

THE PUBLIC SERVICE PUZZLER

DECEMBER 2019

Editor: Isaiah Tanenbaum

CAPTION CONTEST

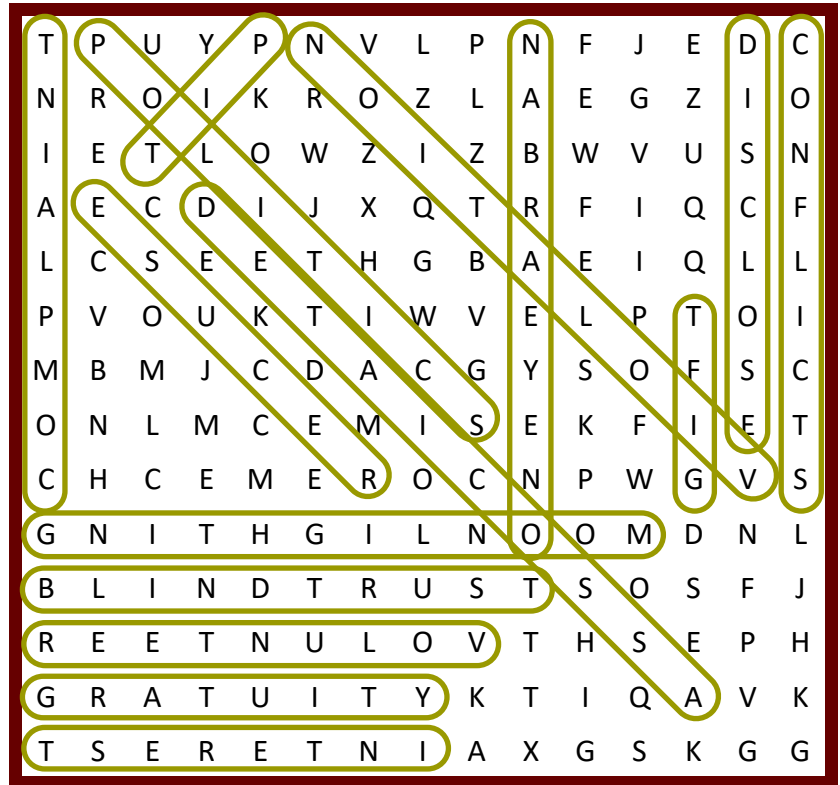


Email your best conflicts-themed caption to contest@coib.nyc.gov by 5:00 PM on Wednesday, January 22nd. Our favorite will be featured in next month's Puzzler!

SOLUTION: EXTRA WORD SEARCH

The leftover word was **GRIEVANCE**, which is appropriate; COIB does not deal with workplace disputes, only conflicts of interest.

Congratulations to the many, many people who responded correctly! But only one could be chosen as our winner...



MEET THE WINNER, IVAN SANTIAGO



What is your City/office title? I am an Associate Staff Analyst/Sr. Project Manager at the Department of Social Services.

What do you do in your job? I work in the Office of Policy, Procedures, & Training (OPPT) where I am involved in developing, editing, & updating HRA/DSS/DHS policies, procedures, and training materials that are used in various Department of Social Services units.

How long have you been working for the City? I was appointed in April 2019.

Name a special interest or hobby. My wife and I enjoy traveling to regions which are not regularly travelled. For example, we went to the Atacama Desert in Chile, which is the driest and highest desert in the world (8,000-14,000 ft. elevation).

What are your favorite things about City service? My favorite thing about City service – and in particular about OPPT – is that we work collaboratively in achieving our project goals, which ultimately will benefit clients in need of social services.