

NYC Emergency Management Emergency Operation Center is currently Activated: Extended Heat Wave and Potential for Flash Floods

DEP Catch Basin Support Request



NYC Emergency Management is requesting that NYC CERT members check catch basins in their area. Use [NYCDEP Citywide Catch Basins Map](#) to find the catch basins by entering your home address or using your current location. NYC CERT members can assist the Department of Environmental Protection to help avoid flooding and backups.

Operational Role:

- Safely clearing catch basins in your area using a broom or rake
- If the basin is clogged below the grate, file a report by calling 311
- DO NOT attempt to lift or remove the grate

Report any actions taken by completing the form found in the following link:

<https://goo.gl/forms/Uk76ezbH6hMGQNZE3>

Remember always to follow the NYC CERT Standard Operating Procedures [NYC CERT Standard Operating Procedures](#) when deploying (including contacting NYCEM Watch Command to deploy and stand down).



MONDAY RADIO ROLL CALL

Radio Channel
Bronx

07/15/2024
Responding Borough:
Manhattan

Scenario: What is your evacuation zone?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

Heat Preparedness



160

Buildings Visited

Spoke with

66

Building/Business Owners

153

Buildings that Materials Distributed To

This past Tuesday marked the beginning of CERT's 2024 Heat Canvassing Operation! The canvassing areas that were selected throughout the five boroughs accounted for Naturally Occurring Retirement Communities (NORCs) that fall within the heat vulnerability index. The focus of the operation is to distribute "Beat the Heat" flyers cooling towels, and digital indoor thermometers to residential homeowners and businesses. You can see the results from the operation conducted by Brooklyn Division 5 members in the Bensonhurst/Gravesend area.



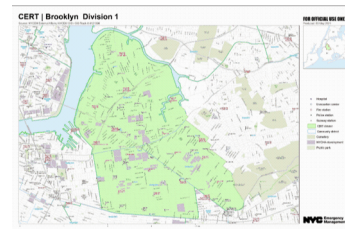
[View and Download the Complete NYC CERT Basic Training Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

Beat the Heat Talking Points

**READY
NEW YORK**



Extreme heat is one of the most significant hazards facing New York City. On average, 350 New Yorkers die each year because of heat. In New York City, most heat-related deaths occur after exposure to heat in homes without air conditioners. You can stay safe during hot weather by spending time in an air-conditioned space - a few hours of relief can reduce your risk of heat illness. If you don't have an air conditioner, you can apply for a free air conditioner through the Home Emergency Assistance Program (HEAP) by calling 311 (212-639-9675 for Video Relay Services, or TTY: 212-504-4115) or visiting: <https://on.nyc.gov/HEAPCooling>.



Indoor Safety Tips

When the Indoor Temperature in Your Home is in the 80's Fahrenheit

People with pre-existing health conditions such as mental illness, heart conditions, and diabetes can be more vulnerable to heat. Speak with your doctor about your risk to heat.

On hot days:

- Close your shades or curtains to keep the sun from heating your home more during the day.
- Limit use of the stove and oven—it will make you and your home hotter.
- Taking a cool (but not freezing) shower or bath can help cool you down.

NYCEM has developed a Beat the Heat one-pager that will be distributed to community members throughout the city to better prepare friends and family for high temperatures this summer.

You may download the [Beat the Heat flyer](#) in multiple languages. Please share with your contacts.

National Night Out



POLICE • COMMUNITY PARTNERSHIPS

National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances. Millions of neighbors take part in National Night Out across thousands of communities from all fifty states, U.S. territories and military bases worldwide on the first Tuesday in August (Texas and select areas celebrate on the first Tuesday in October). Neighborhoods host block parties, festivals, parades, cookouts and various other community events with safety demonstrations, seminars, youth events, visits from emergency personnel, exhibits and much, much more.

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Divisions 1, 3, and 5 IDs are Ready



Leadership: All Division 1, 3, and 5 member credentials are ready.

Also, if you have any members that graduated in November 2023 (cycle 45), please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

If the pick-up options do not work with your schedule, please reach out to: desposito@oem.nyc.gov

Get Notified with New York City's official source for information about emergency alerts and important city services.



Are you a member of volunteer leadership and having issues communicating with your local precinct? here is the Citywide NYPD Auxiliary Officer Contact list for National Night Out.

[View Citywide National Night Out Coordinator Contact list here](#)

If you're having difficulties connecting with NYPD, please reach out to CERT program staff for support.

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER OPPORTUNITIES

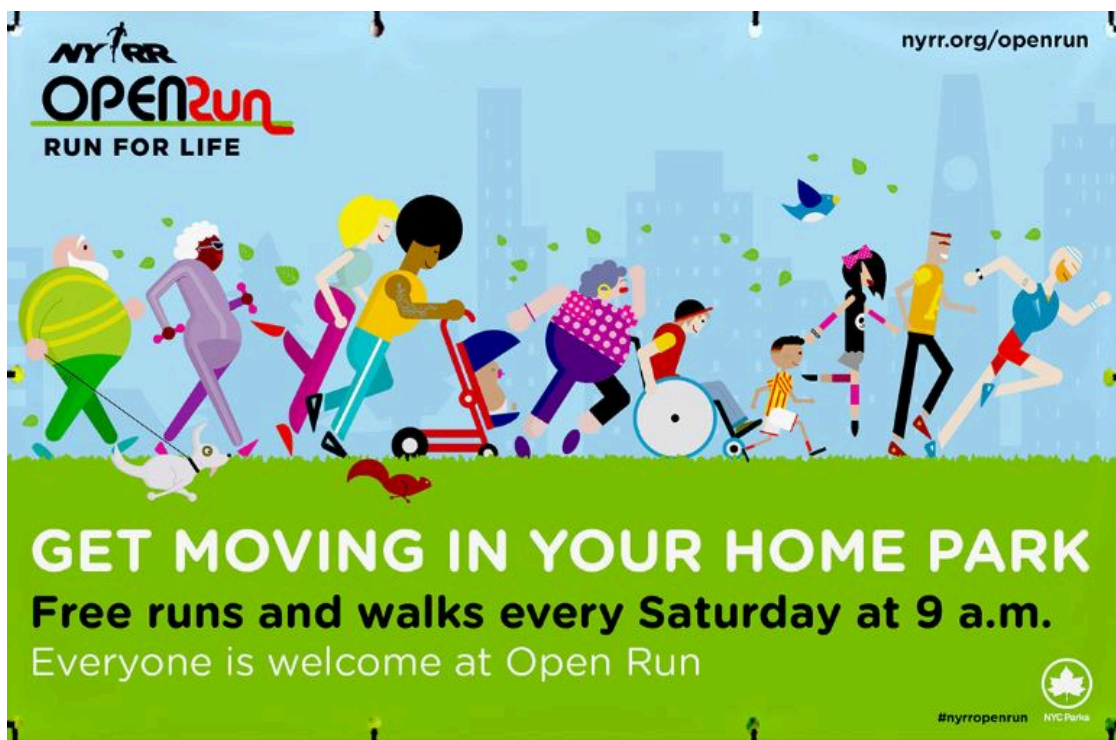


Brooklyn Cyclones Preparedness Events

The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided. Game times vary by date.

[Registration](#) | [Thurs, July 25, 2024 8:30AM](#)

[Registration](#) | [Sun, August 25, 2024 1:30PM](#)



NY Road Runners (NYRR) Open Runs Preparedness Events

NYRR still has a number of Open Run events coming up and NYC CERT is being requested to distribute Ready New York emergency preparedness literature and discuss pet preparedness with event attendees. Check out the dates below and register through the links provided. All shifts are scheduled for 8:30am – 11am.



Conference House Park
[Sunday, July 14, 8:30 AM](#)

Highland Park
[Sunday, July 14, 8:30 AM](#)

Highland Park
[Saturday, July 27, 8:30 AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

NYC CERT ADVANCED TRAINING

Advanced Training: Citywide Radio 700MHZ (Virtual)

Learning Objectives:

- Objectives: Radio Approved Roles for CERT
- Citywide Network (700 MHz)
- Review of Radio Terminology & Functionality
- Operability of 700 MHz radios
- Calling Protocol
- Your Role and Responsibility as a Citywide radio operator

Mandatory Pre-Requisites for this course:

1. IS 242 Effective Communication
2. Point to Point Radio Training Approved
3. A second point to point Exercise or Deployment



[Registration](#) | [Tue, Jul 16, 2024 6:30PM](#)

CISA: De-Escalation Series Training



Description

The De-Escalation Series follows the [Employee Vigilance Through the Power of Hello](#) to help identify and navigate suspicious activity or potentially escalating situations to safely dis-engage and report to local law enforcement or their organization's multi-disciplinary threat management team.

Learning Objectives

- [Observe](#)
- [Initiate a Hello](#)
- [Navigate the Risk](#)
- [Obtain Help](#)
- [Resources](#)

[Registration](#) | [Tue, Aug 13, 2024 6:30PM](#)

NYC CERT Leadership Development

NYC CERT staff is hosting a session for members to be introduced to the roles and responsibilities of leadership positions.

[Registration](#) | [July 29, 2024](#) | [6:30 PM](#)



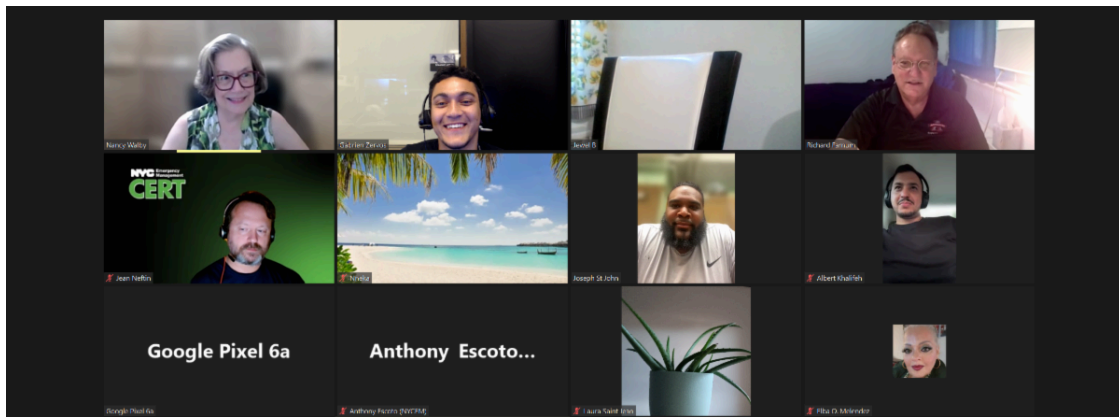
NYC CERT VOLUNTEER ACTIVITY

DIVISION MEETINGS

Brooklyn Division 6



Brooklyn Division 7



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



THINGS TO KNOW



How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

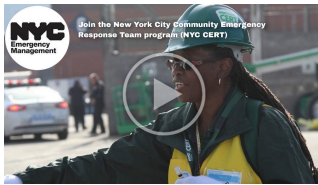
NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event](#)

[Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



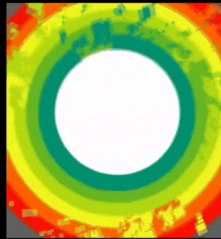
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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 Volunteer Programs



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 Training & Exercises



DENISE ESPOSITO
 Specialist
 Recruitment & Retention



REGINA WILSON
 Specialist
 CERT Leadership



GABRIEN ZERVOS
 Specialist
 Operations & Engagement



AMY JOY ROBATEAU
 AmeriCorps
 Member



JAZMIN THOMAS
 Specialist
 CERT Training



Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

[CERT Pick-up
\(In-Person\)](#)

[NYC CERT
Operations](#)

[Advanced
Training](#)

[Exercises
& Tabletops](#)

[General
Questions](#)

[CERT ID
Questions](#)

[Leadership
Interest](#)

[Borough
Discussion](#)

[Division
Discussion](#)



NYC Emergency Management | nyc.gov/emergencymanagement
[\[Click here to view as a webpage\]](#)





NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US