

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 17.1

July—September 2016



Bill de Blasio
Mayor

Steven Banks
Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
July—September 2016

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with clinical/symptomatic HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 17.1	FY 17 To Date
Information and Referral Inquiries at ServiceLine	3,889	3,889
Applications Received	1,756	1,756
Applications Ineligible: Did Not Meet Medical Criteria	121	121
Applications Pending	151	151
Applications Withdrawn By Referral Source	80	80
Applications Eligible	1,423	1,423
Cases Reopened	840	840
Cases Assigned	1,548	1,548
Cases Closed	1,112	1,112

Numbers Served	Cases Served @ FY 17.1	
		End
Cases ²	31,753	
Clients ³	32,371	
ACMs ⁴	10,256	
Total persons served by HASA	42,627	

Cases By Unit Type	Cases Served @ FY 17.1		% of All Cases
		End	
Single Cases	28,281	89.1%	
Family Cases	3,440	10.8%	
Prison (Assignment upon prison release)	32	0.1%	
Total Cases	31,753	100.0%	

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients diagnosed with HIV or AIDS .

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

Cases Served
@ FY 17.1 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	175	5.1%	2,816	8.7%
Brownsville	575	16.6%	4,008	12.4%
Coney Island	238	6.9%	2,222	6.9%
Crotona	290	8.4%	2,332	7.2%
Grand Concourse	326	9.4%	2,895	8.9%
Greenwood	316	9.1%	3,561	11.0%
Hamilton	185	5.4%	2,619	8.1%
Housing Placement Unit	84	2.4%	512	1.6%
Jerome	324	9.4%	2,104	6.5%
Kingsbridge	523	15.1%	3,943	12.2%
Queensboro	316	9.1%	3,209	9.9%
Staten Island	93	2.7%	687	2.1%
Waverly	9	0.3%	1,444	4.5%
In ServiceLine (pending assignment)	0	0.0%	20	0.1%
Total Cases	3,454	100.0%	32,372	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 17.1 End	% of All Clients	Active Clients @ FY 17.1 End
Males	67.0%	21,678	0.2%	51
Females	32.7%	10,596	0.1%	46
<i>Subtotal</i>	<i>99.7%</i>	<i>32,274</i>	<i>0.3%</i>	<i>97</i>
Total Clients		32,371		

Clients By Borough of Residence	Clients Served @ FY 17.1 End	% of All Clients
Bronx	13,195	40.8%
Brooklyn	9,283	28.7%
Manhattan	6,252	19.3%
Queens	2,869	8.9%
Staten Island	742	2.3%
Unknown	30	0.1%
Total Clients	32,371	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 17.1 End	% of All Clients
African-American	17,239	53.3%
Latino	10,515	32.5%
White	2,820	8.7%
Asian/Pacific Islander/Native American	272	0.8%
Unknown/Not Reported	1,525	4.7%
Total Clients	32,371	100.0%

Financial Assistance

BENEFITS

SUMMARY

	Active Cases @ FY 17.1 End	% of All Cases
Number of Cases Receiving:		
Standard Rental Assistance	427	1.3%
Enhanced Rental Assistance	695	2.2%
Above Enhanced Rental Assistance	16,373	51.6%
Total receiving rental assistance	17,495	55.1%
Temporary Assistance to Needy Families (TANF)	1,752	5.5%
Safety Net (SN)	25,106	79.1%
Total receiving PA cash assistance	26,858	84.6%
Supplemental Security Income (SSI) ⁵	10,028	31.6%
Social Security Disability (SSD) ⁶	3,762	11.8%
Veterans Administration Benefits (VA) ⁷	169	0.5%
Total receiving SSI,SSD,VA benefits	13,959	44.0%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center
Number of Closings/Reason for Closings

FY 17.1	Excess Income	Excess Income w/ SSI	Whereabouts Unknown	Institutionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	11	6	12	4	5	2	23	68	131
Brownsville	34	13	5	4	8	1	38	73	176
Coney Island	16	6	1	2	1	1	12	46	85
Crotona	17	4	5	0	7	3	21	64	121
Grand Concourse	19	15	2	1	6	2	44	89	178
Greenwood	18	8	2	2	4	4	14	44	96
Hamilton	26	9	3	2	3	0	31	61	135
Jerome	15	7	3	0	5	2	15	55	102
Kingsbridge	23	15	5	3	8	2	20	70	146
Queensboro	16	6	3	0	1	1	10	56	93
Staten Island	6	4	0	0	2	1	1	18	32
Waverly	19	12	7	10	6	4	13	96	167
Total	220	105	48	28	56	23	242	740	1,462

Cash Assistance Data By Center
Cases Closed In Error/Days to Re-open ⁸

FY 17.1	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	8	2	2	1	0	0	0	13
Brownsville	19	8	3	0	1	0	1	32
Coney Island	9	3	3	0	0	0	1	16
Crotona	7	1	0	0	0	0	0	8
Grand Concourse	18	6	1	0	0	0	0	25
Greenwood	5	7	1	1	0	1	0	15
Hamilton	7	2	1	1	0	0	0	11
Jerome	16	9	2	0	0	0	0	27
Kingsbridge	14	2	2	0	0	0	0	18
Queensboro	11	3	0	1	0	0	0	15
Staten Island	6	1	0	0	0	0	0	7
Waverly	9	3	0	1	0	1	0	14
Total	129	47	15	5	1	2	2	201

Cash Assistance Data By Center: FY 17.1

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	116	5	25
16 to 30 days	10	15	39
31 to 45 days	4	2	16
46 to 65 days	1	0	49
66 to 75 days	0	0	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	77	58
1 to 5 days	3	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	4
16 to 30 days	3	18
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	3
16 to 30 days	16	4
31 to 45 days	6	9
46 to 65 days	3	1
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	92	9	23
16 to 30 days	12	21	27
31 to 45 days	6	10	14
46 to 65 days	0	1	47
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	49	41
1 to 5 days	6	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	7
16 to 30 days	8	23
31 to 45 days	3	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	16
16 to 30 days	24	5
31 to 45 days	8	13
46 to 65 days	1	0
66 to 75 days	1	1
76+ days	3	0

Cash Assistance Data By Center: FY 17.1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	5	13
16 to 30 days	7	7	12
31 to 45 days	1	1	7
46 to 65 days	0	0	22
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	26	17
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	7
16 to 30 days	3	14
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	0
16 to 30 days	15	4
31 to 45 days	5	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 17.1

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	76	8	19
16 to 30 days	15	20	34
31 to 45 days	4	5	10
46 to 65 days	0	0	32
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	43
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	7
16 to 30 days	2	17
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	2
16 to 30 days	22	5
31 to 45 days	10	24
46 to 65 days	3	3
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 17.1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	111	6	21
16 to 30 days	11	7	39
31 to 45 days	5	12	14
46 to 65 days	3	6	48
66 to 75 days	0	1	6
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	73	51
1 to 5 days	3	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	9
16 to 30 days	2	27
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	6
16 to 30 days	18	6
31 to 45 days	11	7
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 17.1

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	74	9	16
16 to 30 days	9	10	11
31 to 45 days	4	10	15
46 to 65 days	0	3	43
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	22
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	3
16 to 30 days	0	17
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	22	7
31 to 45 days	9	14
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	101	8	27
16 to 30 days	9	18	24
31 to 45 days	5	11	14
46 to 65 days	2	3	47
66 to 75 days	0	0	1
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	69	46
1 to 5 days	1	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	9
16 to 30 days	9	32
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	4
16 to 30 days	21	1
31 to 45 days	7	10
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	7	7
16 to 30 days	7	6	17
31 to 45 days	4	6	13
46 to 65 days	1	1	27
66 to 75 days	0	1	1
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	23
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	2
16 to 30 days	2	13
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	8
16 to 30 days	10	4
31 to 45 days	4	7
46 to 65 days	3	0
66 to 75 days	2	0
76+ days	1	0

Cash Assistance Data By Center: FY 17.1

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	124	9	31
16 to 30 days	18	12	43
31 to 45 days	2	5	29
46 to 65 days	0	4	37
66 to 75 days	0	0	2
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	94	65
1 to 5 days	6	6
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	15
16 to 30 days	8	19
31 to 45 days	2	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	4
16 to 30 days	26	4
31 to 45 days	10	16
46 to 65 days	4	0
66 to 75 days	1	1
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	68	4	9
16 to 30 days	16	13	28
31 to 45 days	1	2	14
46 to 65 days	1	1	32
66 to 75 days	0	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	41	27
1 to 5 days	5	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	10
16 to 30 days	1	18
31 to 45 days	2	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	15	5
16 to 30 days	13	4
31 to 45 days	5	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	3	4
16 to 30 days	6	2	2
31 to 45 days	0	0	4
46 to 65 days	0	0	12
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	3
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	0	4
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Waverly: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	61	6	26
16 to 30 days	6	5	8
31 to 45 days	0	0	12
46 to 65 days	0	0	21
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	35	23
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	3
16 to 30 days	1	21
31 to 45 days	2	2
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	3
16 to 30 days	16	1
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	940	79	221
16 to 30 days	126	136	284
31 to 45 days	36	64	162
46 to 65 days	8	19	417
66 to 75 days	0	2	13
76+ days	1	0	16

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	584	419
1 to 5 days	28	35
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	167	79
16 to 30 days	39	223
31 to 45 days	17	25
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	2	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	122	55
16 to 30 days	206	45
31 to 45 days	76	116
46 to 65 days	19	6
66 to 75 days	4	2
76+ days	8	0

Cash Assistance Data By Center: FY 17.1

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	5	1
16 to 30 days	2	3	1
31 to 45 days	0	0	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	4	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	2	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	2
16 to 30 days	3	13	5
31 to 45 days	1	6	4
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	1
16 to 30 days	1	7
31 to 45 days	4	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	5
16 to 30 days	6	16
31 to 45 days	1	8
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	2	13	0
31 to 45 days	0	0	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	2
31 to 45 days	0	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	3
16 to 30 days	2	8	3
31 to 45 days	1	0	6
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	4
16 to 30 days	1	20
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	2	4
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	0	1
16 to 30 days	1	3	5
31 to 45 days	2	4	3
46 to 65 days	1	0	6
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	0
16 to 30 days	0	6
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	7	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	4	0
16 to 30 days	2	5	5
31 to 45 days	0	1	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	5
16 to 30 days	3	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	2	1
31 to 45 days	2	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	3	1
16 to 30 days	2	7	2
31 to 45 days	0	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	1
31 to 45 days	3	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	2	6
31 to 45 days	2	17
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	8	3
31 to 45 days	1	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	3
16 to 30 days	0	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	8
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	1
16 to 30 days	7	4	2
31 to 45 days	0	0	3
46 to 65 days	1	0	4
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	0
16 to 30 days	2	7
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	3
16 to 30 days	4	2
31 to 45 days	1	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	10	0
16 to 30 days	2	4	2
31 to 45 days	0	0	1
46 to 65 days	0	0	2
66 to 75 days	0	2	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	14
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	1	3
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	6	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 17.1

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	56	22	11
16 to 30 days	24	74	28
31 to 45 days	5	11	24
46 to 65 days	2	0	21
66 to 75 days	0	2	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	11
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	70	15
16 to 30 days	8	71
31 to 45 days	12	3
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	34	26
16 to 30 days	27	42
31 to 45 days	8	42
46 to 65 days	5	0
66 to 75 days	0	0
76+ days	0	0

Quarterly CBCFA Data: FY 17.1

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	436	6	0	0	0	442
Ongoing Rent	605	10	1	0	0	616
Rent Increase	1399	9	1	1	0	1410
Establishment of Home	172	0	1	0	0	173
Immigration Status	327	3	1	0	1	332
Clothing	177	0	0	0	0	177
Client Share Rent Arrears	1408	18	0	0	0	1426
Miscellaneous	928	8	1	0	0	937
Work Opp & Trans Bens	387	5	1	0	0	393
Moving Expenses	115	1	1	0	0	117
Storage Fees	493	2	0	0	0	495
Grand Total	6447	62	7	1	1	6518

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	0	0	0	0	45
Ongoing Rent	67	2	0	0	0	69
Rent Increase	56	1	0	0	0	57
Establishment of Home	23	0	0	0	0	23
Immigration Status	9	0	0	0	0	9
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	80	5	0	0	0	85
Miscellaneous	72	2	0	0	0	74
Work Opp & Trans Bens	35	2	1	0	0	38
Moving Expenses	7	0	0	0	0	7
Storage Fees	39	0	0	0	0	39
Subtotal	453	12	1	0	0	466

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	3	0	0	0	64
Ongoing Rent	47	2	0	0	0	49
Rent Increase	157	0	0	0	0	157
Establishment of Home	10	0	0	0	0	10
Immigration Status	57	0	0	0	0	57
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	127	2	0	0	0	129
Miscellaneous	102	0	1	0	0	103
Work Opp & Trans Bens	56	0	0	0	0	56
Moving Expenses	23	0	0	0	0	23
Storage Fees	97	0	0	0	0	97
Subtotal	756	7	1	0	0	764

Quarterly CBCFA Data: FY 17.1

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	0	0	0	0	24
Ongoing Rent	36	0	0	0	0	36
Rent Increase	102	0	0	0	0	102
Establishment of Home	7	0	0	0	0	7
Immigration Status	33	1	1	0	0	35
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	55	1	0	0	0	56
Miscellaneous	39	0	0	0	0	39
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	8	0	1	0	0	9
Storage Fees	15	0	0	0	0	15
Subtotal	348	2	2	0	0	352

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	78	0	0	0	0	78
Rent Increase	138	0	0	1	0	139
Establishment of Home	21	0	0	0	0	21
Immigration Status	37	0	0	0	0	37
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	175	0	0	0	0	175
Miscellaneous	87	0	0	0	0	87
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	34	0	0	0	0	34
Subtotal	651	0	0	1	0	652

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	0	0	0	0	43
Ongoing Rent	57	1	1	0	0	59
Rent Increase	182	1	0	0	0	183
Establishment of Home	17	0	0	0	0	17
Immigration Status	21	0	0	0	0	21
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	202	1	0	0	0	203
Miscellaneous	105	1	0	0	0	106
Work Opp & Trans Bens	43	0	0	0	0	43
Moving Expenses	9	0	0	0	0	9
Storage Fees	40	0	0	0	0	40
Subtotal	734	4	1	0	0	739

Quarterly CBCFA Data: FY 17.1

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	2	0	0	0	46
Ongoing Rent	50	1	0	0	0	51
Rent Increase	144	2	0	0	0	146
Establishment of Home	10	0	0	0	0	10
Immigration Status	29	1	0	0	0	30
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	123	2	0	0	0	125
Miscellaneous	101	1	0	0	0	102
Work Opp & Trans Bens	52	0	0	0	0	52
Moving Expenses	20	0	0	0	0	20
Storage Fees	38	0	0	0	0	38
Subtotal	623	9	0	0	0	632

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	0	0	0	0	19
Ongoing Rent	56	0	0	0	0	56
Rent Increase	77	1	0	0	0	78
Establishment of Home	14	0	0	0	0	14
Immigration Status	16	0	0	0	1	17
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	105	1	0	0	0	106
Miscellaneous	68	0	0	0	0	68
Work Opp & Trans Bens	24	3	0	0	0	27
Moving Expenses	9	0	0	0	0	9
Storage Fees	37	0	0	0	0	37
Subtotal	443	5	0	0	1	449

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	0	0	0	0	33
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	40	1	0	0	0	41
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	1	0	0	0	6
Storage Fees	22	1	0	0	0	23
Subtotal	110	3	0	0	0	113

Quarterly CBCFA Data: FY 17.1

Number of Days from Initial Request to Completed Application

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	1	0	0	0	19
Ongoing Rent	23	1	0	0	0	24
Rent Increase	94	0	0	0	0	94
Establishment of Home	9	0	0	0	0	9
Immigration Status	11	0	0	0	0	11
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	88	0	0	0	0	88
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	32	0	0	0	0	32
Moving Expenses	4	0	0	0	0	4
Storage Fees	25	0	0	0	0	25
Subtotal	373	2	0	0	0	375

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	0	0	0	0	43
Ongoing Rent	60	0	0	0	0	60
Rent Increase	251	1	1	0	0	253
Establishment of Home	16	0	0	0	0	16
Immigration Status	41	0	0	0	0	41
Clothing	33	0	0	0	0	33
Client Share Rent Arrears	262	0	0	0	0	262
Miscellaneous	150	1	0	0	0	151
Work Opp & Trans Bens	58	0	0	0	0	58
Moving Expenses	11	0	0	0	0	11
Storage Fees	52	0	0	0	0	52
Subtotal	977	2	1	0	0	980

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	0	0	0	0	34
Ongoing Rent	82	2	0	0	0	84
Rent Increase	146	3	0	0	0	149
Establishment of Home	15	0	0	0	0	15
Immigration Status	55	1	0	0	0	56
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	123	4	0	0	0	127
Miscellaneous	67	1	0	0	0	68
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	5	0	0	0	0	5
Storage Fees	56	1	0	0	0	57
Subtotal	613	12	0	0	0	625

Quarterly CBCFA Data: FY 17.1

Number of Days from Initial Request to Completed Application

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	0	0	0	0	17
Ongoing Rent	13	0	0	0	0	13
Rent Increase	22	0	0	0	0	22
Establishment of Home	13	0	0	0	0	13
Immigration Status	7	0	0	0	0	7
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	26	0	0	0	0	26
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	1	0	0	0	0	1
Storage Fees	18	0	0	0	0	18
Subtotal	152	0	0	0	0	152

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	0	0	0	0	21
Ongoing Rent	35	1	0	0	0	36
Rent Increase	30	0	0	0	0	30
Establishment of Home	14	0	0	0	0	14
Immigration Status	11	0	0	0	0	11
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	41	2	0	0	0	43
Miscellaneous	21	1	0	0	0	22
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	0	0	0	0	20
Subtotal	214	4	0	0	0	218

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	427	24	1	0	0	452
Ongoing Rent	606	48	2	0	0	656
Rent Increase	1,248	71	1	0	0	1,320
Establishment of Home	158	17	0	0	0	175
Immigration Status	316	25	1	0	0	342
Clothing	252	7	0	0	0	259
Client Share Rent Arrears	1,288	115	0	0	0	1,403
Miscellaneous	870	49	1	0	0	920
Work Opp & Trans Bens	301	51	2	0	0	354
Moving Expenses	133	7	0	0	0	140
Storage Fees	792	34	0	0	1	827
Grand Total	6,391	448	8	0	1	6,848

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	42	1	1	0	0	44
Ongoing Rent	62	2	1	0	0	65
Rent Increase	50	4	1	0	0	55
Establishment of Home	21	1	0	0	0	22
Immigration Status	12	1	0	0	0	13
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	73	6	0	0	0	79
Miscellaneous	72	2	0	0	0	74
Work Opp & Trans Bens	28	8	0	0	0	36
Moving Expenses	8	0	0	0	0	8
Storage Fees	40	0	0	0	0	40
Subtotal	431	25	3	0	0	459

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	5	0	0	0	72
Ongoing Rent	39	5	0	0	0	44
Rent Increase	147	13	0	0	0	160
Establishment of Home	8	2	0	0	0	10
Immigration Status	53	3	0	0	0	56
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	114	9	0	0	0	123
Miscellaneous	96	7	0	0	0	103
Work Opp & Trans Bens	46	9	1	0	0	56
Moving Expenses	22	2	0	0	0	24
Storage Fees	98	0	0	0	0	98
Subtotal	709	55	1	0	0	765

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	0	0	0	0	24
Ongoing Rent	38	1	0	0	0	39
Rent Increase	99	2	0	0	0	101
Establishment of Home	7	0	0	0	0	7
Immigration Status	32	2	0	0	0	34
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	54	3	0	0	0	57
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	19	2	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	14	1	0	0	0	15
Subtotal	341	11	0	0	0	352

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	0	0	0	0	35
Ongoing Rent	73	3	0	0	0	76
Rent Increase	136	3	0	0	0	139
Establishment of Home	22	1	0	0	0	23
Immigration Status	36	1	0	0	0	37
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	169	13	0	0	0	182
Miscellaneous	87	1	0	0	0	88
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	7	0	0	0	0	7
Storage Fees	31	0	0	0	0	31
Subtotal	636	22	0	0	0	658

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	5	0	0	0	42
Ongoing Rent	50	9	0	0	0	59
Rent Increase	168	17	0	0	0	185
Establishment of Home	11	3	0	0	0	14
Immigration Status	17	2	0	0	0	19
Clothing	15	0	0	0	0	15
Client Share Rent Arrears	179	32	0	0	0	211
Miscellaneous	99	11	0	0	0	110
Work Opp & Trans Bens	34	6	1	0	0	41
Moving Expenses	9	1	0	0	0	10
Storage Fees	33	4	0	0	0	37
Subtotal	652	90	1	0	0	743

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	1	0	0	0	40
Ongoing Rent	42	0	0	0	0	42
Rent Increase	140	6	0	0	0	146
Establishment of Home	8	1	0	0	0	9
Immigration Status	30	0	0	0	0	30
Clothing	13	1	0	0	0	14
Client Share Rent Arrears	123	5	0	0	0	128
Miscellaneous	99	2	0	0	0	101
Work Opp & Trans Bens	42	9	0	0	0	51
Moving Expenses	21	0	0	0	0	21
Storage Fees	39	0	0	0	0	39
Subtotal	596	25	0	0	0	621

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	1	0	0	0	22
Ongoing Rent	51	5	0	0	0	56
Rent Increase	66	8	0	0	0	74
Establishment of Home	14	0	0	0	0	14
Immigration Status	15	3	0	0	0	18
Clothing	18	1	0	0	0	19
Client Share Rent Arrears	93	14	0	0	0	107
Miscellaneous	68	3	0	0	0	71
Work Opp & Trans Bens	22	4	0	0	0	26
Moving Expenses	9	0	0	0	0	9
Storage Fees	36	2	0	0	0	38
Subtotal	413	41	0	0	0	454

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	0	0	0	0	30
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	2	0	0	0	0	2
Immigration Status	0	0	0	0	0	0
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	38	2	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	0	0	0	0	6
Storage Fees	21	0	0	0	0	21
Subtotal	105	2	0	0	0	107

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application Approval or Denial

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	2	0	0	0	23
Ongoing Rent	21	2	0	0	0	23
Rent Increase	85	3	0	0	0	88
Establishment of Home	12	1	0	0	0	13
Immigration Status	6	7	0	0	0	13
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	77	3	0	0	0	80
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	28	4	0	0	0	32
Moving Expenses	3	0	0	0	0	3
Storage Fees	24	2	0	0	0	26
Subtotal	344	23	0	0	0	367

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	6	0	0	0	45
Ongoing Rent	58	4	0	0	0	62
Rent Increase	231	7	0	0	0	238
Establishment of Home	15	1	0	0	0	16
Immigration Status	43	4	0	0	0	47
Clothing	29	1	0	0	0	30
Client Share Rent Arrears	249	17	0	0	0	266
Miscellaneous	138	13	0	0	0	151
Work Opp & Trans Bens	48	9	0	0	0	57
Moving Expenses	10	0	0	0	0	10
Storage Fees	46	1	0	0	0	47
Subtotal	906	63	0	0	0	969

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	1	0	0	0	38
Ongoing Rent	69	9	0	0	0	78
Rent Increase	150	2	0	0	0	152
Establishment of Home	18	1	0	0	0	19
Immigration Status	56	8	1	0	0	65
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	113	7	0	0	0	120
Miscellaneous	74	3	0	0	0	77
Work Opp & Trans Bens	16	2	0	0	0	18
Moving Expenses	5	0	0	0	0	5
Storage Fees	57	0	0	0	0	57
Subtotal	607	33	1	0	0	641

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application Approval or Denial

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	1	0	0	0	17
Ongoing Rent	11	1	0	0	0	12
Rent Increase	22	1	0	0	0	23
Establishment of Home	12	0	0	0	0	12
Immigration Status	5	0	0	0	0	5
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	27	2	0	0	0	29
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	18	0	0	0	0	18
Moving Expenses	1	0	0	0	0	1
Storage Fees	15	0	0	0	1	16
Subtotal	141	6	0	0	1	148

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	1	0	0	0	20
Ongoing Rent	27	6	1	0	0	34
Rent Increase	27	7	0	0	0	34
Establishment of Home	14	0	0	0	0	14
Immigration Status	10	1	0	0	0	11
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	35	6	0	0	0	41
Miscellaneous	20	0	1	0	0	21
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	3	2	0	0	0	5
Storage Fees	18	3	0	0	0	21
Subtotal	189	29	2	0	0	220

Quarterly CBCFA Data: FY 17.1

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	286	31	0	1	0	318
Ongoing Rent	166	55	8	0	0	229
Rent Increase	564	175	21	4	0	764
Establishment of Home	134	7	0	0	0	141
Immigration Status	310	6	0	0	0	316
Clothing	141	10	1	2	0	154
Client Share Rent Arrears	951	136	5	3	0	1,095
Miscellaneous	726	80	4	0	0	810
Work Opp & Trans Bens	231	58	4	3	1	297
Moving Expenses	101	9	0	1	0	111
Storage Fees	395	37	3	0	0	435
Grand Total	4,005	604	46	14	1	4,670

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	2	0	0	0	29
Ongoing Rent	16	4	1	0	0	21
Rent Increase	18	4	0	0	0	22
Establishment of Home	18	0	0	0	0	18
Immigration Status	13	0	0	0	0	13
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	34	3	0	0	0	37
Miscellaneous	60	2	0	0	0	62
Work Opp & Trans Bens	21	1	0	0	0	22
Moving Expenses	5	1	0	0	0	6
Storage Fees	37	1	0	0	0	38
Subtotal	266	20	1	0	0	287

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	2	0	0	0	40
Ongoing Rent	14	3	1	0	0	18
Rent Increase	68	14	1	0	0	83
Establishment of Home	6	0	0	0	0	6
Immigration Status	51	1	0	0	0	52
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	78	12	0	0	0	90
Miscellaneous	89	9	1	0	0	99
Work Opp & Trans Bens	36	6	0	0	0	42
Moving Expenses	18	3	0	0	0	21
Storage Fees	83	16	0	0	0	99
Subtotal	500	66	3	0	0	569

Quarterly CBCFA Data: FY 17.1

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	1	0	0	0	15
Ongoing Rent	13	2	0	0	0	15
Rent Increase	51	14	0	0	0	65
Establishment of Home	6	1	0	0	0	7
Immigration Status	31	1	0	0	0	32
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	45	0	0	0	0	45
Miscellaneous	31	6	0	0	0	37
Work Opp & Trans Bens	17	4	0	0	0	21
Moving Expenses	5	0	0	0	0	5
Storage Fees	11	1	0	0	0	12
Subtotal	229	30	0	0	0	259

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	3	0	0	0	25
Ongoing Rent	23	9	0	0	0	32
Rent Increase	54	22	0	0	0	76
Establishment of Home	16	1	0	0	0	17
Immigration Status	33	0	0	0	0	33
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	127	19	0	0	0	146
Miscellaneous	61	8	0	0	0	69
Work Opp & Trans Bens	16	4	0	0	0	20
Moving Expenses	6	0	0	0	0	6
Storage Fees	27	2	0	0	0	29
Subtotal	398	70	0	0	0	468

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	6	0	1	0	30
Ongoing Rent	17	5	4	0	0	26
Rent Increase	122	17	2	0	0	141
Establishment of Home	10	1	0	0	0	11
Immigration Status	19	1	0	0	0	20
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	165	10	0	0	0	175
Miscellaneous	89	2	0	0	0	91
Work Opp & Trans Bens	16	9	1	1	0	27
Moving Expenses	8	0	0	0	0	8
Storage Fees	27	0	0	0	0	27
Subtotal	506	51	7	2	0	566

Quarterly CBCFA Data: FY 17.1

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	0	0	0	0	29
Ongoing Rent	9	6	0	0	0	15
Rent Increase	27	26	0	0	0	53
Establishment of Home	4	1	0	0	0	5
Immigration Status	24	0	0	0	0	24
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	86	5	0	0	0	91
Miscellaneous	67	12	0	0	0	79
Work Opp & Trans Bens	27	10	0	0	0	37
Moving Expenses	18	0	0	0	0	18
Storage Fees	29	5	0	0	0	34
Subtotal	333	65	0	0	0	398

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	1	0	0	0	17
Ongoing Rent	6	4	2	0	0	12
Rent Increase	4	2	7	1	0	14
Establishment of Home	13	1	0	0	0	14
Immigration Status	15	0	0	0	0	15
Clothing	12	1	1	2	0	16
Client Share Rent Arrears	56	15	4	3	0	78
Miscellaneous	43	3	2	0	0	48
Work Opp & Trans Bens	14	3	1	2	0	20
Moving Expenses	6	0	0	1	0	7
Storage Fees	24	2	2	0	0	28
Subtotal	209	32	19	9	0	269

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	1	0	0	0	23
Ongoing Rent	0	1	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	0	0	0	0	1
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	36	0	0	0	0	36
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	0	0	0	0	20
Subtotal	87	2	0	0	0	89

Quarterly CBCFA Data: FY 17.1

Number of Days from Approval to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	2	0	0	0	20
Ongoing Rent	11	0	0	0	0	11
Rent Increase	42	4	1	0	0	47
Establishment of Home	12	1	0	0	0	13
Immigration Status	12	0	0	0	0	12
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	76	9	1	0	0	86
Miscellaneous	56	10	0	0	0	66
Work Opp & Trans Bens	29	2	1	0	1	33
Moving Expenses	3	0	0	0	0	3
Storage Fees	24	0	0	0	0	24
Subtotal	289	28	3	0	1	321

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	9	0	0	0	32
Ongoing Rent	21	14	0	0	0	35
Rent Increase	114	57	8	3	0	182
Establishment of Home	14	1	0	0	0	15
Immigration Status	40	3	0	0	0	43
Clothing	22	2	0	0	0	24
Client Share Rent Arrears	156	52	0	0	0	208
Miscellaneous	114	20	1	0	0	135
Work Opp & Trans Bens	35	12	0	0	0	47
Moving Expenses	7	3	0	0	0	10
Storage Fees	35	4	0	0	0	39
Subtotal	581	177	9	3	0	770

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	1	0	0	0	35
Ongoing Rent	28	5	0	0	0	33
Rent Increase	51	12	2	0	0	65
Establishment of Home	18	0	0	0	0	18
Immigration Status	57	0	0	0	0	57
Clothing	10	3	0	0	0	13
Client Share Rent Arrears	94	9	0	0	0	103
Miscellaneous	67	8	0	0	0	75
Work Opp & Trans Bens	10	3	0	0	0	13
Moving Expenses	4	2	0	0	0	6
Storage Fees	49	6	1	0	0	56
Subtotal	422	49	3	0	0	474

Quarterly CBCFA Data: FY 17.1

Number of Days from Approval to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	4	3	0	0	0	7
Ongoing Rent	3	2	0	0	0	5
Rent Increase	4	3	0	0	0	7
Establishment of Home	3	0	0	0	0	3
Immigration Status	5	0	0	0	0	5
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	17	2	0	0	0	19
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	7	3	0	0	0	10
Moving Expenses	1	0	0	0	0	1
Storage Fees	14	0	0	0	0	14
Subtotal	71	13	0	0	0	84

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	16	0	0	0	0	16
Ongoing Rent	5	0	0	0	0	5
Rent Increase	9	0	0	0	0	9
Establishment of Home	13	0	0	0	0	13
Immigration Status	10	0	0	0	0	10
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	17	0	0	0	0	17
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	15	0	0	0	0	15
Subtotal	108	1	1	0	0	110

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	206	111	4	1	0	322
Ongoing Rent	91	123	13	2	0	229
Rent Increase	359	347	53	4	1	764
Establishment of Home	87	54	0	0	0	141
Immigration Status	275	41	0	0	0	316
Clothing	127	23	2	2	0	154
Client Share Rent Arrears	656	409	33	5	0	1,103
Miscellaneous	621	181	14	1	0	817
Work Opp & Trans Bens	148	124	23	4	1	300
Moving Expenses	79	18	0	1	0	98
Storage Fees	342	86	7	1	1	437
Grand Total	2,991	1,517	149	21	3	4,681

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	5	0	0	0	29
Ongoing Rent	10	9	2	0	0	21
Rent Increase	12	8	2	0	0	22
Establishment of Home	15	3	0	0	0	18
Immigration Status	12	1	0	0	0	13
Clothing	16	3	0	0	0	19
Client Share Rent Arrears	26	9	2	0	0	37
Miscellaneous	52	11	0	0	0	63
Work Opp & Trans Bens	19	2	1	0	0	22
Moving Expenses	4	2	0	0	0	6
Storage Fees	31	7	0	0	0	38
Subtotal	221	60	7	0	0	288

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	16	1	0	0	42
Ongoing Rent	9	8	1	0	0	18
Rent Increase	50	30	4	0	0	84
Establishment of Home	3	3	0	0	0	6
Immigration Status	49	5	0	0	0	54
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	60	27	4	0	0	91
Miscellaneous	75	20	2	0	0	97
Work Opp & Trans Bens	23	14	6	1	0	44
Moving Expenses	17	4	0	0	0	21
Storage Fees	74	23	2	0	0	99
Subtotal	402	152	20	1	0	575

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	4	0	0	0	15
Ongoing Rent	10	5	0	0	0	15
Rent Increase	47	16	2	0	0	65
Establishment of Home	6	1	0	0	0	7
Immigration Status	27	5	0	0	0	32
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	39	7	0	0	0	46
Miscellaneous	28	8	0	0	0	36
Work Opp & Trans Bens	12	9	0	0	0	21
Moving Expenses	3	1	0	0	0	4
Storage Fees	11	1	0	0	0	12
Subtotal	199	57	2	0	0	258

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	10	0	0	0	25
Ongoing Rent	8	24	0	0	0	32
Rent Increase	21	55	0	0	0	76
Establishment of Home	9	8	0	0	0	17
Immigration Status	32	1	0	0	0	33
Clothing	12	3	0	0	0	15
Client Share Rent Arrears	71	74	0	0	0	145
Miscellaneous	50	19	0	0	0	69
Work Opp & Trans Bens	6	14	0	0	0	20
Moving Expenses	5	1	0	0	0	6
Storage Fees	23	6	0	0	0	29
Subtotal	252	215	0	0	0	467

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	18	0	1	0	30
Ongoing Rent	6	15	3	2	0	26
Rent Increase	73	57	11	0	0	141
Establishment of Home	4	7	0	0	0	11
Immigration Status	15	4	0	0	0	19
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	103	66	7	0	0	176
Miscellaneous	66	25	0	0	0	91
Work Opp & Trans Bens	11	11	4	1	0	27
Moving Expenses	6	2	0	0	0	8
Storage Fees	17	10	0	0	0	27
Subtotal	321	216	25	4	0	566

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	10	0	0	0	29
Ongoing Rent	5	10	0	0	0	15
Rent Increase	16	34	3	0	0	53
Establishment of Home	3	2	0	0	0	5
Immigration Status	23	1	0	0	0	24
Clothing	11	2	0	0	0	13
Client Share Rent Arrears	71	20	1	0	0	92
Miscellaneous	64	16	0	0	0	80
Work Opp & Trans Bens	14	23	0	0	0	37
Moving Expenses	17	1	0	0	0	18
Storage Fees	25	9	1	0	0	35
Subtotal	268	128	5	0	0	401

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	11	5	1	0	0	17
Ongoing Rent	2	7	3	0	0	12
Rent Increase	2	3	7	1	1	14
Establishment of Home	11	3	0	0	0	14
Immigration Status	13	1	0	0	0	14
Clothing	11	1	2	2	0	16
Client Share Rent Arrears	35	29	9	5	0	78
Miscellaneous	36	8	4	0	0	48
Work Opp & Trans Bens	11	4	3	2	0	20
Moving Expenses	6	0	0	1	0	7
Storage Fees	23	3	3	0	0	29
Subtotal	161	64	32	11	1	269

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	22	0	1	0	0	23
Ongoing Rent	0	1	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	1	0	0	0	0	1
Immigration Status	0	0	0	0	0	0
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	33	0	2	0	0	35
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	0	0	0	0	20
Subtotal	84	1	3	0	0	88

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Provision of Benefits

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	11	0	0	0	20
Ongoing Rent	6	5	0	0	0	11
Rent Increase	22	24	2	0	0	48
Establishment of Home	7	6	0	0	0	13
Immigration Status	6	6	0	0	0	12
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	50	34	2	0	0	86
Miscellaneous	44	20	2	0	0	66
Work Opp & Trans Bens	20	11	2	0	1	34
Moving Expenses	3	0	0	0	0	3
Storage Fees	20	4	0	0	0	24
Subtotal	191	123	8	0	1	323

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	14	1	0	0	34
Ongoing Rent	13	20	2	0	0	35
Rent Increase	71	88	18	3	0	180
Establishment of Home	8	7	0	0	0	15
Immigration Status	34	9	0	0	0	43
Clothing	18	6	0	0	0	24
Client Share Rent Arrears	98	110	4	0	0	212
Miscellaneous	98	33	4	1	0	136
Work Opp & Trans Bens	21	22	6	0	0	49
Moving Expenses	7	3	0	0	0	10
Storage Fees	28	11	0	0	0	39
Subtotal	415	323	35	4	0	777

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	12	0	0	0	35
Ongoing Rent	18	14	1	0	0	33
Rent Increase	35	26	4	0	0	65
Establishment of Home	9	9	0	0	0	18
Immigration Status	50	7	0	0	0	57
Clothing	10	3	0	0	0	13
Client Share Rent Arrears	79	21	4	0	0	104
Miscellaneous	55	20	0	0	0	75
Work Opp & Trans Bens	6	7	0	0	0	13
Moving Expenses	2	4	0	0	0	6
Storage Fees	45	10	0	1	0	56
Subtotal	332	133	9	1	0	475

Quarterly CBCFA Data: FY 17.1

Number of Days from Completed Application to Provision of Benefits

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3	4	0	0	0	7
Ongoing Rent	1	3	1	0	0	5
Rent Increase	4	3	0	0	0	7
Establishment of Home	0	3	0	0	0	3
Immigration Status	5	0	0	0	0	5
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	13	6	0	0	0	19
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	4	6	0	0	0	10
Moving Expenses	1	0	0	0	0	1
Storage Fees	12	1	0	0	1	14
Subtotal	55	27	1	0	1	84

Waverly

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	2	0	0	0	14
Ongoing Rent	3	2	0	0	0	18
Rent Increase	6	3	0	0	0	27
Establishment of Home	11	2	0	0	0	21
Immigration Status	9	1	0	0	0	9
Clothing	10	0	0	0	0	13
Client Share Rent Arrears	11	6	0	0	0	16
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	3	0	0	0	0	3
Storage Fees	13	1	1	0	0	15
Subtotal	90	18	2	0	0	110

**HOUSING
SERVICES**

	Active Cases @ FY 17.1 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	340	358	95.0%
Single	2,051	2,164	94.8%
Subtotal	2,391	2,482	96.3%
Transitional Congregate Facility	781	820	95.2%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,477	2,672	92.7%
Permanent Congregate facility	2,073	2,220	93.4%
Total	7,722	8,194	94.2%

FY 17.1	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO	3,387	2,060	1,560
Transitional Congregate		673	530
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,459	230	20
Permanent Congregate		576	56
Total	5,846	3,539	2,166

Additional Housing Data: FY 17.1**FY 17.1 End**

Number of Commercial SRO Facilities	156 facilities / 2,522 units
Number of Transitional Housing Providers	16 facilities / 820 units
Emergency Housing Facilities Inspected ⁹	105
Emergency Placements ¹⁰	152.1
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	277	201
Brownsville	199	162
Coney Island	79	59
Crotona	165	125
Grand Concourse	253	198
Greenwood	199	141
Hamilton	293	199
Unit	44	38
Jerome	187	148
Kingsbridge	265	214
Queensboro	135	111
Serviceline	439	360
Staten Island	20	17
Waverly	178	117
Total	2,733	2,090

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 17.1

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	3	2	1	1	0	1	8
Brownsville	4	2	1	1	0	0	8
Coney Island	0	0	0	0	0	0	0
Crotona	5	0	1	0	1	0	7
Grand Concourse	1	1	0	1	0	0	3
Greenwood	0	1	0	0	1	0	2
Hamilton	1	2	1	1	0	0	5
Housing Placement Unit	1	0	1	2	0	0	4
Jerome	0	0	0	0	1	0	1
Kingsbridge	0	0	4	2	1	0	7
Queensboro	0	1	1	0	0	0	2
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	0	0	0	0
Waverly	1	3	2	2	1	0	9
Total	16	12	12	10	5	1	56

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for	
	FY 17.1	FY 17 Total
Computer Training	12	12
Individual Counseling Sessions	16	16
Job Club	13	13
Skills Day Sessions	19	19
Work Readiness Group	17	17

FY 17.1 End

Clients With Earned Income ¹¹

1,926

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 17.1

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	53	10	3	2	0	9	3	1	81
Brownsville	93	17	3	2	0	13	5	0	133
Coney Island	46	9	1	2	0	8	2	0	68
Crotona	49	7	3	2	0	7	2	0	70
Grand Concourse	62	15	3	3	0	13	4	1	101
Greenwood	77	16	4	2	0	13	3	0	115
Hamilton	47	8	1	2	0	9	3	0	70
Housing Placement Unit	13	1	0	0	0	2	0	0	16
Jerome	49	9	3	1	0	8	2	0	72
Kingsbridge	88	22	3	3	0	14	4	0	134
Queensboro	65	10	3	2	0	10	5	0	95
Serviceline	16	3	1	0	0	3	0	0	23
Staten Island	14	4	1	1	0	2	2	0	24
Waverly	28	7	1	2	0	7	1	0	46
Total	700	138	30	24	0	118	36	2	1,048

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	203	2,337	2,540	7	51	58	29.0	45.8	43.8
Brownsville	715	3,428	4,143	24	77	101	29.8	44.5	41.0
Coney Island	327	1,784	2,111	12	36	48	27.3	49.6	44.0
Crotona	294	2,200	2,494	12	43	55	24.5	51.2	45.3
Grand Concourse	482	2,706	3,188	16	53	69	30.1	51.1	46.2
Greenwood	331	2,663	2,994	12	66	78	27.6	40.3	38.4
Hamilton	312	2,106	2,418	9	47	56	34.7	44.8	43.2
Housing Placement Unit	24	56	80	1	4	5	24.0	14.0	16.0
Jerome	331	1,847	2,178	13	38	51	25.5	48.6	42.7
Kingsbridge	645	3,756	4,401	24	64	88	26.9	58.7	50.0
Queensboro	292	2,490	2,782	10	55	65	29.2	45.3	42.8
Staten Island	143	573	716	4	12	16	35.8	47.8	44.8
Waverly	0	1,390	1,390	0	32	32	NA	43.4	43.4
Totals	4,099	27,336	31,435	144	578	722	28.5	47.3	43.5

*Active caseload as of September 30, 2016.

Quarterly Fair Hearings FY 17.1

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 9/30/16
Amsterdam	0	0	3	0	0
Brownsville	40	9	9	0	0
Coney Island	11	0	0	0	0
Crotona	38	12	12	0	0
Grand Concourse	36	9	9	0	0
Greenwood	30	11	11	0	0
Hamilton	22	4	4	0	0
Jerome	18	5	5	0	0
Kingsbridge	51	13	13	0	0
Queensboro	24	7	7	0	0
Staten Island	3	2	2	0	0
Waverly	13	5	5	0	0
Total	286	77	80	0	0

Decisions Rendered in Favor of Client

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