

## CERT Recognition at Gracie Mansion



The Mayor's Office of Special Projects and Community Events (MOSPCE) hosted a special luncheon on April 22nd, 2024, to celebrate Volunteer Recognition Month and shower our incredible volunteers with appreciation. It was a joyous occasion to recognize the invaluable support they provide to Gracie Mansion Conservatory events. CERT members and staff were thrilled to join in the festivities and share their gratitude for these dedicated individuals. A special shout-out goes to Elba Melendez, who received a well-deserved recognition for her incredible contributions to over 20 Gracie Mansion events throughout 2023. Elba, your commitment is truly inspiring!



### MONDAY RADIO ROLL CALL

BOROUGH CHANNEL  
BRONX

04/29/2024  
Brooklyn

#### Call Scenario:

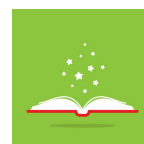
How many recruitment events is your division planning to have this month?

Documents to Review:

- [Citywide Radio Drill Refresher](#)
- [Call signs per Radio](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



Congratulations to all the volunteers who were honored! Each and every one of you plays a vital role in making these events a success. Thank you for leading by example, Team! Your spirit and dedication are a true asset to our community.



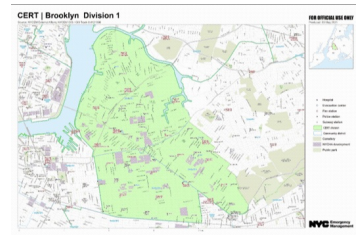
## Grand Central Station Full Scale Exercise Support Survey



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

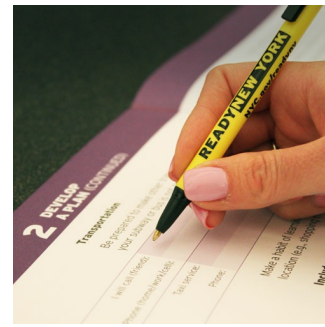
[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

# Grand Central Station Full Scale Exercise Support



## Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

*Note: Ready New York plastic bags and tablecloths are no longer available.*

On the evening of June 25th, Grand Central Terminal will be closed for a full scale exercise. In past years, NYC CERT volunteers' participation helped to make the exercise a success. Volunteers can serve in a number of roles including live victims.

This form is to gauge interest from NYC CERT to determine if this is a role that interests our members. Depending on the response to this form, the decision will be made as to whether or not NYC CERT supports, so if you interested please click below!!

[CLICK HERE TO COMPLETE THE FORM](#)

**Leadership:** Division 1 members' credentials are ready for pick-up!

Also, if you have any members that graduated in July 2023 (cycle 44), please remember to schedule a pick-up, or permit them to schedule a pick-up for their permanent ID using this link: <https://on.nyc.gov/CERTpickup>

## Flushing Preparedness Day

# READY NEW YORK

Flushing Preparedness Day aims to promote emergency readiness and community resilience in the Flushing neighborhood. This event provides valuable resources and information to help residents effectively prepare for and respond to emergencies. Join us as we unite to enhance safety and preparedness in our community.

[Registration | Wed, May 22, 2024 11AM](#)

If the pick-up options do not work with your schedule, please reach out to: [desposito@oem.nyc.gov](mailto:desposito@oem.nyc.gov).



Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

## HEPA Cooling Assistance

A promotional graphic for HEPA Cooling Assistance. It features a blue background with a yellow and white striped man holding a white portable air conditioner. The text is arranged in a clean, modern layout with bold fonts and contrasting colors.

**HEAP**  
**Cooling**  
**Assistance**

helps eligible New Yorkers buy a fan or air conditioner for their home. Act fast to prepare for the hot summer! Benefits are available on a first-come first-served basis.

**Learn more about HEAP**  
**and if you qualify:**  
[otda.ny.gov/programs/heap](https://otda.ny.gov/programs/heap)

**NYC**  
Mayor's Public  
Engagement Unit  
Tenant Support Unit

Eligible households can get help to buy and install an air conditioner or fan. The Home Energy Assistance Program (HEAP) provides a limited number of units on a first-come, first-served basis. The 2023-2024 Cooling Assistance Component benefit application period opened on April 15, 2024. [Read more...](#)

Find out more about [HEPA Cooling Assistance](#).

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## Rebuild By Design - Rainproof NYC Sessions



## RAINPROOF NYC COLLABORATION SESSIONS

We Want to Hear from You.

Please join us for conversation on draft recommendations to address heavy rain in NYC. These events are open to the public; invite anyone who may be interested.

WEDNESDAY  
MAY 1ST  
9 AM - 12 PM  
MANHATTAN, TBD

RSVP HERE

TUESDAY  
MAY 14TH  
5 PM - 8 PM  
VIRTUAL

RSVP HERE

FOR MORE INFORMATION:  
CHECK OUT [RAINPROOF.NYC](https://rainproof.nyc)

If you would like to request an accommodation for either session, please do so on the registration page or by emailing Rifaal Imam at [rimam@rebuildbydesign.org](mailto:rimam@rebuildbydesign.org).



Rebuild convenes global expertise, with regional leadership, and community stakeholders to gain a better understanding of how overlapping environmental and human-made vulnerabilities leave communities at risk. [Read more information here](#)

Learn more about [Rebuild By Design](#).

Send Us Your Photos!

Please continue to share an and all photos and videos from your NYC CERT events at [on.nyc.gov/CERTupload](https://on.nyc.gov/CERTupload)



Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov). Thank you!

# VOLUNTEER OPPORTUNITIES

## Pandemic Game Night

Pandemic is a cooperative board game. The basic premise is that four diseases have broken out in the world, each threatening to wipe out a region. Help save humanity from rampant outbreaks around the world via this fun team-building exercise. Come with an open mind and your best team spirit for a couple rounds of board game fun.

*\*No prior knowledge nor experience necessary.\**

[Registration | Wed, May 1, 2024 6:30PM](#)



# FIVE BORO BIKE TOUR

## PACKET PICKUP

**May 2nd, May 3rd, and May 4th, 2024**

On the days prior to the TD Five Boro Bike Tour, Bike NY will hand out registration packets and host a select number of exhibitors at their Packet Pickup location. We rely on our volunteers to guide our many visitors and create an efficient and welcoming experience for our participants.

## BIKE TOUR

**May 5th, 2024**

Water Stop and Rest Area Volunteers assist with the setup, operation of, and breakdown of the designated stops along the route. Tasks include setting up tables, filling up water coolers, placing snacks on tables, helping to keep the area clean and other duties as needed.

## Five Boro Bike Tour CERT Roles & Registration Links



### NYPD Traffic Safety Preparedness Events



The NYPD Transportation Outreach Unit has invited NYC CERT to support outreach events in Brooklyn and Manhattan as part of a Five Boro Traffic Safety Tour.

CERT has been requested to distribute Ready New York emergency preparedness material and and recruit for NYC CERT basic training. Shift times vary by event date and location.

**Brooklyn Support:**

[Registration | Tues, April 30, 2024 5:30PM](#)

**Manhattan Support:**

[Registration | Mon, May 6, 2024 1PM](#)

**Brooklyn Support:**

[Registration | Thurs, May 2, 2024 1PM](#)

**Manhattan Support:**

[Registration | Fri, May 10, 2024 11AM](#)

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### Dyckman Running Club (DRC) Bridge the Gap Race Logistics/Info Table Support

DRC made a request for support with race logistics and to set up a CERT information/recruitment table at their Bridge the Gap Race in Washington Heights.

**Race Logistics Support:**

[Registration | Sun, May 5, 2024 7:30AM](#)

**Information/Recruitment Table Support:**

[Registration | Sun, May 5, 2024 7:30AM](#)



### Japan Parade

CERT has been requested to assist the upcoming Japan Parade. CERT members will support by directing marchers, floats and the movement of support and transport vehicles into and out of the dispersal area(s).

[Registration | Sat, May 11, 2024 11AM](#)

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### Ready New York Presenter Trainer Training

The Ready NY Presenter Training is an advanced training course designed for CERT members interested in becoming a Ready NY presenter. The training concludes with a teach back portion where volunteers learn to be presenters.

[Registration | Thu, May 30, 2024 6:30 PM](#)

[Registration | Sat, Jun 30, 2024 9 AM](#)







## Fabulous Fifth Avenue Festival

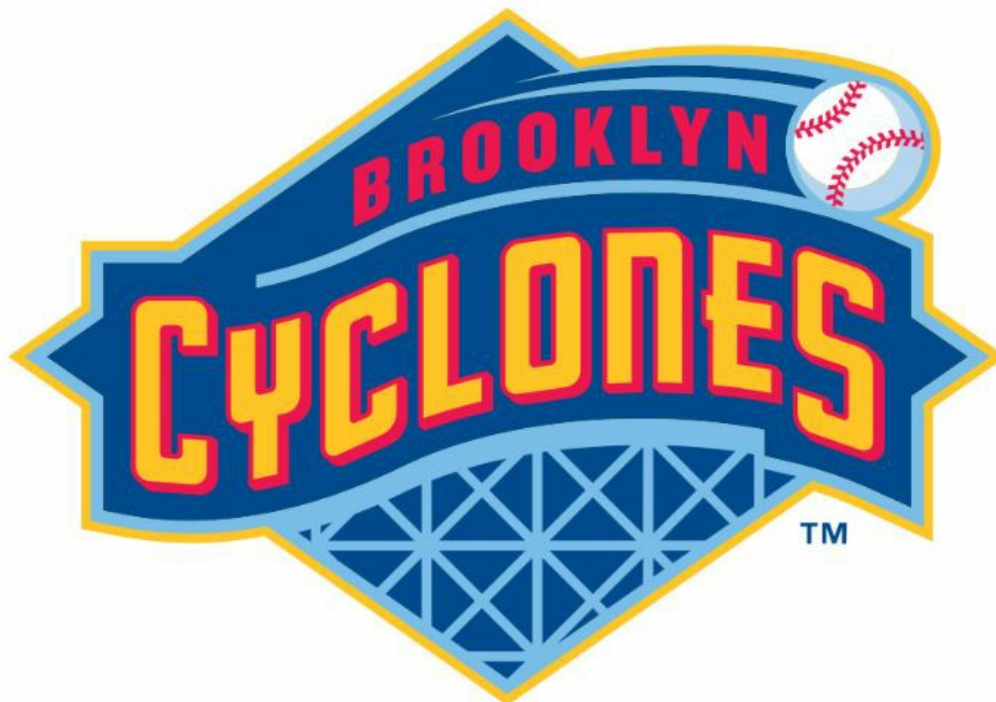
NYPD 78th Precinct has requested CERT assistance with pedestrian safety and traffic management.

[Registration | Sun, May 19, 2024 10AM](#)

## Brooklyn's 157th Memorial Day Parade in Bay Ridge

CERT volunteers will assist the parade organizers with crowd control and traffic control along the parade route.

[Registration | Mon, May 27, 2024 10:00AM](#)



## Brooklyn Cyclones Preparedness Events



The Brooklyn Cyclones have invited CERT, Ready NY and Notify NYC to table at Maimonides Park during several upcoming games. CERTs are being requested to join NYCEM staff to distribute NYC CERT recruitment materials with park visitors. Check out the dates below and register through the links provided.

Game times vary by date.

[Registration | Sun, May 26, 2024 1:30PM](#)

[Registration | Fri, August 9, 2024 6:30PM](#)

[Registration | Sun, June 22, 2024 5:30PM](#)

[Registration | Sun, August 25, 2024 1:30PM](#)

[Registration | Mon, July 1, 2024 6:30PM](#)

[Registration | Wed, Sept 4, 2024 6:30PM](#)

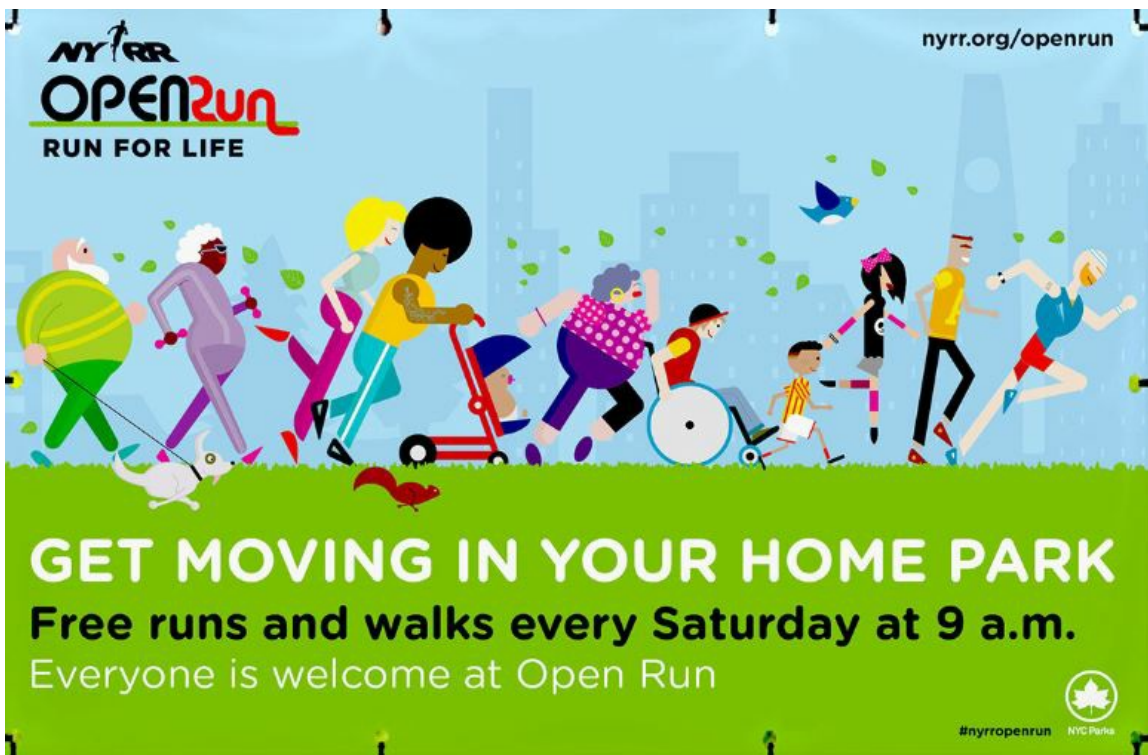
[Registration | Thurs, July 25, 2024 8:30AM](#)



### 6th Annual Knickerbocker Avenue Puerto Rican Day Parade

The Knickerbocker Ave Puerto Rican Day Parade committee requested CERT to assist with pedestrian traffic and support.

[Registration | Sun, June 9, 2024 11AM](#)



### NY Road Runners (NYRR) Open Runs Preparedness Events



NYRR shared several Open Run events with NYC CERT for staffing in June and July. CERTs are being requested to distribute Ready NY emergency preparedness literature and discuss pet preparedness with event attendees. Check out the dates below and register through the links provided.

Shift is 8:30am – 11am for all dates.

### Inwood Hill Park Support:

[Registration | Sat, June 22, 2024 8:30AM](#)

### Highland Park Support:

Crocheron Park Support:  
[Registration | Sat June 29, 2024 8:30AM](#)

[Registration | Sat, July 14, 2024 8:30AM](#)

Conference House Park Support:  
[Registration | Sat, July 14, 2024 8:30AM](#)

Highland Park Support:  
[Registration | Sat, July 27, 2024 8:30AM](#)

# NYC CERT CALENDAR



## Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

## [Report your Volunteer Hours](#)

Search for *Buddy Check* Event



Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## NYC CERT VOLUNTEER ACTIVITY

CERT at New Utrecht Brooklyn Library



CERT held a Ready NY tabling event at the New Utrecht Brooklyn Public Library on April 25, 2024. Members engaged 25+ individuals and discussed the emergency preparedness literature they distributed throughout the preparedness event.

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### CERT at United Senior Center of Sunset Park



Grisel Amador from Brooklyn Division 2 ensured the NYC CERT program was well represented this past week! As she participated in the recent National Grand Parents Day hosted by the United Senior Center amplifying preparedness materials to the older adult population. Followed up by supporting the local Brooklyn's Lions Club in their recent ribbon cutting ceremony. Great job Grisel!!

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### Healthy Kids Day at the Bedford YMCA

On April 20, 2024, CERT members volunteered at the Healthy Kids Day celebration at Bedford YMCA in Brooklyn. They distributed emergency preparedness materials and literature, engaged with families and presented the opportunity to join CERT. Shout out to Carlotta Chang-

Appleton, Bronx Division 5, for her diligence and success at the recruitment table. Ready Girl and FDNY were also on the scene to help families learn more about being ready for emergency events.



### Bikers of Brooklyn Bike Blessing



On April 20, 2024, CERT assisted with Bikers of Brooklyn Riders Club's 14th annual bike blessing. CERT helped to manage vehicular and pedestrian traffic.

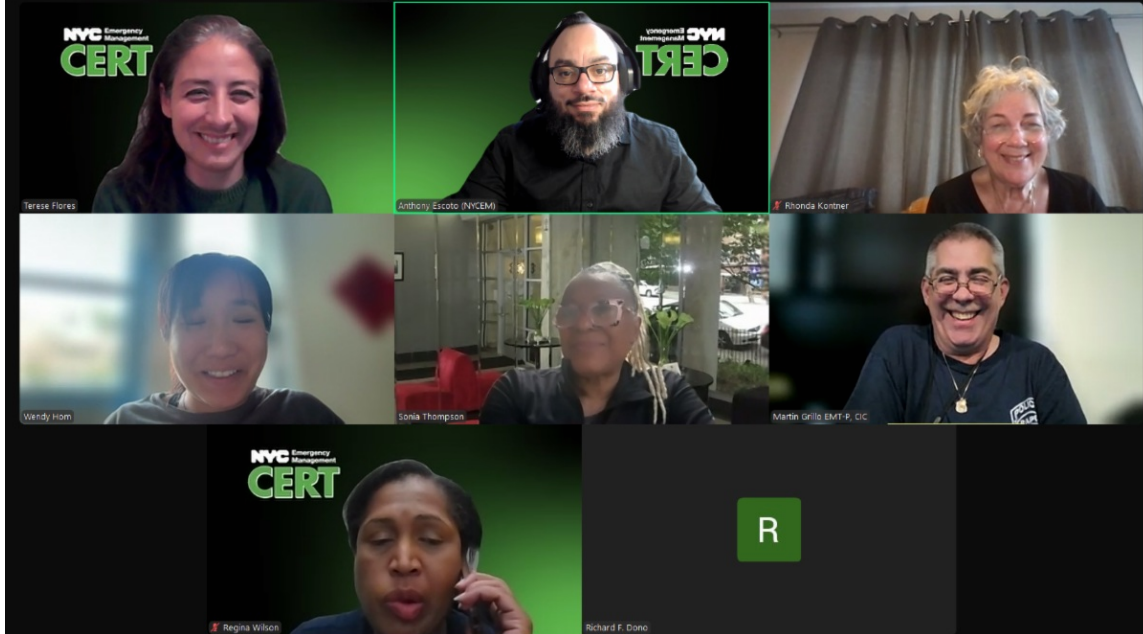


### Manhattan Division 5 Monthly Team Meeting



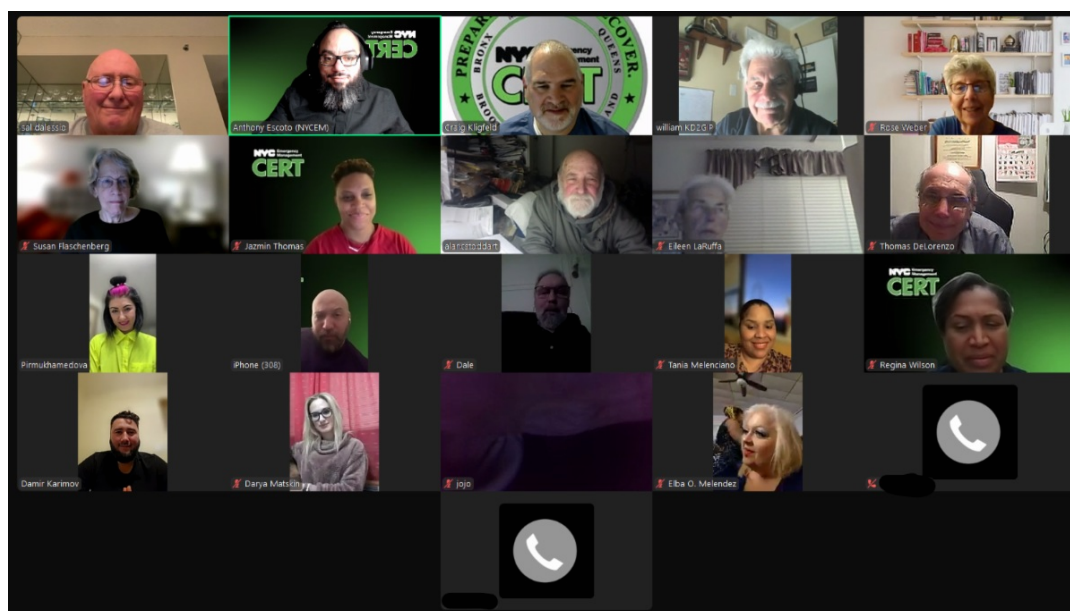
Manhattan Division 5 held a hybrid team meeting on April 22, 2024. With several events going into to month of August. Members are already planning proper volunteer coverage per event including the local National Night Out events.

### Queens Monthly Leadership Meeting



The new Borough Coordinator Terese Flores led her first leadership meeting with all current leadership members. Looking how to coordinate and help each other with current ideas and upcoming projects such as the Queens Borough exercises planned for later on this year.

### Brooklyn Division 5



CERT program staff were on to support all division members ensuring that the leading deployments division continues to work together cohesively. We are looking forward to the upcoming months have to bring.

[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)





## How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#)

with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



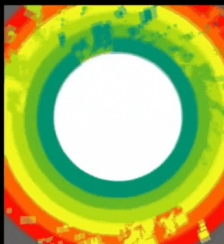
[NYCEM's YouTube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.





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**AMY JOY ROBATEAU**  
*AmeriCorps*  
Member



**JAZMIN THOMAS**  
*Specialist*  
CERT Training



Schedule a meeting with NYC CERT Staff:  
<https://on.nyc.gov/bookCERT>

*Choose a Topic:*

CERT Pick-up  
(In-Person)

NYC CERT  
Operations

Advanced  
Training

Exercises  
& Tabletops

General  
Questions

CERT ID  
Questions

Leadership  
Interest

Borough  
Discussion

Division  
Discussion



NYC Emergency Management | [nyc.gov/emergencymanagement](https://nyc.gov/emergencymanagement)  
[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY 11201

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