CRITICAL ACTIVITIES REPORT
ADULT FAMILIES SERVICES - FISCAL YEAR 2011

| ADULT FAMILIES SERVICES | Jul-10 | Aug-10 | Sep-10 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Year to Date Comparison |  |  | Latest Month Comparison |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  | Current FYTD 2011 | Prior FYTD 2010 | $\begin{array}{\|c\|} \text { FYTD } \\ \text { Comparison } \\ 11 \text { vs. } 10 \end{array}$ | Jun-10 | \% Change Jun-11 vs Jun-10 |
| FACILITIES |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total number of facilities | 14 | 15 | 14 | 15 | 15 | 15 | 15 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 0\% | 14 | 0\% |
| DHS operated | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0\% | 1 | 0\% |
| Non-DHS operated | 13 | 14 | 13 | 14 | 14 | 14 | 14 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 0\% | 13 | 0\% |
| Total number of units | 1,212 | 1,215 | 1,190 | 1,208 | 1,208 | 1,208 | 1,128 | 1,157 | 1,158 | 1,158 | 1,158 | 1,158 | 1,158 | 1,212 | -4\% | 1,212 | -4\% |
| Non-DHS operated | 1,212 | 1,215 | 1,190 | 1,208 | 1,208 | 1,208 | 1,128 | 1,157 | 1,158 | 1,158 | 1,158 | 1,158 | 1,158 | 1,212 | -4\% | 1,212 | -4\% |
| Total number of facilities | 14 | 15 | 14 | 15 | 15 | 15 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 0\% | 14 | 7\% |
| Intake centers (AFIC) | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0\% | 1 | 0\% |
| Adult family residences | 13 | 14 | 13 | 14 | 14 | 14 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 0\% | 13 | 8\% |
| POPULATION |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average Daily Adult Families Census | 1,305 | 1,326 | 1,323 | 1,309 | 1,317 | 1,315 | 1,316 | 1,328 | 1,333 | 1,308 | 1,303 | 1,292 | 1,315 | 1,309 | 0\% | 1,268 | 2\% |
| Average daily census of adults in adult families | 2,710 | 2,755 | 2,735 | 2,715 | 2,735 | 2,734 | 2,734 | 2,756 | 2,768 | 2,716 | 2,707 | 2,688 | 2,729 | 2,716 | 1\% | 2,631 | 2\% |
| Average daily census, adult family facilities | 1,121 | 1,132 | 1,134 | 1,130 | 1,095 | 1,074 | 1,047 | 1,054 | 1,056 | 1,049 | 1,039 | 1,027 | 1,080 | 1,135 | -5\% | 1,088 | -6\% |
| Basic demographics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Race/ethnicity, number of unique individuals receiving |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| services (head of household, total unduplicated) | 1,635 | 1,676 | 1,648 | 1,585 | 1,578 | 1,578 | 1,568 | 1,558 | 1,602 | 1,563 | 1,536 | 1,517 | 3,807 | 4,023 | -5\% | 1,594 | -5\% |
| Asian/Paciitic Islander | 4 | 7 | 7 | 7 | 8 | 7 | 8 | 6 | 7 | 8 | 7 | 7 | 16 | 16 | 0\% | 4 | 75\% |
| Black | 909 | 942 | 926 | 881 | 886 | 894 | 899 | 879 | 884 | 862 | 855 | 837 | 2,106 | 2,190 | -4\% | 866 | -3\% |
| Hispanic | 570 | 570 | 563 | 539 | 519 | 509 | 505 | 513 | 528 | 513 | 491 | 489 | 1,303 | 1,415 | -8\% | 565 | -13\% |
| Native American | 6 | 6 | 7 | 7 | 6 | 7 | 6 | 6 | 7 | 6 | 4 | 5 | 12 | 9 | 33\% | 5 | 0\% |
| White | 98 | 105 | 99 | 103 | 109 | 104 | 99 | 101 | 110 | 108 | 116 | 119 | 245 | 268 | -9\% | 103 | 16\% |
| Unknown (please see definition) | 48 | 46 | 46 | 48 | 50 | 57 | 51 | 53 | 66 | 66 | 63 | 60 | 125 | 125 | 0\% | 51 | 18\% |
| Age, number of unique individuals receiving services (total unduplicated) | 3.354 | 3.446 | 3.360 | 3,259 | 3.271 | 3.242 | 3.247 | 3.205 | 3,280 | 3.192 | 3.140 | 3.091 | 7.654 | 8.191 | -7\% | 3.295 | -6\% |
| 18 to 20 | 456 | 469 | 442 | 396 | 397 | 392 | 391 | 396 | 379 | 383 | 389 | 384 | 1,166 | 1,057 | 10\% | 401 | -4\% |
| 21 to 29 | 841 | 853 | 845 | 833 | 811 | 810 | 808 | 757 | 801 | 761 | 728 | 699 | 2,166 | 2,347 | -8\% | 859 | -19\% |
| 30 to 44 | 966 | 982 | 932 | 910 | 941 | 921 | 923 | 912 | 931 | 897 | 866 | 863 | 2,065 | 2,265 | -9\% | 944 | -9\% |
| 45 to 64 | 1,025 | 1,073 | 1,064 | 1,050 | 1,057 | 1,055 | 1,057 | 1,080 | 1,102 | 1,092 | 1,098 | 1,085 | 2,139 | 2,377 | -10\% | 1,026 | 6\% |
| over 65 | 66 | 69 | 77 | 70 | 65 | 64 | 68 | 60 | 67 | 59 | 59 | 60 | 118 | 145 | -19\% | 65 | -8\% |
| LENGTH OF STAY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average LOS for adult families (in days) | 328 | 328 | 330 | 332 | 338 | 341 | 351 | 359 | 360 | 366 | 373 | 377 | 349 | 325 | 7\% | 332 | 14\% |
| Percent of adult families that are long term stayers | 17.6\% | 17.5\% | 18.3\% | 18.2\% | 18.3\% | 18.8\% | 18.9\% | 20.6\% | 15.6\% | 22.5\% | 23.1\% | 23.3\% | 19.4\% | 15.7\% | 3.7\% | 17.1\% | 6.2\% |
| PERMANENT PLACEMENTS AND OTHER EXITS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total adult families placed in permanent housing | 86 | 72 | 82 | 57 | 46 | 60 | 67 | 48 | 31 | 68 | 58 | 66 | 742 | 1,103 | -33\% | 80 | -17\% |
| Work Advantage | 27 | 24 | 29 | 19 | 21 | 16 | 23 | 21 | 0 | 0 | 0 | 0 | 180 | 285 | -37\% | 24 | -100\% |
| Fixed-Income Advantage | 19 | 22 | 21 | 14 | 6 | 5 | 4 | 2 | 0 | 0 | 0 | 0 | 93 | 288 | -68\% | 19 | -100\% |
| Other Advantage | 5 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 10 | 39 | -74\% | 3 | -100\% |
| NYCHA | 0 | 0 | 0 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 5 | 7 | -29\% | 1 | NA |
| HPD | 0 | 0 | 2 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 9 | -2\% | 1 | NA |
| Other Section 8 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 29 | -86\% | 0 | NA |
| Other placements (NY/NY III, private housing) | 35 | 24 | 29 | 22 | 15 | 33 | 37 | 24 | 30 | 68 | 58 | 66 | 441 | 446 | -1\% | 32 | 106\% |
| Percent of adult families placed in permanent housing of those served | 5.3\% | 4.3\% | 5.0\% | 3.6\% | 2.9\% | 3.8\% | 4.3\% | 3.1\% | 1.9\% | 4.4\% | 3.8\% | 4.4\% | 19.5\% | 27.4\% | -7.9\% | 5.0\% | -0.7\% |
| Percent of adult families placed in permanent housing who returned to DHS within one year | 11.9\% | 9.7\% | 16.7\% | 10.2\% | 5.6\% | 5.7\% | 8.6\% | 5.9\% | 8.3\% | 5.6\% | 3.8\% | 5.0\% | 8.3\% | 6.5\% | 1.8\% | 8.7\% | -3.7\% |
| Percent of adult families placed in permanent housing who returned to DHS within two years | 11.1\% | 11.2\% | 14.6\% | 7.1\% | 7.2\% | 7.2\% | 4.7\% | 9.6\% | 6.5\% | 10.4\% | 10.9\% | 13.0\% | 10.4\% | 10.7\% | -0.3\% | 3.7\% | 9.3\% |


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|  |  |  |  |  |  |  |  |  |  |  |  |  | Current FYTD 2011 | Prior FYTD 2010 | FYTD Comparison 11 vs. 10 | Jun-10 | $\begin{gathered} \text { \% Change Jun-11 } \\ \text { vs Jun-10 } \end{gathered}$ |
| FAMILY INTAKE |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Applications: Adult Families |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total number of applications | 632 | 692 | 506 | 473 | 497 | 424 | 396 | 369 | 515 | 392 | 373 | 379 | 5,648 | 4,811 | 17\% | 541 | -30\% |
| Total number of unduplicated applicants | 323 | 382 | 314 | 291 | 303 | 258 | 244 | 252 | 316 | 248 | 234 | 238 | 2,115 | 1,724 | 23\% | 329 | -28\% |
| Total number of new applicants | 123 | 137 | 109 | 112 | 109 | 81 | 84 | 98 | 115 | 85 | 78 | 86 | 1,217 | 944 | 29\% | 120 | -28\% |
| For eligible adult families: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of families found eligible | 106 | 114 | 112 | 95 | 98 | 82 | 76 | 73 | 104 | 82 | 83 | 76 | 1,101 | 1,203 | -8\% | 117 | -35\% |
| Percent of eligible families who submitted one application | 45.3\% | 45.6\% | 50.0\% | 49.5\% | 50.0\% | 45.1\% | 52.6\% | 57.5\% | 50.0\% | 56.1\% | 44.6\% | 52.6\% | 49.6\% | 49.2\% | 0.4\% | 48.7\% | 3.9\% |
| Percent of eligible families who submitted two applications | 21.7\% | 27.2\% | 18.8\% | 26.3\% | 21.4\% | 25.6\% | 18.4\% | 16.4\% | 24.0\% | 23.2\% | 27.7\% | 19.7\% | 22.7\% | 21.0\% | 1.7\% | 22.2\% | -2.5\% |
| Percent of eligible families who submitted three applications | 9.4\% | 14.9\% | 10.7\% | 9.5\% | 15.3\% | 14.6\% | 14.5\% | 12.3\% | 10.6\% | 11.0\% | 10.8\% | 13.2\% | 12.2\% | 11.4\% | 0.8\% | 14.5\% | -1.4\% |
| Percent of eligible families who submitted four applications | 10.4\% | 4.4\% | 8.0\% | 5.3\% | 5.1\% | 1.2\% | 5.3\% | 6.8\% | 8.7\% | 2.4\% | 4.8\% | 3.9\% | 5.7\% | 11.4\% | -5.7\% | 10.3\% | -6.3\% |
| Percent of eligible families who submitted five applications | 5.7\% | 4.4\% | 5.4\% | 4.2\% | 4.1\% | 4.9\% | 5.3\% | 4.1\% | 2.9\% | 1.2\% | 3.6\% | 3.9\% | 4.2\% | 8.4\% | -4.2\% | 0.9\% | 3.1\% |
| Percent of eligible families who submitted six or more applications | 7.5\% | 3.5\% | 7.1\% | 5.3\% | 4.1\% | 8.5\% | 3.9\% | 2.7\% | 3.8\% | 6.1\% | 8.4\% | 6.6\% | 5.6\% | 3.6\% | 2.0\% | 3.4\% | 3.2\% |
| Repeat adult families | 47 | 61 | 57 | 39 | 49 | 45 | 32 | 42 | 55 | 40 | 43 | 44 | 554 | 519 | 7\% | 52 | -15\% |
| Applicants by borough of origin: Adult Families |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total number of unduplicated applicants | 323 | 382 | 314 | 291 | 303 | 258 | 244 | 252 | 316 | 248 | 234 | 238 | 2,115 | 2,380 | -11\% | 329 | -28\% |
| Number of unduplicated applicants from the Bronx | 94 | 114 | 104 | 96 | 97 | 78 | 70 | 86 | 100 | 76 | 66 | 76 | 670 | 771 | -13\% | 96 | -21\% |
| Number of unduplicated applicants from Brooklyn | 83 | 103 | 94 | 75 | 79 | 74 | 78 | 72 | 76 | 74 | 69 | 68 | 585 | 665 | -12\% | 102 | -33\% |
| Number of unduplicated applicants from Manhattan | 52 | 55 | 37 | 46 | 45 | 46 | 42 | 37 | 42 | 27 | 37 | 28 | 288 | 321 | -10\% | 43 | -35\% |
| Number of unduplicated applicants from Queens | 48 | 46 | 24 | 31 | 39 | 28 | 25 | 27 | 41 | 32 | 33 | 28 | 265 | 232 | 14\% | 35 | -20\% |
| Number of unduplicated applicants from Staten Island | 4 | 10 | 8 | 6 | 9 | 7 | 5 | 8 | 14 | 10 | 8 | 8 | 58 | 73 | -21\% | 9 | -11\% |
| Number of unduplicated applicants from outside NYC | 42 | 54 | 47 | 37 | 34 | 25 | 24 | 22 | 43 | 29 | 21 | 30 | 249 | 318 | -22\% | 44 | -32\% |
| FAMILY INTAKE |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total number of eligibility investigations completed (duplicated applications) | 628 | 659 | 543 | 493 | 501 | 441 | 392 | 362 | 500 | 409 | 393 | 354 | 5675 | 064 | 20\% | 515 | 31\% |
| \% completed within 10 days | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 0\% | 100\% | 0\% |
| \% eligible | 17.4\% | 17.5\% | 21.4\% | 19.5\% | 20.2\% | 18.6\% | 19.9\% | 20.4\% | 21.6\% | 21.5\% | 21.1\% | 21.8\% | 19.8\% | 17.7\% | 2.1\% | 23.1\% | -1.4\% |
| Total number of eligibility investigations completed (unduplicated) | 316 | 357 | 333 | 298 | 283 | 255 | 234 | 238 | 302 | 259 | 239 | 210 | 2,218 | 2,496 | -11\% | 310 | -32\% |
| $\%$ completed within 10 days | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 0\% | 100\% | 0\% |
| \% eligible | 33.5\% | 31.9\% | 33.6\% | 31.9\% | 34.6\% | 32.2\% | 32.5\% | 30.7\% | 34.4\% | 31.7\% | 34.7\% | 36.2\% | 33.0\% | 25.2\% | 7.8\% | 37.7\% | -1.6\% |
| \% placed within 10 days | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 0\% | 100\% | 0\% |
| Number of new eligible adult families | 59 | 53 | 55 | 56 | 49 | 37 | 44 | 31 | 49 | 42 | 40 | 32 | 547 | 684 | -20\% | 65 | -51\% |

