FY 2023 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Agency Name:	NYC DEPARTMENT OF CORRECTION		
<u></u>	arter (July -September), due November 4, arter (January -March), due May 1, 2023	<u> </u>	cober – December), due February 3, 2023 il -June), due July 31, 2023
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FOR DCAS USE OF	NLY: Date Receiv	ed:	

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Instructions for Filling out Quarterly Reports FY 2023

[Note: These forms are cumulative and intended to retain information for the entire FY 2023. For Q2, Q3 and Q4, use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as "XXXX Quarter X FY 2023 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).
 - Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or cosponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2023 DEI-EEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

Part I: Narrative Summary

l.	Commitment ar	nd Accountability	Statement b	y the A	Agency I	Head
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Distributed to all agency employees?		□ No
	☐ By e-mail	
	\square Posted on agency intranet	
	☐ Other	

II. Recognition and Accomplishments

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion and equal employment opportunity through the following:

☐ Diversity, equity, inclusion and EEO Awards
☐ Diversity, equity, inclusion and EEO Appreciation Events
☐ Public Notices
☐ Positive Comments in Performance Appraisals
☐ Other (please specify):

No employees or units were recognized this Quarter.

^{*} Please describe DEI&EEO Awards and/or Appreciation Events below:

I. Agency Headcount as of the last day of the quarter was: Q2 (12/31/2022): **7,932** 3 (3/31/2023): Q4 (6/30/2023): Q1 (9/30/2022): **8,394** II. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. \square Yes On (Date): \square Yes again on (Date): \boxtimes No ☐ NYCAPS Employee Self Service (by email; strongly recommended every year) ☐ Agency's intranet site ☐ Newsletters and internal Agency Publications ☐ On-boarding of new employees III. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis. ⊠ Yes On (Dates): Q1 Review Date: Q2 Review Date: **See below** Q3 Review date: Q4 Review date: □ Agency Head: 7/27, 8/23, 9/26 □ Agency Head: 10/31, 11/23, 12/20 ☐ Agency Head ☐ Agency Head ⋈ Human Resources: 8/09, 9/15 ☐ Human Resources ☐ Human Resources ☐ Human Resources ⊠ General Counsel: 8/16 ☐ General Counsel ☐ General Counsel ☐ General Counsel Other: FDC Other: FDC 10/13, 11/10, 12/8 ☐ Other □ Other ☐ Not conducted ☐ Not conducted ☐ Not conducted ☐ Not conducted

FY 2023 Quarterly DEI&EEO Template Final 10/13/2022

EEO, Diversity, Inclusion and Equity Initiatives for FY 2023

III. Workforce Review and Analysis

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2023.

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М.	vv	.,		w		

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

- 1) The Department is currently working to recruit a new class of Correction Officers and improve staffing levels for the uniform staff as well as recruiting staff agency wide.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
 - 1) The Department is actively recruiting using multiple media platforms, career fairs, cultural fairs to bring in new staff. The Department is looking to solve the staffing crisis for uniform staff and reduce overtime numbers.

Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	\square Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

2) The Agency is creating incentives to retain staff such as participating in Flex Schedule Pilot Program for Attorneys. The Department continues to support staff in all aspects of professional development by offering on-site trainings and encouraging staff to participate in various training programs.

*	Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?								
	•		participate in the Fle and Development Di		t Program for <i>F</i>	Attorneys and c	ontinues to offer new trainir	ng classes	
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	☐ Not started☐ Not started☐ Not started☐ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☐ Completed☐ Completed☐ Completed☐ Completed		
	•		n Resources and mana d best practices are u	•	it the Departm	ent to ensure tl	nat the interview process for	· promotior	
*	service provider to	o the citizens of	• .	sed on diversity	, equity and in	clusion, while	stablish your agency as a lear reflecting the variety of con	•	
	3) The Office of E	EO continues to	o review interview qu	uestions for pror	motional titles	and applicant p	ools.		
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed□ Completed		

	4) The Department will continue to review the CEEDs underutilization report and take various measures to combat underutilization such as performing targeted outreach and working with fraternal and community organizations.							
*	service provider t	o the citizens o	f New York City focu	sed on diversity	, equity and in	clusion, while	stablish your agency as a le reflecting the variety of co outlined in the below sect	mmunities
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed□ Completed	
٠	list Job Groups w	here underutili	taken or considered zation exists in the co	urrent quarter.		entified throug	h quarterly workforce repo	orts. Please
Ç,	cience Professional				6. ce.pe.			
	ocial Services	3						
	ood Prep							
	ealth Services							
	raft							
	aborers							

1.

3.

5. 6.

DOC currently has a revamped Recruitment Unit that is working extensively to recruit for these groups. The efforts of the recruitment unit are outlined in the below section.

		Diversity, Equity,			=		es for FY 2023, which you s , exit interviews/surveys, ar	
-	= -		n programming such n orientation sessions				ons on NYCAPS use, retirem	nent and the
	which values di	fferences and ma	aintain focus on reta	ining talent. Wh	at steps were	taken to evalua	reate equitable work environte ate effectiveness of these a ers in the Headquarters Bui	ctions?
	Q1 Update:	☐ Planned	☐ Not started☐ Not started	⊠ Ongoing ⊠ Ongoing	□ Delayed□ Delayed	☐ Deferred		

		-		_			reate equitable work environment ite effectiveness of these actions?	
2)	The Department ha and continues to ce		_	nizations to do w	rellness walks,	BBQs and staff	appreciation events during this quart	er
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed	
3)	The Department co Institute	ntinues to suppo	ort staff developmen	t and training by	offering Mana	gement Trainin	g in partnership with the Dale Carneg	зie
		-		_			reate equitable work environment ite effectiveness of these actions?	
3)	These efforts have l	peen ongoing du	ring this quarter.					
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed	

- 4) The Department continues to promote diverse cultures by celebrating different heritages monthly and working with fraternal organizations. Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. What steps were taken to evaluate effectiveness of these actions? 4) The Department continues to celebrate cultural heritage months and promote staff engagement in parades, and events (see items below). Q1 Update: ☐ Planned ☐ Not started □ Ongoing □ Delayed □ Deferred Q2 Update: ☐ Planned ☐ Not started □ Ongoing □ Delayed □ Deferred ☐ Completed Q3 Update: ☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed Q4 Update: ☐ Not started ☐ Ongoing ☐ Delayed □ Deferred □ Completed ☐ Planned Please specify any other EEO-related activities designed to improve/enhance the workplace during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe the activities, including the dates when the activities occurred. • 10/3/22: DOC celebrated Hispanic Heritage Month • 10/5/22: DOC recognized Yom Kippur • 10/10/22: DOC recognized Indigenous People's Day 10/11/22: DOC staff marched in the Columbus Day Parade to support the Italian American heritage.
 - 10/24/22: DOC celebrated Diwali.
 - 10/29/22: DOC celebrated Filipino American History Month.

• 10/17/22: DOC celebrated Italian-American Heritage Month.

- 11/04/22: DOC celebrated Military Family Appreciation Month.
- 10/07/22: DOC celebrated Native American Heritage Month.
- 10/11/22: DOC celebrated Veteran's Day and DOC recruits marched in the Veteran's Day parade.
- 11/24/22: DOC celebrated Thanksgiving.

- 12/18/22: DOC celebrated Hanukkah.
- 12/25/22: DOC celebrated Christmas.
- 12/26/22: DOC celebrated Kwanzaa.

C. Community:

Please list the **Community Goal(s)** included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys).

- 1) The Department continues to partner and support MWBE vendors to secure services and resources for the Department.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
- 1) The Office of EEO meets regularly with the Chief Diversity/MWBE Officer to discuss proposals from minority and women owned businesses.

☐ Planned ☐ Not started □ Ongoing □ Delayed **⊠** Completed Q1 Update: ☐ Deferred ☑ Ongoing Q2 Update: ☐ Planned ☐ Not started □ Delayed ☐ Deferred ☐ Completed □ Ongoing Q3 Update: ☐ Planned ☐ Not started □ Delayed ☐ Deferred ☐ Completed Q4 Update: ☐ Planned ☐ Not started ☐ Ongoing □ Delayed ☐ Deferred ☐ Completed

2) The Department's HR Division continues to obtain feedback from Exit Interview Surveys and additionally has implemented a survey for potential employees who reject job offers with the Agency.

*	Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?										
2)	These efforts are ongoing throughout this quarter.										
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed				
3)	John Jay Colle students inte NYC Departm	ege of Criminal rested in Law E ent of Correctio	Justice and the NYC D nforcement, Criminal on. Additionally, the De	epartment of Justice or Correpartment has	Correction is a ection Studies restarted the <i>L</i>	one to two-yea and prepares t DOC Youth Explo	opment for Success)—a collaboration between or program for juniors and seniors that recruit hem for future leadership opportunities at the corers - The Law Enforcement Exploring Progran ore, about law enforcement and life skills				
*	provider to th	e citizens of Ne		n diversity, eq	uity and inclus		to establish your agency as a leading service ecting the variety of communities that are				
3)	This quarter, C	adets graduate	d from the new CEEDS	program, and	a new class en	tered the prog	ram.				
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed				

- 4) The Department through its fraternal organizations will continue to support community organizations in organizing donation drives and participating in volunteer efforts.
- Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity and inclusion, while reflecting the variety of communities that are served. What steps were taken to evaluate effectiveness of these actions?
- 4) Please see the below list.

Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	□ Completed
Q2 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	□ Completed
Q3 Update:	□ Planned	\square Not started	\square Ongoing	\square Delayed	\square Deferred	\square Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	□ Delayed	□ Deferred	□ Completed

- Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe the activities, including the dates when the activities occurred.
 - 10/13/22: DOC walked the 13th Annual Making Strides Against Breast Cancer Walk
 - 10/14/22: DOC staff worked with Lil Baby and LaLa Anthony joined Pastor Tim and DOC staff to share words of encouragement to detainees who participated in the Fatherless No More Initiative.
 - 10/16/22: DOC staff participated in the Annual Breast Cancer Awareness Walk in Flushing NY.
 - 10/20/22: La La Anthony & Pastor Time Johnson helps detainees in a new faith-based initiative.
 - 10/28/22: Commissioner Molina visited John Jay College and spent time with the Cadets participating in the CEEDS program.
 - 11/19/22: 3rd Annual Men's Health Walk DOC staff participated.
 - 11/25/22: DOC partnered with NLPOA Bronx Chapter, BCS, REACH Fraternity and NYPD Community Affairs to giveaway Turkeys at the Mary Mitchell Family Center in the Bronx.

- 12/07/22: DOC has begun to roll out a new tablet program for individuals in custody. These tablets are designed to enhance access to free phone calls, promote positive engagement through educational courses, and access to a digital law library.
- 12/18/22: DOC and all fraternal organizations, and community organizations distributed toys and essentials to families in our communities.

D.	Equity, Incl	usion and Rad	ce Relations Initiat	ives:						
	Please list the Equity, Inclusion and Race Relations Goal(s) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023, which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan.									
1)	The Department will continue to train staff on all aspects of equity and inclusion.									
*	Please describe the steps that your agency has taken to meet this goal. Include steps taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. What steps were taken to evaluate effectiveness of these actions?									
1)) The Department has rolled out the new Everybody Matters Training to all staff and is working to ensure all staff take the training. The Training and Development Unit is also encouraging staff to take different trainings such as unconscious bias, RA training and other diversity trainings.									
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐ Planned☐ Planned☐ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed			
2)	The Departm	ent will continu	ue to celebrate diversi	ity and partner v	with fraternal o	organizations o	n diversity programming.			

>		inclusive work			_	-	establish your agency as a leader in creating ps were taken to evaluate effectiveness of
2)	The Departm quarter.	ent partners wi	th fraternal organization	ons to recogniz	e diversity and	encourages sta	aff participation in various events during each
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed
>	cultural progr	= =	ions, discussions, boo			= =	year(s) (e.g., meetings, educational and and and describe the activities, including the dates
	Currently, the	Department hig	ghlights cultural aware	eness months a	nd holidays.		

V. Recruitment

A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

- 1) The Department's continues its efforts of building a diverse and inclusive applicant pool of for uniform and non-uniform positions.
- Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?
 - 1) The Department works to recruit diverse candidates by attending career fairs, cultural fairs, using all social media outlets and working with the Mayor's Office for People with Disabilities and DCAS to recruit a diverse pool of applicants. Currently the agency is recruiting for correction officers, IT staff, and attorneys.

Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	⊠ Completed
Q2 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed

	2) The Departime cand		orks with the John Jay (CEEDs Progran	n and the CUNY	Externship pro	ogram to bring in interns and potential full-	
Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?								
	2) These pro	grams were ong	going during this quart	er.				
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed	
		g with DCAS to o ivil Service 101"		nity to learn ab	out becoming a	permanent civil	servant and all the aspects of the journey through	
*		ibe the steps th s of these actio		ken to meet t	nese initiatives	/strategies. W	hat steps were taken to evaluate	
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	 □ Completed □ Completed □ Completed □ Completed 	

Please specify any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

The Department attended a wide variety of recruitment events and tabled at various sites during this quarter:

- 10/01/23: White Resource Fair
- 10/02/23: Atlantic Antic Tabling
- 10/06/23: John Jay Career & Internship Fair
- 10/10 & 10/11/22: Bay Plaza Mall Tabling
- 10/13/22: St. Francis Health, Psych, & STEM Fair
- 10/15/22: Legislator Kevin Abrahams Fall Community Outdoor Market
- 10/22/22: NYPL Tech Fair 2022
- 10/26/22: Mayoral Community Resource & Career Fair
- 10/27/22: SUNY ORANGE First Responder, Military and Criminal Justice
- 11/03/22: Far Rockaway Community Job Fair
- 11/09/22: Medgar Evers College Meet & Greet / Veterans Resource Fair
- 11/16/22: US Coast Guard 2nd Annual Job Fair
- 11/19/22: Deputy Speaker and Manhattan Borough President Office Citywide Job Fair
- 11/20 & 11/21/22: Circle of Sisters
- 11/30/22: Queens HS for Information, Research and Technology College/Job Fair
- 12/09/22: Palisades Mall Tabling
- 12/12/22: Blink Fitness Tabling (Jackson Heights)
- 12/13 & 12/14/22: Joint Task Force Safety Stand Down at Fort Hamilton
- 12/15, 12/19 & 12/26/22- Atlantic Center Mall Tabling
- 12/21, 12/29/22: Palisades Mall Tabling
- 12/22 & 12/27/22: Bay Plaza Mall Tabling

The Department was recruiting for the following positions during Q2:

- Senior IT Architect
- IT Service Management Specialist
- IT Project Specialist

ly Report

B. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2023. [Note: Please update this information every quarter.]
Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows Total: 0
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U
2. Public Service Corps Total: 0
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U
3. Summer College Interns Total: 15
Race/Ethnicity* [#s]: Black $\underline{5}$ Hispanic $\underline{4}$ Asian/Pacific Islander $\underline{1}$ Native American $\underline{0}$ White $\underline{3}$ Two or more Races (2 of the individuals did not report this information)

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Gender* [#s]: M **3** F **12** N-B O U 4. Summer Graduate Interns Total: 10 Race/Ethnicity* [#s]: Black 2 Hispanic 2 Asian/Pacific Islander 1 Native American 0 White 2 Two or more Races (3 of the individuals did not report this information) Gender* [#s]: M <u>1</u> F <u>9</u> N-B ___ O ___ U ___ 5. Other (CUNY Interns) Total: 6 Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races (This information is not available) Gender* [#s]: M 3 F 3 6. Other (SYEP) Total: 6 Race/Ethnicity* [#s]: Black___ Hispanic___ Asian/Pacific Islander___ Native American___ White___ Two or more Races___ (this information is not available) Gender* [#s]: M F 6 N-B O U

Additional comments:

C. 55-A Program

The agency uses the 55-a	Program to hire and retain	qualified individuals with disabilities.	⊠ Yes	□ No
Currently, the agency em	ploys the following numbe	r of 55-a participants:		
Q1 (9/30/2022): 22	Q2 (12/31/2022): 22	Q3 (3/31/2023): Q4 (6/30/2023):	
	- ·	oplications for the program were received module to [state reasons]	red.	
_		s for the program were received. ogram due to [state reasons]	<u>-</u>	
_		w applications for the program were regram due to [state reasons]	eceived.	
_		w applications for the program were regram due to [state reasons]	eceived.	
The 55-a Coordinator has	s achieved the following go	pals:		
on the agency we through an agenc				

V. Selection (Hiring and Promotion)

Please review Section VI of your FY 2023 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2023 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data).

1) Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions? Promote employee awareness of opportunities for promotion and transfer within the agency.

- Arrange for agency wide notification of promotional and transfer opportunities.
- Encourage the use of training and development programs to improve skills, performance, and career opportunities.
- Provide information to staff on both internal and external Professional Development training sources.
- Explain the civil service process to staff and what it means to become a permanent civil servant (Civil Service 101 given to employees in a Summer Series event by HR where DCAS presented the information via zoom)
- Provide technical assistance in applying for upcoming civil service exams.
- Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.
- Provide resources and support for:
 - Targeted job searches
 - Development job search strategies
 - Resume preparation
 - Review of effective interview techniques
 - Review of techniques to promote career growth and deal with change
 - Internship exploration

- 2) Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.
- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
- The Agency developed a protocol for in-title promotions and salary increases.
- All vacancy notices are publicly announced including senior level positions.
- Actively reach out to networks of underrepresented groups as part of its outreach.
- Reach out to the Mayor's Office of Appointments for help to identify diverse pools of talent and additional networks for finding qualified candidates.
- Compare the demographics of current employees to the placements.
- Review and analyze the demographics race\ethnicity and gender for those who received the promotion\salary raises to ensure such practices are equitable.
- Review on a regular basis the demographics of those who received promotion and share the information with the Commissioner and Human Resources (by EEO Officer).
- In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question. Created a survey so that individuals who declined job offers can give feedback as to the reason why they declined.
- Use a diverse panel of interviewers to conduct the interview.
- EEO Officer is asked to review the interview questions.
- 3) Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

- Ensure that all vacancy announcements include the revised NYC EEO I Anti-Discrimination Statement.
- Review vacancy postings to ensure elimination of language that has the potential for gender and age stereotyping and other unlawful discrimination. (It is recommended to use gender-neutral terms and pronouns and language that is age-inclusive).
- Actively monitor agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency.
- Provide consultation regarding creation/review of objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- In collaboration with the Director of Human Resources, review interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity.
- Assist the hiring manager if a reasonable accommodation is requested during the interview.
- 4) Analyzing the impact of layoffs or terminations on racial, gender and age groups.

The agency will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations, and demotions due to legitimate business/operational reasons in FY 2023. The agency will analyze the impact of layoffs or terminations on racial, gender, age groups, and people with disabilities. Where layoffs or terminations would have a disproportionate impact on any of these groups, the agency will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity. The Agency Personnel Officer, EEO Officer and General Counsel will be involved in making layoff or termination decisions. It should be noted that layoffs must be conducted by seniority in compliance with civil service law (for competitive titles) and union contract (for non-competitive and labor class titles)

During this Quarter the Agency activities incl	uded:# of V	acancies	# of New Hires	# of New Promotions
	Q1	# 260	# 96	# 95
	Q2	#77	#75	# 50
	Q3	#	#	#
	Q4	#	#	#

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VI. Training

Please provide your training information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

VII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

VIII. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "Diversity, Equity, Inclusion and EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates t	he
information as they occur.	

	Q1 🛛	Q2 🛛	Q3 🗆	Q4 🗆	
□ The agency has entered occur.	d all types of co	omplaints in the DC	AS Citywide Complair	nt Tracking System and update	s the information as they
\square The agency ensures tha	at complaints ar	e closed within 90	days.		
Report all complaints and your CICS Account at: <a div<="" href="https://https</td><td></td><td></td><td></td><td>sonable Accommodation Trac</td><td>king System by logging into</td></tr><tr><td>C. Executive Order 16:</td><td>Training on</td><td>Transgender Div</td><td>versity and Inclusi</td><td>on</td><td></td></tr><tr><td>Please provide E.O. 1 (in MS Excel).</td><td>16 Training Inj</td><td>formation in Part</td><td>II of the report " td=""><td>versity, Equity, Inclusion and</td><td>I EEO Training Summary"</td>	versity, Equity, Inclusion and	I EEO Training Summary"			
D.Local Law 101: Clim	nate Survey				
Please describe your prog EEO Plan for FY 2023.	ress this quart	er in implementing	the primary goals in	Appendix B of your Agency D	iversity, Equity, Inclusion an
Please list the actions, initi your FY 2023 Diversity, Equ			ded in <i>Appendix B:</i> 20	020 Climate Survey Action Plan	, which you set/declared in

- Continue to train staff in all aspects of the EEO policy including the complaint process.
- Encourage staff to take supplementary EEO trainings at DCAS.
- Update EEO posters throughout the Department.
- 2. Improve the EEO Office's visibility to the workforce.

Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?

- The Office of EEO conducts facility tours and speak with staff members
- Work to ensure EEO Counselors are trained and assist staff members in all of the facilities. EEO Counselors are the liaisons for the Office of EEO.
- Updated the Department's intranet page with all relevant EEO information.
- 3. Improve employees' knowledge of the EEO complaint process, including where and how to file a formal complaint, and what happens after a complaint is filed?

Please describe the steps that your agency has taken to meet these initiatives/strategies. What steps were taken to evaluate effectiveness of these actions?

As stated previously, continue to train staff on the EEO policy and the EEO complaint process. Ensure that all staff members receive a copy of the EEO complaint process (At A glance guide provided by DCAS)

4. Increase employees' understanding of protected rights and prohibition of discrimination, including sexual harassment, in the workplace.

- Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - We are training staff on daily basis in the new Everybody Matters Training and continuing to train new staff in all aspects of EEO policy.
- 5. Improve <u>managers'</u> and <u>supervisors'</u> awareness of measures that an employee may take to report any violations under the EEO Policy, including discrimination and sexual harassment.
 - Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions?
 - Targeted training of managers and supervisors.
 - Bi- annual meetings with managers and supervisors to discuss their obligations under the EEO policy.
- 6. Improve <u>managers</u>' and <u>supervisors</u>' knowledge of whom and where to direct employees who may want to discuss a complaint (s) under the EEO Policy.
 - Please describe the steps that your agency has taken to meet this goal. What steps were taken to evaluate effectiveness of these actions.
 - Targeted training of managers and supervisors.
 - Bi- annual meetings with managers and supervisors to discuss their obligations under the EEO policy.

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.
☑ The agency is NOT involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmenta agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
\square Attach the audit recommendations by EEPC or the other auditing agency.
☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2022.
☐ The agency received a Certificate of Compliance from the auditing agency.
Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel for Second Quarter, FY 2023

Personnel Changes

Personnel Changes this Quarter:	☐ No Changes	Number of Additio	Number of Additions: 1		Number of Deletions: 0	
Employee's Name & Title	Graciela Triana- Reasonable Accommodation Legal Coordinator	2.	2.		3.	
Nature of change	☑ Addition ☐ Deletion	□ Addition	☐ Deletion	☐ Addition	☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date: December 28, 2022	Start Date or Termina	Start Date or Termination Date:		Start Date or Termination Date:	
Employee's Name & Title						
Nature of change	☐ Addition ☐ Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termina	Start Date or Termination Date:		Start Date or Termination Date:	
For New EEO Professionals:						
Name & Title	4. Graciela Triana- Reasonable Accommodation Legal Coordinator	5.	5.			
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigat ☐ 55-a Coordinator ☐ Other: (specify RA Team Member		☐ EEO Counselor☐ EEO Investigator☐ Other: (specify)	☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	
Percent of Time Devoted to EEO	☑ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):		☐ 100% ☐ Other: (specify %):		
Name & Title						
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigat	☐ EEO Officer ☐ EEO Trainer	☐ EEO Counselor ☐ EEO Investigator	☐ EEO Officer ☐ EEO Trainer	☐ EEO Counselor ☐ EEO Investigator	

	☐ 55-a Coordinator ☐ Other: (specify)	☐ 55-a Coordinator ☐ Other: (specify)	☐ 55-a Coordinator ☐ Other: (speci				
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):				
EEO Training Completed within the Last <u>Two</u> Years, including the Current Quarter (EEO and D&I Officers, Deputies, <u>and All New EEO Professionals</u>):							
Name & EEO Role	1. Elizabeth Lundi, EEO Officer	2. Florina Getman, Deputy Director	3.				
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I			☐ Yes ☐ No				
2. Sexual Harassment Prevention		<u>⊠ Yes</u> □ No	<u>□ Yes</u> <u>□ No</u>				
3. IgbTq: The Power of Inclusion			☐ Yes ☐ No				
4. Disability Awareness & Etiquette	☐ Yes	☐ Yes	<u>□ Yes</u> <u>□ No</u>				
5. Unconscious Bias			☐ Yes ☐ No				
6. Microaggressions			☐ Yes ☐ No				
7. EEO Officer Essentials: Complaint/Investigative Processes		⊠ Yes □ No	☐ Yes ☐ No				
8. EEO Officer Essentials: Reasonable Accommodation			□ Yes □ No				
9. Essential Overview Training for New EEO Officers		☐ Yes	☐ Yes ☐ No				
10. Understanding CEEDS Reports		☐ Yes	☐ Yes ☐ No				

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the Current Quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role			•			
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	□ Y	es 🗆 No	☐ Yes	□ No	□ Yes	□ No
2. Sexual Harassment Prevention	□ Y	es 🗆 No	☐ Yes	□ No	☐ Yes	□ No
3. IgbTq: The Power of Inclusion	□ Y	es □ No	☐ Yes	□ No	☐ Yes	□ No
4. Disability Awareness & Etiquette	□ Y	res □ No	☐ Yes	□ No	☐ Yes	□ No
5. Unconscious Bias	□ Y	es □ No	☐ Yes	□ No	☐ Yes	□ No
6. Microaggressions	□ Y	es □ No	☐ Yes	□ No	☐ Yes	□ No
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Y	des □ No	☐ Yes	□ No	□ Yes	□ No
8. EEO Officer Essentials: Reasonable Accommodation	□ Ye	es □ No	☐ Yes	□ No	□ Yes	□ No
9. Essential Overview Training for New EEO Officers	□ Y	es □ No	□ Yes	□ No	☐ Yes	□ No
10. Understanding CEEDS Reports	☐ Ye	es 🗆 No	□ Yes	□ No	☐ Yes	□ No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office: 75-20 Astoria Blvd, Suite 390, East Elmhurst, NY 11370

Diversity and EEO Staffing as of Second Quarter FY 2023*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address
EEO Officer/Director	Elizabeth Lundi	Exec. Agency Counsel IV	100%	Elizabeth.lundi@doc.nyc.gov
Deputy EEO Officer OR Co-EEO Officer	Florina Getman	Agency Attorney IV	100%	Florina.getman@doc.nyc.gov
Chief Diversity & Inclusion Officer	Lynelle Maginley-Liddie	Exec. Agency Counsel VI	50%	Lynelle.Maginley-Liddie@doc.nyc.gov
Diversity & Inclusion Officer	II	II	П	II
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	II	II	П	II
ADA Coordinator	Nancy (Liu) Bleakley	Agency Attorney III	100%	Nancy.liu@doc.nyc.gov
Reasonable Accommodation Legal Coordinator	Graciela Triana	Agency Attorney II	100%	Graciela.triana@doc.nyc.gov

Disability Services Facilitator	Willard Hunt	Admin Staff Analyst	100%	Willard.hunt@doc.nyc.gov
EEO RA Specialist	Ron Als	Correction Officer	100%	Ron.Als@doc.nyc.gov
55-a Coordinator	Darline Oxendine	Program Specialist	Not in EEO-Housed in HR	Darline.oxendine@doc.nyc.gov
Career Counselor	Armando Chabran	Assistant Commissioner	Not in EEO-Housed in HR	Armando.chabran@doc.nyc.gov
EEO Investigator	Greg Cheung	Agency Attorney li	100%	Greg.cheung@doc.nyc.gov
EEO Investigator	Anastasia Chin	Agency Attorney lii	100%	Anastasia.chin@doc.nyc.gov
EEO Investigator	Charisse Bourne	Agency Attorney II	100%	Charisse.Bourne@doc.nyc.gov
EEO Intake Specialist	Melanie Barnes	Admin Staff Analyst	100%	Melanie.barnes@doc.nyc.gov
	Cherelle Butler			
EEO Counselors	Crystal Coston	Correction Officers	15%	
	Henry Cui	33333		
	Kaaba Dowe			

	Jacqueline Franklin Kay Fraser Philip Greene Shao Huang Donald Ramos Antonio Saltalamacchia Karen Smith Flo Ann Williams			
EEO Training Liaison	Allan Straker	_ Manager, Training Compliance	30%	Allan.Straker@doc.nyc.gov

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.