



NYC Department of Homeless Services

CRITICAL ACTIVITIES REPORT

FAMILY SERVICES - FISCAL YEAR 2003

FAMILY SERVICES	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	FISCAL 2003
FACILITIES													
Total number of facilities	146	149	150	152	154	154	157	158	161	163	161	162	162
DHS operated	7	8	7	7	7	7	7	7	7	7	7	7	7
Non-DHS operated	139	141	143	145	147	147	150	151	154	156	154	155	155
Total number of units	9,076	9,420	9,551	9,652	9,758	9,841	10,048	10,068	10,126	10,118	10,183	10,187	10,187
DHS operated	470	572	470	470	470	470	470	469	469	469	469	469	469
Non-DHS operated	8,606	8,848	9,081	9,182	9,288	9,371	9,578	9,599	9,657	9,649	9,714	9,718	9,718
Total number of facilities	146	149	150	152	154	154	157	158	161	163	165	166	166
EAU	1	1	1	1	1	1	1	1	1	1	1	1	1
Overnight facilities	3	5	5	5	4	4	6	6	6	5	5	6	6
Conditional placement facilities	57	58	60	62	65	65	66	67	70	72	78	79	79
Conditional Tier IIs	2	2	3	3	3	3	3	3	3	4	8	9	9
Reception centers	2	2	2	2	2	2	2	2	2	2	2	2	2
Hotels	32	33	34	36	39	39	40	41	44	45	47	47	47
Scatter sites (by operator and borough)	21	21	21	21	21	21	21	21	21	21	21	21	21
Transitional facilities	85	85	84	84	84	84	84	84	84	85	81	80	80
Tier IIs	67	67	66	66	66	66	66	66	66	66	62	61	61
Adult family residences	18	18	18	18	18	18	18	18	18	19	19	19	19
Total number of units	9,076	9,420	9,551	9,652	9,758	9,841	10,048	10,068	10,126	10,118	10,183	10,187	10,187
Overnight facilities	152	267	204	254	167	167	325	327	327	247	249	276	276
Conditional placement facilities	4,150	4,397	4,665	4,707	4,878	4,956	5,003	5,013	5,073	5,157	5,393	5,435	5,435
Conditional Tier IIs	344	419	527	542	551	558	558	558	558	631	851	933	933
Reception centers	250	250	250	250	250	250	250	250	250	250	250	250	250
Hotels	1,821	1,881	1,936	1,955	2,049	2,062	2,108	2,118	2,178	2,189	2,212	2,216	2,216
Scatter sites	1,735	1,847	1,952	1,960	2,028	2,086	2,087	2,087	2,087	2,087	2,080	2,036	2,036
Transitional facilities	4,774	4,756	4,682	4,691	4,713	4,718	4,720	4,728	4,726	4,714	4,541	4,476	4,476
Tier IIs	3,829	3,829	3,735	3,736	3,736	3,737	3,734	3,734	3,733	3,660	3,485	3,439	3,439
Adult family residences	945	927	947	955	977	981	986	994	993	1,054	1,056	1,037	1,037
POPULATION													
Average Daily Family Census	8,251	8,609	8,904	9,115	9,165	9,235	9,348	9,483	9,478	9,482	9,483	9,426	9,165
Average daily census of adults in families	11,965	12,411	12,881	13,072	13,246	13,438	13,551	13,458	13,334	13,386	13,454	13,437	13,136
Average daily census of children in families	14,894	15,494	16,124	16,382	16,497	16,665	16,633	16,674	16,601	16,596	16,702	16,726	16,332



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POPULATION													
Average Daily Family Census	8,251	8,609	8,904	9,115	9,165	9,235	9,348	9,483	9,478	9,482	9,483	9,426	9,165
Average daily census, overnight facilities	140	179	174	217	175	125	209	254	258	269	229	201	203
Average daily census, conditional placement	3,650	3,695	3,873	4,012	4,081	4,191	4,254	4,310	4,310	4,321	4,326	4,294	4,110
Average daily census, conditional Tier IIs	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	NA
Average daily census, reception centers	231	229	230	236	226	221	228	214	188	172	203	207	215
Average daily census, hotels	1,722	1,718	1,793	1,848	1,900	1,934	1,969	2,030	2,057	2,082	2,071	2,066	1,933
Average daily census, scatter sites	1,697	1,748	1,850	1,928	1,955	2,036	2,057	2,066	2,065	2,067	2,052	2,021	1,962
Average daily census, transitional facilities	4,461	4,735	4,857	4,886	4,909	4,919	4,885	4,919	4,910	4,892	4,928	4,931	4,853
Average daily census, Tier IIs	3,665	3,887	3,978	3,984	3,998	3,997	3,970	3,977	3,955	3,920	3,946	3,960	3,936
Average daily census, adult family residences	796	848	879	902	911	922	915	942	955	972	982	971	916
Basic demographics													
Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated)	8,859	9,340	9,537	9,717	9,768	9,746	9,904	9,800	9,981	10,092	10,164	10,176	18,920
Asian/Pacific Islander	4	4	3	3	3	3	4	4	7	8	11	15	16
Black	2,567	2,610	2,632	2,636	2,571	2,526	2,625	2,714	2,850	2,995	3,131	3,261	5,445
Hispanic	1,183	1,215	1,185	1,193	1,184	1,151	1,232	1,261	1,362	1,443	1,545	1,653	2,730
Native American	1	1	1	1	1	1	0	1	0	0	0	0	2
White	90	89	88	85	84	82	92	85	88	96	103	98	162
Unknown (please see definition)	5,014	5,421	5,628	5,799	5,925	5,983	5,951	5,735	5,674	5,550	5,374	5,149	10,565
Age, number of unique individuals receiving services (total unduplicated)													
0 to 5	8,266	8,594	8,625	8,625	8,597	8,501	8,864	8,612	8,712	8,785	8,843	8,605	16,190
6 to 13	7,356	7,822	8,027	8,141	8,218	8,158	8,188	8,093	8,157	8,156	8,218	8,335	14,257
14 to 17	2,531	2,670	2,740	2,755	2,772	2,784	2,819	2,789	2,869	2,903	2,954	2,934	4,811
18 to 20	2,216	2,317	2,366	2,379	2,379	2,311	2,366	2,323	2,347	2,455	2,465	2,234	4,352
21 to 29	5,724	6,036	6,138	6,357	6,415	6,451	6,604	6,579	6,770	6,778	6,837	6,819	12,775
30 to 44	5,692	6,010	6,130	6,151	6,197	6,168	6,228	6,153	6,248	6,292	6,408	6,337	10,854
45 to 64	1,477	1,543	1,610	1,613	1,627	1,645	1,662	1,682	1,730	1,726	1,755	1,764	2,857
over 65	95	99	107	111	115	114	110	109	113	109	108	113	166
missing	0	0	0	0	0	0	0	0	0	0	0	0	0
LENGTH OF STAY													
Average LOS for all families (in days)	295	293	290	288	293	297	300	300	310	315	322	329	303
Percent of families that are long term stayers	13%	12%	13%	13%	13%	15%	15%	15%	15%	16%	16%	17%	14%



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PERMANENT PLACEMENTS AND OTHER EXITS													
Total families placed in permanent housing	274	393	425	491	444	427	409	425	524	503	507	511	5,333
EARP/Section 8	97	155	153	157	172	165	187	192	236	173	246	238	2,171
NYCHA	93	120	158	193	153	153	121	128	156	206	160	177	1,818
HPD	24	51	35	38	30	21	22	16	29	15	23	4	308
Other Section 8	24	28	44	58	40	28	35	31	42	31	19	37	417
Rental Assistance to Long Term Stayers	NA	NA	NA	NA	0	0	1	2	3	9	9	10	34
Other placements (FRAP, EIHP, private housing)	36	39	35	45	49	60	43	56	58	69	50	45	585
Percent of families placed into permanent housing of those served	3%	4%	4%	5%	5%	4%	4%	4%	5%	5%	5%	5%	28%
Percent of families placed in permanent housing who returned to DHS within one year	2%	2%	1%	6%	1%	5%	3%	4%	2%	1%	3%	2%	3%
Percent of families placed in permanent housing who returned to DHS within two years	8%	3%	7%	7%	7%	9%	6%	15%	10%	7%	4%	8%	7%
Percent of family facilities meeting placement targets	---	---	---	---	---	---	---	---	---	---	---	---	27%
EAU													
Applications													
Total number of applications	2,411	2,482	2,110	2,145	1,947	1,815	2,245	1,752	2,111	2,290	2,987	3,132	27,427
Total number of unduplicated applicants	1,844	1,881	1,664	1,693	1,468	1,355	1,794	1,378	1,588	1,707	1,640	1,787	15,073
Total number of new applicants	897	899	798	796	708	643	899	651	766	809	743	822	9,431
For eligible families:													
Number of families found eligible	832	969	937	956	754	809	805	673	728	761	779	661	9,731
Percent families found eligible on first application	70%	73%	68%	69%	75%	64%	68%	70%	71%	68%	63%	64%	68%
Percent families found eligible on second application	18%	16%	18%	18%	18%	19%	19%	18%	16%	18%	19%	18%	18%
Percent families found eligible on third application	6%	6%	7%	6%	4%	9%	7%	7%	7%	7%	7%	8%	7%
Percent families found eligible on fourth application	3%	2%	3%	3%	3%	4%	3%	2%	3%	4%	5%	4%	3%
Percent families found eligible on fifth application	0%	1%	1%	1%	1%	3%	2%	2%	1%	2%	3%	2%	1%
Percent families found eligible on sixth or more applications	3%	2%	4%	3%	1%	1%	1%	1%	2%	1%	4%	4%	3%
Repeat families	239	257	217	230	209	229	221	157	209	211	224	201	1,888



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Applicants by borough of origin													
Total number of unduplicated applicants	1,844	1,881	1,664	1,693	1,468	1,355	1,794	1,378	1,588	1,707	1,640	1,787	15,073
Number of unduplicated applicants from Bronx	692	719	639	658	556	478	622	483	568	637	599	636	5,530
Number of unduplicated applicants from Brooklyn	508	556	466	458	423	412	560	395	503	510	507	562	4,533
Number of unduplicated applicants from Manhattan	288	282	234	249	213	193	283	224	236	250	257	281	2,276
Number of unduplicated applicants from Queens	193	183	173	178	159	145	189	163	166	169	157	182	1,588
Number of unduplicated applicants from Staten Island	39	25	36	35	22	26	28	20	23	29	19	24	235
Number of unduplicated applicants from outside	124	116	116	115	95	101	112	93	92	112	101	102	911
EAU													
Overnights													
Average number of families at EAU overnight	76	50	8	10	0	0	18	0	0	0	0	0	13
Arrived prior to 10 pm	59	36	4	5	0	0	15	0	0	0	0	0	10
Number of families left with children	58	29	4	3	0	0	9	0	0	0	0	0	9
Number of families left without children	1	7	0	2	0	0	6	0	0	0	0	0	1
Arrived after 10 pm	17	14	4	5	0	0	3	0	0	0	0	0	4
EIU													
Total number of EIU investigations completed (duplicated applications)	2,271	2,528	2,141	2,224	1,943	1,901	2,443	2,023	2,267	2,403	3,184	3,036	28,364
% eligible	37%	39%	44%	43%	39%	43%	36%	35%	33%	33%	25%	22%	36%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total number of EIU investigations (unduplicated families)	1,744	1,937	1,677	1,738	1,504	1,430	1,709	1,370	1,594	1,734	1,691	1,639	14,966
% eligible	48%	50%	56%	55%	50%	57%	48%	50%	46%	45%	45%	40%	59%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
% placed within 10 days	92.2%	96.6%	98.0%	97.8%	98.4%	98.2%	96.1%	91.4%	94.5%	94.6%	97.7%	98.7%	96.6%
Number of new eligible families	596	715	721	725	544	579	601	516	527	564	545	454	7,087
TRANSFERS													
Percent of families with more than one facility transfer	2.0%	3.1%	4.0%	4.8%	5.2%	5.5%	6.1%	6.4%	6.7%	7.0%	7.3%	7.3%	5.0%
SCHOOLS													
Total number of school aged children	10,758	11,310	11,524	11,576	11,581	11,458	11,521	11,361	11,391	11,410	11,452	11,351	19,532
Average school attendance rate for children in DHS	NA	NA	78%	81%	80%	79%	78%	79%	80%	79%	78%	71%	78%
Percent of families successfully placed by youngest school-aged child's school address	NA	NA	0%	0%	0%	3%	0%	0%	0%	0%	32%	41%	10%