

1. CA Case Closings by NYS WMS Closing Code and HOH City Council District, Jan 1, 2020 - Mar 31, 2020

[illegible]

2. CA Case Closings by NYS WMS Closing Code and HOH Ethnicity, Jan 1, 2020 - Mar 31, 2020

| NYS WMS Closing Code | HOH Ethnicity | | | | | | | | |
|--|------------------|-------|-----------|----------|--------------|-----------------|------------------|---------|--------|
| | African American | Asian | Caucasian | Hispanic | Multi-ethnic | Native American | Pacific Islander | Unknown | Total |
| 939-PA, MA, FS - In Prison (HH=1) | 71 | 1 | 5 | 20 | 8 | | | | 105 |
| D00-Died | 27 | 14 | 8 | 13 | 6 | | | | 68 |
| E18-Failed to keep BEV Office Appointment | 534 | 18 | 68 | 296 | 92 | | | | 1,008 |
| E19-Failed to keep BFI Appointment | 1 | | | 2 | | | | | 3 |
| E30-Excess Earned income | 2,073 | 144 | 232 | 921 | 303 | 2 | 6 | 3 | 3,684 |
| E31-Excess Income-Increased Earnings | 1,270 | 111 | 141 | 976 | 252 | 1 | 2 | 2 | 2,755 |
| E32-Excess Income-Increased Support Collection-MA Extension | 34 | 1 | 3 | 29 | 5 | | | | 72 |
| E33-Excess Income-Increased Earnings | 1 | 1 | | | | | | | 2 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 461 | 93 | 143 | 273 | 91 | 1 | 3 | 2 | 1,067 |
| E35-Excess Unearned Income Ineligible Budget Required | 926 | 81 | 148 | 503 | 137 | 3 | 1 | | 1,799 |
| E36 - Excess Income - Increased Support Collection - No MA Extension | | | | 1 | | | | | 1 |
| E38-Excess Income - Lump Sum | 5 | 2 | | 3 | | | | | 10 |
| E40-Excess Income-Budgeting Error | | | 1 | | | | | | 1 |
| E60-Unable to Locate. | 30 | 14 | 14 | 9 | 10 | | | | 77 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 612 | 33 | 65 | 209 | 82 | | | | 1,001 |
| E66-Not a resident of state | 85 | 2 | 6 | 34 | 12 | | | 1 | 140 |
| E69-Failure to Complete Eligibility Process. | 293 | 6 | 26 | 147 | 46 | 1 | | | 519 |
| E72-Institutionalized | 14 | 4 | 6 | 8 | | | | | 32 |
| E73-In Foster Care | | 1 | | 1 | | | | | 2 |
| E91-Refusal to Cooperate During the Recertification Process | 1 | | | | | | | | 1 |
| E95-Died | 9 | | 1 | 2 | 2 | | | | 14 |
| EM4 - Client Request - Eligibility Mail-Out - PA and MA | | | | 1 | | | | | 1 |
| EM5 - Client Request - Eligibility Mail-Out-PA only | 17 | 2 | 1 | 12 | 1 | | | | 33 |
| EZ5-Excess Income Receipt of SSI | 1 | | | 1 | | | | | 2 |
| F11-Failure to Access Benefits | 73 | 16 | 23 | 39 | 11 | 1 | | 1 | 164 |
| F20-Failure to Provide SSN | 1 | 1 | | | | | | | 2 |
| F62-Moved Out of District. | 1 | | | | | | | | 1 |
| F63-In Prison | 3 | | 1 | | | | | | 4 |
| F81-Refused Photo ID | 1 | | | | | | | | 1 |
| F92-Ineligible Alien | 5 | | | | | | | | 5 |
| G01-Failure to Provide Verification 3 months SNAP Transitional Benefits | 1 | | | | | | | | 1 |
| G10-Failure to Recertify - On DATE | 2,912 | 325 | 398 | 1,814 | 492 | 7 | 3 | 9 | 5,960 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | 7 | | 2 | 6 | 2 | | | | 17 |
| G17-Failure to be home after four attempts to visit you at home. | | | | 1 | | | | | 1 |
| G20-Fail to Be at Home for Recert | 130 | 12 | 42 | 82 | 12 | | 2 | | 280 |
| G21-Failure to Cooperate with BEV: Income | 2 | | 1 | 2 | | | | | 5 |
| G23-Failure to Cooperate with BEV: Residence | 2 | | 1 | 3 | | | | | 6 |
| G25-Failure to Cooperate with BEV-Dependent Child | | | 1 | | | | | | 1 |
| G26-Failure to Cooperate : Refused to answer Questions | | | | 1 | | | | | 1 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 127 | 114 | 33 | 104 | 36 | 1 | 2 | | 417 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 1,209 | 89 | 128 | 850 | 201 | 3 | 3 | 3 | 2,486 |
| G39-PA, MA - Died (HH=1) | 31 | 26 | 12 | 12 | 2 | | | | 83 |
| G41-Voluntary Quit or Reduced Earnings- Applicant | 18 | | 2 | 6 | 2 | | | | 28 |
| G60 - PA only - Unable to Locate - BEV | 3 | | | | 1 | | | | 4 |
| G61-Not a Resident of District | 5 | | 2 | 2 | 1 | | | | 10 |
| G62-Moved out of District | 37 | 7 | 7 | 18 | 6 | | | | 75 |
| G87-Client Request-Eligibility Mailout | | | | 1 | | | | | 1 |
| G88-Client Request-CA,SNAP & MA-Written | 178 | 31 | 40 | 177 | 41 | 1 | | 1 | 469 |
| G89-Client Request-CA & MA-Written | 10 | 2 | 1 | 5 | 2 | | | | 20 |
| G90-Client Request-CA & SNAP-Written | 9 | 6 | 11 | 15 | 3 | 1 | | | 45 |
| G92-Client Request-CA Only-Written | 24 | 1 | 4 | 38 | 7 | | 1 | | 75 |
| G94-Client Request-CA & SNAP-Verbal | 5 | | 1 | 3 | 1 | | | | 10 |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination | 4 | | | 5 | 1 | | | | 10 |
| G97 - Client Request - CA employed with a budget deficit | 2 | | | 1 | 1 | | | | 4 |
| G98-Client Request-CA, SNAP & MA-Verbal | 11 | 1 | 4 | 15 | 4 | | | | 35 |
| H19-Fail to Provide Proof of U.S. Citizenship/Identity SSA/BVI Match | | | | 1 | | | | | 1 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State | 3 | | | 1 | 1 | | | | 5 |
| M25-Failure to respond to a Computer Match Call-In | 6 | | 1 | 2 | | | | | 9 |
| M68-PA, MA, FS - Added to Another Case | 5 | | 2 | 2 | 1 | | | | 10 |
| M88-Refusal to Comply with Finger Imaging Requirements | 3 | | | 2 | | | | | 5 |
| N14-Filing Unit Member Failed to Apply | 11 | | 1 | 5 | 7 | | | | 24 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | 1 | | | | | | | | 1 |
| N16-Failure to Contact Agency | 37 | 2 | 3 | 29 | 6 | | | | 77 |
| N17-Failure to Complete Eligibility Process | 981 | 90 | 120 | 522 | 156 | 3 | 1 | | 1,873 |
| N43-Voluntary Quit | 1 | | | | | | | | 1 |
| N44-Failure to Get Medical Statement | | 1 | | | | | | | 1 |
| N45 - Voluntary Quit 1st Occurrence - Obsolete since 2016 | | | | 1 | | | | | 1 |
| N66-Duplicate Assistance , Interstate | 19 | 1 | 2 | 17 | 7 | | | | 46 |
| N67-Duplicate Assistance Another State (Sys Gen) | 1 | | | 1 | | | | | 2 |
| P44-Failure to Comply With Drug/Alcohol Screening | 156 | 6 | 31 | 66 | 27 | | | | 286 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 386 | 24 | 146 | 204 | 96 | | 2 | 1 | 859 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 154 | 13 | 74 | 70 | 84 | 1 | 2 | 1 | 399 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 71 | 1 | 40 | 36 | 43 | | 1 | 1 | 193 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | 51 | | 23 | 19 | 36 | | 2 | | 131 |
| R10-Failure to Keep FEDS Appointment 3 months SNAP Benefits SNAP Sep Det | | | | | 1 | | | | 1 |
| U40-Excess Resources | 18 | 2 | 6 | 22 | 6 | | 1 | | 55 |
| U43-Excess Resources-End of 6 Month Period | | 1 | | | | | | | 1 |
| V20-Failure to Provide Verification | 751 | 87 | 97 | 455 | 137 | | 1 | 3 | 1,531 |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det | 1 | 1 | | 2 | 1 | | | | 5 |
| V25-Failure to Provide Verification of Filing Unit | 3 | | | 2 | 2 | | | | 7 |
| W11-Failure to Keep Appt for DSS Medical | 227 | 20 | 23 | 138 | 51 | 1 | 2 | | 462 |
| W40-Failure/Refusal to become Employable. | 1 | | | 1 | | | | | 2 |
| WS3-CA-IPV-Twelve months 1st offense amount \$1000 and \$3900 SNAP Determination | 1 | | | 1 | | | | | 2 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 182 | 11 | 20 | 107 | 33 | | 2 | | 355 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 45 | 4 | 5 | 27 | 3 | | | | 84 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction | 33 | 1 | 1 | 10 | 4 | | | | 49 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 742 | 41 | 84 | 258 | 109 | 1 | 1 | | 1,236 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 191 | 10 | 10 | 67 | 31 | | | | 309 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 | 100 | 8 | 3 | 30 | 8 | | | | 149 |
| Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended | 1 | | | 1 | 2 | | | | 4 |
| Y78-Ineligible Based upon BEV Evaluation | 7 | 1 | 1 | 5 | 4 | | | | 18 |
| Y86 - BEV Closing - Manual Notice Required (MA/SNAP Sep Det) | 6 | | 1 | 1 | 1 | | | | 9 |
| Y87 - BEV Closing - Manual Notice Required (MA Sep Det) | 44 | 1 | 5 | 34 | 8 | | | | 92 |
| Y93-Case number change. | 17 | 1 | 1 | 15 | | | | | 34 |
| Y98-Other | 22 | | 1 | 7 | 5 | | | | 35 |
| Y99-Other | 111 | 5 | 17 | 61 | 25 | | 1 | 2 | 222 |
| Total | 15,665 | 1,491 | 2,300 | 8,883 | 2,768 | 28 | 39 | 30 | 31,204 |

3. CA Case Closings by NYS WMS Closing Code and HOH Gender, Jan 1, 2020 - Mar 31, 2020

| NYS WMS Closing Code | HOH Gender | | |
|--|---------------|---------------|---------------|
| | Female | Male | Total |
| 939-PA, MA, FS - In Prison (HH=1) | 3 | 102 | 105 |
| D00-Died | 33 | 35 | 68 |
| E18-Failed to keep BEV Office Appointment | 515 | 493 | 1,008 |
| E19-Failed to keep BFI Appointment | 3 | | 3 |
| E30-Excess Earned income | 2,000 | 1,684 | 3,684 |
| E31-Excess Income-Increased Earnings | 2,500 | 255 | 2,755 |
| E32-Excess Income-Increased Support Collection-MA Extension | 70 | 2 | 72 |
| E33-Excess Income-Increased Earnings | 2 | | 2 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 489 | 578 | 1,067 |
| E35-Excess Unearned Income Ineligible Budget Required | 1,111 | 688 | 1,799 |
| E36 - Excess Income - Increased Support Collection - No MA Extension | 1 | | 1 |
| E38-Excess Income - Lump Sum | 7 | 3 | 10 |
| E40-Excess Income-Budgeting Error | | 1 | 1 |
| E60-Unable to Locate. | 35 | 42 | 77 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 444 | 557 | 1,001 |
| E66-Not a resident of state | 105 | 35 | 140 |
| E69-Failure to Complete Eligibility Process. | 265 | 254 | 519 |
| E72-Institutionalized | 13 | 19 | 32 |
| E73-In Foster Care | 1 | 1 | 2 |
| E91-Refusal to Cooperate During the Recertification Process | 1 | | 1 |
| E95-Died | 7 | 7 | 14 |
| EM4 - Client Request - Eligibility Mail-Out - PA and MA | | 1 | 1 |
| EM5 - Client Request - Eligibility Mail-Out-PA only | 28 | 5 | 33 |
| EZ5-Excess Income Receipt of SSI | 2 | | 2 |
| F11-Failure to Access Benefits | 69 | 95 | 164 |
| F20-Failure to Provide SSN | 1 | 1 | 2 |
| F62-Moved Out of District. | 1 | | 1 |
| F63-In Prison | 2 | 2 | 4 |
| F81-Refused Photo ID | | 1 | 1 |
| F92-Ineligible Alien | 2 | 3 | 5 |
| G01-Failure to Provide Verification 3 months SNAP Transitional Benefits | 1 | | 1 |
| G10-Failure to Recertify - On DATE | 4,024 | 1,936 | 5,960 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | 13 | 4 | 17 |
| G17-Failure to be home after four attempts to visit you at home. | 1 | | 1 |
| G20-Fail to Be at Home for Recert | 159 | 121 | 280 |
| G21-Failure to Cooperate with BEV: Income | 4 | 1 | 5 |
| G23-Failure to Cooperate with BEV: Residence | 4 | 2 | 6 |
| G25-Failure to Cooperate with BEV-Dependent Child | 1 | | 1 |
| G26-Failure to Cooperate : Refused to answer Questions | 1 | | 1 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 241 | 176 | 417 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 1,914 | 572 | 2,486 |
| G39-PA, MA - Died (HH=1) | 44 | 39 | 83 |
| G41-Voluntary Quit or Reduced Earnings- Applicant | 18 | 10 | 28 |
| G60 - PA only - Unable to Locate - BEV | 4 | | 4 |
| G61-Not a Resident of District | 7 | 3 | 10 |
| G62-Moved out of District | 58 | 17 | 75 |
| G87-Client Request-Eligibility Mailout | | 1 | 1 |
| G88-Client Request-CA,SNAP & MA-Written | 379 | 90 | 469 |
| G89-Client Request-CA & MA-Written | 13 | 7 | 20 |
| G90-Client Request-CA & SNAP-Written | 34 | 11 | 45 |
| G92-Client Request-CA Only-Written | 71 | 4 | 75 |
| G94-Client Request-CA & SNAP-Verbal | 7 | 3 | 10 |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination | 9 | 1 | 10 |
| G97 - Client Request - CA employed with a budget deficit | 4 | | 4 |
| G98-Client Request-CA, SNAP & MA-Verbal | 24 | 11 | 35 |
| H19-Fail to Provide Proof of U.S. Citizenship/Identity SSA/BVI Match | | 1 | 1 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State | 4 | 1 | 5 |
| M25-Failure to respond to a Computer Match Call-In | 6 | 3 | 9 |
| M68-PA, MA, FS - Added to Another Case | 6 | 4 | 10 |
| M88-Refusal to Comply with Finger Imaging Requirements | 4 | 1 | 5 |
| N14-Filing Unit Member Failed to Apply | 19 | 5 | 24 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | 1 | | 1 |
| N16-Failure to Contact Agency | 51 | 26 | 77 |
| N17-Failure to Complete Eligibility Process | 1,326 | 547 | 1,873 |
| N43-Voluntary Quit | | 1 | 1 |
| N44-Failure to Get Medical Statement | | 1 | 1 |
| N45 - Voluntary Quit 1st Occurrence - Obsolete since 2016 | | 1 | 1 |
| N66-Duplicate Assistance , Interstate | 43 | 3 | 46 |
| N67-Duplicate Assistance Another State (Sys Gen) | 2 | | 2 |
| P44-Failure to Comply With Drug/Alcohol Screening | 71 | 215 | 286 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 194 | 665 | 859 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 74 | 325 | 399 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 36 | 157 | 193 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | 18 | 113 | 131 |
| R10-Failure to Keep FEDS Appointment 3 months SNAP Benefits SNAP Sep Det | | 1 | 1 |
| U40-Excess Resources | 41 | 14 | 55 |
| U43-Excess Resources-End of 6 Month Period | | 1 | 1 |
| V20-Failure to Provide Verification | 1,119 | 412 | 1,531 |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det | 5 | | 5 |
| V25-Failure to Provide Verification of Filing Unit | 7 | | 7 |
| W11-Failure to Keep Appt for DSS Medical | 275 | 187 | 462 |
| W40-Failure/Refusal to become Employable. | 1 | 1 | 2 |
| WS3-CA-IPV-Twelve months 1st offense amount \$1000 and \$3900 SNAP Determination | 1 | 1 | 2 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 192 | 163 | 355 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 46 | 38 | 84 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction | 33 | 16 | 49 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 343 | 893 | 1,236 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 100 | 209 | 309 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 | 76 | 73 | 149 |
| Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended | 3 | 1 | 4 |
| Y78-Ineligible Based upon BEV Evaluation | 12 | 6 | 18 |
| Y86 - BEV Closing - Manual Notice Required (MA/SNAP Sep Det) | 4 | 5 | 9 |
| Y87 - BEV Closing - Manual Notice Required (MA Sep Det) | 44 | 48 | 92 |
| Y93-Case number change. | 23 | 11 | 34 |
| Y98-Other | 22 | 13 | 35 |
| Y99-Other | 152 | 70 | 222 |
| Total | 19,099 | 12,105 | 31,204 |

4. CA Case Closings by NYS WMS Closing Code and HOH Age Category, Jan 1, 2020 - Mar 31, 2020

| NYS WMS Closing Code | HOH Age Category | | | | |
|--|------------------|---------------|--------------|--------------|---------------|
| | 18-24 | 25-44 | 45-64 | 65+ | Total |
| 939-PA, MA, FS - In Prison (HH=1) | 2 | 52 | 46 | 5 | 105 |
| D00-Died | 1 | 8 | 27 | 32 | 68 |
| E18-Failed to keep BEV Office Appointment | 149 | 625 | 226 | 8 | 1,008 |
| E19-Failed to keep BFI Appointment | | 1 | 2 | | 3 |
| E30-Excess Earned income | 381 | 1,916 | 1,349 | 38 | 3,684 |
| E31-Excess Income-Increased Earnings | 340 | 2,018 | 379 | 18 | 2,755 |
| E32-Excess Income-Increased Support Collection-MA Extension | 4 | 53 | 15 | | 72 |
| E33-Excess Income-Increased Earnings | | 1 | | 1 | 2 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 18 | 161 | 624 | 264 | 1,067 |
| E35-Excess Unearned Income Ineligible Budget Required | 36 | 658 | 984 | 121 | 1,799 |
| E36 - Excess Income - Increased Support Collection - No MA Extension | 1 | | | | 1 |
| E38-Excess Income - Lump Sum | | 10 | | | 10 |
| E40-Excess Income-Budgeting Error | | | 1 | | 1 |
| E60-Unable to Locate. | 12 | 21 | 28 | 16 | 77 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 147 | 657 | 197 | | 1,001 |
| E66-Not a resident of state | 17 | 86 | 34 | 3 | 140 |
| E69-Failure to Complete Eligibility Process. | 95 | 302 | 119 | 3 | 519 |
| E72-Institutionalized | | 4 | 10 | 18 | 32 |
| E73-In Foster Care | | 1 | 1 | | 2 |
| E91-Refusal to Cooperate During the Recertification Process | | 1 | | | 1 |
| E95-Died | | 4 | 5 | 5 | 14 |
| EM4 - Client Request - Eligibility Mail-Out - PA and MA | | 1 | | | 1 |
| EM5 - Client Request - Eligibility Mail-Out-PA only | | 23 | 9 | 1 | 33 |
| EZ5-Excess Income Receipt of SSI | | 1 | 1 | | 2 |
| F11-Failure to Access Benefits | 18 | 53 | 54 | 39 | 164 |
| F20-Failure to Provide SSN | | | 2 | | 2 |
| F62-Moved Out of District. | | 1 | | | 1 |
| F63-In Prison | | 3 | 1 | | 4 |
| F81-Refused Photo ID | | 1 | | | 1 |
| F92-Ineligible Alien | 1 | 1 | 3 | | 5 |
| G01-Failure to Provide Verification 3 months SNAP Transitional Benefits | | 1 | | | 1 |
| G10-Failure to Recertify - On DATE | 617 | 3,465 | 1,550 | 328 | 5,960 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | | 8 | 7 | 2 | 17 |
| G17-Failure to be home after four attempts to visit you at home. | | | 1 | | 1 |
| G20-Fail to Be at Home for Recert | 16 | 123 | 111 | 30 | 280 |
| G21-Failure to Cooperate with BEV: Income | 1 | 1 | 2 | 1 | 5 |
| G23-Failure to Cooperate with BEV: Residence | 1 | 4 | 1 | | 6 |
| G25-Failure to Cooperate with BEV-Dependent Child | | | 1 | | 1 |
| G26-Failure to Cooperate : Refused to answer Questions | 1 | | | | 1 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 7 | 66 | 113 | 231 | 417 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 255 | 1,625 | 568 | 38 | 2,486 |
| G39-PA, MA - Died (HH=1) | 2 | 6 | 30 | 45 | 83 |
| G41-Voluntary Quit or Reduced Earnings- Applicant | 5 | 15 | 8 | | 28 |
| G60 - PA only - Unable to Locate - BEV | 1 | 3 | | | 4 |
| G61-Not a Resident of District | | 7 | 3 | | 10 |
| G62-Moved out of District | 9 | 40 | 17 | 9 | 75 |
| G87-Client Request-Eligibility Mailout | | | 1 | | 1 |
| G88-Client Request-CA,SNAP & MA-Written | 42 | 268 | 117 | 42 | 469 |
| G89-Client Request-CA & MA-Written | 1 | 11 | 8 | | 20 |
| G90-Client Request-CA & SNAP-Written | 3 | 20 | 16 | 6 | 45 |
| G92-Client Request-CA Only-Written | 4 | 54 | 16 | 1 | 75 |
| G94-Client Request-CA & SNAP-Verbal | 1 | 7 | 1 | 1 | 10 |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination | | 5 | 5 | | 10 |
| G97 - Client Request - CA employed with a budget deficit | | 2 | 2 | | 4 |
| G98-Client Request-CA, SNAP & MA-Verbal | 3 | 16 | 13 | 3 | 35 |
| H19-Fail to Provide Proof of U.S. Citizenship/Identity SSA/BVI Match | | | 1 | | 1 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State | 2 | 3 | | | 5 |
| M25-Failure to respond to a Computer Match Call-In | 1 | 3 | 3 | 2 | 9 |
| M68-PA, MA, FS - Added to Another Case | | 7 | 2 | 1 | 10 |
| M88-Refusal to Comply with Finger Imaging Requirements | | 2 | 3 | | 5 |
| N14-Filing Unit Member Failed to Apply | 3 | 17 | 4 | | 24 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | | 1 | | | 1 |
| N16-Failure to Contact Agency | 10 | 45 | 22 | | 77 |
| N17-Failure to Complete Eligibility Process | 147 | 1,113 | 558 | 55 | 1,873 |
| N43-Voluntary Quit | | 1 | | | 1 |
| N44-Failure to Get Medical Statement | | 1 | | | 1 |
| N45 - Voluntary Quit 1st Occurrence - Obsolete since 2016 | | 1 | | | 1 |
| N66-Duplicate Assistance , Interstate | 7 | 32 | 6 | 1 | 46 |
| N67-Duplicate Assistance Another State (Sys Gen) | | 2 | | | 2 |
| P44-Failure to Comply With Drug/Alcohol Screening | 12 | 158 | 116 | | 286 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 24 | 422 | 412 | 1 | 859 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 27 | 229 | 142 | 1 | 399 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 2 | 102 | 89 | | 193 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | 1 | 65 | 65 | | 131 |
| R10-Failure to Keep FEDS Appointment 3 months SNAP Benefits SNAP Sep Det | | 1 | | | 1 |
| U40-Excess Resources | 2 | 29 | 21 | 3 | 55 |
| U43-Excess Resources-End of 6 Month Period | | 1 | | | 1 |
| V20-Failure to Provide Verification | 132 | 975 | 361 | 63 | 1,531 |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det | | 5 | | | 5 |
| V25-Failure to Provide Verification of Filing Unit | 1 | 6 | | | 7 |
| W11-Failure to Keep Appt for DSS Medical | 27 | 254 | 177 | 4 | 462 |
| W40-Failure/Refusal to become Employable. | 1 | | 1 | | 2 |
| WS3-CA-IPV-Twelve months 1st offense amount \$1000 and \$3900 SNAP Determination | | | 1 | 1 | 2 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 96 | 163 | 94 | 2 | 355 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 18 | 47 | 19 | | 84 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction | 1 | 26 | 21 | 1 | 49 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 214 | 714 | 308 | | 1,236 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 42 | 175 | 92 | | 309 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 | 4 | 77 | 68 | | 149 |
| Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended | | | 3 | 1 | 4 |
| Y78-Ineligible Based upon BEV Evaluation | 1 | 11 | 6 | | 18 |
| Y86 - BEV Closing - Manual Notice Required (MA/SNAP Sep Det) | 1 | 7 | 1 | | 9 |
| Y87 - BEV Closing - Manual Notice Required (MA Sep Det) | 14 | 57 | 21 | | 92 |
| Y93-Case number change. | 2 | 17 | 13 | 2 | 34 |
| Y98-Other | | 15 | 14 | 6 | 35 |
| Y99-Other | 23 | 108 | 70 | 21 | 222 |
| Total | 3,006 | 17,302 | 9,422 | 1,474 | 31,204 |

5. CA Case Closings by NYS WMS Closing Code and whether HOH Has Limited English Proficiency, Jan 1, 2020 - Mar 31, 2020

| NYS WMS Closing Code | Limited English Proficiency | | |
|--|-----------------------------|---------------|---------------|
| | YES | NO | Total |
| 939-PA, MA, FS - In Prison (HH=1) | 3 | 102 | 105 |
| D00-Died | 20 | 48 | 68 |
| E18-Failed to keep BEV Office Appointment | 64 | 944 | 1,008 |
| E19-Failed to keep BFI Appointment | | 3 | 3 |
| E30-Excess Earned income | 277 | 3,407 | 3,684 |
| E31-Excess Income-Increased Earnings | 389 | 2,366 | 2,755 |
| E32-Excess Income-Increased Support Collection-MA Extension | 12 | 60 | 72 |
| E33-Excess Income-Increased Earnings | | 2 | 2 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 212 | 855 | 1,067 |
| E35-Excess Unearned Income Ineligible Budget Required | 172 | 1,627 | 1,799 |
| E36 - Excess Income - Increased Support Collection - No MA Extension | | 1 | 1 |
| E38-Excess Income - Lump Sum | | 10 | 10 |
| E40-Excess Income-Budgeting Error | | 1 | 1 |
| E60-Unable to Locate. | 16 | 61 | 77 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 33 | 968 | 1,001 |
| E66-Not a resident of state | 8 | 132 | 140 |
| E69-Failure to Complete Eligibility Process. | 23 | 496 | 519 |
| E72-Institutionalized | 8 | 24 | 32 |
| E73-In Foster Care | 1 | 1 | 2 |
| E91-Refusal to Cooperate During the Recertification Process | | 1 | 1 |
| E95-Died | 2 | 12 | 14 |
| EM4 - Client Request - Eligibility Mail-Out - PA and MA | | 1 | 1 |
| EM5 - Client Request - Eligibility Mail-Out-PA only | 6 | 27 | 33 |
| EZ5-Excess Income Receipt of SSI | | 2 | 2 |
| F11-Failure to Access Benefits | 35 | 129 | 164 |
| F20-Failure to Provide SSN | | 2 | 2 |
| F62-Moved Out of District. | | 1 | 1 |
| F63-In Prison | | 4 | 4 |
| F81-Refused Photo ID | | 1 | 1 |
| F92-Ineligible Alien | | 5 | 5 |
| G01-Failure to Provide Verification 3 months SNAP Transitional Benefits | | 1 | 1 |
| G10-Failure to Recertify - On DATE | 764 | 5,196 | 5,960 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | 6 | 11 | 17 |
| G17-Failure to be home after four attempts to visit you at home. | | 1 | 1 |
| G20-Fail to Be at Home for Recert | 37 | 243 | 280 |
| G21-Failure to Cooperate with BEV: Income | 1 | 4 | 5 |
| G23-Failure to Cooperate with BEV: Residence | 1 | 5 | 6 |
| G25-Failure to Cooperate with BEV-Dependent Child | | 1 | 1 |
| G26-Failure to Cooperate : Refused to answer Questions | | 1 | 1 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 181 | 236 | 417 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 311 | 2,175 | 2,486 |
| G39-PA, MA - Died (HH=1) | 33 | 50 | 83 |
| G41-Voluntary Quit or Reduced Earnings- Applicant | 1 | 27 | 28 |
| G60 - PA only - Unable to Locate - BEV | 1 | 3 | 4 |
| G61-Not a Resident of District | | 10 | 10 |
| G62-Moved out of District | 12 | 63 | 75 |
| G87-Client Request-Eligibility Mailout | | 1 | 1 |
| G88-Client Request-CA,SNAP & MA-Written | 88 | 381 | 469 |
| G89-Client Request-CA & MA-Written | | 20 | 20 |
| G90-Client Request-CA & SNAP-Written | 14 | 31 | 45 |
| G92-Client Request-CA Only-Written | 21 | 54 | 75 |
| G94-Client Request-CA & SNAP-Verbal | 1 | 9 | 10 |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination | 2 | 8 | 10 |
| G97 - Client Request - CA employed with a budget deficit | 1 | 3 | 4 |
| G98-Client Request-CA, SNAP & MA-Verbal | 9 | 26 | 35 |
| H19-Fail to Provide Proof of U.S. Citizenship/Identity SSA/BVI Match | | 1 | 1 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State | | 5 | 5 |
| M25-Failure to respond to a Computer Match Call-In | 1 | 8 | 9 |
| M68-PA, MA, FS - Added to Another Case | 1 | 9 | 10 |
| M88-Refusal to Comply with Finger Imaging Requirements | 2 | 3 | 5 |
| N14-Filing Unit Member Failed to Apply | 3 | 21 | 24 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | | 1 | 1 |
| N16-Failure to Contact Agency | 9 | 68 | 77 |
| N17-Failure to Complete Eligibility Process | 163 | 1,710 | 1,873 |
| N43-Voluntary Quit | | 1 | 1 |
| N44-Failure to Get Medical Statement | | 1 | 1 |
| N45 - Voluntary Quit 1st Occurrence - Obsolete since 2016 | | 1 | 1 |
| N66-Duplicate Assistance , Interstate | 5 | 41 | 46 |
| N67-Duplicate Assistance Another State (Sys Gen) | | 2 | 2 |
| P44-Failure to Comply With Drug/Alcohol Screening | 2 | 284 | 286 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 26 | 833 | 859 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 7 | 392 | 399 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 4 | 189 | 193 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | | 131 | 131 |
| R10-Failure to Keep FEDS Appointment 3 months SNAP Benefits SNAP Sep Det | | 1 | 1 |
| U40-Excess Resources | 10 | 45 | 55 |
| U43-Excess Resources-End of 6 Month Period | | 1 | 1 |
| V20-Failure to Provide Verification | 188 | 1,343 | 1,531 |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det | 1 | 4 | 5 |
| V25-Failure to Provide Verification of Filing Unit | | 7 | 7 |
| W11-Failure to Keep Appt for DSS Medical | 23 | 439 | 462 |
| W40-Failure/Refusal to become Employable. | | 2 | 2 |
| WS3-CA-IPV-Twelve months 1st offense amount \$1000 and \$3900 SNAP Determination | | 2 | 2 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 32 | 323 | 355 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 2 | 82 | 84 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction | 2 | 47 | 49 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 41 | 1,195 | 1,236 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 9 | 300 | 309 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 | 1 | 148 | 149 |
| Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended | 1 | 3 | 4 |
| Y78-Ineligible Based upon BEV Evaluation | 4 | 14 | 18 |
| Y86 - BEV Closing - Manual Notice Required (MA/SNAP Sep Det) | | 9 | 9 |
| Y87 - BEV Closing - Manual Notice Required (MA Sep Det) | 7 | 85 | 92 |
| Y93-Case number change. | 6 | 28 | 34 |
| Y98-Other | 5 | 30 | 35 |
| Y99-Other | 20 | 202 | 222 |
| Total | 3,340 | 27,864 | 31,204 |

6. CA Case Closings by NYS WMS Closing Code and whether HOH Has Reasonable Accommodation (RA), Jan 1, 2020 - Mar 31, 2020

| NYS WMS Closing Code | Reasonable Accomodation | | |
|--|-------------------------|---------------|---------------|
| | YES | NO | Total |
| 939-PA, MA, FS - In Prison (HH=1) | 18 | 87 | 105 |
| D00-Died | 22 | 46 | 68 |
| E18-Failed to keep BEV Office Appointment | 58 | 950 | 1,008 |
| E19-Failed to keep BFI Appointment | 1 | 2 | 3 |
| E30-Excess Earned income | 319 | 3,365 | 3,684 |
| E31-Excess Income-Increased Earnings | 169 | 2,586 | 2,755 |
| E32-Excess Income-Increased Support Collection-MA Extension | 12 | 60 | 72 |
| E33-Excess Income-Increased Earnings | | 2 | 2 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 402 | 665 | 1,067 |
| E35-Excess Unearned Income Ineligible Budget Required | 434 | 1,365 | 1,799 |
| E36 - Excess Income - Increased Support Collection - No MA Extension | | 1 | 1 |
| E38-Excess Income - Lump Sum | 5 | 5 | 10 |
| E40-Excess Income-Budgeting Error | 1 | | 1 |
| E60-Unable to Locate. | 8 | 69 | 77 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 34 | 967 | 1,001 |
| E66-Not a resident of state | 15 | 125 | 140 |
| E69-Failure to Complete Eligibility Process. | 16 | 503 | 519 |
| E72-Institutionalized | 14 | 18 | 32 |
| E73-In Foster Care | | 2 | 2 |
| E91-Refusal to Cooperate During the Recertification Process | | 1 | 1 |
| E95-Died | 2 | 12 | 14 |
| EM4 - Client Request - Eligibility Mail-Out - PA and MA | 1 | | 1 |
| EM5 - Client Request - Eligibility Mail-Out-PA only | 2 | 31 | 33 |
| EZ5-Excess Income Receipt of SSI | | 2 | 2 |
| F11-Failure to Access Benefits | 24 | 140 | 164 |
| F20-Failure to Provide SSN | 1 | 1 | 2 |
| F62-Moved Out of District. | | 1 | 1 |
| F63-In Prison | 1 | 3 | 4 |
| F81-Refused Photo ID | | 1 | 1 |
| F92-Ineligible Alien | | 5 | 5 |
| G01-Failure to Provide Verification 3 months SNAP Transitional Benefits | | 1 | 1 |
| G10-Failure to Recertify - On DATE | 838 | 5,122 | 5,960 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | 4 | 13 | 17 |
| G17-Failure to be home after four attempts to visit you at home. | | 1 | 1 |
| G20-Fail to Be at Home for Recert | 232 | 48 | 280 |
| G21-Failure to Cooperate with BEV: Income | | 5 | 5 |
| G23-Failure to Cooperate with BEV: Residence | 1 | 5 | 6 |
| G25-Failure to Cooperate with BEV-Dependent Child | | 1 | 1 |
| G26-Failure to Cooperate : Refused to answer Questions | | 1 | 1 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 19 | 398 | 417 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 319 | 2,167 | 2,486 |
| G39-PA, MA - Died (HH=1) | 28 | 55 | 83 |
| G41-Voluntary Quit or Reduced Earnings- Applicant | 1 | 27 | 28 |
| G60 - PA only - Unable to Locate - BEV | 1 | 3 | 4 |
| G61-Not a Resident of District | 1 | 9 | 10 |
| G62-Moved out of District | 8 | 67 | 75 |
| G87-Client Request-Eligibility Mailout | | 1 | 1 |
| G88-Client Request-CA,SNAP & MA-Written | 60 | 409 | 469 |
| G89-Client Request-CA & MA-Written | 3 | 17 | 20 |
| G90-Client Request-CA & SNAP-Written | 4 | 41 | 45 |
| G92-Client Request-CA Only-Written | 4 | 71 | 75 |
| G94-Client Request-CA & SNAP-Verbal | 3 | 7 | 10 |
| G96 - Client Request - CA Only - Verbal-MA & SNAP Separate Determination | 1 | 9 | 10 |
| G97 - Client Request - CA employed with a budget deficit | | 4 | 4 |
| G98-Client Request-CA, SNAP & MA-Verbal | 6 | 29 | 35 |
| H19-Fail to Provide Proof of U.S. Citizenship/Identity SSA/BVI Match | | 1 | 1 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State | 2 | 3 | 5 |
| M25-Failure to respond to a Computer Match Call-In | 3 | 6 | 9 |
| M68-PA, MA, FS - Added to Another Case | 2 | 8 | 10 |
| M88-Refusal to Comply with Finger Imaging Requirements | 1 | 4 | 5 |
| N14-Filing Unit Member Failed to Apply | 2 | 22 | 24 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | | 1 | 1 |
| N16-Failure to Contact Agency | 8 | 69 | 77 |
| N17-Failure to Complete Eligibility Process | 292 | 1,581 | 1,873 |
| N43-Voluntary Quit | | 1 | 1 |
| N44-Failure to Get Medical Statement | | 1 | 1 |
| N45 - Voluntary Quit 1st Occurrence - Obsolete since 2016 | | 1 | 1 |
| N66-Duplicate Assistance , Interstate | 6 | 40 | 46 |
| N67-Duplicate Assistance Another State (Sys Gen) | | 2 | 2 |
| P44-Failure to Comply With Drug/Alcohol Screening | 23 | 263 | 286 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 163 | 696 | 859 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 45 | 354 | 399 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 19 | 174 | 193 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | 13 | 118 | 131 |
| R10-Failure to Keep FEDS Appointment 3 months SNAP Benefits SNAP Sep Det | | 1 | 1 |
| U40-Excess Resources | 10 | 45 | 55 |
| U43-Excess Resources-End of 6 Month Period | | 1 | 1 |
| V20-Failure to Provide Verification | 214 | 1,317 | 1,531 |
| V23-Failure to Provide Verification of Income from Parent/Spouse MA Sep Det | | 5 | 5 |
| V25-Failure to Provide Verification of Filing Unit | | 7 | 7 |
| W11-Failure to Keep Appt for DSS Medical | 133 | 329 | 462 |
| W40-Failure/Refusal to become Employable. | | 2 | 2 |
| WS3-CA-IPV-Twelve months 1st offense amount \$1000 and \$3900 SNAP Determination | | 2 | 2 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 20 | 335 | 355 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 2 | 82 | 84 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction | 6 | 43 | 49 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 51 | 1,185 | 1,236 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 13 | 296 | 309 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 | 7 | 142 | 149 |
| Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended | | 4 | 4 |
| Y78-Ineligible Based upon BEV Evaluation | 2 | 16 | 18 |
| Y86 - BEV Closing - Manual Notice Required (MA/SNAP Sep Det) | 2 | 7 | 9 |
| Y87 - BEV Closing - Manual Notice Required (MA Sep Det) | 6 | 86 | 92 |
| Y93-Case number change. | 4 | 30 | 34 |
| Y98-Other | | 35 | 35 |
| Y99-Other | 25 | 197 | 222 |
| Total | 4,166 | 27,038 | 31,204 |