

# TOP TEN - FISCAL YEAR 2005

	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2005	Prior FYTD 2004	FYTD Comparison 05 vs. 04	Jun-04	% Change June 05 vs. 04
<b>INCREASE THE NUMBER OF PEOPLE PREVENTED/DIVERTED FROM HOMELESSNESS</b>																	
Number of new single adults	929	920	893	958	886	899	875	849	906	820	814	779	10,528	11,456	-8%	864	-10%
Number of new eligible families	616	702	699	686	522	522	449	445	496	509	479	493	6,618	7,015	-6%	546	-10%
Repeat single adults	1,692	1,694	1,555	1,902	1,861	1,907	1,853	1,668	1,985	1,821	1,831	1,852	8,586	7,552	14%	1,891	-2%
Repeat families	209	209	294	259	177	161	177	161	190	168	186	182	2,368	2,238	6%	193	-6%
Average Daily Census of Individuals	36,512	36,488	36,720	36,881	36,913	36,459	36,448	36,258	35,785	34,941	34,080	33,295	35,898	38,136	-6%	36,642	-9%
Average Daily Single Adult Census	8,372	8,386	8,464	8,511	8,618	8,650	8,814	8,646	8,612	8,422	8,204	7,976	8,473	8,445	0%	8,432	-5%
Average Daily Family Census	9,007	9,026	9,058	9,110	9,035	8,832	8,788	8,791	8,659	8,483	8,329	8,223	8,778	9,347	-6%	9,021	-9%
<b>REDUCE STREET HOMELESSNESS</b>																	
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	455	481	438	422	427	431	545	463	587	488	447	312	5,496	6,990	-21%	473	-34%
<b>Homeless Outreach Population Estimate</b>																	
Brooklyn Surface Area Estimate	NA	NA	NA	NA	NA	NA	NA	NA	592	NA	NA	NA	NA	NA	NA	NA	NA
Manhattan Surface Area Estimate	NA	NA	NA	NA	NA	NA	NA	NA	1,805	NA	NA	NA	NA	NA	NA	NA	NA
Staten Island Surface Area Estimate	NA	NA	NA	NA	NA	NA	NA	NA	231	NA	NA	NA	NA	NA	NA	NA	NA
Queens Surface Area Estimate	NA	NA	NA	NA	NA	NA	NA	NA	335	NA	NA	NA	NA	NA	NA	NA	NA
Bronx Surface Area Estimate	NA	NA	NA	NA	NA	NA	NA	NA	587	NA	NA	NA	NA	NA	NA	NA	NA
Subway Estimate	NA	NA	NA	NA	NA	NA	NA	NA	845	NA	NA	NA	NA	NA	NA	NA	NA
Total NYC Estimate	NA	NA	NA	NA	NA	NA	NA	NA	4,395	NA	NA	NA	NA	NA	NA	NA	NA
<b>INCREASE CLIENT ENGAGEMENT AND RESPONSIBILITY</b>																	
<b>Transfers</b>																	
Percent of single adults with more than one facility transfer	5%	9%	10%	13%	14%	15%	14%	15%	15%	17%	18%	18%	15%	17%	-2%	23%	-4%
Percent of families with more than one facility transfer	1%	1%	0%	2%	2%	2%	3%	3%	3%	3%	4%	4%	2%	3%	0%	5%	0%
<b>REDUCE SHELTER LENGTH OF STAY (LOS)</b>																	
Average LOS for adults (in days)	24	24	23	24	23	24	24	22	23	23	23	22	106	104	2%	23	-3%
Average LOS for families (in days)	342	338	329	324	330	335	342	348	352	358	361	365	344	341	1%	341	7%
Percent of adults that are long term stayers	14%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%	0%	13%	0%
Percent of families that are long term stayers	19.4%	19.0%	18.8%	17.8%	18.8%	18.0%	19.0%	19.0%	19.0%	19.4%	19.0%	19.7%	18.8%	18.8%	0.0%	19.4%	0.3%
<b>INCREASE PLACEMENT OF DHS CLIENTS INTO PERMANENT HOUSING</b>																	
Percent of single adults placed into permanent housing of those served	4%	5%	4%	4%	5%	5%	4%	5%	5%	5%	5%	3%	21%	19%	1%	4%	-1%
Percent of families placed into permanent housing of those served	6%	7%	7%	5%	5%	6%	4%	5%	6%	6%	6%	6%	32%	33%	-1%	7%	-1%
Total single adults placed in permanent housing	462	493	439	457	548	543	491	512	573	600	534	359	6,011	5,774	4%	479	-25%
Total families placed in permanent housing	550	739	658	489	483	555	349	477	603	602	528	512	6,545	7,090	-8%	709	-28%
<b>REDUCE RE-ENTRIES INTO THE SHELTER SYSTEM</b>																	
Percent of single adults placed into housing who returned to DHS within a year	14%	12%	16%	14%	14%	13%	14%	14%	17%	14%	18%	20%	15%	16%	-1%	16%	4%
Percent of families placed in permanent housing who returned to DHS within one year	3.0%	1.3%	1.4%	0.5%	0.4%	1.0%	0.8%	0.9%	0.7%	0.6%	0.3%	0.8%	1.0%	1.4%	0%	1.0%	0%
Percent of families placed in permanent housing who returned to DHS within two years	8.4%	3.1%	3.5%	2.4%	2.9%	3.3%	5.9%	3.3%	3.6%	3.0%	3.0%	2.7%	3.6%	5.6%	-2%	3.3%	-1%
<b>IMPROVE ADMINISTRATIVE EFFICIENCIES AND REVENUE MAXIMIZATION TO SUPPORT SERVICES</b>																	
Percent of families on Public Assistance	89%	88%	88%	88%	88%	87%	86%	87%	87%	87%	87%	86%	87%	88%	0%	89%	-2%
Average RFP cycle time (in days)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
<b>INCREASE THE NUMBER OF TRAINED AND QUALIFIED STAFF</b>																	
Percent of vacancies agency-wide	9%	8%	7%	7%	9%	5%	8%	8%	10%	10%	8%	8%	8%	DNA	NA	DNA	NA
<b>MAINTAIN SHELTER SAFETY AND CLEANLINESS</b>																	
<b>External inspections</b>																	
Average number of Calahan deficiencies per site	NA	NA	NA	NA	0.3	NA	NA	NA	NA	NA	0.7	NA	0.4	5.2	-92%	NA	NA
<b>INCREASE INTERAGENCY COORDINATION AND CROSS SYSTEM COLLABORATION</b>																	
Number of joint projects with other public agencies	47	50	55	58	60	59	52	52	45	47	44	46	51	DNA	NA	DNA	NA