

New York City Department of Correction Monthly Report on Medical Appointment Non-Production October 2021

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for October 2021.

October 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	110	0	3450	41	1	0	0	38	3640
GRVC	16	0	904	1	0	0	0	0	921
NIC INFIRM	11	0	0	0	0	0	0	20	31
NIC MAIN	31	0	4	1	10	0	2	53	101
OBCC ⁶	4	1	22	5	0	0	0	155	187
RMSC	87	4	589	12	3	0	0	119	814
RNDC	83	0	857	15	1	1	42	53	1052
VCBC	85	3	784	1	0	0	0	52	925
Total	427	8	6610	76	15	1	44	490	7671

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

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October 2021 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	146	0	3304	3450
GRVC	529	31	344	904
NIC INFIRM	0	0	0	0
NIC MAIN	4	0	0	4
OBCC ⁶	14	0	8	22
RMSC	481	59	49	589
RNDC	594	106	157	857
VCBC	25	0	759	784
Total	1793	196	4621	6610

October 2021 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	1	40	0	41
GRVC	0	1	0	1
NIC INFIRM	0	0	0	0
NIC MAIN	1	0	0	1
OBCC ⁶	5	0	0	5
RMSC	4	7	1	12
RNDC	1	0	14	15
VCBC	0	1	0	1
Total	12	49	15	76

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

⁶ The Department's current staffing levels have rendered data only partially available for this time period, as data entry capabilities were limited.