	13	1	1	5	1	1	1	0	23
Jerome	40	13	1	2	0	10	3	0	69
Kingsbridge	68	20	3	2	0	13	4	0	110
Queensboro	49	16	2	3	0	9	3	0	82
Serviceline	16	2	1	0	0	3	1	0	23
Staten Island	12	4	2	1	0	3	0	0	22
Waverly	18	8	1	2	0	5	2	0	36
Total	549	145	21	30	1	110	30	0	886

Case Staffing Ratio Based on Active Caseload *

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	118	2,482	2,600	5	49	54	23.6	50.7	48.1
Brownsville	548	3,470	4,018	19	61	80	28.8	56.9	50.2
Coney Island	188	2,004	2,192	5	48	53	37.6	41.8	41.4
Crotona	227	2,296	2,523	9	41	50	25.2	56.0	50.5
Grand Concourse	299	2,744	3,043	7	55	62	42.7	49.9	49.1
Greenwood	193	2,934	3,127	7	50	57	27.6	58.7	54.9
Hamilton	133	2,262	2,395	5	54	59	26.6	41.9	40.6
Housing Placement Unit	30	159	189	3	12	15	10.0	13.3	12.6
Jerome	267	2,018	2,285	10	43	53	26.7	46.9	43.1
Kingsbridge	399	4,003	4,402	16	69	85	24.9	58.0	51.8
Queensboro	217	2,817	3,034	7	54	61	31.0	52.2	49.7
Staten Island	89	725	814	3	12	15	29.7	60.4	54.3
Waverly	2	1,527	1,529	0	25	25	NA	61.1	61.2
Totals	2,710	29,441	32,151	96	573	669	28.2	51.4	48.1

^{*}Active caseload as of March 31, 2022.

Quarterly Fair Hearings FY 22.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 3/31/22
Amsterdam	7	3	3	0	0
Brownsville	13	2	2	0	0
Coney Island	5	0	0	0	0
Crotona	11	2	2	0	0
Grand Concourse	21	3	3	0	0
Greenwood	5	2	2	0	0
Hamilton	11	4	4	0	0
Jerome	4	0	0	0	0
Kingsbridge	17	1	1	0	0
Queensboro	12	1	1	0	0
Staten Island	1	0	0	0	0
Waverly	4	0	0	0	0
Total	111	18	18	0	0

Decisions Rendered in Favor of Client	18
Article 78 Proceedings	0