FY 2021

AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME: (C	AGENCY NAME: (OATA) TAX COMMISSION/TAX APPEALS TRIBUNAL							
 ✓ 1st Quarter (July -September), due November 6, 2020 ✓ 2nd Quarter (October - December), due January 29, 2021 ✓ 3rd Quarter (January -March), due April 30, 2021 ✓ 4th Quarter (April -June), due July 30, 2021 								
Prepared by: Minerva Rodriguez	Human Resources Deputy Director	mrodriguez@oata.nyc.gov	212-602-6030					
Name	Title	E-mail Address	Telephone No.					
Date Submitted:Ja	nuary 22, 2021							
FOR DCAS USE ONLY:	Date Received:							

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

TIVE CLINANA DV		<u>l:</u>
IVE SOMMAKY		
COMMITMENT AND ACCOUNTAGE	BILITY STATEMENT BY THE AGENCY HEAD	
Distributed to all agency employees?	 ✓ Yes, On (Date): 10/30/20 ✓ By e-mail ✓ Posted on agency intranet ✓ Other 	
The agency recognized employees, su	pervisors, managers, and units demonstrating superior accomplish	nment in diversity and equal
☐ Public Notices☑ Positive Comments in Performance	Appraisals	
	Distributed to all agency employees? RECOGNITION AND ACCOMPLISH The agency recognized employees, su employment opportunity through the employment opportunity through the employersity & EEO Awards □ Diversity & EEO Awards □ Diversity and EEO Appreciation Ever □ Public Notices □ Positive Comments in Performance	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD Distributed to all agency employees?

^{*} Please describe D&EEO Awards and/or Appreciation Events below: None at this time.

III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as of the last day of the quarter was:						
	Q1 (9/30/2020): <u>57</u>		Q2 (12/31/2020): <u>56</u>				
	Q3 (3/31/2021):		Q4 (6/30/2021):				
2.	_	_	-ID information regarding race/e	ethnicity, gender, and veterar	n status.		
	☑ Yes , On (Date): <u>1</u>	<u>0/29/20</u> □ No					
3.	<u> </u>		hboard sent to the EEO Officer whicity and gender; new hires, pr	- -			
	⊠ Yes, On (Dates):	10/05/2020	10/28/2020				
	The review was conducted with:	☑ Human Resources☐ Agency Head☐ General Counsel☐ Other	☐ Human Resources☐ Agency Head☐ General Counsel☐ Other	☐ Human Resources☐ Agency Head☐ General Counsel☐ Other	☐ Human Resources☐ Agency Head☐ General Counsel☐ Other		

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
		☐ Planned			
Align diversity recruiting, internal candidate	OATA continue to review opportunities as	☐ Not started			
development and equitable selection practices	we review the quarterly dashboard, on a	⊠ Ongoing			
strategically with current employment needs, underutilization assessment and budget realities.	quarterly basis.	☐ Delayed ☐ Deferred			
diffuerutilization assessment and budget realities.		☐ Completed			
		Completed			
		☐ Planned			
Build action plans based upon the most relevant	OATA continues to review both on a	☐ Not started			
workforce key performance indicators (KPIs)	quarterly basis.	☑ Ongoing			
such as: representation, retention, tenure,		☐ Delayed			
transfers, promotions, separations and		☐ Deferred			
placement rates.		☐ Completed			
		☐ Planned			
		☐ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			
Describe steps that were taken or considered to address und	derutilization identified through quarterly workforce	reports. Please list J	ob Groups w	here underu	tilization
exists in the current quarter.					

OATA will conduct an appropriate review of recruitment methods on an annual basis. If this effort does not yield qualified diverse applicants, OATA will reach out to other sources available to the City.	

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Offer a volunteering survey; provide a suggestion box for each division.	OATA's survey has been deferred at this time.	 □ Planned ☑ Not started □ Ongoing □ Delayed □ Deferred □ Completed 		00000	00000
Establish tools that measure whether employees enjoy their jobs, feel they are developing professionally and personally, believe that employment decisions are made fairly, trust their supervisors, understand their career paths, respect each other, and would recommend the City as an employer.	OATA provides staff meetings and offer access to relevant DCAS seminars.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

(OATA) TAX COMMISSION/TAX APPEALS TRIBUNAL FY 2021 Diversity and Equal Employment Quarterly Report PAGE 6 Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

(NDEAM) webinar October 14, 2020 "Confronting Disability Discrimination and Building Inclusive Workplaces".

EEO Best Practice meeting October 23, 2020 Webinar.

Let's Talk! Workplace Accommodations for Individuals with Mental Health Disabilities Webinar 10/28/20 CLIMATE survey reminder to staff 01/12/2021, Sex Harassment Prevention 100% completed 12/15/20 EEPC audit conference 12/31/20, EEO meeting 12/23/20

C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Establish tools to acknowledge the situation, measure how citizens value services. Measure steps taken to address whether access to city services is available to individuals across socioeconomic, cultural, gender, ethnic, disabled, veteran, senior, LGBT, religious and various other relevant demographics.	OATA welcomes taxpayers to email us or write us with any questions or concern.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Identify best practices focused on establishing a brand of inclusive customer services. Please specify any other Community-directed activities during	OATA provides assistance in language translations as needed.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

fairs, etc.) and describe briefly the activities, including the dates when the activities occurred.

NONE THIS QUARTER		

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
We will reach out to the Mayor's Office of Appointments, when vacancies occur for discretionary positions, and request their assistances' in posting and distribution of job notices. The agency will post job openings for a minimum of ten working days under most circumstances at the agency and at City Jobs to ensure that the information is communicated to all eligible employees. The agency will consider its own employees for opportunities for promotion and transfer within the agency and promote employee awareness of such opportunities.	The agency will post and advertise the job opportunity in a wide variety of sources with the aim of attracting a diverse pool of candidates. The agency will provide a link to NYC Careers found at http://www1.nyc.gov/jobs in the agency intranet site so that agency employees are aware of vacancies including vacancy notices for all discretionary positions posted, throughout City government	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

(OATA) TAX COMMISSION/TAX APPEALS TRIBUNAL FY 2021 Diversity and Equal Employment				
Quarterly Rep	port PAGE 9			

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021:

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows			M F N-B O U
2. Public Service Corps			M F N-B O U
3. Summer College Interns			M F N-B O U
4. Summer Graduate Interns			M F N-B O U
5. Other(specify): College Aide	6	1 Asian, 5 African Am	M _2 F _4 N-B O U

Additional Comments:

None at this time.

C. 55-A PROGRAM

The agency uses the 55-a Program	to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Currently, there are1_ [number	r] 55-a participants.		
	_0 [number] new applications for the program were receiv pants left the program due to [state reasons]0	ed.	
_	_0_ [number] new applications for the program were receinipants left the program due to [state reasons]	ved.	
_	[number] new applications for the program were receive pants left the program due to [state reasons]	ed.	
_	[number] new applications for the program were receive pants left the program due to [state reasons]	ed.	
The 55-a Coordinator has achieved	the following goals:		
1. Disseminated 55-a information -	- by e-mail: □ Yes ☒ No in training sessions: □ Yes ☒ No on the agency website: ☒ Yes □ No through an agency newsletter: □ Yes ☒ No		
2			
2			

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	We have a very small turnover in staff. With one very specific core responsibility, the career counselor can advise staff of opportunities within her/his unit such as changes of levels within title.				
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	Working with the agency head and unit manager, candidates' resumes, and work products are reviewed to choose the best possible qualified candidate. The EEO Officer receives and reviews applicant data reports generated from e-Hire, and self-identification forms, before selection.	☐ Not started☑ Ongoing☐ Delayed		00000	

Reviewing the methods by which candidates are	When applicable.	☐ Planned			
selected for promotion or to fill vacancies (new hires)		☐ Not started			
filled through civil service lists		☑ Ongoing	\boxtimes		
		□ Delayed			
		☐ Deferred			
		☐ Completed			
		Completed			
Describe the role of agency EEO Officer and other	The EEO Officer Leonard Picker is	☐ Planned			
EEO staff in the selection of candidates for	Special Counsel & Director of Compliance	☐ Not started			
appointment or promotion (pre- and post-	& Investigations New York City Tax	⊠ Ongoing	\boxtimes		
	Commission	☐ Delayed			
appointment)	Commission	☐ Defayed ☐ Deferred	_		
	FEO Councelors, Murno Hall is Director of				
	EEO Counselors: Myrna Hall is Director of	☐ Completed			
	Operations; Minerva Rodriguez is Human				
	Resources Deputy Director.				
And the the transfer of the office of the order	In the execut of levelle on townsheating the				
Analyzing the impact of layoffs or terminations on	In the event of layoffs or terminations, the	☐ Planned			
racial, gender and age groups	agency will select titles or programs based	☐ Not started			
	on legitimate business reasons. The	☑ Ongoing	☒		
	agency will analyze the impact of layoffs or	□ Delayed			
	terminations on racial, gender and age	☐ Deferred			
	groups.	☐ Completed			
	NOVE THE OUR DEED				
Other:	NONE THIS QUARTER	☐ Planned			
		☑ Not started			
		☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			
		_ completed	_	-	_
1	1	1			

During this Quarter the Agency activities included:	0	# of Vacancies	#0	#0_	#	#
	0	# of New Hires	#0	#0	#	#
	0	# of New Promotions	#0_	#0	#	#

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

LOCAL LAW 97: A	NNUAL SEXUAL HARAS	SSMENT REPORTING NO	NE THIS QUARTER	
		· · · · · · · · · · · · · · · · · · ·	Data in the DCAS Citywide Complaint Tra	cking System and updates
	ion as they occur. NC		_	
Q1 🗆	Q2 \square	Q3 🗆	Q4 🗆	
,	as entered all types o r. NONE THIS QUAR	•	AS Citywide Complaint Tracking System ar	nd updates the information
☐ The agency e	nsures that complaint	ts are closed within 90	lays.	
	•		wide Complaint/Reasonable Accommoda 1.csc.nycnet/Login.aspx	ation Tracking System by
LOCAL L AW 101 : (CLIMATE SURVEY			
	DENVIRE GOTTE			
Please provide a s	hort description of yo	our efforts to analyze t	ne results of climate survey in your agend	cy.
Describe any follo	w-up measures taken	to address the results	of the climate survey: NONE THIS QUA	RTER

D.

X. AUDITS AND CORRECTIVE MEASURES

Pl	ease choose the statement that applies to your agency.
	The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
	The agency is involved in an audit; please specify who is conducting the audit: <u>Ilacia Zuell, (EEPC) Manager, EEO Analysis and Audiand Imani Bowen EEO Program Analyst</u> .
	*WE ARE STILL PROCESSING THE CORRECTIVES FROM EEPC
	\square Attach the audit recommendations by NYC EEPC or the other auditing agency.
	☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR ____ QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarter: No Changes		Number of Additions:		Number of Deletions:		
Employee's Name & Title						
Nature of change	☐ Addition ☐ Delet	ion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termination D	ate:	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
NOTE: Please attach CV/Resume of	of new staff to this report					
For New EEO Professionals: NO	NE THIS QUARTER					
Name & Title						
EEO Function	☐ EEO Trainer ☐ E	EO Counselor EO Investigator ther: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other	: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Completed Trainings:						
EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	☐ Yes ☐ N ☐ Yes ☐ N ☐ Yes ☐ N ☐ Yes ☐ N ☐ Yes ☐ N	0 0 0	☐ Yes	□ No□ No□ No□ No□ No	☐ Yes	□ No □ No □ No □ No □ No □ No
Training Source(s):	□ DCAS □ Agency □] Other	□ DCAS □ Agend	cy 🗆 Other	☐ DCAS ☐ Agend	cy 🗆 Other

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF 2nd QUARTER FY 2021 *

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
Diversity & Inclusion Officer	N/A				
EEO Officer/Director	Leonard Picker, Special Counsel & Director of Compliance & Investigations New York City Tax Commission	Special Counsel Tax Commission	5%	lpicker@oata.nyc.gov	212-602-6028
Deputy EEO Officer	N/A				
ADA Coordinator	Minerva Rodriguez, HR Deputy Director	Secretary	5%	mrodriguez@oata.nyc.gov	212-602-6030
Disability Rights Coordinator	Minerva Rodriguez, HR Deputy Director				
Disability Services Facilitator	Minerva Rodriguez, HR Deputy Director				
55-a Coordinator	Minerva Rodriguez, HR Deputy Director				
Career Counselor	Minerva Rodriguez, HR Deputy Director				
EEO Counselor	Myrna Hall, Director of Operations	EX Asst-PR TX C	5%	mhall@oata.nyc.gov	212-602-6017
EEO Investigator	Leonard Picker, Special Counsel & Director of Compliance & Investigations	Special Counsel Tax Commission	5%		
EEO Counselor\ Investigator	Minerva Rodriguez, HR Deputy Director				
Investigator/Trainer	Minerva Rodriguez, HR Deputy Director				
EEO Training Liaison	Myrna Hall, Director of Operations	EX Asst-PR TX C	5%	mhall@oata.nyc.gov	212-602-6017
Other (describe)					
		_			

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.