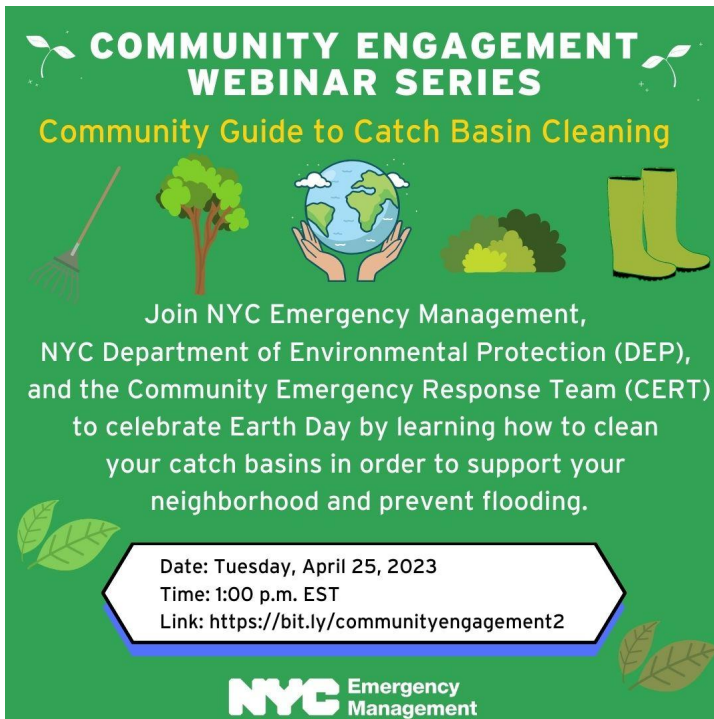


This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

[\[Click here to view as a webpage\]](#)

Community Engagement Webinar Series

A green rectangular graphic with white and yellow text. At the top, it says 'COMMUNITY ENGAGEMENT WEBINAR SERIES' in white. Below that, 'Community Guide to Catch Basin Cleaning' in yellow. In the center, there are five icons: a rake, a tree, a globe held by two hands, a bush, and a pair of green boots. Below the icons, it says 'Join NYC Emergency Management, NYC Department of Environmental Protection (DEP), and the Community Emergency Response Team (CERT) to celebrate Earth Day by learning how to clean your catch basins in order to support your neighborhood and prevent flooding.' At the bottom, there is a white box with a black border containing the date, time, and link. The NYC Emergency Management logo is at the bottom left.

**COMMUNITY ENGAGEMENT
WEBINAR SERIES**

Community Guide to Catch Basin Cleaning

Join NYC Emergency Management,
NYC Department of Environmental Protection (DEP),
and the Community Emergency Response Team (CERT)
to celebrate Earth Day by learning how to clean
your catch basins in order to support your
neighborhood and prevent flooding.

Date: Tuesday, April 25, 2023
Time: 1:00 p.m. EST
Link: <https://bit.ly/communityengagement2>

NYC Emergency Management

Due to climate change, NYC has been experiencing flooding due to heavy rain more frequently than in the past, affecting more communities than ever before. One serious cause of the flooding is blocked catch basins on our streets. In celebration of Earth Week, join us to learn how you can get involved in your community to support your neighborhood's catch basins and prevent flooding from speakers from the NYC Department of Environmental Protection (DEP) and the Community Emergency Response Team (CERT)

Register Now | Tuesday, April 25 | 1:00PM

Employee Assistance Program



MONDAY RADIO ROLL CALL

Borough Channel: CERT BK (Brooklyn)

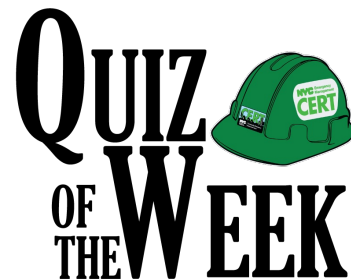
04/24: No Response

Call Scenario: Have you checked on a fellow CERT member?

Documents to Review:

Citywide Radio Drill Refresher

Call signs per Radio



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

**[CLICK HERE FOR THIS
WEEK'S QUESTION](#)**



General Information

The City of New York offers NYC CERT members a helping hand through a network of Employee Assistance Programs. Generally, an EAP provides education, information, counseling and individualized referrals to assist with a wide range of personal and social problems.

You can receive services by calling (212) 306-7660 or e-mail us at eap@olr.nyc.gov.

Stress Management Videos

Practice self-care. Be kind to each other. Take five minutes to relax.

Let a NYC EAP Counselor help you breathe.

- [Check out our stress relief videos online](#) (videos available in English, Spanish, Creole, Mandarin & Urdu)
- [Download the Stress Management flyer](#)

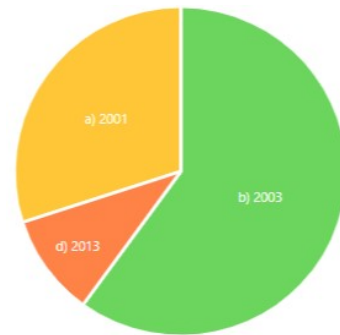
Randall's Island Exercise Transportation



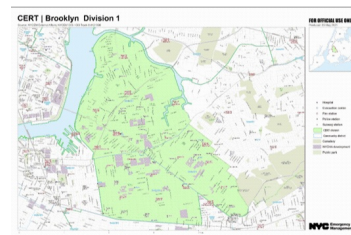
Our friends over at FDNY will be providing transportation for NYC CERT members leaving from Brooklyn and Queens on the morning of Saturday, April 29th so that they may participate in the NYC CERT Randall's Island Exercise. There are limited seats available, so please be sure to register as soon as possible. For more information on location and departure times please click on the appropriate link below.

[Randall's Island Exercise Brooklyn Transportation Registration](#)

The correct answer to last week's question is: **b) 2003**. Yes, this year marks the 20th Anniversary of Ready NY and NYC CERT! Keep an eye out for future events to honor this milestone later this year.



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

National Volunteer Week Proclamation



This year marks the 30th anniversary of AmeriCorps. More than a million Americans across the country have provided needed support to neighbors, respond and rebuild after natural disasters, educate students in need, and provide critical support in the face of public health challenges.

As, so many of these individuals have given their time, we ask that you please take just a few moments to read the full proclamation here: www.whitehouse.gov

NYC Emergency Management Annual Report



If you haven't had a chance, please check out the [2022 NYC Emergency Management Annual Report](#) to see what the agency has been up to!



NYC CERT volunteers
completed over 10,000
hours of service in 2022.



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.



Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Help us Celebrate 20 Years of NYC CERT



Send us your CERT photos or videos!

We have created a link for you to easily upload your collection of CERT related photos and videos from your time in the program.

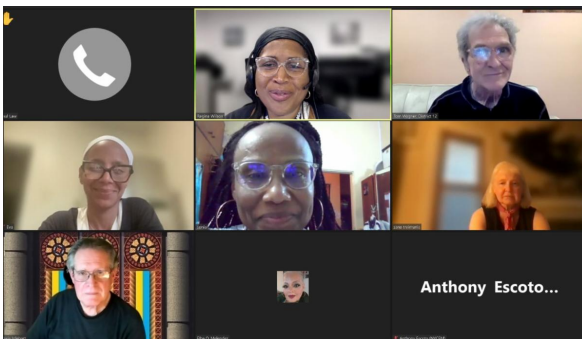
You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

You can scan the accompanying QR code or use this link: on.nyc.gov/CERTupload

Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

Monthly Meetings



Brooklyn Division 6

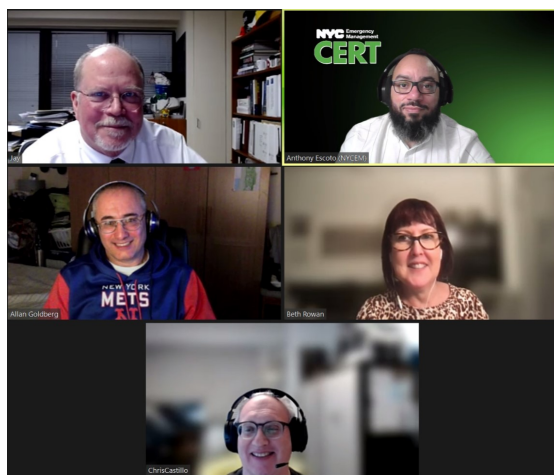
A meeting was held with Brooklyn Division 6 members to congratulate their new District leader, Tom Wagner. The team discussed their efforts to communicate and build a working relationship with the community boards within their division to participate in new activities for the Spring and Summer. The team was excited about the upcoming NYC CERT exercise on Randall's Island at the end of the month.

Bronx Division 1

Bronx Division 1 held their team meeting this past week! Division Chief Hakiem Yahmadi, took this time to lead a discussion on stress relief with his team and talked about the importance of mental health alongside the implications and causes of burnout.



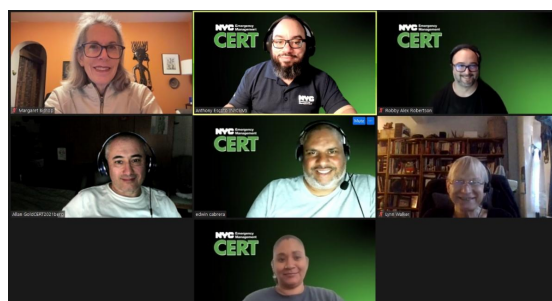
Manhattan Leadership Meeting



Manhattan leadership, along with CERT staff spoke about the Manhattan structure collapse that occurred this past week. The structural collapse involved a four-story parking structure in New York City's lower Manhattan near Pace University; the collapse killed at least one worker and injuring five others. Leaders are also in the process of planning their next Borough event.

Manhattan Division 4

This past Thursday, Division 4 held their regular virtual meeting. The team took this time to discuss future plans regarding training, leadership, and opportunities for deployments to gain more experience in the field.



VOLUNTEER ACTIVITY

CERT Orientation



An orientation session was held on Tuesday, April 18th to provide NYC CERT applicants with an overview of the program and answer any questions they had about membership. Many applicants expressed an interest in joining to assist their communities and educate them about preparedness. We hope to see many of them register for the upcoming basic training in May!

Pet Preparedness at Maria Hernandez Dog Run

Last Saturday, members from Brooklyn Division 1 set up a table at the Maria Hernandez Dog Run.

Throughout the event they handed out flyers on Pet Preparedness and talked about the CERT program to attendees. In total, they handed out around 75 full material packets in the park and even dropped off Pet flyers to a local Pet Store.

Great job, Brooklyn Division 1!





Bike Blessing



Brooklyn Division 7 members, along with members from Brooklyn Division 5, assisted with pedestrian and traffic management at an event hosted by the Bikers of Brooklyn R.C.. This was their 13th Annual Bike Blessing at the Club House.

Thank you to all who assisted with the event!

Senator Persaud's Annual Easter Egg Hunt

Brooklyn Division 7 members tabled at the Annual Easter Egg Hunt held by Senator Persaud.

Throughout the event, members distributed emergency preparedness materials whilst talking to attendees to further progress recruitment for the CERT program.



Senator Persaud praised the CERT program to the attendees at her Egg Hunt even saying, "Please see a CERT member on how to join. I too was a CERT member".

Great work Brooklyn Division 7!

Mayor's Office of Special Projects and Community Events' Gracie Mansion Recognition

The Volunteer Training Program Overview, held by the Mayor's Office of Special Projects and Community Events, took place this past Monday. While in attendance, NYC CERT members were offered the opportunity to provide feedback on the program, were given a message from the mayor regarding volunteerism, and were even given a tour of Gracie Mansion.



[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



VOLUNTEER OPPORTUNITIES

Functional Exercise at Randall's Island!



This daylong event will be comprised of a series of stations with exercises, refreshers, and classes that will aim to increase NYC CERT volunteer's readiness for future events and hazards to New York City.

Classes will revolve around topics such as Search and Rescue, Stop the Bleed, and Crowd Management. A Subway Simulator will be in use during the functional exercise, and a Disaster Simulation will be conducted as well.

Please dress appropriately for the weather, wear a complete CERT uniform with your valid CERT ID, and make sure

to wear comfortable shoes.

[Register for NYC CERT's Randall's Island Exercise](#)

[Saturday, April 29 | 8:30am - 5:30pm](#)

FiveBoroBikeTour-Watch Command Support/NCO and event Support



NYCEM Watch command requests CERT volunteers to support the FiveBoroBikeTour this May 7th. CERT Volunteers will be expected to support with radio operations, tracking volunteers on the CERT board tracker, and assist with phone support within NYCEM's EOC.

[To register please click here.](#)

The FiveBoroBikeTour needs your support! The following sites are light on support, and we are asking for CERT volunteers to sign up to assist NYC Emergency Management and Bike New York with NYC CERT's participation in the event. For more details, please click on the sites/shifts that you are interested in supporting.

FBBT Sites Requesting Volunteers!

Queens

[Astoria Rest Area \(6:30 am-3:00 pm\)](#)

Brooklyn

[Con Edison Rest Area Shift 1 \(7 am-12 pm\)](#)

[Commodore Barry Rest Stop \(7 am-5 pm\)](#)

[Brooklyn Bridge Shift 1 \(7:30am-12 pm\)](#)

[Brooklyn Bridge Shift 2: \(11:30 am-4 pm\)](#)

Staten Island

[Bay Street Water Stop Shift 1 \(9:30am-2:00 pm\)](#)

[Bay Street Water Stop Shift 2 \(11:30am-6:30 pm\)](#)

[Finish Festival Shift 1 \(6:30 am-12 pm\)](#)

[Finish Festival Shift 2 \(9 am-4 pm\)](#)

[Finish Festival Shift 3 \(3 pm-8 pm\)](#)

Bronx

[Bronx Water Stop \(6:45 am-12:45 pm\)](#)

[Bronx \(Stationary\) \(6:30 am-6 pm\)](#)

Manhattan

[Battery Park \(5:30am-11am\)](#)

[FDR Rest Area \(6:30 am-2:00 pm\)](#)

[VIP Area \(Manhattan\) \(5 am-11 am\)](#)

[Central Park \(6am-11am\)](#)

Packet Pick up: Crowd Control Volunteers direct participants to the correct packet pickup line by asking a series of questions at 415 5th Avenue in Manhattan.

[THURS SHIFT 1 \(4 PM-8:30 PM\)](#)

[FRI SHIFT 2 \(1:30 pm-7:30pm\)](#)

[SAT SHIFT 1 \(7:30 am-2 pm\)](#)

[SAT SHIFT 2 \(12:30pm-6:30 pm\)](#)

7th Annual SSG Michael Ollis 5k Run & 2-Mile Walk

The 7th Annual SSG Michael Ollis 5k Run & 2-Mile event will be taking place on June 11th between 7am-1pm. CERT has been requested to assist with pedestrian traffic management, event preparation along with various other roles.

[If interested, please register below.](#)



NYC CERT CALENDAR

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

TRAINING OPPORTUNITIES

Cultural Awareness Training

This April 24th at 6:30pm, a training will be held virtually with the goal of improving cultural competence and awareness in the workplace and on the job when interacting with the various communities we serve.

Through self-reflection, participants will challenge their biases and assumptions, learn vocabulary that is culturally appropriate, and develop innovative strategies for cross-cultural interactions, all of which can help reduce cultural misunderstandings and improve collaboration and trust.



[Register Here](#) | [Monday, April 24](#) | [6:30 PM](#)

Hands-Only CPR by NY Presbyterian Hospital [Hybrid]

NY Presbyterian's Community Affairs Department will provide advanced training in Hands-Only CPR and best practices for effective administration this Wednesday, April 26 at 6:30 pm. Hands-only CPR is CPR without mouth-to-mouth breaths and has been shown to be as effective as conventional CPR for cardiac arrest, doubling or even tripling a victim's chance of survival.

[If you are interested in registering, please click here.](#)



[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

COVID-19 Community Conversations: Mental Health, Equity and Resilience
DOHMH is offering free virtual training to community groups. There are two options, a [1-hour informational virtual presentation](#) and a [3-hour interactive training](#) (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW

CERT Self-Deployment

We at NYCEM appreciate NYC CERT volunteer's service and dedication to public safety and want to support

members in any way possible. However, as your instructors, Division/Borough leadership, and NYCEM staff have told all CERT members from day one of basic training: NYC CERT members/teams **NEVER** self-deploy.

We encourage all CERT to listen to their Division leadership and ask any questions that may come to mind. We also want to encourage all members to review the NYC CERT Standard Operating Procedures, Section 5: Operations, Deployment protocol.

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)

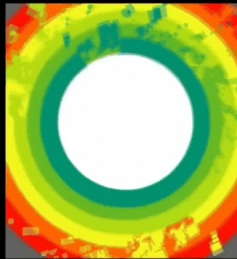


[Resolve to Be Ready Calendar](#)

Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



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CERT



CARLOS CRUZ
SPECIALIST
OPERATIONS AND ENGAGEMENT



[Schedule a meeting with NYC CERT Staff](https://on.nyc.gov/bookCERT)
<https://on.nyc.gov/bookCERT>



NYC Emergency Management | nyc.gov/emergencymanagement

[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY
11201

[Unsubscribe intergov@oem.nyc.gov](mailto:intergov@oem.nyc.gov)

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