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THE CITY OF NEW YORK
DEPARTMENT OF SANITATION
PROPOSED RULE GOVERNING REQUIREMENTS FOR
WASTE CONTAINERIZATION SYSTEMS
IN CERTAIN BUILDINGS AND A PROPOSED RULE
REQUIRING WASTE MANAGEMENT
PLANS FOR CERTAIN BUILDINGS
PUBLIC HEARING

-----X

January 26, 2021
Via Zoom

Larin Kaywood
Court Reporter.

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A P P E A R A N C E S:

Madelynn Liguori, Associate Counsel
Department of Sanitation

TESTIMONY GIVEN BY THE FOLLOWING INDIVIDUALS:

Jay M. Peltz, Eric A. Goldstein, Phoebe Topakian
Flaherty,
Sean T Campbell, Douglas Washington,
Melissa Iachán, Tok Michelle O. Oyewole, Ph.D.

1 Proceeding

2
3 JUSTIN: Good morning, everyone.
4 We're admitting everyone in the waiting
5 room. We are going to give it a few
6 minutes before we get started.

7 Good morning, everyone. So were
8 going to give it a few minutes before
9 getting started to let everyone in.

10 And if you can please mute yourself.
11 Foot until we start calling on speakers
12 that is appreciated.

13 And while were waiting. I'm going to
14 point out that we have a chat feature.
15 And if you hit the chat button and you
16 want captioning, so you can view what is
17 being said today. You can click the link
18 that is being viewed in the chat.

19 Good morning, everyone. We have a
20 chat feature. If you want to see this
21 hearing captioned you have a captioner
22 present, and that is at the bottom of
23 right of your screen and there is a link
24 to the.

25 JUSTIN: Good morning and all are

1 Proceeding

2 welcome.

3 Good morning and welcome. My name
4 is Justin Bland. I am the Director of
5 Commercial Waste for the New York City
6 Department of Sanitation. Thank you for
7 attending this public hearing this
8 morning.

9 DSNY is conducting this remote
10 hearing in accordance with the
11 requirements of the City Administrative
12 Procedure Act. The purpose of this
13 hearing is to receive comments from the
14 public on the Department's proposed rule
15 to establish requirements for carters
16 operating in commercial waste zones.

17 This proposed rule was published in
18 the City Record on December 18, 2020.
19 DSNY emailed copies of the rule to all
20 New York City local elected officials,
21 the City's fifty-nine community boards,
22 media and interested parties and
23 published the proposed rule on our
24 website.

25 Each year in New York City, more

Proceeding

1
2 than 100,000 commercial establishments
3 generate more than 3 million tons of
4 refuse and recyclables. Approximately 90
5 private carters collect this waste from
6 commercial establishments across the
7 City.

8 The current system for collecting
9 commercial waste from the City's
10 businesses has resulted in millions of
11 excess truck miles driven every year
12 that harm the City's air quality,
13 increase greenhouse gas emissions,
14 create noise pollution and negatively
15 impact public health. Additionally, the
16 industry has lacked strong customer
17 service standards, and pricing has
18 remained unclear and confusing to most
19 customers, putting small businesses at a
20 significant disadvantage.

21 In response to these documented
22 problems, the Department released a
23 comprehensive plan for reforming the
24 private carting industry in November
25 2018, after years of extensive public

Proceeding

1
2 outreach and engagement with a wide
3 variety of stakeholders. On November 20,
4 2019, Local Law number 199 for the year
5 2019 was enacted, which authorizes the
6 Department to create a commercial waste
7 zones system, and on February 14, 2020,
8 the Department published final rules
9 creating the 20 commercial waste zones.

10 Citywide, the adoption of the
11 commercial waste zones system will
12 dramatically reduce truck traffic
13 associated with this industry by more
14 than 50 percent. This system will
15 improve the quality of life of all New
16 Yorkers, serve the needs of the City's
17 local businesses, and support the City's
18 short and long-term goals for a cleaner,
19 safer, and more sustainable city.

20 The Department will use a
21 competitive procurement process to
22 select up to three private carters to
23 service businesses within each
24 commercial waste zone. The competitive
25 solicitation process will also be used

1 Proceeding

2 to select up to five carters to provide
3 containerized commercial waste
4 collection services citywide. This
5 process will identify the carters that
6 can provide high quality service at low
7 prices. The resulting contracts will
8 include standards for pricing, customer
9 service, safety, environmental health,
10 and requirements to promote the City's
11 commitment to recycling and
12 sustainability. The Request for
13 Proposals (RFP) will be issued in two
14 parts. Part 1 was issued on November 19,
15 2020, with responses due on February 19,
16 2021. Part 2 will be issued in the
17 coming months.

18 In this rulemaking, the Department
19 is establishing requirements for carters
20 selected to operate under the commercial
21 waste zones program. Specifically, these
22 proposed rules include provisions
23 addressing:

24 Definitions.

25 Customer service requirements.

1 Proceeding

2 Requirements for collecting
3 recyclable materials and source
4 separated organics and Operational
5 requirements for carters.

6 This proposed rulemaking also makes
7 conforming amendments to the existing
8 requirements for commercial
9 establishments related to recycling and
10 source separated organics to recognize
11 the commercial waste zones program.

12 The Department is seeking comments
13 on the entirety of this rule and will
14 review and consider all public comments
15 received. In order to facilitate the
16 success of this novel program, the
17 Department particularly invites comment
18 from the commercial waste industry,
19 their customers and the general public
20 on the following topics:

21 Fees allowed to be charged in §
22 20-21(c)(2); The process for rate
23 adjustments in § 20-21(d); Minimum
24 services levels in § 20-22(a)(2);
25 Reasons for non-collection in §

Proceeding

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2 20-23(a); Customer service plan minimum
3 requirements in § 20-25(b); and Delivery
4 of organic waste for other uses
5 described in § 20-32(d).

6 These new proposed rule requirements
7 will take effect in each zone when the
8 commercial waste zones system is
9 introduced in that particular zone,
10 according to the implementation schedule
11 that the Department will publish in a
12 future rulemaking.

13 Please note that while some of these
14 proposed requirements for commercial
15 waste carters are similar to existing
16 Business Integrity Commission (BIC)
17 requirements for trade waste licensees,
18 many of the requirements have changed to
19 meet the standards set out in Local Law
20 199.

21 The requirements in BIC's rules for
22 trade waste licensees will continue to
23 apply until the transition of the
24 commercial waste zones program occurs in
25 each zone, in accordance with the

Proceeding

1
2 schedule and further details to be
3 provided in an upcoming DSNY rule.
4 Further details on the transition to
5 commercial waste zones will be provided
6 in a forthcoming rulemaking regarding
7 the transition start and end dates.

8 After the transition to commercial
9 waste zones occurs, BIC's requirements
10 regarding the topics contained in these
11 rules will not apply to commercial waste
12 carters, but will continue to apply to
13 licensees and registrants that are
14 hauling forms of trade waste other than
15 commercial waste, such as construction
16 and demolition debris. More details
17 regarding the applicability of BIC rules
18 to the commercial waste zones program
19 will be provided in future rulemakings.

20 Additional requirements for
21 commercial waste zone carters will also
22 be proposed in a future rulemaking. The
23 Department anticipates that these
24 forthcoming rules will be introduced in
25 early spring, prior to the release date

1 Proceeding

2 of Part II of the RFP. It is anticipated
3 that these forthcoming rules will
4 address safety requirements, third party
5 waste audits, fees, reporting, and
6 recordkeeping requirements.

7 A court reporter is present today
8 and will record the hearing. You may
9 present an oral statement or submit
10 written comments concerning either or
11 both of the proposed rules. We have
12 been accepting written comments on the
13 proposed rules since their publication.

14 Please note that the deadline for
15 submission of written comments has been
16 extended to February 9, 2021. Such
17 comments may be mailed or faxed to the
18 addresses in the notice of proposed
19 rulemaking, submitted to DSNY through
20 the NYC rules website, or emailed
21 directly to nycrules@dsny.nyc.gov.

22 DSNY will make available a copy of
23 all written comments received on or
24 before February 9, 2021, together with a
25 transcript of today's hearing, for

1 Proceeding

2 viewing on its website.

3 DSNY will carefully consider all the
4 comments it receives today at the
5 hearing and all written comments it
6 receives.

7 I will begin calling those of you
8 who wish to speak this morning in the
9 order in which you have signed up to
10 testify. While the notices requested
11 that persons wishing to testify sign up
12 in advance of this hearing, anyone
13 wishing to testify at this time may do
14 so by using the raised hand function or
15 indicating in the chat area that you
16 wish to testify. When you speak, please
17 state your name and affiliation, if any,
18 and speak slowly and clearly so that the
19 court reporter can understand and
20 accurately record your statement. We
21 also ask that you limit your statement
22 to three minutes.

23 We'll now begin hearing comments
24 from the public. And I'll begin calling
25 with those who have signed up.

1 Proceeding

2 requirement to respond to two hours to
3 any complaints and many other details
4 and written requirement . In terms and
5 that is concussions Tam finally these
6 proposed rules are consistent. And that
7 is the purpose of today hearing one of
8 them to assets the compatibility with
9 these rules of the statue and they are
10 consistent with the proposed rules and
11 they make sense in terms of public, and
12 works sufficiently for consumers cross
13 the City and we thank you for your
14 attention.

15 SPEAKER: Thank you, Eric.

16 SPEAKER: Hi. Good morning, thank
17 you for the opportunity of testifying
18 and we coordinate the transform the one
19 that Eric one was talking about. We work
20 last fall with the City counsel 1989,
21 and '99. It's essential to reducing the
22 admissions and the truck piles and the
23 organic collection and the good green
24 jobs and making the streets safe. Were
25 placed to see the process moving forward

1 Proceeding

2 and the rules that appear in the first
3 around is the establishments. We're
4 especially to placed for easy and
5 regular recycling and the requirements
6 for the vehicle maintenance and should
7 lead to greater safety and were placed
8 with the first around of the rules and
9 looking further and it will require
10 safety keeping and more and high
11 standard for workers and safety
12 precautions and more. And as you know
13 were in a pandemic and it's the impact
14 of the virus and the economic down time.
15 Were seeing record high and city B.S
16 necessary closing left and right. We
17 need to make sure now and more than ever
18 worker are protected and businesses are
19 protected will move us if forward
20 towards equity and justice.

21 MR. CAMPBELL: Our next speaker is
22 Sean T Campbell.

23 Were our members milk pick up trash
24 recycling and construction waste and
25 transfer stations our you know union

Proceeding

1
2 advocated with the Colombia correlation
3 with the and were placed to see the New
4 York Susan nation taking this step today
5 and the implementation. And we have
6 worked longer hours with without PPE or
7 the safety training that they need. The
8 Corona and this process moves forward
9 and we hope that the department
10 prioritize and this law was designed
11 for. The sanitation workers need to
12 ensure that they are fairly compensated
13 and the PPE training and safety status
14 to make sure there protected on the job.
15 And likewise communities that have
16 colors and it depends on them with the
17 Waste collection it would have -- we
18 need to response respond to this health
19 emergency and prepare for the next one.

20 Thank you for taking the step and we
21 look forward to being partners to make
22 sure the policy to our industry.

23 SPEAKER: The next member is John
24 Stewart, local member.

25 (Inaudible).

Proceeding

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2 people got PPE loans and and we're
3 working without PPE and the companies
4 never have to pay back that money. The
5 owners are always taken care of, you put
6 the workers first . And thank you for
7 moving forward and the new day is coming
8 and the workers can wait.

9 SPEAKER: Thank you Shaun. Justin.

10 And we have spent the better part of
11 the last years seven years of the
12 private waste system and were thrilled
13 to be here today. I like to take thank
14 the department and the staff and the
15 clear rolls as far as the first steps of
16 the ambitious comprehensive and the much
17 need Osha or the system.

18 And we look forward to the system
19 and much need and long waited relive and
20 the garbage for so long. And reducing
21 add vision missions and the improving
22 the street safety cross the City and the
23 business necessary and and the set
24 quality service cross the board and it
25 makes confusing much more transparent

1 Proceeding

2 and the customers are made none to them
3 and attempt to exploit to take advantage
4 of customers.

5 The rules also make it clear and
6 start to established bigger rules and
7 they to provide recycling and organic
8 services and the collection of the
9 edible for the soup kitchen or other
10 ethnicity. And the rules increase and
11 accountability in the private sanitation
12 both explaining the City and the out
13 forward and as well as the requirements
14 for the written agreement that is in
15 each of it's customers. Importantly
16 environmental considerations were work
17 of protections and street safety play a
18 big role of these rules. And they make
19 clear no one should operate a single
20 route in more than one zone and it's be
21 such sufficient safe and fair. And the C
22 W. Z and the recording and including
23 materials to be in the recycled and the
24 transfer stations used and the final
25 destination materials -- (Inaudible.) So

Proceeding

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2 keep my comments short and pertaining to
3 the rules and it's covered
4 establishments. We would like to ask
5 that it collect organic waste and that
6 is not a quote designated covered
7 establishment pursuant this definition
8 may prevent some businesses who want to
9 separate and some are smaller and the
10 purpose of this question, and the full
11 lest extent. Organic waste should also
12 allowed to the purposes outside of
13 established pack within the rules and
14 that are positive as currently
15 designated and the land. Specifically
16 the rules organ can be delivered to
17 feeding animals to the Farms and be
18 delivered to a number of applicable uses
19 with the capacity to accept them in
20 order to spare, sub uses local garland
21 rest store ration and other groups with
22 the needs and the needs to to it
23 locally.

24 Not just limited for animal feeding,
25 but the above listed purposes as well.

Proceeding

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2 We support the prevention and the
3 consideration. And what is the
4 departments and it seems to be aiming in
5 the rules can it specify a pack to the
6 land as well. And regarding the
7 compliance with the laws and following
8 the laws the rules should specify it
9 must show the contract with the
10 facilities following all laws public
11 health and safety well.

12 And I'm thinking a lot of the
13 transfer station and other facilities
14 that harm communities that they are near
15 pertaining to the block roads and all of
16 concerns that are already included.

17 The rules on the pact, and are cart
18 going to be used non less compliant
19 trucks but allowing it at other times we
20 appreciate clarification and relates to
21 the reduction of truck traffic and it
22 should be made to prevent truck traffic,
23 thank you so much.

24 SPEAKER: Justin. Some people have
25 note that my volume is very low. I don't

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1
2 heavily vehicles. And additionally by
3 having them in the and lastly the
4 greatest beneficiary should be the crews
5 to operate the vehicles. And the higher
6 rates of the police and fire fighting.
7 Many lives are saved once the new system
8 is in place.

9 SPEAKER: Our next speaker is Ron.
10 Now with interstate carting service and
11 we'll sending a separate memo on the
12 rules because there sort of complicated.
13 I would like to talk about now what
14 consumes us all that is the profound
15 impact of COVID that we had on our lives
16 and certainly on the businesses.

17 Since local 199 has been adapted the
18 world has changed Frankly in ways that
19 we don't understand and in many cases
20 permanently, and that is the assumption
21 for the zoning, it's now questionable.
22 The three year old data is now abselte.
23 Phase two may come out prematurely and
24 before that the City really understands
25 how many customers are in each zone.

1 Proceeding

2 what the numbers are and for them to
3 respond, it's nearly impossible.

4 With regard to our own company.
5 Revenue is down 40 percent.

6 When the second wave hit in the
7 winter, where it started to come up a
8 little bit. It's still down 25 percent.
9 And I'm sorry it had to report that were
10 losing one hundred locations per week
11 that are closing temporary and the
12 magazines the office capacity has been
13 eleven percent right now. As we know all
14 companies throughout the City and the
15 questioning of whether or not employees
16 will return or how. International of
17 travel and it's impossible to predict
18 and certainly everyone on the call the
19 ending of this year and beginning of
20 next year.

21 And could want New York out. And New
22 York City will come back. We're
23 positive. I hope that everyone is.

24 But we need another environmental
25 impact study something like it to be

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1
2 if we can find away to do that. As you
3 have already heard and a lot of
4 questions and concerns of these
5 regulations and the Chapter intends
6 fully to submit comments for the record
7 by the current February 9th deadline.

8 We would like to go over a couple of
9 the points and to demonstrate and to
10 outline some of the theories that we
11 have. And in general the regulations as
12 they are proposed. And there unworkable
13 or costly burden some to all without any
14 material benefit. We proposed the
15 regulations are to be well unintended
16 there attempt to regulate something that
17 is something in New York City we believe
18 that they have major shortcomings and we
19 offer a couple of examples for today.

20 In section 2020 in regarding service
21 to customers part A it says the zone
22 awardees should go to contract with
23 there customers. And as you heard
24 testimony today, those who have
25 advocated for the law. Those who are out

1 Proceeding

2 doing this job everyday it's our
3 customers who generally don't want to
4 contract.

5 So the regulations imposed a
6 requirement on the waste service company
7 or the zone of boardees rather, if we
8 don't speak to the situation if the
9 customer doesn't want to have a
10 contract.

11 And for my intelligence gathering
12 it's a specific percentage of the
13 customer base.

14 And so again, and another question
15 that we would have on section 2020 and
16 the service to customers.

17 Part C of this section seems to
18 layout a series to create the swim lane
19 and with the different zone award and
20 the five zone and one of the individual
21 zones and we can't comprehend this. With
22 have studied it and looked at it. And we
23 respectfully request the department
24 rewrite the section and the technical
25 guidance and the specific examples about

1 Proceeding

2 how they anticipate this section to
3 work.

4 And another section on 2021,
5 regarding the rates and part A says they
6 should charge service above the actual
7 contract. We get that.

8 And we know why that language is in
9 there to protect the high end dis. And
10 we're looking at this thing through the
11 other way. And the reason we have it in
12 the law in the books, is there a minimum
13 rate established by the department.

14 And so we have gotten through those
15 two things, the maximum rate, the
16 minimum rate. In section regarding rates
17 it talks about the proportionally lower
18 rates. We have all been involved with
19 solid waste policy for a long time. We
20 understand the intent here, they want
21 more of it than the other.

22 And so you're telling us it's a
23 carter or whole ing company for organ or
24 recycling and that may in fact cost more
25 than the trash. And you bundles the rate

Proceeding

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2 grand or regulation is really best left
3 to be determined and worked out the
4 customer and the zoning board awardees
5 and the best management practices and
6 include the awardees and the department.
7 And we'll finish on the note and these
8 are the couple of the points and we'll
9 go through many many more and we'll
10 submit additional comments to the extent
11 that the department holds out the
12 troubling sessions and reworks them and
13 to the extent of the department be in
14 steak holder groups and officers
15 technical guidance and all helpful to us
16 as regulated and try and do the rules.

17 And thank you for your time and
18 additional comments are coming from the
19 chapter and thank you for the hearing.
20 Have a great day.

21 MEREDITH: Thank you, very much,
22 Steven.

23 And I have one more speaker who is
24 signed up that is Meredith and if anyone
25 wants to speak now is your last chance

Proceeding

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2 But it breaks down by reasons that the
3 contamination in there the biggest one
4 that concerns me is the safety aspect.
5 Is there a stop that workers cannot pick
6 up safely. You can't pick it up the
7 first time and go through a whole
8 process to stop it. If there is a safety
9 issue you shouldn't leave the garbage at
10 that account. I know the City wants to
11 minimize for that matter, safety is the
12 top goal for this legislation, and the
13 driver feels it is not safe they
14 shouldn't pick up that account. The
15 second is the whole process is regard to
16 stopping service on the accounts that
17 don't pay. There is along drawn out
18 procedure I won't detail on this call,
19 it requires an account by account basis.
20 Can lead up to 105 days before your
21 actually allowed to stop. With three
22 cart in the zone that can bounce around
23 with the three cart there is also a rule
24 in there you can't refuse service that
25 somebody that calls you if your up to

1 Proceeding

2 the three providers in the zone.

3 First of all, requires up to four
4 months without being paid and then
5 required to take the accounts back. I
6 understand the Cities goals you work
7 together you accomplish both goals and
8 not having to deal with it and a
9 accomplish the Cities goals.

10 When local 199 as the City did make
11 statements that they were going to help
12 the cart collect and I didn't see
13 anything in those cases those are the
14 only two issues that I want to raise
15 today and everything will be written
16 submission by February 9th.

17 SPEAKER: Thank you very much, Tom.
18 I'll give one more minute for anyone to
19 speak up.

20 And you can use the raise hand
21 feature or indicate in the chat. While
22 were given that time. I'll remind
23 everyone again, if you can submit the
24 written comments to NYC rules so with
25 that we can conclude this hearing. And I

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want to thank everyone for your time.
I hope that everyone stays safe and
well.
Thank you everyone.

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Proceeding

C E R T I F I C A T E

STATE OF NEW YORK)

: ss

COUNTY OF NASSAU)

I, LARIN KAYWOOD, a Notary Public within
and for the State of New York, do hereby
certify:

That the witness whose examination is
hereinbefore set forth was duly sworn and that
such an examination is a true record of the
testimony given by such a witness.

I further certify that I am not related
to any of these parties to this action by blood
or marriage, and that I am not in any way
interested in the outcome of this matter.

IN WITNESS WHEREOF, I have hereunto set
my hand this 26th day of January, 2021.

Larin Kaywood
LARIN KAYWOOD

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