

New York City Department of Correction Monthly Report on Medical Appointment Non-Production September 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for September 2021.

September 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	72	1	2253	26	3	0	1	263	2619
GRVC	26	0	911	0	0	0	0	8	945
NIC INFIRM	4	0	0	0	2	0	1	41	48
NIC MAIN	20	2	0	0	18	0	0	106	146
OBCC ⁶	-	-	-	-	-	-	-	-	-
RMSC	70	4	519	13	6	0	0	138	750
RNDC	96	2	1884	181	5	1	95	917	3181
VCBC	31	0	557	0	0	0	0	51	639
Total	292	11	6067	119	69	0	93	4313	10964⁴

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production September 2021

September 2021 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	475	0	1778	2253
GRVC	507	17	387	911
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC ⁶	-	-	-	-
RMSC	499	19	1	519
RNDC	1090	153	641	1884
VCBC	2	4	551	557
Total	2573	193	3358	6124

September 2021 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	21	4	1	26
GRVC	0	0	0	0
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	0	0
OBCC ⁶	-	-	-	-
RMSC	3	8	2	13
RNDC	1	0	180	181
VCBC	0	0	0	0
Total	25	12	183	220

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

⁶ The Department's current staffing levels have rendered data unavailable for this time period, as data entry was unable to be conducted.