



TOW TRUCK INDUSTRY COMPLIANCE REPORT

Covering 10/1/2016 – 9/30/2017

This report is submitted pursuant to N.Y.C. Ad. Code § 20-529 as added by Local Law 41 of 2011.

I. TOTAL NUMBER OF VIOLATIONS ISSUED, DISAGGREGATED BY SECTION OF THE ADMINISTRATIVE CODE VIOLATED

Section of Administrative Code or Rules	Violations	Companies	Charge Counts
6 RCNY ° 2-366(d) - NO/IMPROPER RECEIPT FOR TOW SERVICE	11	12	56
NYC Admin Code ° 20-507(a) - REQUIRED RATE SIGN WAS NOT POSTED or INFORMATION SIGN FAILED TO CONTAIN THE REQUIRED INFORMATION	8	8	11
6 RCNY ° 2-363(m) - FAILED TO TAKE CARE TO PREVENT DAMAGE	6	6	7
NYC Admin Code ° 20-496(c) - Permitting unlicensed person to assist in tow.	6	4	6
NYC Admin Code ° 20-515(a) - LIC. HAS RADIO RECEIVER/PO TRANSMISSIONS	6	3	6
NYC Admin Code ° 20-516 - BUSINESS FAILED TO PRODUCE REQUIRED RECORDS FOR INSPECTION	7	7	7
NYC Admin Code ° 20-518(b)(2) - ACCIDENT SCENE WITHOUT PROPER AUTHORIZAT	6	4	6
6 RCNY ° 2-371(v) - DARP PARTICIPANT BUSINESS IS NOT OPEN FOR VEHICLE REDEMPTION BETWEEN 9am-4pm MONDAY THROUGH FRIDAY	5	5	5
6 RCNY ° 2-378(b)(3) - BUSINESS FAILED TO MAINTAIN ELECTRONIC RECORDS OF DARP CALLS	5	5	5
NYC Admin Code ° 19-169.1(c) - Respondent removed vehicle from private property without express written authorization from the owner of the private property or from the owner's agent designated by contract containing the location, make, model, color and license plate number of the vehicle to be removed.	5	6	41
NYC Admin Code ° 20-527 - INSISTED ON CASH PAYMENT TO RETRIVE VEH	5	6	22
6 RCNY ° 2-367.1(a) - FAIL TO PROVIDE CONSUMER BILL OF RIGHTS	3	3	4
6 RCNY ° 2-371(n) - DARP PARTICIPANT BUSINESS SHARES STORAGE SPACE WITH ANOTHER BUSINESS THAT IS NOT A TOW COMPANY, AND THE SHARED STORAGE SPACE IS NOT SEPARATED BY A PHYSICAL SEPARATION.	3	3	3
NYC Admin Code ° 19-169.1(g) - CHARGED DISCONNECTION FEE	4	4	10
NYC Admin Code ° 20-515(b) - LICENSEE SOLICITED TOWING SERVICE	3	2	3
6 RCNY ° 1-03(a) û FAILED TO CONSPICUOUSLY POST COMBINED LICENSE / COMPLAINT SIGN	2	2	2
6 RCNY ° 1-15 - Failing to satisfy an outstanding judgment.	2	1	2
NYC Admin Code ° 19-169.1(a) - REMOVED VEH. INCONSISTENT W/POSTED INSTR	3	4	10
NYC Admin Code ° 20-518(b)(4) - Demanding and charging more than \$25 per day for the first three days of storage as allowed by law.	2	2	3
NYC Admin Code ° 20-518(c-1)(1) - DARP PARTICIPANT BUSINESS DOES NOT HAVE A TELEPHONE THAT IS ACCESSIBLE TO THE PUBLIC	2	2	2



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NYC Admin Code ° 20-520.1(b) - PARTICIPANT IN CITY TOWING PROGRAM DOESN'T ACCEPT TWO MAJOR CREDIT CARDS	2	2	2
NYC Admin Code ° 20-700 - ENGAGED in unfair or deceptive or unconscionable trade practice in the sale, lease, rental or loan or offering of any consumer goods or services, or in the collection of consumer debts.	3	4	11
6 RCNY ° 1-03(a) - DCA LICENSE OR COMPLAINT SIGN IS NOT POSTED.	1	1	1
6 RCNY ° 1-03(a) - DCA LICENSE/COMPLAINT SIGN IS NOT POSTED CONSPICUOUSLY.	1	1	1
6 RCNY ° 1-12 - NONCOMPLIANCE OF CPL LAW OF 1969	1	1	2
6 RCNY ° 1-13 - NO WRITTEN RESPONSE TO COMPLAINT	2	2	5
6 RCNY ° 2-362(p) - FAILED TO CARRY TOW TRUCK ID CARD	1	1	1
6 RCNY ° 2-363(e)(1) - NO/IMPROPER TOWING SERVICE RECORDS	2	3	13
6 RCNY ° 2-369(c)(1) - AUTH FORM MISSING TOWER NAME/ADDRESS/TEL	1	1	1
6 RCNY ° 2-369(c)(2) - OWNER DETAIL NOT ON AUTHORIZATION REPAIR	1	1	1
6 RCNY ° 2-369(c)(4) - REGULATION # NOT ON AUTHORIZATION REPAIR	1	1	1
6 RCNY ° 2-369(c)(6) - OPERATOR NAME & LIC# NOT ON AUTH REPAIR	1	1	1
6 RCNY ° 2-369(c)(8) - NO ""CANNOT BE REQUIRED"" STATEMENT	1	1	1
6 RCNY ° 2-371(bb) - REQUIREMENTS FOR RELOCATION OF BUSINESS	1	1	1
6 RCNY ° 2-371(c) - TOW CO ZONE APPLICATION NOT FILED	1	1	1
6 RCNY ° 2-371(m) - DARP PARTICIPANT BUSINESS: STORAGE FACILITY IS NOT INDOORS OR IS NOT IN A FENCED-IN, LIGHTED FACILITY	1	1	1
6 RCNY ° 2-371(v) - PARTICIPANT NOT OPEN FOR REDEEM OF VEH.	1	1	1
6 RCNY ° 2-378 - Business failed to maintain records in an electronic format concerning every tow performed.	2	3	3
6 RCNY ° 2-378(c)(3) - BUSINESS FAILED TO MAINTAIN ELECTRONIC RECORDS OF BOUND (ROTOW) RECORD-BOOK	1	1	1
6 RCNY ° 6-04(a) - Respondent did not comply with terms of settlement agreement	1	2	2
NYC Admin Code ° 19-169.1(f) - FAIL TO NOTIFY POLICE IN AREA OF REMOVAL	2	2	14
NYC Admin Code ° 19-169.1(i) - NO REMOVAL OR STORAGE CHARGE TO OWNER	1	1	1
NYC Admin Code ° 19-169(c)(8) - Overcharging consumer for towing services / more than statutorily permitted rate.	1	1	1
NYC Admin Code ° 20-101 - FITNESS	1	1	1
NYC Admin Code ° 20-393(1) - ABANDON/DEVIATE FROM CONTRACT	1	1	1



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NYC Admin Code ° 20-504(b) - OPER. TOW TRUCK W/GROSS NEGLIGENCE	1	1	1
NYC Admin Code ° 20-507(a) - NO RATE SIGN CONSP. POSTED	1	1	1
NYC Admin Code ° 20-508 - STORED VECHICLE IN UNAUTH.PREM.	1	1	1
NYC Admin Code ° 20-509(a) - CHARGED A FEE FOR TOWING GTR THAN MAX	1	2	2
NYC Admin Code ° 20-509(d) - CHANGE TOWING VEHICLE NOT NOT BY LAW	1	1	1
NYC Admin Code ° 20-518(a)(3) - FAILED TO MAINTAIN EXCL. CONTROL OF BUS.	1	1	1
NYC Admin Code ° 20-518(c-1)(1) - DARP PARTICIPANT BUSINESS DOES NOT HAVE A BATHROOM THAT IS ACCESSIBLE TO THE PUBLIC	1	1	1

II. TOTAL NUMBER OF VIOLATIONS ISSUED TO EACH LICENSEE

Business Name	License Number	Violations	Unique Charges	Charge Counts
929 AUTOMOTIVE CORP	2045574-DCA	1	3	3
ACTION AUTOMOTIVE EXPERTS CORP	1365563-DCA	1	6	6
ALL ABOUT AUTOMOTIVE II, INC.	1227931-DCA	2	9	11
APPLE TOWING CO., INC.	1458846-DCA	1	2	2
BEAR TRANSPORTATION LLC	1369051-DCA	1	10	35
BEAR TRANSPORTATION LLC	1384669-DCA	1	10	35
BEN-EZRA, SHLOMO	1158487-DCA	1	3	3
BOSCAINO AUTO COLLISION, LTD.	0914303-DCA	1	3	3
CARRIFIC AUTOMOTIVE INC	1296360-DCA	1	1	1
COPPOLINO'S COLLISION INC.	0832865-DCA	1	1	1
CYCLONE CITY INC.	1340175-DCA	1	3	3
DAVIDOVITZ, MICHAEL	0883295-DCA	1	1	1
DESIGNER AUTO WORLD INC	2014673-DCA	1	1	1
DOWNTOWN AUTO REPAIRS INC.	1412670-DCA	1	1	1
EFFECTIVE AUTOMOTIVE INC	2013163-DCA	1	1	1
EMPIRE COACH INC	2007804-DCA	2	3	6
FIELDSTON AUTOMOTIVE INC.	1025396-DCA	1	3	4
FIRST RESPONSE RECOVERY INC	2048088-DCA	1	3	3
GREENWOOD HEIGHTS BODY CRAFTSMAN LTD	1431202-DCA	1	4	5
GUIDO'S AUTO INC.	1161930-DCA	2	5	5
JACOB RECOVERY & STORAGE INC.	1228033-DCA	1	1	1
KINGS COUNTY TOWING & AUTO BODY INC.	2018240-DCA	1	2	2
KNIGHTS TOWING CORP.	1282575-DCA	1	2	2



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Business Name	License Number	Violations	Unique Charges	Charge Counts
L.K.J TOWING CORP	0942588-DCA	1	1	2
MA5T3RMIND TOWING & COLLISION INC.	2036644-DCA	2	2	4
MORRIS PARK AUTOMOTIVE INC	2010580-DCA	1	3	3
NEW K&K TOWING CORP.	1420361-DCA	1	1	1
NUPLUS TOWING AND RECOVERY CORP	1462018-DCA	1	5	8
NYC PRIME TOWING, INC.	1439601-DCA	1	4	4
OJOHN TOWING SERVICES INC.	1437045-DCA	1	1	1
PARK WEST COLLISION, INC.	1330559-DCA	1	4	4
PESCHI'S TOWING & RECOVERY L.L.C.	1388941-DCA	1	3	6
QUEENS FINEST COLLISION INC	2047514-DCA	1	1	1
QUEENS VILLAGE TOWING INC.	1435372-DCA	1	1	1
RIVERDALE TOWING ASSOCIATES, LLC.	2027570-DCA	1	12	97
S & S COLLISION CORP	2027407-DCA	1	2	2
SKYE TOWING & AUTO BODY INC.	1277116-DCA	1	5	5
STILLWELL TOWING II INC.	1394124-DCA	1	6	6
TJ'S AUTOMOTIVE CORP	2021791-DCA	1	1	1
UNITED RECOVERY & STORAGE, INC.	0890527-DCA	1	5	5
VIP AUTO BODY, INC.	0882145-DCA	1	2	2

III. NUMBER OF LICENSE SUSPENSIONS, DISAGGREGATED BY LICENSEE

Business Name	License Number	Address	License Status	Suspensions
VOCCIO, GERARD	0832954-DCA	1980 UTICA AVE, BROOKLYN, NY 11234	Inactive	1
DART TOWING, INC.	0832966-DCA	4320 BRONX BLVD, BRONX, NY 10466	Active	1
CARTER BROS. AUTOMOTIVE REPAIRS INC.	0833016-DCA	2310 ATLANTIC AVE, BROOKLYN, NY 11233	Inactive	1
A.T.A. TOWING, INC.	1122094-DCA	5354 VAN DAM ST, LONG ISLAND CITY, NY 11101	Active	1
INDEPENDENT AUTO BODY & TOWING INC	1159459-DCA	2747 W 15TH ST, BROOKLYN, NY 11224	Active	1
BRONX BLVD AUTOMOTIVE CORP.	1283202-DCA	4330 BRONX BLVD, BRONX, NY 10466	Active	1
E & F TOWING INC.	1339839-DCA	4294 PARK AVE, BRONX, NY 10457	Inactive	1
ACE OF SPADES AUTO WORKS INC	1424198-DCA	1129 SOUTHERN BLVD, BRONX, NY 10459	Inactive	1
SCOFFLAW TOW IT INC.	1431541-DCA	18522 MERRICK BLVD, SPRINGFIELD GARDENS, NY 11413	Inactive	1
STARDUST TOWING INC.	1435577-DCA	455 SHARROTT'S RD, STATEN ISLAND, NY 10309	Inactive	1



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INDEPENDENT COLLISION INC	1445649-DCA	2748 W 15TH ST, BROOKLYN, NY 11224	Inactive	1
NUPLUS TOWING AND RECOVERY CORP	1462018-DCA	2246 LIGHT ST, BRONX, NY 10466	Active	1
HIGH CLASS AUTO BODY & REPAIR SHOP INC.	1465754-DCA	3033 ATLANTIC AVE, BROOKLYN, NY 11208	Inactive	1
CLASS M. TOWING AND RECOVERY, INC.	1473080-DCA	1264 36TH ST, BROOKLYN, NY 11218	Inactive	1
ULTIMATE COLLISION & TOWING INC	2010561-DCA	38 WINANT PL, STATEN ISLAND, NY 10309	Active	1
SOUTHSIDE COLLISION & TOWING INC.	2015959-DCA	1420 129TH ST, COLLEGE POINT, NY 11356	Inactive	1
DOUBLE A AUTOMOTIVE CORP	2020839-DCA	1040 BRONX RIVER AVE, BRONX, NY 10472	Inactive	1
NAUGHTY DOG TOWING INC	2029230-DCA	3203 BOSTON RD, BRONX, NY 10469	Active	1
ACE OF SPADES AUTO WORKS INC	2033155-DCA	1040 BRONX RIVER AVE, BRONX, NY 10472	Inactive	1

IV. NUMBER OF LICENSE REVOCATIONS, DISAGGREGATED BY LICENSEE

Business Name	License Number	Address	License Status	Revocations
STILLWELL TOWING INC	1143330-DCA	128 KINGS HWY, BROOKLYN, NY 11223	Inactive	1
SOUTHSIDE COLLISION & TOWING INC.	2015937-DCA	14920 ROCKAWAY BLVD, JAMAICA, NY 11436	Inactive	1
SOUTHSIDE COLLISION & TOWING INC.	2015938-DCA	11011 SUTPHIN BLVD, JAMAICA, NY 11435	Inactive	1
SOUTHSIDE COLLISION & TOWING INC.	2015959-DCA	1420 129TH ST, COLLEGE POINT, NY 11356	Inactive	1
FACTORY PLUS COLLISION INC	2044388-DCA	1056A BRONX RIVER AVE, BRONX, NY 10472	Inactive	1
RIVERDALE TOWING ASSOCIATES, LLC.	2027570-DCA	2768 WEBSTER AVENUE, BRONX, NY 10458	Inactive	1

V. TOTAL NUMBER OF MEETINGS OF THE TOW ADVISORY BOARD: The Tow Advisory Board did not meet in 2017. DCA is in the process of determining how the Tow Advisory Board would be reconstituted.