



CRITICAL ACTIVITIES REPORT

TOTAL DHS SERVICES - FISCAL YEAR 2005

| | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | Year to Date Comparison | | | Latest Month Comparison | | |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------------------|-----------------|---------------------------|-------------------------|-------------------------|--|
| | | | | | | | | | | | | | Current FYTD 2005 | Prior FYTD 2004 | FYTD Comparison 05 vs. 04 | Jun-04 | % Change June 05 vs. 04 | |
| TOTAL DHS | | | | | | | | | | | | | | | | | | |
| FACILITIES | | | | | | | | | | | | | | | | | | |
| Total number of facilities | 217 | 217 | 217 | 219 | 220 | 221 | 221 | 222 | 223 | 222 | 219 | 218 | 218 | 217 | 0% | 217 | 0% | |
| Total number of single adult shelter facilities | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 51 | 51 | 52 | 52 | 52 | 51 | 2% | 51 | 2% | |
| Facilities for men | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 25 | 25 | 25 | 25 | 0% | 25 | 0% | |
| Facilities for women | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 19 | 19 | 20 | 20 | 20 | 18 | 11% | 18 | 11% | |
| Co-ed facilities | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 7 | 7 | 7 | 8 | -13% | 8 | -13% | |
| Total number of family facilities | 167 | 167 | 167 | 169 | 170 | 171 | 171 | 172 | 172 | 171 | 167 | 166 | 166 | 166 | 0% | 166 | 0% | |
| Total number of units/beds | 19,059 | 19,024 | 19,001 | 19,172 | 19,099 | 19,324 | 19,346 | 19,408 | 19,690 | 19,590 | 19,403 | 19,115 | 19,115 | 19,067 | 0% | 19,067 | 0% | |
| Total number of single adult shelter beds | 8,892 | 8,892 | 8,892 | 9,030 | 9,080 | 9,247 | 9,247 | 9,247 | 9,447 | 9,447 | 9,447 | 9,175 | 9,175 | 8,917 | 3% | 8,917 | 3% | |
| Men | 6,753 | 6,752 | 6,752 | 6,882 | 6,898 | 7,063 | 7,063 | 7,063 | 7,065 | 7,066 | 7,064 | 6,803 | 6,803 | 6,798 | 0% | 6,798 | 0% | |
| Women | 2,139 | 2,140 | 2,140 | 2,148 | 2,182 | 2,184 | 2,184 | 2,184 | 2,382 | 2,381 | 2,383 | 2,372 | 2,372 | 2,119 | 12% | 2,119 | 12% | |
| Total number of family units | 10,167 | 10,132 | 10,109 | 10,142 | 10,019 | 10,077 | 10,099 | 10,161 | 10,243 | 10,143 | 9,956 | 9,940 | 9,940 | 10,150 | -2% | 10,150 | -2% | |
| FACILITY MANAGEMENT | | | | | | | | | | | | | | | | | | |
| Total number of facilities | 217 | 217 | 217 | 219 | 220 | 221 | 221 | 222 | 223 | 222 | 219 | 218 | 218 | 217 | 0% | 217 | 0% | |
| DHS operated | 15 | 15 | 15 | 15 | 16 | 16 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 0% | 15 | 0% | |
| Non-DHS operated | 202 | 202 | 202 | 204 | 204 | 205 | 206 | 207 | 208 | 207 | 204 | 203 | 203 | 202 | 0% | 202 | 0% | |
| Total number of single adult shelter facilities | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 51 | 51 | 52 | 52 | 52 | 51 | 2% | 51 | 2% | |
| DHS operated | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 0% | 7 | 0% | |
| Non-DHS operated | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 44 | 44 | 45 | 45 | 45 | 44 | 2% | 44 | 2% | |
| Total number of family facilities | 167 | 167 | 167 | 169 | 170 | 171 | 171 | 172 | 172 | 171 | 167 | 166 | 166 | 166 | 0% | 166 | 0% | |
| DHS operated | 8 | 8 | 8 | 8 | 9 | 9 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 0% | 8 | 0% | |
| Non-DHS operated | 159 | 159 | 159 | 161 | 161 | 162 | 163 | 164 | 164 | 163 | 159 | 158 | 158 | 158 | 0% | 158 | 0% | |
| Total number of beds/units | 19,059 | 19,024 | 19,001 | 19,172 | 19,099 | 19,324 | 19,346 | 19,408 | 19,690 | 19,590 | 19,403 | 19,115 | 19,115 | 19,067 | 0% | 19,067 | 0% | |
| DHS operated | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,583 | 2,683 | -4% | 2,683 | -4% | |
| Non-DHS operated | 16,476 | 16,441 | 16,418 | 16,589 | 16,516 | 16,741 | 16,763 | 16,825 | 17,107 | 17,007 | 16,820 | 16,532 | 16,532 | 16,384 | 1% | 16,384 | 1% | |
| Total single adult shelter beds | 8,892 | 8,892 | 8,892 | 9,030 | 9,080 | 9,247 | 9,247 | 9,247 | 9,447 | 9,447 | 9,447 | 9,175 | 9,175 | 8,917 | 3% | 8,917 | 3% | |
| DHS operated | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,114 | 2,214 | -5% | 2,214 | -5% | |
| Non-DHS operated | 6,778 | 6,778 | 6,778 | 6,916 | 6,966 | 7,133 | 7,133 | 7,133 | 7,333 | 7,333 | 7,333 | 7,061 | 7,061 | 6,703 | 5% | 6,703 | 5% | |
| Total family units | 10,167 | 10,132 | 10,109 | 10,142 | 10,019 | 10,077 | 10,099 | 10,161 | 10,243 | 10,143 | 9,956 | 9,940 | 9,940 | 10,150 | -2% | 10,150 | -2% | |
| DHS operated | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 469 | 0% | 469 | 0% | |
| Non-DHS operated | 9,698 | 9,663 | 9,640 | 9,673 | 9,550 | 9,608 | 9,630 | 9,692 | 9,774 | 9,674 | 9,487 | 9,471 | 9,471 | 9,681 | -2% | 9,681 | -2% | |
| SAFETY AND CLEANLINESS | | | | | | | | | | | | | | | | | | |
| External inspections | | | | | | | | | | | | | | | | | | |
| Average number of Callahan deficiencies per site | NA | NA | NA | NA | 0.3 | NA | NA | NA | NA | NA | 1 | NA | 0.4 | 5.2 | -92% | NA | NA | |
| By Facility Management | | | | | | | | | | | | | | | | | | |
| DHS operated | | | | | | | | | | | | | | | | | | |
| External inspections | | | | | | | | | | | | | | | | | | |
| Average number of Callahan deficiencies per site | NA | NA | NA | NA | 0.1 | NA | NA | NA | NA | NA | 1 | NA | 0.4 | 14.4 | -97% | NA | NA | |
| Non-DHS operated | | | | | | | | | | | | | | | | | | |
| External inspections | | | | | | | | | | | | | | | | | | |
| Average number of Callahan deficiencies per site | NA | NA | NA | NA | 0.3 | NA | NA | NA | NA | NA | 0 | NA | 0.5 | 3.5 | -86% | NA | NA | |
| TOTAL POPULATION | | | | | | | | | | | | | | | | | | |
| Average daily census all individuals | 36,512 | 36,488 | 36,720 | 36,881 | 36,913 | 36,459 | 36,448 | 36,258 | 35,785 | 34,941 | 34,080 | 33,295 | 35,898 | 38,136 | -6% | 36,642 | -9% | |
| Average daily census of single adults | 8,372 | 8,386 | 8,464 | 8,511 | 8,618 | 8,650 | 8,814 | 8,646 | 8,612 | 8,422 | 8,204 | 7,976 | 8,473 | 8,445 | 0% | 8,432 | -5% | |
| Average daily census of single men | 6,337 | 6,337 | 6,403 | 6,444 | 6,569 | 6,585 | 6,718 | 6,602 | 6,586 | 6,427 | 6,273 | 6,083 | 6,447 | 6,463 | 0% | 6,400 | -5% | |
| Average daily census of single women | 2,035 | 2,049 | 2,061 | 2,067 | 2,049 | 2,065 | 2,096 | 2,044 | 2,026 | 1,995 | 1,931 | 1,893 | 2,026 | 1,982 | 2% | 2,032 | -7% | |
| Average daily census of families | 9,007 | 9,026 | 9,058 | 9,110 | 9,035 | 8,832 | 8,788 | 8,791 | 8,659 | 8,483 | 8,329 | 8,223 | 8,778 | 9,347 | -6% | 9,021 | -9% | |
| Average daily census of individuals in families | 28,140 | 28,102 | 28,256 | 28,370 | 28,295 | 27,809 | 27,634 | 27,612 | 27,173 | 26,519 | 25,876 | 25,319 | 27,425 | 29,691 | -8% | 28,210 | -10% | |
| Average daily census of adults in families | 12,853 | 12,770 | 12,806 | 12,854 | 12,865 | 12,679 | 12,631 | 12,664 | 12,481 | 12,276 | 12,106 | 11,928 | 12,576 | 13,287 | -5% | 12,849 | -7% | |
| Average daily census of children in families | 15,287 | 15,332 | 15,450 | 15,516 | 15,430 | 15,130 | 15,003 | 14,948 | 14,692 | 14,243 | 13,770 | 13,391 | 14,849 | 16,404 | -9% | 15,361 | -13% | |



CRITICAL ACTIVITIES REPORT

TOTAL DHS SERVICES - FISCAL YEAR 2005

| | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | Year to Date Comparison | | | Latest Month Comparison | |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------------------|-----------------|---------------------------|-------------------------|-------------------------|
| | | | | | | | | | | | | | Current FYTD 2005 | Prior FYTD 2004 | FYTD Comparison 05 vs. 04 | Jun-04 | % Change June 05 vs. 04 |
| TOTAL DHS | | | | | | | | | | | | | | | | | |
| TOTAL POPULATION | | | | | | | | | | | | | | | | | |
| Total number of unique individuals receiving services (unduplicated) | 46,583 | 47,183 | 47,189 | 47,201 | 46,628 | 46,282 | 45,850 | 45,915 | 45,824 | 44,963 | 43,946 | 43,219 | 98,239 | 104,028 | -6% | 46,818 | -8% |
| Total number of single adults | 10,878 | 10,856 | 10,827 | 11,145 | 11,065 | 11,355 | 11,254 | 11,133 | 11,431 | 11,148 | 11,020 | 10,699 | 29,177 | 29,666 | -2% | 10,988 | -3% |
| Number of single men | 8,307 | 8,295 | 8,258 | 8,487 | 8,505 | 8,820 | 8,742 | 8,611 | 8,851 | 8,612 | 8,527 | 8,291 | 22,713 | 23,223 | -2% | 8,380 | -1% |
| Number of single women | 2,571 | 2,561 | 2,569 | 2,658 | 2,560 | 2,535 | 2,512 | 2,522 | 2,580 | 2,536 | 2,493 | 2,408 | 6,464 | 6,443 | 0% | 2,608 | -8% |
| Total number of families | 9,899 | 10,084 | 10,096 | 10,029 | 9,847 | 9,594 | 9,523 | 9,528 | 9,453 | 9,301 | 9,101 | 9,054 | 20,248 | 21,197 | -4% | 9,912 | -9% |
| Number of adults in families | 17,200 | 17,448 | 17,466 | 17,369 | 17,191 | 16,894 | 16,848 | 16,948 | 16,798 | 16,617 | 16,331 | 16,237 | 33,808 | 35,020 | -3% | 17,321 | -6% |
| Number of children in families | 18,505 | 18,879 | 18,896 | 18,687 | 18,372 | 18,033 | 17,748 | 17,834 | 17,595 | 17,198 | 16,595 | 16,283 | 35,254 | 39,342 | -10% | 18,509 | -12% |
| Basic Demographics - Single Adult Services | | | | | | | | | | | | | | | | | |
| Race/ethnicity, number of unique individuals receiving services (total unduplicated) | 10,878 | 10,856 | 10,827 | 11,145 | 11,065 | 11,355 | 11,254 | 11,133 | 11,431 | 11,148 | 11,020 | 10,699 | 29,177 | 29,666 | -2% | 10,988 | -3% |
| Asian/Pacific Islander | 81 | 78 | 74 | 70 | 70 | 78 | 77 | 78 | 81 | 79 | 81 | 69 | 202 | 206 | -2% | 85 | -19% |
| Black | 6,444 | 6,432 | 6,398 | 6,624 | 6,490 | 6,592 | 6,541 | 6,531 | 6,681 | 6,551 | 6,508 | 6,336 | 16,732 | 17,036 | -2% | 6,509 | -3% |
| Hispanic | 2,753 | 2,761 | 2,802 | 2,831 | 2,846 | 2,942 | 2,910 | 2,829 | 2,918 | 2,832 | 2,808 | 2,742 | 7,890 | 7,815 | 1% | 2,784 | -2% |
| Native American | 17 | 20 | 20 | 19 | 19 | 19 | 23 | 21 | 31 | 25 | 19 | 23 | 67 | 53 | 26% | 21 | 10% |
| White | 1,129 | 1,135 | 1,127 | 1,182 | 1,195 | 1,274 | 1,253 | 1,242 | 1,290 | 1,235 | 1,209 | 1,131 | 3,161 | 3,243 | -3% | 1,136 | 0% |
| Other | 153 | 132 | 129 | 126 | 123 | 142 | 141 | 130 | 125 | 134 | 125 | 124 | 377 | 330 | 14% | 136 | -9% |
| Unknown (please see definition) | 301 | 298 | 277 | 293 | 322 | 308 | 309 | 302 | 305 | 292 | 270 | 274 | 748 | 983 | -24% | 317 | -14% |
| Basic Demographics - Family Services | | | | | | | | | | | | | | | | | |
| Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated) | 9,899 | 10,084 | 10,096 | 10,029 | 9,847 | 9,594 | 9,523 | 9,528 | 9,453 | 9,301 | 9,101 | 9,054 | 20,248 | 21,197 | -4% | 9,912 | -9% |
| Asian/Pacific Islander | 27 | 27 | 27 | 30 | 28 | 34 | 30 | 25 | 26 | 27 | 25 | 23 | 62 | 53 | 17% | 27 | -15% |
| Black | 4,715 | 4,859 | 4,962 | 4,986 | 4,960 | 4,872 | 4,918 | 4,916 | 4,935 | 4,899 | 4,856 | 4,871 | 10,502 | 9,101 | 15% | 4,633 | 5% |
| Hispanic | 2,712 | 2,902 | 3,009 | 3,056 | 3,048 | 2,993 | 3,036 | 3,112 | 3,114 | 3,083 | 3,016 | 3,033 | 6,725 | 5,470 | 23% | 2,656 | 14% |
| Native American | 5 | 6 | 6 | 10 | 10 | 13 | 14 | 14 | 16 | 18 | 18 | 18 | 26 | 14 | 86% | 5 | 260% |
| White | 179 | 188 | 224 | 242 | 238 | 241 | 229 | 228 | 225 | 226 | 243 | 248 | 472 | 334 | 41% | 176 | 41% |
| Unknown (please see definition) | 2,261 | 2,102 | 1,868 | 1,705 | 1,563 | 1,441 | 1,296 | 1,233 | 1,137 | 1,048 | 943 | 861 | 2,461 | 6,225 | -60% | 2,415 | -64% |
| Age, number of unique individuals receiving services (total unduplicated) | | | | | | | | | | | | | | | | | |
| 0 to 5 | 7,947 | 8,189 | 8,198 | 8,108 | 7,992 | 7,687 | 7,576 | 7,637 | 7,557 | 7,427 | 7,192 | 7,121 | 15,926 | 18,242 | -13% | 7,969 | -11% |
| 6 to 13 | 7,604 | 7,716 | 7,671 | 7,569 | 7,409 | 7,326 | 7,167 | 7,223 | 7,087 | 6,838 | 6,596 | 6,446 | 13,913 | 15,516 | -10% | 7,598 | -15% |
| 14 to 17 | 2,954 | 2,974 | 3,027 | 3,010 | 2,971 | 3,020 | 3,005 | 2,974 | 2,951 | 2,933 | 2,807 | 2,716 | 5,415 | 5,584 | -3% | 2,942 | -8% |
| 18 to 29 | 10,515 | 10,593 | 10,642 | 10,705 | 10,575 | 10,310 | 10,262 | 10,295 | 10,213 | 10,035 | 9,874 | 9,853 | 23,926 | 25,264 | -5% | 10,641 | -7% |
| 30 to 44 | 10,640 | 10,695 | 10,571 | 10,579 | 10,443 | 10,535 | 10,441 | 10,376 | 10,457 | 10,302 | 10,193 | 9,946 | 23,736 | 24,615 | -4% | 10,642 | -7% |
| 45 to 64 | 6,498 | 6,602 | 6,659 | 6,793 | 6,793 | 6,931 | 6,949 | 6,958 | 7,091 | 6,962 | 6,850 | 6,702 | 14,372 | 13,893 | 3% | 6,600 | 2% |
| over 65 | 425 | 414 | 421 | 437 | 445 | 473 | 450 | 452 | 468 | 466 | 434 | 435 | 951 | 914 | 4% | 426 | 2% |
| NEW ENTRANTS (Unduplicated) | | | | | | | | | | | | | | | | | |
| Total new clients | 1,545 | 1,622 | 1,592 | 1,644 | 1,408 | 1,421 | 1,324 | 1,294 | 1,402 | 1,329 | 1,293 | 1,272 | 17,146 | 18,471 | -7% | 1,410 | -10% |
| Total new single adults | 929 | 920 | 893 | 958 | 886 | 899 | 875 | 849 | 906 | 820 | 814 | 779 | 10,528 | 11,456 | -8% | 864 | -10% |
| Number of single men | 670 | 674 | 671 | 709 | 655 | 688 | 649 | 645 | 669 | 609 | 623 | 566 | 7,828 | 8,583 | -9% | 640 | -12% |
| Number of single women | 259 | 246 | 222 | 249 | 231 | 211 | 226 | 204 | 237 | 211 | 191 | 213 | 2,700 | 2,873 | -6% | 224 | -5% |
| Number of new eligible families | 616 | 702 | 699 | 686 | 522 | 522 | 449 | 445 | 496 | 509 | 479 | 493 | 6,618 | 7,015 | -6% | 546 | -10% |
| LENGTH OF STAY | | | | | | | | | | | | | | | | | |
| Average LOS for adults (in days) | 24 | 24 | 23 | 24 | 23 | 24 | 24 | 22 | 23 | 23 | 23 | 22 | 106 | 104 | 2% | 23 | -3% |
| Average LOS for families (in days) | 342 | 338 | 329 | 324 | 330 | 335 | 342 | 348 | 352 | 358 | 361 | 365 | 344 | 341 | 1% | 341 | 7% |
| PREVENTION AND DIVERSION | | | | | | | | | | | | | | | | | |
| Number of new single adult entrants | 929 | 920 | 893 | 958 | 886 | 899 | 875 | 849 | 906 | 820 | 814 | 779 | 10,528 | 11,456 | -8% | 864 | -10% |
| Number of new family applicants | 923 | 1,013 | 929 | 840 | 689 | 578 | 656 | 582 | 584 | 665 | 630 | 740 | 8,829 | 10,375 | -15% | 906 | -18% |