

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) develops policies and programs, provides training and prevention education, conducts research and evaluations, performs community outreach, and operates the New York City Family Justice Centers (FJCs) in each borough. The NYC Family Justice Centers are co-located multidisciplinary service centers providing vital social services, civil legal, and criminal justice assistance for survivors of domestic and gender-based violence and their children—all under one roof. The FJCs have contracted providers and community partners that provide services to clients.

This is the seventh annual report to be provided in compliance of Local Law 38 of 2019, covering the time period January 1, 2024 through December 31, 2024. Information provided in Tables 3, 4 and 5 reflect only FJC contracted providers as required by the local law. This report provides an overview of select ENDGBV program activities and initiatives.<sup>1</sup>

## New York City Family Justice Centers

**Table 1: 2024 Number of Client Visits/Individual Clients**

Borough	Client Visits	Individual Clients
Bronx	10,844	3,007
Brooklyn	12,860	4,247
Manhattan	11,003	2,688
Queens	13,421	3,472
Staten Island	9,528	1,793
<b>Total</b>	<b>57,656</b>	<b>15,207</b>

**Table 2: 2024 Number of Individual Clients by Service Type Utilized<sup>2</sup>**

Service Type	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total
Safety Planning	4,225	2,839	2,228	2,659	1,478	<b>13,429</b>
Civil Legal Services	1,094	1,526	685	993	485	<b>4,783</b>
Criminal Justice Services	2,083	183	158	1,377	442	<b>4,243</b>
Counseling	584	729	822	547	271	<b>2,953</b>
Practical Assistance	360	1,202	530	688	192	<b>2,972</b>
Housing/ Shelter Advocacy	542	856	221	260	276	<b>2,155</b>
Economic Empowerment	300	321	148	349	230	<b>1,348</b>
Health and Mental Health Services	85	171	84	73	88	<b>501</b>

**Table 3: 2024 Contracted Legal Service Provider Staff by Primary Legal Practice for Each Family Justice Center<sup>3</sup>**

Legal Services	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff	
Family Law Attorneys	3	3	3	3	2	14	There are 5 family law paralegals
Immigration Attorneys	1	1	1	1	1	5	There are 4 immigration law paralegals
Housing Attorneys	There are 1 legal service provider who provides services across all FJCs. Staten Island Legal Services also provides services on Staten Island.						

**Table 4: 2024 Contracted Legal Service Provider Staff by Languages Spoken for Each Family Justice Center (number of contracted staff who speak each language is in ( )<sup>4</sup>)**

Bronx	Brooklyn	Manhattan	Queens	Staten Island
French (1)	French (1)	German (1)	French (1)	Spanish (3)
Spanish (6)	Polish (1)	Russian (1)	Spanish (4)	
	Spanish (1)	Spanish (3)		

**Table 5: 2024 Contracted Non-Legal Service Provider Staff by Primary Service Area for Each Family Justice Center<sup>5</sup>**

Non-Legal Service	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff
Case Management	5	5	5	5	5	25
Case Management Manager	1	1	1	1	1	5
Children's Services	4	4	4	4	4	20
Reception and Screening	3	4	3	4	3	17

**Table 6: 2024 List of Economic Empowerment Programs/Services at Each Family Justice Center**

Program	Bronx	Brooklyn	Manhattan	Queens	Staten Island
City Contracted Housing/Economic Empowerment Specialist	√	√	√	√	√
Computer Time	-	-	-	√	-
Community Service Society Financial Counselor	-	√	-	-	√
Financial Coaching Through Community Service Society	-	√	-	-	√
GetCoveredNYC	√	-	√	-	-
here, there and Everywhere		-	√	-	-
HousingLink	√	√	√	√	√
Human Resources Administration	√	√	√	√	√
Sanctuary for Families' Economic Empowerment Program	√	-	√	-	-
Steps for Success		-	√	-	-
Supplemental Nutrition Assistance Program (SNAP)	√	√	-	-	-
W!SE (Working in Support of Education)	√	√	√	-	√

## Training Institute

In 2024, the Training Team conducted 101 trainings. The following table provides a breakdown of those trainings by participant type.

Participant Type	Number of Trainings
City Agency Staff	39
Non-Profit Staff	38
General Audience Training	24
<b>Total</b>	<b>101</b>

## Outreach

In 2024, ENDGBV conducted 193 outreach events and the table below provides a breakdown of those outreach events by type of outreach<sup>6</sup>:

Type of Outreach	Number Conducted
Community Outreach/Event	91
Community Meeting	29
Presentation/Workshop	50
Networking	22
Other	1
<b>Total</b>	<b>193</b>

## Reports/Publications

The following data reports were published by ENDGBV during 2024:

### ***Annual Reports and Fact Sheets***

2024 Annual Report on Outreach to Cosmetologists

2024 Family Justice Center Client Satisfaction Survey Results

2024 Annual Domestic Violence Fatality Review Committee Report

2023 Annual Report on Domestic Violence Initiatives, Indicators and Factors

2023 Annual Report on the Street Harassment Prevention Advisory Board

2023 Annual Report on the Female Genital Mutilation and Cutting Advisory Committee

End Street Harassment: 2024 Survey Report on Street Harassment in New York City

ENDGBV Annual Fact Sheet: 2023

<sup>1</sup>The FJCs provide services remotely or in person depending on the needs of the client. Client numbers (tables 1 and 2) reflect only clients seeking services from the civil side of the FJC. All numbers are preliminary and subject to change.

<sup>2</sup>District attorney client numbers are not included in the totals for Brooklyn, Manhattan, and Staten Island Family Justice Centers.

<sup>3</sup>The City contracts with vendors to provide onsite legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services at multiple FJCs.

<sup>4</sup>All legal service provider staff have English language capacity. The chart reflects contracted legal staff at the NYC FJCs who speak languages in addition to English.

<sup>5</sup>The City contracts with vendors to provide onsite non-legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs. The chart reflects the number of contracted staff at each FJC. Here are the following vacancies at the FJCs: Bronx FJC – 1 case management position; Brooklyn FJC - 1 children's services position; Manhattan FJC – 1 children's services position; Staten Island FJC: 1 children's services position.

<sup>6</sup> Networking includes FJC and community initiative staff meeting with community organizations and attending conferences were ENDGBV staff does not present.