FY 2022 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

| AGENCY NAME: | DEPARTMENT OF CITYWIDE A | OMINISTRATIVE SERVICES | | |
|--------------------------------|---|------------------------|---|---------------|
| <u></u> | rter (July -September), due Octo rter (January -March), due Apri | | ☐ 2 nd Quarter (October - December), du ☑ 4 th Quarter (April -June), due July 29, | • |
| Prepared by: Belinda French | Diversity & EEO Officer | bfrench@dcas.nyc.go | ov 212-386-0297 | |
| Name | | Title | E-mail Address | Telephone No. |
| Date Submitted: _ | August 15, 2022 | | | |
| FOR DCAS USE ON | <u>LY:</u> Dat | e Received: | | |

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2022

[NOTE: These forms are cumulative and intended to retain information for the entire FY 2022. For Q2, Q3 and Q4 use previous quarter's submission to update, retaining all information for the prior quarters]

- 1. Please save this file as 'XXXX Quarter X FY 2022 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in Part II Training Summary [see the attached Excel file]. Under Section 10 ("Other Diversity/EEO Related"), include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.]
- 4. Please save the Excel file as 'XXXX Quarter X FY 2022 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

| Di | istributed to all agency employees? | ☐ Yes, On (Date): | _ No |
|---------------|---|--|---|
| | | ☐ By e-mail | |
| | | \square Posted on agency intranet | |
| | | ☐ Other | |
| | | | |
| | | | |
| II. <u>R</u> | ECOGNITION AND ACCOMPLISH | <u>IMENTS</u> | |
| TI | | pervisors, managers, and units demo | nstrating superior accomplishment in diversity and equa |
| Tł er | ne agency recognized employees, su | pervisors, managers, and units demo | nstrating superior accomplishment in diversity and equa |
| Th er | ne agency recognized employees, sumployment opportunity through the | pervisors, managers, and units demo following: | nstrating superior accomplishment in diversity and equa |
| Ti er E | ne agency recognized employees, sumployment opportunity through the Diversity & EEO Awards | pervisors, managers, and units demo following: | nstrating superior accomplishment in diversity and equa |
| Th er E | he agency recognized employees, sumployment opportunity through the Diversity & EEO Awards Diversity and EEO Appreciation Eve | pervisors, managers, and units demo following: | nstrating superior accomplishment in diversity and equa |

Asian American and Pacific Islander Heritage Month - May 2022

In recognition of Asian American and Pacific Islander Heritage Month and this year's national theme of *Advancing Leaders Through Collaboration*, DCAS hosted events throughout the month to encourage engagement including a virtual event entitled Agents of Change where we explored issues affecting the AAPI community, increased awareness on social inequality, and provided helpful resources and information through a series of emailed messages. We also facilitated a discussion featuring City Council Member Shahana Hanif, the

first South Asian and Muslim woman elected to the City Council and hosted a virtual event with a local cooking instructor who walked us through the history of dumplings and where you can find these delicious delights around the city. Lastly, the Office of Labor Relations facilitated a Solidarity Workshop aimed at fostering a sense of community through dialogue about the uptick in violence against the AAPI community and other issues affecting these groups.

Caribbean Heritage Month – June 2022

In recognition of Caribbean Heritage Month, DCAS shared information on Caribbean restaurants in New York City, facts about the Caribbean Islands, and messages from our DCAS colleagues who identify as Caribbean-American on what growing up with Caribbean heritage means to them. We also hosted a pop-up Caribbean carnival in our 1 Centre Street plaza and a virtual presentation on the history of Caribbean carnivals.

Pride Month - June 2022

In recognition of Pride Month, DCAS partnered with WorkWell NYC to host a Zoom workshop titled: *Creating Safer Spaces: Exploring SOGIE-Sexual Orientation Gender Identity Expression*. Through this workshop, we sought to increase our level of cultural competency around working with LGBTQ+ colleagues and learn how to create a more inclusive work environment.

WORKFORCE REVIEW AND ANALYSIS

| 1. | Agency Headcount as of the last day of the quarter was: | | | | | |
|----|--|--|--|--|--|--|
| | Q1 (9/30/2021): Q2 (12/31/2021): Q3 (3/31/2022): Q4 (6/30/2022): Q4 (6/30/2022): | | | | | |
| 2. | Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. | | | | | |
| | ⊠ Yes , On (Date): □ Yes , again on (Date): □ No | | | | | |
| | ☑ NYCAPS Employee Self Service (by email; strongly recommended every year) ☐ Newsletters and internal Agency Publications ☐ On-boarding of new employees | | | | | |

[DCAS] FY 2022 Diversity and Equal Employment Quarterly Report

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(Updating self-ID information is a mandatory field in NYCAPS/ESS when we hire employees and it is also the initial default message when employees log into ESS.)

| | | | c data and trends, including workforce paration data; and utilization analysis. |
|------------------------------|--------------------------------|--------------------------------|---|
| ☑ Yes , On (Dates): | | | |
| Q1 Review Date: | Q2 Review Date: 1/27/22 | Q3 Review date: 4/11/22 | Q4 Review date: <u>5/18/22</u> |
| The review was conducted wit | h: | | |
| ☐ Human Resources | | | ☐ Human Resources |
| ☑ Agency Head | \square Agency Head | ☑ Agency Head | ☐ Agency Head |
| ☐ General Counsel | ☐ General Counsel | ⊠ General Counsel | ☐ General Counsel |
| ☐ Other | ☐ Other | ☐ Other | ☑ Other Deputy Commissioners |
| ☐ Not conducted | ☐ Not conducted | \square Not conducted | ☐ Not conducted |

III. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2022

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2022 - <u>Proactive Strategies to Enhance Diversity</u>, <u>EEO and Inclusion</u>:

A. WORKFORCE:

| Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others): | Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|--|--|--------------|--------------|--------------|
| Through its Race Equity Initiative (REI), DCAS created an equity dashboard that contains indicators for diversity, equity, and inclusion such as employee demographics by race, gender, age, and job group, representation in leadership, underutilization, training completion rates, and number of EEO complaints, among other categories. On a quarterly basis, equity dashboards will be shared with leadership and meetings will be scheduled to discuss the content. Agency leadership will be asked to create goals for addressing underutilization and/or underrepresentation in the job groups where they have the opportunity to do so — either through discretionary hiring/diverse recruitment strategies or career development/advancement of existing employees. | The equity dashboard serves as a springboard for data-driven discussions regarding diversity and equity within each line of service. Leadership discussions took place during the first two weeks of May 2022. Topics covered included: • Job Groups / Civil Service Titles utilized within the LOS • Representation (by gender and race) • Underutilization (by job group) • EEO Complaints (filed within the LOS during the last four years: FY2018 - FY2022) • Training Completions (required EEO, Diversity & Inclusion training) • Next Steps - Discussion on the LOS' Priority Hiring Needs and Succession Planning | □ Planned □ Not started □ Ongoing ☑ Delayed □ Deferred □ Completed | | | |
| Describe steps that were taken or considered to address und exists in the current quarter. | derutilization identified through quarterly workforce i | reports. Please list J | ob Groups w | here underu | tilization |

The EEO Office tracks job vacancies on a daily basis through NYCAPS to determine if vacant discretionary positions exist for titles in underutilized job groups. If so, we will alert HR and the hiring manager of the title and ask that the job be promoted in diverse recruitment resources. Since last quarter,

one of our previously underutilized job groups – Transportation (underutilized in women) has dropped off the list. This is due to a decrease in the overall number of employees in that specific job group.

Below are the current job groups where underutilization still exists:

Underutilization of Women and Minorities in DCAS Workforce

| JobGroup | Female | Black | Hispanic | Asian |
|-------------------------------|--------|-------|----------|-------|
| CRAFT | -25 | -56 | | |
| <u>OPERATORS</u> | -4 | | | |
| PARA PROFESSIONAL OCCUPATIONS | -19 | | | |
| SCIENCE PROFESSIONALS | -14 | | | |
| Grand Total | -62 | -56 | 0 | 0 |

B. WORKPLACE:

| Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys): | Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create inclusive work environment which values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|--|---|--------------|--------------|--------------|
| The "EEO In Your Borough" program was launched in 2019 to provide field staff an overview of their rights and responsibilities under the EEO Policy, their right to request reasonable accommodations, if needed; the importance of reporting EEO-related matters and seeking assistance, and that the EEO Policy protects | Due to competing priorities, the "EEO In Your Borough" program has been postponed until FY23. | □ Planned □ Not started □ Ongoing ☑ Delayed □ Deferred □ Completed | | | |

| them from retaliation and harassment. Although originally slated to be an annual engagement, the program was suspended in FY21 due to the pandemic. It is our goal in FY22 to relaunch and enhance the program by holding our "meet and greet" sessions virtually and in-person, as well as ensure that our field supervisors are equipped with information and resources to effectively carry out their responsibilities within the City's EEO Policy. | | | | |
|---|--|--|--|--|
| In order to expand our outreach and create sustainability for the REI program, the "REI Champions" program will be open to all DCAS employees that have an interest and personal commitment to achieving an equitable work environment. As an REI Champion, an employee will receive "train-the-trainer" courses in unconscious bias, structured interviewing, and bystander intervention and will assist in the facilitation of these courses along with the REI taskforce, HR and EEO. REI Champions will also have quarterly roundtable discussions with the REI taskforce on topics from our learning series and have a chance to contribute to the programming of REI events for DCAS employees. | DCAS held an information session for the REI Champions program on 2/18/22 and invited employees that regularly attend REI events. Twenty (20) employees were selected for the program and a kick-off meeting was held on April 20, 2022. Of these employees, 8 volunteered to contribute to REI's monthly learning series and 12 volunteered to become trainers. From May 23, 2022 to June 27, 2022, REI Champions participated in a "Creating and Delivering Powerful Presentations: course, as well as Train-the-Trainer courses in Unconscious Bias, Bystander training, and Structured Interviewing. The launch of agency training through the REI Champions program is expected to take place in Q1 of FY23. | □ Planned □ Not started □ Ongoing ⊠ Delayed □ Deferred □ Completed | | |

Please specify any other EEO-related activities designed to improve/enhance the workplace during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

- April 13, 2022 & June 29, 2022 Attended "Building an Age Inclusive Environment" event, hosted by DFTA and DCAS
- April 27, 2022 & June 29, 2022 Participated in DCAS's supervisor training, which is a joint presentation on policies related to EEO, Labor, Discipline and Employee Relations
- April 29, 2022 & June 28, 2022 Attended CEI's Best Practices Meeting

C. COMMUNITY:

| Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys): | Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. • Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the variety of communities that are served. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|--|---|--|--------------|--------------|--------------|
| To provide services in an inclusive and equitable manner, the agency will utilize the functions of its Office of Citywide Recruitment (OCR) to conduct outreach and promote civil service jobs to diverse communities across the City; ensure that people with disabilities have an equal opportunity to enjoy all of the agency's programs, services, and activities; and engage in the procurement from and promotion of minority and women-owned business for City government contracting and subcontracting opportunities. | | ☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed | | | |

| [DCAS] FY 2022 Diversity a | nd Equal Employment Quarterly Repo | rt PA | AGE 9 | |
|--|---|----------------------------|---------------------|---------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Please specify any other Community-directed activities durin | | I programs, promotion of a | agency services, co | mmunity |
| fairs, etc.) and describe briefly the activities, including the da | tes when the activities occurred. | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| D. <u>EQUITY and RACE RELATIONS I</u> | NITIATIVES: | | | |
| | | | | |
| Please specify Equity and Race Relations Initiatives embarked | | | • - | ams, |
| presentations, discussions, books/articles, other suggested re | eadings, etc.) and describe briefly the activities, includ | ling the dates when the ac | tivities occurred. | |
| | | | | |
| DCAS Race Equity Initiative (REI) Learning Series - a mo | onthly learning series that contains literature on | how to address racial bia | as, equity, and rel | lated |
| issues in personal and professional settings. | | | | |
| | | | | |
| presentations, discussions, books/articles, other suggested re | d on or continued from previous year(s) the quarter (deadings, etc.) and describe briefly the activities, include | ling the dates when the ac | tivities occurred. | |

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

| Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2022 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training): | Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan. | Q1 Update | Q2 Update | Q3 Update | Q4 Update |
|---|--|--|--------------|--------------|--------------|
| In FY22, DCAS staff will continue to participate in OCR's "Citytalk" panel discussions and recruitment volunteer program which allows DCAS staff to represent the agency at career fairs and other recruitment related events that cater to diverse populations such as youth, people with disabilities, veterans, and other ethnic demographics. We will also continue to share open opportunities in OCR's monthly newsletter that is sent to career services professionals at community-based organizations and educational institutions, as well as to diverse job seekers. | DCAS actively places available, discretionary positions in OCR's newsletter to conduct outreach to diverse communities across the City. Postings for Q3 included the following positions: - Community Coordinator - Director of Public Relations - Architect - Special Examiner - Chauffeur Attendant - Director, Strategic Planning - Senior Advisor, Real Estate Services | ☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed | | | |

| Please specify any Recruitment efforts and initiatives designed to increase the effectiveness and improve the hiring and selection reach of your agency during | the |
|--|-----|
| quarter and describe briefly the activities, including the dates when the activities occurred. | |
| | |

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2022:

[NOTE: Please update this table every quarter]

| Type of Internship\Fellowship | Total | Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS | Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data |
|----------------------------------|-------|--|---|
| 1. Urban Fellows | 25 | (1) Black; (6) Hispanic; (8) Asian/PacificIslander; (1) Native American; (6) White;(3) Two or more Races | M F N-B O U |
| 2. Public Service Corps | 12 | (2) Black; (1) Hispanic; (1) Asian/PacificIslander; (1) Native American; (5) White;(2) Unknown | M F N-B O U |
| 3. Summer College Interns | | | M F N-B O U |
| 4. Summer Graduate Interns | | | M F N-B O U |
| 5. Other (specify): | | | M F N-B O U |

Additional Comments:

C. 55-A PROGRAM

| The agency uses the 55-a Program t | o hire and retain qualified in | dividuals with disabilities. | ⊠ Yes | □ No |
|--|--|------------------------------|-----------------|------|
| Currently, the agency employs the | following number of 55-a pai | rticipants: | | |
| Q1 (9/30/2021):8 Q2 | (12/31/2021):8 | Q3 (3/31/2022):10 | Q4 (6/30/2022): | _8 |
| During the 1st Quarter, a total of During the 1st Quarter _1 partici | | | | |
| During the 2nd Quarter, a total of _ During the 2nd Quarter _0 partic | | | ceived. | |
| During the 3rd Quarter, a total of During the 3rd Quarter _0 partici | | | ceived. | |
| During the 4th Quarter, a total of During the 4th Quarter _2 partici | | | | |
| The 55-a Coordinator has achieved | the following goals: | | | |
| 1. Disseminated 55-a information - | - by e-mail: ⊠ Yes □ No in training sessions: ⊠ Yes on the agency website: ⊠ through an agency newslette | Yes □ No | | |

 $2. \quad \text{Served as an information resource for the agency on the 55-a program application process}.$

- 3. Ensured that the 55-a program is included in the agency's recruitment strategies by including DCAS's job opportunities in diversity career fairs and the NYC ATWORK program.
- 4. Maintained an updated record of the agency's 55-a Program participants.

VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

| Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2022 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data) | Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan. |
|--|--|
| Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities | DCAS Employee Relations unit also sends agency-wide notices for internal vacancies. |
| Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for midand high-level discretionary positions | DCAS has a Structured Interviewing guide for hiring managers to use in the creation of job descriptions and interview questions; review and selection of applicants for interview; and how to conduct interviews and complete candidate evaluations sheets. This guide is posted on our DCAS Connect site or can be obtained from the HR or EEO Office upon request. |
| Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment) | The EEO and HR offices play an active role in the review of interview questions prior to interviews being conducted and keeps track of interview panels. The EEO Office also periodically reviews the demographics of applicant pools and selected candidates; and advises hiring managers to use diverse recruitment methods. |

| Analyzing the impact of layoffs or terminations on racial, gender and age groups | N/A for this quarter | | | | |
|--|--------------------------------------|--------------------------|------------------------|--------------|------------------------|
| Other: | | | | | |
| During this Quarter the Agency activities included: | # of Vacancies | Q1 # | Q2 # | Q3 #_ | Q4 # |
| This information was obtained from CEEDS data, report 343. | # of New Hires #of New Promotions | _Unknown #81 # _18 | _Unknown #45 #53 | #_59 #_29 | _Unknown #72 #39 |

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

- B. EXECUTIVE ORDER 59: CHIEF DIVERSITY OFFICER / CHIEF MWBE OFFICER
- ☐ The agency appointed new Chief Diversity Officer/ Chief MWBE Officer [different from the one listed in FY 2022 Annual Plan].

Provide the name and title of the new Chief MWBE Officer: _____

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

D. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

| X | The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and up | dates |
|---|---|-------|
| | the information as they occur. | |

Q1 🛛

Q2 🛛

Q3 🛛

Q4 🛛

☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

oximes The agency ensures that complaints are closed within 90 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

E. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the 2018 Climate Survey:

Describe your analysis of the results of the 2020 Climate Survey (when provided by DCAS):

The 2020 Workplace Climate Survey was distributed to DCAS employees from November 5, 2020 until January 15, 2021 and DCAS provided the survey results on June 14, 2022. Upon review, the EEO Office noticed that our survey response rate is higher (30.7%) compared to the response rate in 2018 (26.4%). The majority of employees appeared to be familiar with the EEO Policy and its

procedures and who the EEO Officer is at the agency. An interesting response is that half of the respondents (52.9%) reported learning about the EEO complaint process through training provided by the agency, followed by reading City/DCAS publications about EEO and through the onboarding process. In addition, a high percentage of respondents that have supervisory responsibilities (54% or higher) affirmed their awareness of how to report EEO violations and request a reasonable accommodation.

While 85% or higher of the respondents reported not personally experiencing discrimination in any of the protected classes, some reported experiencing discrimination in the following: Age (11.7%); Gender/Sexual Harassment (8.3%); Color (9.2%); National Origin/Ethnicity (10.5%); Pay/Salary History (12.6%); and Race (13.7%). An interesting observation is that respondents reporting that they experienced discrimination related to age, color, race, and national origin increase from 2018, while discrimination related to gender/sexual harassment has slightly decreased since that time. The percentage of respondents that experienced discrimination in these categories is similar, if not identical, to the percentage of respondents that reported witnessing these types of discrimination in the agency. However, the majority of respondents (75%) reported that when they personally experienced discrimination, they either mentioned it to a co-worker, or did not report it all, rather than report it to the EEO Office.

While about 70% or higher of the respondents reported that their rights are protected and discrimination is taken seriously and investigated, the percentage dips to 63% on those who agree that an adequate response is provided to those who submit claims of discrimination. The majority of respondents reported that they would like to see resources for open dialogue about race relations or systemic racism, transparency about the EEO complaint process, and mandatory diversity, equity, and inclusion training for supervisors and managers within the agency, as well as workshops on preventing systemic racism, civility and etiquette in the workplace, and microaggressions.

This information will be used to inform the development of the agency's FY23 Diversity & EEO Plan, specifically in the areas of training and transparency about the EEO complaint process, which will hopefully encourage more employees to report allegations of discrimination, whether they personally experience the discrimination themselves or witness discrimination occur to someone else. The EEO Office will also create measures to become more aware of agency culture surrounding age, gender, color, race, national origin, and pay/salary history, as those were the main categories that respondents either experienced or witnessed discrimination within the agency.

X. AUDITS AND CORRECTIVE MEASURES

| Please choose the statement that applies to your agency. |
|--|
| ☑ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices. |
| ☐ The agency is involved in an audit; please specify who is conducting the audit: |
| \square Attach the audit recommendations by NYC EEPC or the other auditing agency. |
| ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2022. |
| ☐ The agency received a Certificate of Compliance from the auditing agency. Please attach a copy of the Certificate of Compliance from the auditing agency. |

APPENDIX: [DCAS] EEO PERSONNEL DETAILS EEO PERSONNEL FOR __4__ QUARTER, FISCAL YEAR 2022

A. PERSONNEL CHANGES

| Personnel Changes this Quarter: No Changes | | Number of Additions: | | Number of Deletions: | | |
|--|-------------------------|---|--|---|--|---|
| Employee's Name & Title | 1. | | 2. | | 3. | |
| Nature of change | ☐ Addition ☐ [| Deletion | ☐ Addition | ☐ Deletion | ☐ Addition | ☐ Deletion |
| Date of Change in EEO Role | Start Date or Terminati | on Date: | Start Date or Termina | tion Date: | Start Date or Termina | tion Date: |
| | | | | | | |
| Employee's Name & Title | | | | | | |
| Nature of change | ☐ Addition ☐ [| Deletion | ☐ Addition | ☐ Deletion | ☐ Addition | ☐ Deletion |
| Date of Change in EEO Role Start Date or Termination Date: | | Start Date or Termination Date: | | Start Date or Termination Date: | | |
| For New EEO Professionals: | | | | | | |
| Name & Title | 4. | | 5. | | 6. | |
| EEO Function | ☐ EEO Trainer | ☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify) | ☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator | ☐ EEO Counselor☐ EEO Investigator☐ Other: (specify) | ☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator | ☐ EEO Counselor☐ EEO Investigator☐ Other: (specify) |
| Percent of Time Devoted to EEO | ☐ 100% ☐ Other: (| (specify %): | ☐ 100% ☐ Other: (specify %): | | ☐ 100% ☐ Other: (specify %): | |
| | | | | | | |
| Name & Title | | | | | | |
| EEO Function | ☐ EEO Trainer | ☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify) | ☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator | ☐ EEO Counselor☐ EEO Investigator☐ Other: (specify) | ☐ EEO Officer☐ EEO Trainer☐ 55-a Coordinator | ☐ EEO Counselor☐ EEO Investigator☐ Other: (specify) |
| Percent of Time Devoted to EEO | ☐ 100% ☐ Other: (| (specify %): | ☐ 100% ☐ Other: | : (specify %): | ☐ 100% ☐ Other: | (specify %): |

| EEO Training Completed within the Last <u>TWO</u> Years, including the Current Quarter (EEO and D&I Officers, Deputies, <u>AND ALL NEW EEO Professionals</u>): | | | | | | |
|---|---|---|---|--|--|--|
| Name & EEO Role | 1. Belinda French | 2. Milangely Lopez | 3. | | | |
| Completed EEO Trainings: 1. Everybody Matters-EEO/D&I 2. EEO Awareness 3. Diversity & Inclusion 4. Sexual Harassment Prevention 5. IgbTq: The Power of Inclusion 6. Unconscious Bias 7. Disability Etiquette | ☒ Yes ☐ No | ☒ Yes ☐ No | □ Yes □ No □ Yes □ No | | | |
| Completed OCEI Trainings: A. EEO Officer Essentials: Complaint/Investigative Processes B. EEO Officer Essentials: Reasonable Accommodation C. Understanding CEEDS Reports | ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No | ☑ Yes □ No ☑ Yes □ No □ Yes □ No | □ Yes □ No □ Yes □ No □ Yes □ No | | | |
| Name & EEO Role | 4. | 5. | 6. | | | |
| Completed EEO Trainings: 1. Everybody Matters-EEO/D&I 2. EEO Awareness 3. Diversity & Inclusion 4. Sexual Harassment Prevention 5. IgbTq: The Power of Inclusion 6. Unconscious Bias 7. Disability Etiquette | ☐ Yes ☐ No ☐ Yes ☐ No | □ Yes □ No □ Yes □ No | □ Yes □ No □ Yes □ No | | | |
| Completed OCEI Trainings: A. EEO Officer Essentials: Complaint/Investigative Processes B. EEO Officer Essentials: Reasonable Accommodation C. Understanding CEEDS Reports | □ Yes □ No □ Yes □ No □ Yes □ No | □ Yes □ No □ Yes □ No □ Yes □ No | □ Yes □ No □ Yes □ No □ Yes □ No | | | |

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [DCAS] AS OF 4 QUARTER FY 2022 *

| EEO\Diversity Role | <u>Name</u> | Civil Service Title | % of Time Devoted to EEO & Diversity Functions | Office E-mail Address | Telephone # |
|---|-----------------|----------------------------------|--|-----------------------|--------------|
| Disability Rights Coordinator/Disability Services | | Deputy Assistant Commissioner | 100% | bfrench@dcas.nyc,gov | 212-386-0297 |
| HR Director / Career Counselor / 55-a Coordinator | Vacant | | | | |
| EEO Investigator | Milangely Lopez | Staff Analyst | 100% | millopez@dcas.nyc.gov | 212-386-0261 |
| EEO Administrative Assistant / Training Liaison | Ashley Miller | Community Associate | 100% | axmiller@dcas.nyc.gov | 212-386-6399 |



FY 2022 QUARTERLY REPORT - Part II: DIVERSITY AND EEO TRAINING SUMMARY

AGENCY NAME: Department of Citywide Administrative \$

4th Quarter

TEL #:

FY 2022

212-386-0297

RETAIN ALL PRIOR QUARTERS' DATA IN THE CURRENT QUARTER REPORT

DO NOT ATTEMPT TO MAKE ANY ENTRIES IN PINK-SHADED CELLS

SAVE THIS FILE AS: [AGENCY ACRONYM] Quarter X FY 2022 DEEO TRAINING SUMMARY

SUBMITTED BY (TITLE): Belinda French, Diversity & EEO Officer

DATE SUBMITTED: 8/15/2022 E-MAIL: bfrench@dcas.nyc.g

1st Quarter (July-September) <u>DUE October 29, 2021</u>; 2nd Quarter <u>DUE January 31, 2022</u>; 3rd Quarter (January-March) <u>DUE April 29, 2022</u>; 4th Quarter (April-June) <u>DUE July 29, 2022</u>.

| ALL EEO-RELATED TRAINING (ALL MODALITIES) | 1st Qtr (July - Sept. 2021) | 2nd Qtr (Oct Dec. 2021) | 3rd Qtr (Jan March 2022) | 4th Qtr (April - June 2022) | YEAR TO DATE |
|--|--------------------------------|----------------------------|-----------------------------|--------------------------------|--------------|
| TOTAL DIVERSITY & EEO TRAINING | 481 | 216 | 2984 | 2045 | 5726 |

| | CORE DIVERSIT | Y AND EEO TRAINI | NG (All Modalities |) | |
|--|---------------|------------------|--------------------|------|------|
| TOTAL CORE EEO TRAINING ALL MODALITIES: E-Learning & Instructor-led training | 375 | 54 | 2937 | 1831 | 5197 |
| 1. Everybody Matters: EEO and Diversity & Inclusion for NYC Employees * * Offered beginning in Q2 | 0 | 0 | 896 | 469 | 1365 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 0 | | 896 | 469 | 1365 |
| Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards compliance for these mandated trainings. | 0 | | | | 0 |
| 2. EEO Awareness ** ** Offered only in Q1 and Q2 | 35 | 12 | 0 | 0 | 47 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 35 | 12 | 0 | 0 | 47 |
| Administered by Agency [Enter data from internal training in this row] | | | 0 | 0 | 0 |
| 3. D&I "Everybody Matters" ** ** Offered only in Q1 and Q2 | 34 | 11 | 0 | 0 | 45 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 34 | 11 | 0 | 0 | 45 |
| Administered by Agency [Enter data from internal training in this row] | | | 0 | 0 | 0 |

| ALL EEO-RELATED TRAINING (ALL MODALITIES) | 1st Qtr (July - Sept. 2021) | 2nd Qtr (Oct Dec. 2021) | 3rd Qtr (Jan March 2022) | 4th Qtr (April - June 2022) | YEAR TO DATE |
|---|--|----------------------------|-----------------------------|--------------------------------|--------------|
| 4. Sexual Harassment Prevention | 274 | 18 | 982 | 694 | 1968 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 274 | 18 | 982 | 694 | 1968 |
| Administered by Agency [Data Entry BLOCKED] | NOTE: SHP training that is administered by an agency (A-ILT/EL) must utilize curriculum that is approved annually by DCAS and the completion data must be provided to DCAS. The number reported in "Administered by DCAS" includes all SHP training that is administered by an agency. | | | | 0 |
| 5. IgbTq: The Power of Inclusion | 32 | 13 | 1059 | 648 | 1752 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 32 | 13 | 1059 | 648 | 1752 |
| Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards compliance for these mandated trainings. | | | | | 0 |
| 6. Disability Awareness & Etiquette | 0 | 0 | 0 | 20 | 20 |
| Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.] | 0 | 0 | 0 | 20 | 20 |
| Administered by Agency [Enter data from internal training in this row] | | | | | 0 |

| ALL EEO-RELATED TRAINING (ALL MODALITIES) | 1st Qtr (July - Sept. 2021) | 2nd Qtr (Oct Dec. 2021) | 3rd Qtr (Jan March 2022) | 4th Qtr (April - June 2022) | YEAR TO DATE |
|--|--------------------------------|----------------------------|-----------------------------|--------------------------------|-------------------------|
| C | THER DIVERSITY AN | ID EEO RELATED T | RAINING (All Mod | alities) | |
| ALL OTHER DIVERSITY & EEO RELATED TRAINING | 106 | 162 | 47 | 214 | 529 |
| 7. New Employee Orientation (Only if includes EEO Component) | NOTE: Do not | make entries here if ne | w employees received Co | ORE EEO training as part o | f their onboarding |
| TOTAL PARTICIPANTS TRAINED | 80 | 76 | 33 | 81 | 270 |
| 8. Structured Interviewing | | NOTE: Including combin | ed Structured Interviewi | ng & Unconscious Bias tra | ining |
| TOTAL PARTICIPANTS TRAINED | | | | 13 | 13 |
| 9. Unconscious Bias | NOTE: Do not make | e entries here if Unconso | cious Bias was included in | Structured Interviewing | training reported above |
| TOTAL PARTICIPANTS TRAINED | | | | 10 | 10 |
| 10. Other Diversity/EEO Related | Specify topic > | Supervisor Training | (EEO/Labor/Discipli | ne/Performance Eval | uations) |
| TOTAL PARTICIPANTS TRAINED | 26 | 86 | 14 | 72 | 198 |
| 11. Other Diversity/EEO Related | Specify topic > | Reasonable Accomi | modation Procedural | Guidelines | |
| TOTAL PARTICIPANTS TRAINED | | | | 2 | 2 |
| 12. Other Diversity/EEO Related | Specify topic > | What Would You De | o? Bystander Trainin | g TTT | |
| TOTAL PARTICIPANTS TRAINED | | | | 10 | 10 |
| 13. Other Diversity/EEO Related | Specify topic > | From Microaggress | ions to Microaffirma | tions | |
| TOTAL PARTICIPANTS TRAINED | | | | 26 | 26 |
| 14. Other Diversity/EEO Related | Specify topic > | | | | |
| TOTAL PARTICIPANTS TRAINED | | | | | 0 |
| 15. Other Diversity/EEO Related | Specify topic > | | | | |
| TOTAL PARTICIPANTS TRAINED | , , , | | | | 0 |
| ADDITIONAL TRAINING | | | | PACE TO REPORT ADDITION | |
| Other Diversity/EEO Related | Specify topic > | | | | |
| TOTAL PARTICIPANTS TRAINED | - Company topics | | | | 0 |
| Other Diversity/EEO Related | Specify topic > | | 1 | | |
| TOTAL PARTICIPANTS TRAINED | | | | | 0 |

Agency: 868 DCAS

Summary Period of EEO Complaints:

04/01/2022 - 06/30/2022

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Failure | to Reasona ^l | bly Accommoda |
|---|-------|---|------------------------------------|-----------------------------|---|---------------------|----------------------------|----------------|--------|------------------------|-----------------|-----------------------|-------------------------------------|--|--|--|-------------------------------------|------------------------------------|-----------------------------------|------------------------------------|---|---------|---|------------------------|-----------------------|---|------------------------|--|--------------|-------------------------|--|
| | TOTAL | | mmigration Citizenshi Status | n Or Conv ip Reco Pen | rest, viction ord, Or nding ase | Caregiver Status | Consumer Credit History | Cannabi Use | s Colo | Religion or Or Cree | າ Disabili d | Familial ty Status | Gender Identity or Expression | Predisposing Genetic Characteristics | Gender/Sex (Including Pregnancy, Childbirth, Or Related Medical) | Status As A Veteran Or Active-Duty Military Service Member | Marital Or Partnership Status | National Origin Or Ethnicity | I Salary r Or Pay / History | Pre-Employment Marijuana Testin | ** Partnership t Status ^g Discrimination * | Race In | etaliation r Engaging Protected Activity | Sexual Harassment C | Sexual Orientation | Sexual and Reproductive Health Decisions | Unemployment Status | Victim of Domestic Violence, Sex Offenses And Stalking | Religion Dis | Chil | gnancy, Victi gnancy, Dom ildbirth, Violend Related Offe Iedical Stall |
| Complaints open at close of the period | | 4 | - | | - | 1 | - | - | 2 | 1 | 1 | 1 | - | 1 | 6 | - | 1 | 4 | 1 | - | - | 9 | 5 | 7 | 1 | - | - | - | - | - | - |
| Complaints outstanding at close of the period | 17 | | - | | - | - | - | - | 2 | 1 | 1 | - | - | 1 | 4 | - | - | 3 | 1 | - | - | 7 | 4 | 5 | 1 | - | - | - | - | - | - |
| Complaints filed during the period | 6 | 1 | - | | - | 1 | - | - | - | - | - | 1 | - | - | 2 | - | 1 | 1 | - | - | - | 2 | 1 | 2 | - | - | - | - | - | - | - |
| Complaints resolved during the period | 1 | 1 | - | | - | - | - | - | - | - | 1 | - | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - | - | - | - | - | - | - |
| No Probable Cause/ Unsubstantiated | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Probable Cause/Substantiated | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Withdrawn | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Mediated | _ | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Administrative Closing | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Filed Externally | 1 | 1 | - | | - | - | - | - | - | - | 1 | - | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - | - | - | - | - | - | - |
| Third Party Referral | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Complaints open at close of the period | 10 | 1 | - | | - | - | - | - | 2 | 2 | 3 | - | - | - | 2 | - | - | 2 | - | - | - | 7 | 5 | 2 | - | - | - | - | - | - | - |
| Complaints outstanding at close of the period | 8 | - | - | | - | - | - | - | 2 | 2 | 2 | - | - | - | 2 | - | - | 1 | - | - | - | 5 | 4 | 2 | - | - | - | - | - | - | - |
| Complaints filed during the period | 2 | 1 | - | | - | - | - | - | - | - | 1 | - | - | - | - | - | - | 1 | - | - | - | 2 | 1 | - | - | - | - | - | - | - | - |
| Complaints resolved during the period | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| No Probable Cause | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Probable Cause | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Withdrawn | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Mediated | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Administrative Closing | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Right to Sue | - | - | - | | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Third Party Referral | - | - | - | | - | - | - | _ | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | _ | _ |

^{*} The total basis of all complaints may exceed the total number of complaints

^{**} Partnership Status Discrimination ** (aka PS) was deactivated on February 24, 2022. Now new category is Marital or Partnership Status (aka MS).

| 3 , | DCAS 04/01/20 | 022 - 06/30/20 | 022 | | | |
|---|------------------|----------------|------------|-----------|----------|---|
| | | Total | Disability | Pregnancy | Religion | As Victim of Domestic Violence, Sex Offence or Stalking |
| Reasonable Accommodations open at close of the period | | 17 | 16 | 1 | - | - |
| Reasonable Accommodations filed during the period | | 44 | 36 | 3 | 5 | - |
| Reasonable Accommodations resolved during the period | | 44 | 34 | 2 | 7 | 1 |
| Granted as Requested | | 36 | 26 | 2 | 7 | 1 |
| Modified Accommodation Granted | | - | - | - | - | - |
| Denied | | 4 | 4 | - | - | - |
| Withdrawn | | - | - | - | - | - |
| Administratively Closed | | 4 | 4 | - | - | - |
| Reasonable Accommodations appealed during the period | | - | - | - | - | - |

| Summary Period of EEO Inquiry: 04/01/2 Number, basis and type of resolution | 022 - 06/30/2 | 022 | | | | | | | | | |
|---|---------------|----------------|----------------------|----------------------|---|-----------|-----------------|-------|------------------------|----------|---------------------|
| | Total | 55A PROGRAM | DISCIPLINE MATTER | EMPLOYEE BEHAVIOR | GENERAL QUESTIONS REGARDING EEO POLICIES/PR ACTICES/PRO GRAMS | HR MATTER | LEGAL MATTER | OTHER | SUPERVISOR BEHAVIOR | TRAINING | WORKFORCE REPORT |
| Inquiries open at close of the period | 35 | 1 | 1 | 5 | 17 | - | - | 4 | 6 | 1 | - |
| Inquiries filed during the period | 161 | 2 | 2 | 10 | 106 | 3 | 2 | 17 | 3 | 16 | - |
| Inquiries resolved during the period | 153 | 2 | 2 | 10 | 98 | 3 | 2 | 17 | 3 | 16 | - |